

Performance Dashboard Template

Community-Controlled Water Governance Monitoring



Overview

The Performance Dashboard Template provides comprehensive frameworks for real-time monitoring of water governance transformation while maintaining community ownership of evaluation processes. This dashboard integrates technical indicators with community-defined success measures, enabling adaptive management that serves community empowerment and water justice.

Core Innovation: Combines automated data collection with participatory evaluation, ensuring monitoring serves community learning and improvement rather than external accountability or surveillance.

Key Principles:

- **Community Ownership:** Communities control what is measured and how data is used
- **Real-Time Adaptation:** Immediate feedback enabling rapid response and improvement
- **Holistic Assessment:** Integration of technical, social, environmental, and cultural indicators
- **Transparent Governance:** Open data and democratic oversight of monitoring systems
- **Learning Orientation:** Evaluation serving community learning rather than external judgment



Digital Dashboard Implementation

Real-Time Monitoring Systems

Automated Data Collection Infrastructure:

Sensor Network Integration:

Water Quality Sensors:

- pH, turbidity, chlorine residual, bacterial contamination
- Real-time data transmission every 15 minutes
- Community alert system for quality exceedances
- Mobile app integration for community monitoring
- Data validation through community testing

Flow and Pressure Monitoring:

- Water flow rates and system pressure monitoring
- Pump performance and energy consumption tracking
- Distribution network leak detection and alerts
- Storage tank level monitoring and management
- Automated system optimization and control

Environmental Monitoring:

- Weather station data integration (rainfall, temperature)
- Watershed health indicators (soil moisture, vegetation)
- Air quality monitoring and health impact assessment
- Noise level monitoring for community wellbeing
- Ecosystem biodiversity and habitat monitoring

Community Data Collection Integration:

Mobile Data Collection Apps:

Household Survey Tools:

- Water access, quality, and satisfaction surveys
- Health impact and waterborne disease tracking
- Economic impact and affordability assessment
- Cultural appropriateness and community satisfaction
- Gender and social equity impact evaluation

Community Participation Tracking:

- Meeting attendance and participation logging
- Voting and decision-making participation tracking
- Volunteer hours and community contribution recording
- Leadership development and capacity building tracking
- Conflict resolution and problem-solving documentation

Service Delivery Assessment:

- Daily service delivery quality and reliability
- Customer complaint and grievance tracking
- Emergency response effectiveness evaluation
- Maintenance and repair activity logging
- Community feedback and suggestion collection

Dashboard Visualization and Interface

Real-Time Performance Displays:

Executive Summary Dashboard (Updated every hour):

Water Security Status:

- Safe Water Access: 94% (Target: 100%)
- Service Reliability: 87% (Target: 95%)
- Water Quality Compliance: 98% (Target: 100%)
- Community Satisfaction: 8.7/10 (Target: 8.0)

Financial Health:

- Cost Recovery Rate: 103% (Target: 100%)
- Affordability Index: 2.1% income (Target: <3%)
- Reserve Coverage: 8.5 months (Target: 6 months)
- Revenue Diversification: 65% (Target: 75%)

Community Empowerment:

- Participation Rate: 78% (Target: 70%)
- Women's Leadership: 52% (Target: 50%)
- Youth Engagement: 43% (Target: 50%)
- Transparency Rating: 9.1/10 (Target: 8.0)

Environmental Impact:

- Ecosystem Health: 82/100 (Target: 80)
- Carbon Neutrality: 95% (Target: 90%)
- Biodiversity Index: 74% (Target: 80%)
- Waste Reduction: 88% (Target: 85%)

Trend Analysis and Predictive Monitoring:

Historical Trend Visualization:

Performance Over Time:

- 5-year trend analysis with seasonal adjustments
- Comparative analysis with baseline and targets
- Early warning trend identification and alerts
- Community milestone celebration and recognition
- Continuous improvement trajectory tracking

