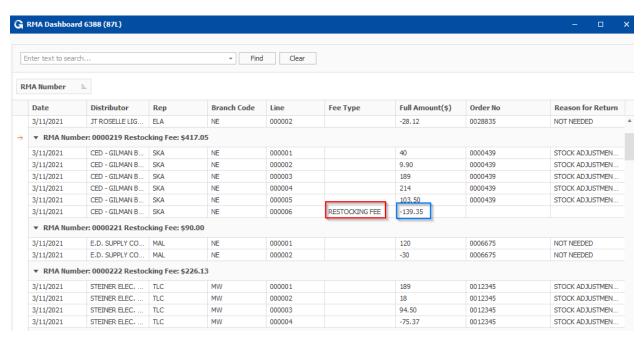
6388 RMA Dashboard

Overview of columns

- RMA Number
- Date
- Distributor
- Rep
- Branch Code
- Full Amount
- Restock Fee is sum of all full amounts on line items
- Reason for Return



Comments

Comment Titles get set to "Fee Type" Column and associated amount is set to "Full Amount(\$)" Column

- This amount gets reversed to a negative e.g. RMA 219 Restocking fee was \$139.35 in data table
- Totals and Comments get appended to RMA number grouping
 - Date, Distributor, Rep, and Branch Code get copied from the rest of the RMA
 - Line gets incremented for this added record(s)
 - No "Order No" or "Reason for Return" will be shown

Data Entry

Programs assumes this general format

\$123\nTOTAL - \$123\nGST TAX - \$40

- "\n" is a new line separating each new total type
- Totals can be in any order, but title should be followed by " " i.e. "space space"

RMA_ID	ORDER_NO	SUFFIX	LINE	TEXT
0000151	1740867	0000	000001	\$41
0000277	0225202	0000	000001	\$45
0000568	4378006	0000	000002	\$167.86
0000532	0219202	0000	000009	\$45.00
0000532	0219202	0000	000010	\$59.40
0000154	0530064	0000	000001	\$576
0000154	0530064	0000	000002	\$135
0000154	0530064	0000	000003	-\$177.69 TOTAL - \$533.31
0000156	0201710	0000	000001	TOTAL - \$67.50
0000271	0200202	0000	000002	\$279.00 TOTAL - \$333.72
0000158	0258604	0000	000001	TOTAL - \$720
0000097	0250160	0000	000002	\$666 RESTOCKING FEE\$822.50 TOTAL - \$2467.50

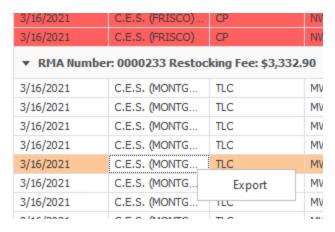
- Each RMA will have Dollar amount
- Last line on the RMA has Comments/Totals
 - Script automatically strips "TOTAL" & "SUBTOTAL" along with its value from the dashboard. This is not case sensitive i.e. entering "total - \$230.00" will also get stripped.

Other

• Dashboard shows both open and closed RMAs that has a customer (here denoted with "Distributor") in system's customer master. That is if an RMA either has a customer not in customer master, or has no customer, then it will not show.

Date	Distributor	Rep	Branch Code	Line	Fee Type	Full Amount(\$)	Order No	Reason for Return				
▼ RMA Number: 0000232 Restocking Fee: \$450.00												
3/16/2021	C.E.S. (FRISCO)	CP	NW	000001		450	0202872	NOT NEEDED				
3/16/2021	C.E.S. (FRISCO)	CP	NW	000002		RESTOCKING FEE						

• Closed RMAs are shown highlighted in red



- Right click anywhere within the grid to export to spreadsheet
 - o Will automatically open Excel if installed on computer
 - File gets saved and opened from GSS's user temp directory (access from Widgets > System Info > Temp Dir)
 - File is named as Follows "GCG_6388_RMADash_MMDDYYYYHhNnSs.xlsx"