# **Ageism Interruption Training Guide**

Building Skills to Challenge Age Discrimination and Create Age-Inclusive Communities

**Version**: 1.0 (2025-06-04)

Purpose: Provide practical skills for recognizing, interrupting, and preventing ageism in all its

forms

**Training Time**: 3-4 hours for comprehensive workshop, with follow-up practice sessions

Target Audience: Community members, workplace teams, service providers, and elder advocates

# **Section 1: Recognizing Ageism in Its Many Forms**

### 1.1 Identifying Explicit and Implicit Ageism

### **Direct and Obvious Ageism**

### **Explicit Age Discrimination Examples:**

- Employment: "You're too old for this job" or "We want someone younger and more energetic"
- Healthcare: "These symptoms are normal for your age" or "You're too old for this treatment"
- **Service Delivery**: Speaking louder or slower to elders without reason, or talking to adult children instead of elder clients
- **Social Interactions**: "You wouldn't understand technology" or "That's not appropriate for someone your age"

### **Recognition Skills for Explicit Ageism:**

- Language Patterns: Age-related comments that assume limitation, irrelevance, or incompetence
- Behavioral Patterns: Treating elders differently without individual assessment or elder preference
- **Policy Patterns**: Rules or practices that systematically exclude or disadvantage people based on age
- Service Patterns: Different quality or type of service based on age rather than individual needs

#### **Subtle and Implicit Ageism**

#### Microaggressions and Subtle Discrimination:

- Patronizing Language: "Sweetie," "honey," or other infantilizing terms used only with elders
- **Assumptions About Capability**: Assuming elders need help without asking, or cannot learn new skills
- Invisibility: Ignoring elder perspectives in discussions, meetings, or decision-making processes
- **Tokenism**: Including one elder to represent all aging perspectives without meaningful participation

#### **Implicit Bias Recognition:**

- Automatic Assumptions: Unconscious assumptions about elder capability, interests, or relevance
- **Stereotype Application**: Applying aging stereotypes to individuals without knowing their actual abilities or interests
- **Lowered Expectations**: Expecting less from elders in work, learning, or community participation

• **Age-Segregated Thinking**: Automatically separating activities, services, or opportunities by age group

### **Recognition Exercise: Ageism Identification Practice**

Read each scenario and identify the ageist assumptions or behaviors:

<b>Scenario 1</b> : A 68-year-old applies for a part-time job. The interviewer says, "This position requires computer skills and working with young people. Are you sure you can handle that?"
Ageist Elements:
<b>Scenario 2</b> : At a community meeting about local development, a 72-year-old raises concerns about transportation. Another participant responds, "The seniors always complain about everything."
Ageist Elements:
<b>Scenario 3</b> : A healthcare provider tells a 75-year-old patient experiencing memory issues, "That's just part of getting older. There's nothing we can do."
Ageist Elements:
<b>Scenario 4</b> : A family member tells their 80-year-old parent, "You shouldn't drive anymore. People your age aren't safe on the road."
Ageist Flements

### 1.2 Institutional and Systemic Ageism Recognition

### **Workplace Ageism Patterns**

#### **Employment Discrimination Indicators:**

- Hiring Practices: Job postings seeking "digital natives" or "high-energy" candidates
- Age-Coded Language: Descriptions emphasizing youth, energy, or recent graduation
- Interview Bias: Questions about retirement plans, technology comfort, or ability to work with younger colleagues
- Promotion Barriers: Informal policies limiting advancement for older workers
- **Training Exclusion**: Assuming older workers don't want or can't benefit from professional development

#### **Workplace Culture Ageism:**

- Social Exclusion: Informal social activities that exclude older workers
- **Communication Assumptions**: Assuming older workers don't use social media or informal communication
- Innovation Bias: Assuming younger workers are more innovative or technology-capable
- Mandatory Retirement: Forced retirement policies that ignore individual capability and choice

### **Healthcare System Ageism**

#### **Medical Ageism Indicators:**

- Diagnostic Bias: Attributing symptoms to age rather than investigating treatable conditions
- Treatment Limitations: Assuming elders don't want or can't benefit from certain treatments
- Communication Patterns: Speaking to family members instead of elder patients
- Pain Management: Undertreating elder pain due to assumptions about tolerance or life expectancy
- Mental Health Neglect: Dismissing elder depression or anxiety as "normal aging"