Predictive Analytics:

- Service demand forecasting and capacity planning
- Financial sustainability projection and planning
- Environmental impact prediction and mitigation
- Community development trajectory and goal achievement
- Risk assessment and preventive action planning

Community-Specific Customization:

Cultural and Contextual Adaptation:

Local Language Integration:

- Dashboard interface in community languages
- Voice narration for accessibility and inclusion
- Cultural symbol and imagery integration
- Traditional calendar and timing recognition
- Community-specific indicator naming and description

Community Priority Focus:

- Community-selected priority indicator highlighting
- Customizable dashboard layout and organization
- Community-defined alert thresholds and triggers
- Local celebration and recognition integration
- Community story and narrative integration

Mobile and Offline Accessibility

Mobile-First Design:

Smartphone and Tablet Optimization:

Responsive Design:

- Automatic screen size adaptation and optimization
- Touch-friendly interface with accessibility features
- Offline functionality for data viewing and collection
- Low-bandwidth operation for limited connectivity
- Battery-efficient operation for extended use

Community Accessibility:

- Voice command and audio feedback integration
- Large text and high contrast options for visual accessibility
- Simple navigation and intuitive user interface
- Multi-language support with automatic translation
- Community training and support for digital literacy

Data Synchronization:

- Automatic data sync when connectivity available
- Conflict resolution for simultaneous data entry
- Backup and recovery for data protection
- Privacy and security protection for community data
- Community ownership and control over data sharing

Offline Functionality:

Local Data Storage and Processing:

Offline Dashboard Access:

- Key indicator display without internet connection
- Historical data access and trend visualization
- Community data collection and temporary storage
- Basic analysis and reporting functionality
- Emergency mode operation during connectivity loss

Community Backup Systems:

- Physical dashboard displays in community centers
- Printed report generation and distribution
- Radio and SMS alert systems for critical information
- Community messenger and notification systems
- Manual data collection backup procedures



Early Warning and Alert Systems

Predictive Monitoring and Risk Assessment

Early Warning Signal Detection:

Service Delivery Warning Indicators:

Water Quality Alerts:

- ☐ Contamination risk levels exceeding safety thresholds
- ☐ Source water quality degradation trends
- ☐ Treatment system performance decline indicators
- ☐ Distribution network contamination risks
- ☐ Community health impact early warning signs

System Performance Alerts:

- ☐ Infrastructure failure risk assessment and prediction
- ☐ Maintenance need prediction and scheduling
- ☐ Capacity shortfall prediction and planning
- ☐ Energy and resource efficiency decline alerts
- ☐ Financial sustainability risk warning indicators

Community Impact Alerts:

- ☐ Service equity and access gap warning indicators
- ☐ Community satisfaction decline trend alerts
- ☐ Participation and engagement reduction warnings
- ☐ Conflict and tension early warning indicators
- ☐ Vulnerable population impact alerts

Financial and Sustainability Warning Systems:

Economic Risk Assessment:

Financial Stress Indicators:

- ☐ Revenue shortfall trend analysis and prediction
- ☐ Cost increase impact assessment and planning
- ☐ Debt service coverage ratio decline warnings
- ☐ Reserve fund depletion risk assessment
- ☐ Community affordability stress indicators

Market and Economic Risk:

- External economic shock impact assessment
- Energy and material cost increase impact prediction
- Market demand change impact evaluation
- Regulatory and policy change impact assessment
- Regional economic cooperation risk evaluation

Sustainability Risk Assessment:

- Long-term financial sustainability risk indicators
- Technology obsolescence and upgrade need prediction
- Climate change impact and adaptation need assessment
- Community capacity and leadership succession planning
- Regional cooperation and network sustainability evaluation

Community Alert and Response Systems

Community Communication Networks:

Multi-Channel Alert Distribution:

Emergency Communication:

