

## 6388 RMA Dashboard

### Overview of columns

- RMA Number
- Date
- Distributor
- Rep
- Branch Code
- Full Amount
- Restock Fee is sum of all full amounts on line items
- Reason for Return

RMA Dashboard 6388 (87L)

Enter text to search...

Find

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RMA Number

Date	Distributor	Rep	Branch Code	Line	Fee Type	Full Amount(\$)	Order No	Reason for Return
3/11/2021	JT ROSELLE LIG...	ELA	NE	000002		-28.12	0028835	NOT NEEDED
▼ RMA Number: 0000219 Restocking Fee: \$417.05								
3/11/2021	CED - GILMAN B...	SKA	NE	000001		40	0000439	STOCK ADJUSTMEN...
3/11/2021	CED - GILMAN B...	SKA	NE	000002		9.90	0000439	STOCK ADJUSTMEN...
3/11/2021	CED - GILMAN B...	SKA	NE	000003		189	0000439	STOCK ADJUSTMEN...
3/11/2021	CED - GILMAN B...	SKA	NE	000004		214	0000439	STOCK ADJUSTMEN...
3/11/2021	CED - GILMAN B...	SKA	NE	000005		103.50	0000439	STOCK ADJUSTMEN...
3/11/2021	CED - GILMAN B...	SKA	NE	000006	RESTOCKING FEE	-139.35		
▼ RMA Number: 0000221 Restocking Fee: \$90.00								
3/11/2021	E.D. SUPPLY CO...	MAL	NE	000001		120	0006675	NOT NEEDED
3/11/2021	E.D. SUPPLY CO...	MAL	NE	000002		-30	0006675	NOT NEEDED
▼ RMA Number: 0000222 Restocking Fee: \$226.13								
3/11/2021	STEINER ELEC. ...	TLC	MW	000001		189	0012345	STOCK ADJUSTMEN...
3/11/2021	STEINER ELEC. ...	TLC	MW	000002		18	0012345	STOCK ADJUSTMEN...
3/11/2021	STEINER ELEC. ...	TLC	MW	000003		94.50	0012345	STOCK ADJUSTMEN...
3/11/2021	STEINER ELEC. ...	TLC	MW	000004		-75.37	0012345	STOCK ADJUSTMEN...

### Comments

Comment Titles get set to "Fee Type" Column and associated amount is set to "Full Amount(\$)" Column

- This amount gets reversed to a negative e.g. RMA 219 Restocking fee was \$139.35 in data table
- Totals and Comments get appended to RMA number grouping
  - Date, Distributor, Rep, and Branch Code get copied from the rest of the RMA
  - Line gets incremented for this added record(s)
  - No "Order No" or "Reason for Return" will be shown

## Data Entry

Programs assumes this general format

\$123\nTOTAL - \$123\nGST TAX - \$40

- “\n” is a new line separating each new total type
- Totals can be in any order, but title should be followed by “ – “ i.e. “space – space”

RMA_ID	ORDER_NO	SUFFIX	LINE	TEXT
0000151	1740867	0000	000001	\$41
0000277	0225202	0000	000001	\$45
0000568	4378006	0000	000002	\$167.86
0000532	0219202	0000	000009	\$45.00
0000532	0219202	0000	000010	\$59.40
0000154	0530064	0000	000001	\$576
0000154	0530064	0000	000002	\$135
0000154	0530064	0000	000003	-\$177.69 TOTAL - \$533.31
0000156	0201710	0000	000001	TOTAL - \$67.50
0000271	0200202	0000	000002	\$279.00 TOTAL - \$333.72
0000158	0258604	0000	000001	TOTAL - \$720
0000097	0250160	0000	000002	\$666 RESTOCKING FEE - -\$822.50 TOTAL - \$2467.50

- Each RMA will have Dollar amount
- Last line on the RMA has Comments/Totals
  - Script automatically strips “TOTAL” & “SUBTOTAL” along with its value from the dashboard. This is not case sensitive i.e. entering “total - \$230.00” will also get stripped.

## Other

- Dashboard shows both open and closed RMAs that has a customer (here denoted with “Distributor”) in system’s customer master. That is if an RMA either has a customer not in customer master, or has no customer, then it will not show.

Date	Distributor	Rep	Branch Code	Line	Fee Type	Full Amount(\$)	Order No	Reason for Return
▼ RMA Number: 0000232 Restocking Fee: \$450.00 ▲								
3/16/2021	C.E.S. (FRISCO)...	CP	NW	000001		450	0202872	NOT NEEDED
3/16/2021	C.E.S. (FRISCO)	CP	NW	000002		RESTOCKING FEE ...		

- Closed RMAs are shown highlighted in red

3/16/2021	C.E.S. (FRISCO)...	CP	NV
3/16/2021	C.E.S. (FRISCO)	CP	NV
▼ RMA Number: 0000233 Restocking Fee: \$3,332.90			
3/16/2021	C.E.S. (MONTG...	TLC	MV
3/16/2021	C.E.S. (MONTG...	TLC	MV
3/16/2021	C.E.S. (MONTG...	TLC	MV
3/16/2021	C.E.S. (MONTG...	TLC	MV
3/16/2021	C.E.S. (MONTG...	TLC	MV
3/16/2021	C.E.S. (MONTG...	TLC	MV
3/16/2021	C.E.S. (MONTG...	TLC	MV
3/16/2021	C.E.S. (MONTG...	TLC	MV

- Right click anywhere within the grid to export to spreadsheet
  - Will automatically open Excel if installed on computer
  - File gets saved and opened from GSS's user temp directory (access from Widgets > System Info > Temp Dir)
  - File is named as Follows "GCG\_6388\_RMADash\_MMDDYYYYHhNnSs.xlsx"