# **Healthcare System Patterns:**

- Resource Allocation: Systematic underfunding of geriatric care and elder-specific services
- Research Exclusion: Excluding elders from medical research, limiting treatment knowledge
- Quality Measures: Healthcare quality measures that don't account for elder-specific needs and outcomes
- **Staff Training**: Inadequate training for healthcare workers in elder care and age-inclusive communication

#### **Community and Social Service Ageism**

### **Service Delivery Discrimination:**

- Technology Barriers: Digital-only services without alternative access methods for elders
- **Transportation Barriers**: Services that don't accommodate elder mobility needs or transportation challenges
- **Communication Barriers**: Information and services not accessible to elders with diverse abilities or language needs
- **Program Design**: Programs designed without elder input or consideration of elder interests and capabilities

### **Community Infrastructure Ageism:**

- **Physical Barriers**: Public spaces and buildings not designed for diverse mobility and sensory abilities
- Social Barriers: Community activities and programming that exclude elder participation
- **Economic Barriers**: Services or activities priced beyond elder fixed-income capacity
- **Cultural Barriers**: Community norms and practices that marginalize elder participation and contribution

## 1.3 Media and Cultural Ageism Recognition

# **Media Representation Analysis**

#### **Negative Stereotyping in Media:**

- **Decline Narratives**: Media focus on aging as decline, disease, and burden rather than continued development
- Invisibility: Underrepresentation of elders in media, advertising, and entertainment
- Stereotype Reinforcement: Elder characters portrayed as confused, technologically incompetent, or irrelevant
- Youth Obsession: Cultural emphasis on youth as ideal with aging portrayed as failure or loss

### **Advertising and Marketing Ageism:**

- **Product Segregation**: "Senior" products that infantilize or segregate elders from mainstream market
- **Beauty Standards**: Anti-aging products that promote aging as problem to be solved rather than natural process
- Capability Assumptions: Products marketed to elders that assume limitation rather than capability
- Exclusion Patterns: Mainstream advertising that excludes elder representation and perspective

### **Language and Communication Ageism**

### **Ageist Language Patterns:**

- Infantilizing Language: "Senior moments," "elderly" as descriptor, or child-like terms for elder challenges
- Deficit Language: Language emphasizing what elders can't do rather than what they can do
- Burden Language: Describing aging populations as "tsunami," "crisis," or "problem" for society
- Patronizing Language: Overly familiar or condescending tone used specifically with elders

### **Communication Pattern Recognition:**

- Volume and Speed Assumptions: Speaking louder or slower to elders without individual assessment
- **Complexity Assumptions**: Simplifying language or concepts without knowing individual communication preferences
- Technology Assumptions: Assuming elders don't use or understand technology
- Interest Assumptions: Assuming elders aren't interested in contemporary topics, technology, or innovation

# **Section 2: Ageism Interruption Skills and Techniques**

## 2.1 Direct Interruption Strategies

### **Immediate Response Techniques**

The "Call-In" Approach (For people you have relationship with):

- Name the Behavior: "That comment sounds ageist to me"
- Explain the Impact: "When you assume Mary can't use technology, you're limiting her participation"
- Suggest Alternative: "How about we ask Mary what technology support she might want?"
- Reconnect: "I know you care about inclusion, so I wanted to point this out"

The "Call-Out" Approach (For public settings or serious discrimination):

- Direct Challenge: "That policy discriminates against older workers"
- Fact Correction: "Actually, research shows older workers are highly reliable and experienced"
- Value Statement: "In this workplace, we value people of all ages"
- Action Request: "I'd like to see this policy changed to be age-inclusive"

The "Redirect" Approach (For subtle or unintentional ageism):

- Positive Reframe: "I think you mean Mary has decades of experience to contribute"
- Question Assumptions: "What makes you think age is relevant to this situation?"
- Offer Information: "Many elders are actually very comfortable with technology"
- Focus on Individual: "Let's focus on John's specific qualifications rather than his age"

## **Interruption Scripts and Examples**

#### **Workplace Ageism Interruption:**

*Situation*: Colleague says, "We should get someone younger to handle the social media account." **Interruption Options**:

• Direct: "That assumes older workers can't handle social media, which isn't accurate."