- SMS and mobile app push notification systems
- Community radio and loudspeaker announcement networks
- Door-to-door messenger and community leader networks
- Social media and digital communication platforms
- Traditional signaling and community assembly systems

Targeted Communication:

- Vulnerable population priority alert and support systems
- Community leader and decision-maker notification networks
- Technical team and maintenance crew alert systems
- Regional partner and mutual aid network communication
- External support and emergency response coordination

Community Response Coordination:

- Community emergency response team activation protocols
- Resource mobilization and mutual aid coordination
- Decision-making and priority setting processes

- ☐ External assistance request and coordination protocols
- ☐ Recovery and adaptation planning activation

Participatory Response Planning:

Community Response Protocols:

Service Disruption Response:

- ☐ Alternative water source activation and distribution
- ☐ Community rationing and priority allocation protocols
- ☐ Vulnerable population protection and support measures
- ☐ Emergency sanitation and hygiene facility activation
- ☐ Community health protection and disease prevention

System Failure Response:

- ☐ Emergency repair and restoration protocols
- ☐ Temporary service provision and alternative systems
- ☐ Community labor mobilization and coordination
- ☐ External technical assistance request and coordination
- ☐ Community communication and information sharing

Financial Crisis Response:

- ☐ Emergency funding and resource mobilization
- ☐ Community contribution and mutual aid activation
- ☐ Cost reduction and efficiency improvement measures
- ☐ External financial assistance request and advocacy
- ☐ Long-term sustainability and recovery planning



Performance Analysis and Adaptive Management

Continuous Improvement Frameworks

Monthly Performance Review Protocols:

Community Performance Assessment:

Participatory Evaluation Process:

- ☐ Community scorecard completion and discussion
- ☐ Service delivery quality and satisfaction assessment
- ☐ Financial performance and affordability evaluation
- ☐ Governance effectiveness and participation review
- ☐ Environmental impact and sustainability assessment

Stakeholder Feedback Integration:

- ☐ Household and individual user feedback collection
- ☐ Community organization and group feedback integration
- ☐ Technical staff and volunteer feedback evaluation
- ☐ External partner and supporter feedback assessment
- ☐ Regional network and peer community feedback integration

Performance Analysis and Action Planning:

- ☐ Trend analysis and performance pattern identification
- ☐ Root cause analysis for performance challenges
- ☐ Success factor identification and replication planning
- ☐ Improvement opportunity identification and prioritization
- ☐ Action plan development and implementation assignment

Quarterly Strategic Assessment:

Strategic Performance Evaluation:

Goal Achievement Assessment:

- ☐ Annual goal progress evaluation and trajectory analysis
- ☐ Community vision and long-term objective progress review
- ☐ External commitment and obligation compliance assessment
- ☐ Regional cooperation and network contribution evaluation
- ☐ International solidarity and movement participation review

Strategic Adaptation Planning:

- ☐ Strategy effectiveness evaluation and modification planning
- ☐ Resource allocation and priority adjustment planning
- ☐ Partnership and relationship development and management
- ☐ Capacity building and leadership development planning
- ☐ Innovation and technology adaptation and integration planning

External Environment Assessment:

- Policy and regulatory environment change impact analysis
- Economic and market condition change impact assessment
- Climate and environmental change impact evaluation
- Regional and global movement development integration
- Technology and innovation opportunity assessment and integration

Learning and Knowledge Management

Community Learning Systems:

Systematic Learning Processes:

Experience Documentation:

- Success story and best practice documentation
- Challenge and failure analysis and learning documentation
- Innovation and adaptation experience recording
- Community wisdom and traditional knowledge integration
- Intergenerational knowledge transfer and preservation

Knowledge Sharing and Exchange:

- Community-to-community learning and exchange programs
- Regional network participation and contribution
- International solidarity and movement learning engagement
- Research and academic collaboration and knowledge contribution
- Policy and advocacy learning and evidence contribution

Capacity Building and Education:

