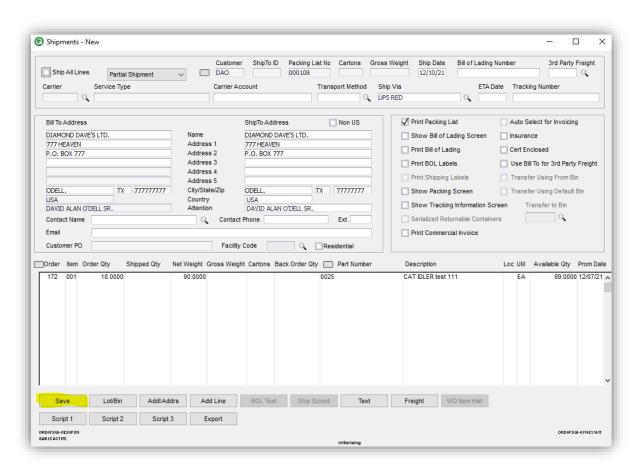ARC ID – 6537 Custom Shipping Notification
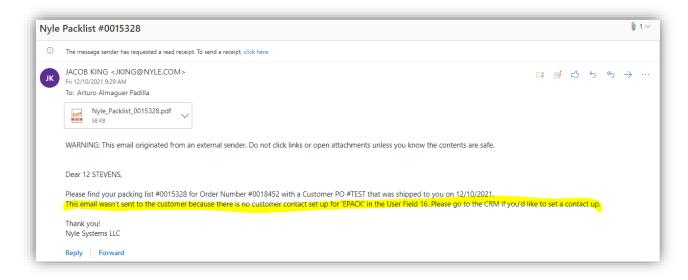
Customer: Nyle Systems Inc

Business Case: Customer is looking for a program that will send emails out when a shipment is processed with the generated packing list in PDF format.

Project's step by step

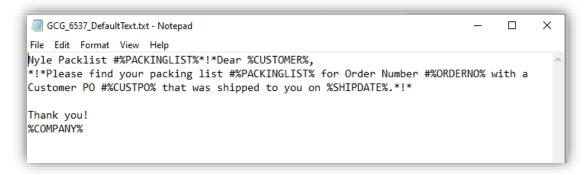1. After the user is ready to save a new shipment and clicks on 'Save' button, this program will be run.

2. Courier will send the email out once it is run according to its 'Send Interval' time.
   - The email will be sent to the any customer contact that has been set up for this.
     - To set a contact up, the user will need to go to the CRM - look for the specific contact - write 'EPACK' in the User Field 16 - click on 'Save' button.
   - It will also be sent to the SO's assigned salesperson.
   - The generated packing list will be sent as an attachment in PDF format.
     - The file's name will have the following format: "Nyle_Packlist_Packlist No."

Notes

➢ Both the email's subject and body are pulled in from a default text file. The existence of this text file allows the user to modify the default subject/body or even add more information if necessary.

➢ The highlighted sentence in the email's body is only going to be added if there are no customer contacts set up for 'EPACK'. In this scenario, the email will be sent only to the salesperson and the highlighted sentence is added to notify the salesperson of this situation.