- Questioning: "What specific skills are needed for social media that would be age-related?"
- Factual: "Actually, older adults are the fastest-growing demographic on social media platforms."
- Inclusive: "Let's focus on social media experience and skills rather than age."

Situation: Manager suggests not including older worker in training program because "they're probably retiring soon anyway."

### **Interruption Options:**

- Policy: "Our training policies should be based on job requirements, not age assumptions."
- Individual: "Have you asked Janet about her career plans, or are you assuming based on her age?"
- Legal: "Age-based training exclusion could be considered discrimination."
- Value: "We value professional development for all employees regardless of age."

### **Healthcare Ageism Interruption:**

Situation: Healthcare provider tells elder patient, "These aches and pains are just part of getting older."

### **Interruption Options** (For family member or advocate):

- Advocacy: "Could we explore other possible causes before attributing this to age?"
- Information: "Research shows many conditions are treatable regardless of age."
- Patient Rights: "My mother deserves the same thorough evaluation as any patient."
- Alternative: "What tests or treatments would you recommend for a younger patient with these symptoms?"

### **Social Ageism Interruption:**

Situation: Someone says, "Old people are so slow and always hold up the line."

#### **Interruption Options:**

- Humanizing: "Those are individual people with their own circumstances, not just 'old people.'"
- Perspective: "Everyone moves at different speeds for different reasons."
- Respect: "Elders deserve patience and respect when they need extra time."
- Personal: "I hope people will be patient with me when I need extra time as I age."

#### 2.2 Educational and Awareness-Building Approaches

### **Information Sharing and Myth-Busting**

### **Common Ageist Myths and Counter-Information:**

Myth: "Older workers are less productive and more expensive." Counter-Information: "Research shows older workers have lower turnover, higher reliability, and fewer workplace accidents. Experience often leads to higher productivity through efficiency and problem-solving skills."

Myth: "Elders can't learn new technology." Counter-Information: "Older adults are the fastestgrowing demographic on social media and technology adoption. Learning ability doesn't decline with age when appropriate training and support are provided."

Myth: "Older people are set in their ways and resist change." Counter-Information: "Elders have navigated more major life changes than any other age group. Resistance to change is individual, not age-related."

Myth: "Healthcare resources are wasted on older patients." Counter-Information: "Elders contribute significantly to healthcare knowledge through research participation. Many conditions are highly treatable in older adults with excellent quality of life outcomes."

### **Educational Conversation Techniques**

### The "Information Bridge" Approach:

- 1. Acknowledge the concern: "I understand you're concerned about productivity"
- 2. Provide information: "Research actually shows that diverse age teams are more productive"
- 3. Connect to values: "Since we both value efficiency, age diversity might help us achieve that"
- 4. Suggest action: "How about we focus on individual capabilities rather than age assumptions?"

### The "Personal Story" Approach:

- 1. Share relevant experience: "My grandmother started her own business at 70 and ran it successfully for 15 years"
- 2. Connect to broader pattern: "There are actually many elder entrepreneurs and innovators"
- 3. Challenge assumption: "Maybe age isn't the limitation we think it is"
- 4. Invite reflection: "Have you had experiences that challenge aging stereotypes?"

#### The "Future Self" Approach:

- 1. Invite perspective-taking: "Imagine yourself at 75 what would you want people to assume about your capabilities?"
- 2. Connect to current behavior: "The attitudes we hold about aging now affect how we're treated later"
- 3. Emphasize continuity: "We're all aging today's older adults are tomorrow's us"
- 4. Encourage empathy: "How can we create the age-inclusive world we want to age into?"

### 2.3 Bystander Intervention and Ally Behavior

#### **Active Bystander Strategies**

The "Witnessing" Approach (When direct interruption feels unsafe or inappropriate):

- Validate the Target: Approach the person experiencing ageism afterward to offer support
- Document If Appropriate: Record ageist incidents when documentation might support formal complaints
- Report Through Channels: Use appropriate reporting mechanisms for institutional ageism
- Follow Up: Check in with people who experienced ageism to see how you can provide ongoing support

The "Distraction" Approach (When direct confrontation might escalate):

- Change the Subject: Redirect conversation away from ageist comments
- Ask Questions: Ask questions that require the speaker to think more deeply about their assumptions
- Introduce New Information: Share relevant information that challenges ageist assumptions
- Create Space: Give the target of ageism opportunity to respond or leave the situation