- Community education and skill development programs
- Leadership development and succession planning
- Technical capacity building and innovation support
- Cultural preservation and traditional knowledge education
- Youth engagement and intergenerational leadership development

Innovation and Adaptation Management:

Continuous Innovation Processes:

Technology and System Innovation:

- Community-controlled technology development and adaptation

- ❑ Traditional knowledge and modern technology integration
- ❑ System design and process improvement innovation
- ❑ Resource efficiency and circular economy innovation
- ❑ Community ownership and governance innovation

Social and Cultural Innovation:

- ❑ Community empowerment and participation innovation
- ❑ Cultural preservation and adaptation innovation
- ❑ Conflict resolution and peace-building innovation
- ❑ Gender equity and social justice innovation
- ❑ Intergenerational cooperation and leadership innovation

Regional and Movement Innovation:

- ❑ Regional cooperation and mutual aid innovation
- ❑ Network development and solidarity innovation
- ❑ Policy advocacy and systemic change innovation
- ❑ International cooperation and learning innovation
- ❑ Movement building and transformation innovation

Dashboard Implementation Tools and Templates

Community Dashboard Setup Guide

Phase 1: Community Preparation and Planning (Weeks 1-4):

Week 1: Community Consultation and Buy-in

- ❑ Community education about monitoring and evaluation benefits
- ❑ Community consultation on monitoring priorities and indicators
- ❑ Community concerns and questions about data collection and privacy
- ❑ Community agreement on monitoring approach and governance
- ❑ Community committee formation and responsibility assignment

Week 2: Indicator Selection and Customization

- ❑ Community priority indicator identification and selection

- ❑ Community-specific indicator customization and adaptation
- ❑ Alert threshold setting and trigger point determination
- ❑ Community success definition and measurement approach
- ❑ Cultural and traditional indicator integration and respect

Week 3: System Design and Configuration

- ❑ Dashboard layout and interface design with community input
- ❑ Data collection method and frequency determination
- ❑ Technology and equipment selection and procurement
- ❑ Training and capacity building plan development
- ❑ Privacy and data security protocol establishment

Week 4: Pilot Testing and Refinement

- ❑ Pilot system deployment and community testing
- ❑ Community feedback collection and system refinement
- ❑ Training delivery and community capacity building
- ❑ Final system configuration and customization
- ❑ Launch planning and community celebration preparation

Phase 2: System Deployment and Training (Weeks 5-8):

Week 5-6: Technical Installation and Configuration

- ❑ Hardware installation and network configuration
- ❑ Software deployment and system integration
- ❑ Data source connection and automation setup
- ❑ Security and backup system implementation
- ❑ Testing and quality assurance completion

Week 7-8: Community Training and Capacity Building

- ❑ Community monitoring committee training and certification
- ❑ Community member dashboard usage training
- ❑ Data collection and analysis training for community monitors
- ❑ Alert response and problem-solving training
- ❑ Ongoing support and troubleshooting capacity development

Data Collection Templates and Protocols

Community Survey Templates:

Household Water Satisfaction Survey (Monthly):

Basic Information:

Date: _____ Surveyor: _____

Household ID: _____ Location: _____

Household Size: _____ Income Level: _____

Service Quality Assessment:

1. Water availability (hours per day): _____

2. Water quality satisfaction (1-10): _____

3. Water pressure adequacy (1-10): _____

4. Service reliability (1-10): _____

5. Cultural appropriateness (1-10): _____

Affordability and Access:

6. Monthly water expenditure: \$_____

7. Affordability assessment (1-10): _____

8. Payment method preference: _____

9. Support needed for payment: _____

10. Equitable access rating (1-10): _____

Community Participation:

11. Participation in water governance (frequency): _____

12. Satisfaction with participation opportunities (1-10): _____

13. Transparency of information (1-10): _____

14. Conflict resolution effectiveness (1-10): _____

15. Overall community empowerment (1-10): _____

Environmental and Health Impact:

16. Health improvement since service (1-10): _____

17. Environmental quality improvement (1-10): _____

18. Traditional practice accommodation (1-10): _____

19. Cultural and spiritual needs met (1-10): _____

20. Future sustainability confidence (1-10): _____

Community Focus Group Discussion Guide:

Water Governance Community Discussion (Quarterly):

Discussion Topics:

1. Service Quality and Satisfaction:

- What aspects of water service are working well?
- What challenges or problems need attention?
- How has service quality changed over time?
- What improvements would you like to see?