The "Delegation" Approach (When you're not the best person to intervene):

 Alert Authorities: Inform supervisors, administrators, or officials who can address institutional ageism

- Connect with Advocates: Connect the situation with elder advocates or age discrimination experts
- Amplify Elder Voices: Ensure elders experiencing discrimination have platforms to speak for themselves
- **Support Collective Action**: Support elder-led organizing and advocacy addressing systemic ageism

### **Ally Development and Support**

#### **Supporting Elder Agency and Self-Advocacy:**

- Follow Elder Leadership: Support elder-led responses to ageism rather than speaking for elders
- Provide Resources: Connect elders with age discrimination legal resources and advocacy organizations
- Amplify Elder Voices: Share elder perspectives and experiences rather than speaking on their behalf
- Address Your Own Ageism: Continuously examine and address your own ageist assumptions and behaviors

### **Building Age-Inclusive Communities:**

- **Promote Intergenerational Contact**: Create opportunities for meaningful interaction between age groups
- Challenge Age Segregation: Question why activities, services, or spaces are age-segregated
- **Support Elder Participation**: Ensure elder voices are included in community decision-making and planning
- Advocate for Accessibility: Support universal design and accessibility that benefits people of all ages

# **Section 3: Creating Age-Inclusive Environments**

### 3.1 Workplace Age Inclusion Strategies

#### **Inclusive Hiring and Employment Practices**

#### **Age-Inclusive Recruitment:**

- **Neutral Job Descriptions**: Avoid age-coded language like "digital native," "high-energy," or "recent graduate"
- **Diverse Recruitment Channels**: Post jobs in places where experienced workers look, not just recent graduate sources
- **Skills-Based Hiring**: Focus on required skills and experience rather than age-related assumptions
- Bias Training: Train hiring managers to recognize and interrupt age bias in hiring decisions

#### **Age-Inclusive Interview Practices:**

- Relevant Questions Only: Ask questions related to job requirements, not age, retirement plans, or family status
- Accommodation Offer: Proactively offer interview accommodations without requiring disclosure
- Diverse Interview Panels: Include people of different ages on interview panels

- **Structured Interviews**: Use consistent, skill-based interview questions for all candidates **Age-Inclusive Workplace Policies**:
- Flexible Work Arrangements: Offer flexibility that benefits workers of all ages
- Professional Development: Provide training and development opportunities regardless of age
- Mentorship Programs: Create two-way mentorship between workers of different ages
- Anti-Discrimination Policies: Clear policies prohibiting age discrimination with enforcement mechanisms

### **Creating Age-Inclusive Workplace Culture**

#### **Communication and Social Inclusion:**

- Multi-Modal Communication: Use various communication methods to accommodate different preferences and abilities
- Inclusive Social Activities: Plan workplace social activities that appeal to and include workers
  of all ages
- Intergenerational Teams: Intentionally create work teams with diverse ages and experience levels
- **Knowledge Sharing**: Create systems for sharing knowledge and experience across age groups **Physical and Technology Accommodations**:
- Universal Design: Design workspaces that are accessible and comfortable for people of all ages and abilities
- **Technology Support**: Provide technology training and support for workers who need it, regardless of age
- Ergonomic Accommodations: Offer ergonomic equipment and workspace modifications
- **Lighting and Sound**: Ensure adequate lighting and minimize background noise for better visibility and hearing

### 3.2 Healthcare Age Inclusion

#### **Age-Inclusive Healthcare Communication**

#### **Respectful Communication Practices:**

- **Direct Communication**: Speak directly to elder patients rather than to family members or caregivers
- Normal Volume and Speed: Use normal speaking volume and speed unless patient requests otherwise
- Adult Language: Use age-appropriate language that doesn't infantilize or patronize
- Active Listening: Listen to elder patient concerns without attributing them automatically to age Inclusive Healthcare Assessment:
- Comprehensive Evaluation: Provide thorough medical evaluation regardless of patient age
- Symptom Investigation: Investigate symptoms rather than attributing them to normal aging
- Treatment Options: Discuss all appropriate treatment options regardless of patient age
- Quality of Life: Focus on quality of life outcomes important to elder patients

### **Age-Inclusive Healthcare Systems**

#### **Healthcare Policy and Practice:**

• Age-Inclusive Research: Include elders in medical research to improve treatment knowledge