2. Community Participation and Governance:

- How effectively can community members participate in water decisions?
- Are all community groups represented and heard?
- How transparent and accountable is water governance?
- What governance improvements are needed?

3. Equity and Inclusion:

- Are all community members receiving equitable access and treatment?
- What barriers exist for marginalized groups?
- How can service delivery be more inclusive?
- What support is needed for vulnerable populations?

4. Cultural and Traditional Integration:

- How well does water service respect cultural and traditional practices?
- Are traditional knowledge and practices being preserved and integrated?
- What cultural needs are not being met?
- How can cultural integration be improved?

5. Sustainability and Future Planning:

- How sustainable is the current water system financially and environmentally?
- What are the main threats to long-term sustainability?
- How prepared is the community for future challenges?
- What investments or changes are needed for the future?

Documentation Protocol:

- ☐ Audio recording with community consent
- ☐ Note-taking by community member and facilitator
- ☐ Summary preparation and community validation
- ☐ Action item identification and responsibility assignment
- ☐ Follow-up planning and timeline establishment

Dashboard Configuration Templates

Community Priority Indicator Selection Worksheet:

Community Dashboard Customization:

Step 1: Priority Area Selection (rank 1-5, 1 = highest priority)

- ☐ Water Access and Service Quality: Rank ____
- ☐ Financial Sustainability and Affordability: Rank ____
- ☐ Community Governance and Participation: Rank ____
- ☐ Environmental Protection and Climate Resilience: Rank ____
- ☐ Cultural Preservation and Traditional Integration: Rank ____

Step 2: Specific Indicator Selection (select top 3 in each priority area)

Water Access and Service Quality:

- ☐ Population with safely managed water access
- ☐ Service reliability and availability hours
- ☐ Water quality compliance and community satisfaction
- ☐ Cultural appropriateness and accessibility
- ☐ Emergency response and backup system effectiveness

Financial Sustainability and Affordability:

- ☐ Community affordability and cost recovery rates
- ☐ Community economic impact and wealth building
- ☐ Revenue diversification and sustainability
- ☐ Financial transparency and democratic oversight
- ☐ Long-term financial security and reserves

Community Governance and Participation:

- ☐ Community participation and democratic engagement
- ☐ Leadership diversity and representation
- ☐ Transparency and accountability effectiveness
- ☐ Conflict resolution and community harmony
- ☐ Community empowerment and self-determination

Environmental Protection and Climate Resilience:

- ☐ Ecosystem health and biodiversity enhancement
- ☐ Climate adaptation and resilience building
- ☐ Resource efficiency and circular economy
- ☐ Pollution reduction and environmental restoration
- ☐ Traditional ecological knowledge integration

Cultural Preservation and Traditional Integration:

- ☐ Traditional practice continuation and respect
- ☐ Cultural protocol integration and accommodation
- ☐ Spiritual and ceremonial needs fulfillment
- ☐ Intergenerational knowledge transfer
- ☐ Community identity and pride strengthening

Step 3: Alert Threshold Setting

For each selected indicator, set community alert thresholds:

Indicator: _____

Green Zone (good performance): _____

Yellow Zone (attention needed): _____

Red Zone (immediate action required): _____

Community response protocol: _____



Technology Integration and Digital Tools

Community-Controlled Digital Infrastructure

Open Source Dashboard Platforms:

Community Ownership Requirements:

Data Sovereignty Protection:

- ☐ Community ownership of all data and intellectual property
- ☐ Local data storage and processing with community control
- ☐ Transparent algorithms and open source code
- ☐ Community authority over data sharing and access
- ☐ Privacy protection and surveillance prevention

Technical Accessibility:

- ☐ Low-cost hardware requirements for community affordability
- ☐ Low-bandwidth and offline functionality for rural and remote areas
- ☐ Multi-language support with community language integration
- ☐ Accessibility features for people with disabilities
- ☐ Simple interface and community training support

Community Governance Integration:

- ☐ Democratic governance of technology decisions and updates
- ☐ Community technical capacity building and ownership
- ☐ Local technical support and maintenance capability
- ☐ Community innovation and adaptation authority
- ☐ Regional network cooperation and solidarity support

Mobile and Communication Integration:

Community Communication Networks:

SMS and Mobile Integration:

- ☐ SMS alert and notification systems for critical information
- ☐ Mobile data collection and reporting capability
- ☐ Voice message and audio communication for accessibility
- ☐ Community language and cultural communication integration
- ☐ Emergency communication and rapid response systems

Community Radio and Media Integration:

- ☐ Community radio programming and information sharing
- ☐ Local media and communication platform integration
- ☐ Community storytelling and narrative sharing
- ☐ Cultural and traditional communication method integration
- ☐ Regional network and solidarity communication

Blockchain and Distributed Technology

Transparent Governance and Accountability:

Blockchain for Community Governance:

Democratic Decision Recording:

- ☐ Community vote and decision recording with transparency
- ☐ Financial transaction and budget tracking with accountability
- ☐ Resource allocation and distribution tracking
- ☐ Performance data and monitoring result verification
- ☐ Community agreement and commitment tracking

Community-Controlled Blockchain:

- ☐ Community ownership and governance of blockchain systems

- ❑ Energy-efficient and environmentally sustainable blockchain
- ❑ Integration with traditional governance and decision-making
- ❑ Cultural protocol and traditional knowledge protection
- ❑ Regional cooperation and network blockchain integration

Peer-to-Peer Learning and Solidarity:

Decentralized Knowledge Sharing:

Community Learning Networks:

- ❑ Community-to-community experience and knowledge sharing
- ❑ Traditional knowledge documentation and protection
- ❑ Innovation and adaptation sharing with intellectual property protection
- ❑ Regional solidarity and mutual aid coordination
- ❑ Global movement and network participation and contribution

Implementation Support and Resources

Technical Assistance and Capacity Building

Dashboard Implementation Support Organizations:

- **Community Technology Cooperatives:** Community-controlled technology development and support
- **Open Source Water Monitoring Networks:** Collaborative technology development and sharing
- **Participatory Evaluation Organizations:** Community-controlled monitoring and evaluation support
- **Digital Democracy Platforms:** Technology for democratic governance and participation

Training and Education Resources:

- **Community Monitoring Training Programs:** Hands-on training in participatory evaluation
- **Digital Literacy and Technology Training:** Community capacity building for technology use

- **Data Analysis and Interpretation Training:** Community skills for data understanding and use
- **Democratic Governance and Participation Training:** Community empowerment and self-determination

Technology and Equipment Resources

Hardware and Equipment Suppliers:

- **Community Technology Cooperatives:** Affordable hardware with community support
- **Appropriate Technology Organizations:** Technology designed for community control
- **Open Source Hardware Networks:** Community-controlled technology development
- **Regional Technology Sharing Networks:** Equipment sharing and cooperative purchasing

Software and Platform Resources:

- **Open Source Dashboard Platforms:** Community-controlled monitoring software
- **Community Data Collection Tools:** Mobile and web-based data collection systems
- **Participatory Evaluation Platforms:** Tools for community-controlled evaluation
- **Democratic Governance Software:** Technology for transparent and participatory governance



Call to Community-Controlled Monitoring

For Communities Ready to Implement Performance Dashboards

Immediate First Steps (This Month):

1. **Community Education:** Organize sessions about monitoring benefits and community control
2. **Priority Setting:** Community discussion about monitoring priorities and success indicators
3. **Committee Formation:** Establish community monitoring committee with diverse representation

4. **Resource Assessment:** Evaluate community capacity and technology access for dashboard implementation
5. **Partner Identification:** Connect with technical assistance and support organizations

Three-Month Implementation Goals:

1. **Dashboard Design:** Complete community-controlled dashboard design and configuration
2. **System Installation:** Install and configure monitoring technology with community training
3. **Data Collection:** Begin community data collection and dashboard operation
4. **Training Completion:** Build community capacity for dashboard operation and maintenance
5. **Evaluation Integration:** Integrate monitoring with community decision-making and governance

One-Year Transformation Vision:

1. **Adaptive Management:** Use dashboard for continuous improvement and adaptive management
2. **Community Empowerment:** Strengthen community governance through monitoring and evaluation
3. **Performance Improvement:** Achieve measurable improvements in water access and governance
4. **Knowledge Leadership:** Share experience and support other communities in monitoring implementation
5. **Regional Networks:** Participate in regional monitoring networks and solidarity cooperation

For Technical Professionals and Support Organizations

Technical Service Opportunities:

- **Dashboard Design:** Community-controlled dashboard development and customization
- **Training Delivery:** Community capacity building in monitoring and evaluation
- **Technical Support:** Ongoing support for dashboard operation and maintenance
- **Innovation Development:** Community-controlled technology innovation and adaptation

Institutional Support Priorities:

- **Open Source Development:** Contribute to community-controlled monitoring technology
- **Capacity Building:** Support community empowerment through monitoring and evaluation

- **Network Building:** Connect communities for peer learning and solidarity
- **Policy Advocacy:** Advocate for community-controlled monitoring and evaluation standards

For Funders and Policy Makers

Funding and Policy Priorities:

- **Community Control:** Fund monitoring systems that prioritize community ownership and control
- **Capacity Building:** Support community technical capacity and empowerment
- **Open Source:** Prioritize open source and community-controlled technology development
- **Network Support:** Fund peer learning networks and solidarity cooperation

Integration Opportunities:

- **Accountability Standards:** Integrate community-controlled monitoring with accountability requirements
- **Evidence-Based Policy:** Use community monitoring data for policy development and improvement
- **Regional Cooperation:** Support regional monitoring networks and cooperation
- **International Learning:** Share community monitoring innovations globally

Community-Controlled Monitoring Transforms Governance: When communities control monitoring and evaluation, they build capacity for continuous improvement, democratic governance, and community empowerment. This Performance Dashboard Template provides comprehensive tools for community-controlled monitoring that serves learning and improvement rather than external accountability or surveillance.

Start Your Community Dashboard Today:

- **Assess Community Readiness:** Use the preparation tools to evaluate community capacity and interest
- **Design Community-Controlled System:** Customize dashboard indicators and systems for community priorities
- **Build Community Capacity:** Train community members in monitoring, evaluation, and technology use

- **Connect with Networks:** Join regional and global networks of communities using participatory monitoring

Contact for Dashboard Implementation Support:

- **Email:** globalgovernanceframework@gmail.com
- **Subject:** "Performance Dashboard Implementation"
- **Include:** Community location, monitoring priorities, technology capacity, and support needs

Monitoring is Community Power: When communities control their own monitoring and evaluation, they build the information systems needed for effective governance, continuous improvement, and community empowerment. Community-controlled dashboards demonstrate that accountability can serve communities rather than controlling them.

The Performance Dashboard Template is part of the Global Framework for Water & Sanitation (WASH) Governance. For complete framework access, monitoring tools, and global network connection, visit globalgovernanceframework.org