- Geriatric Training: Provide geriatric care training for all healthcare workers
- Accessibility Standards: Ensure healthcare facilities are accessible for people with diverse abilities
- Cultural Competency: Train healthcare workers in diverse cultural approaches to aging and health

#### **Mental Health and Elder Care:**

- Depression Screening: Regular screening for depression and anxiety in elder patients
- Cognitive Health: Comprehensive assessment of cognitive changes with attention to treatable causes
- Social Isolation: Address social isolation as health issue with community resource connections
- End-of-Life Care: Respectful end-of-life care that honors elder autonomy and dignity

# 3.3 Community and Social Age Inclusion

### **Age-Inclusive Community Design**

### **Physical Environment Inclusion:**

- Universal Design: Public spaces designed for people of all ages and abilities
- Transportation Access: Public transportation accessible to people with diverse mobility needs
- **Lighting and Signage**: Adequate lighting and clear signage for people with diverse vision abilities
- Seating and Rest Areas: Adequate seating and rest areas in public spaces

#### Social and Cultural Inclusion:

- **Intergenerational Programming**: Community programs that bring together people of different ages
- Elder Leadership: Meaningful elder participation in community governance and decisionmaking
- Cultural Programming: Arts, culture, and entertainment programming that appeals to diverse
  ages
- Volunteer Opportunities: Volunteer opportunities that utilize elder skills and experience

#### **Age-Inclusive Service Delivery**

# **Accessible Service Design:**

- Multiple Access Methods: Services available through multiple channels (in-person, phone, online, mail)
- Language Access: Services available in community languages with interpretation support
- Technology Choice: Optional technology use without penalties for choosing non-digital alternatives
- Cultural Sensitivity: Service delivery that respects diverse cultural approaches to aging

# **Community Resource Development:**

- Elder-Friendly Business: Business practices that welcome and accommodate elder customers
- Community Navigation: Support for elders navigating community resources and services
- Information Access: Community information available in accessible formats and languages
- **Social Connection**: Community programs addressing elder isolation and building social connections

# **Section 4: Advanced Ageism Interruption Skills**

### 4.1 Handling Resistant Responses and Difficult Situations

### **Common Responses to Ageism Interruption**

### **Defensive Responses and How to Handle Them:**

"I'm not ageist - I have elderly parents/grandparents"

- Response Strategy: "Having older relatives doesn't prevent unconscious bias. Can we focus on the specific comment/behavior?"
- Follow-up: "What would you want people to say about your parents in this situation?"
- "It was just a joke you're being too sensitive"
- Response Strategy: "Jokes often reveal real attitudes. The impact is still hurtful regardless of intent."
- Follow-up: "Humor can either include people or exclude them. How can we be funny while being inclusive?"

### "But it's true that older people are slower/less tech-savvy/more forgetful"

- Response Strategy: "Those are generalizations that don't apply to individuals. People vary widely regardless of age."
- Follow-up: "What if we focused on individual capabilities rather than age-based assumptions?"

#### "I'm just being practical/realistic"

- Response Strategy: "Practical decisions should be based on individual assessment, not age assumptions."
- Follow-up: "What specific information do you need to make a fair decision about this person?"

### **De-escalation and Relationship Preservation**

### Maintaining Relationships While Challenging Ageism:

- Assume Good Intent: "I know you didn't mean to be hurtful, but the impact was problematic"
- Focus on Behavior: "The comment was ageist" rather than "You are ageist"
- Offer Learning: "This is something I've been learning about too"
- Find Common Ground: "We both care about fairness, so let's think about how to achieve that"

#### **Professional Relationship Navigation:**

- Document When Appropriate: Keep records of workplace ageism for potential formal complaints
- Use Company Values: "Our diversity and inclusion values suggest we shouldn't make agebased assumptions"
- Escalate Strategically: Know when to involve HR, supervisors, or other authorities
- Build Allies: Connect with others who share age-inclusive values

#### 4.2 Institutional and Systemic Ageism Intervention

#### **Policy and Practice Change Strategies**

### **Workplace Policy Advocacy:**

• Policy Review: Systematically review workplace policies for age-discriminatory language or practices

- Data Collection: Document patterns of age discrimination in hiring, promotion, and workplace treatment
- Alternative Proposals: Develop age-inclusive policy alternatives for problematic practices
- Coalition Building: Build alliances with workers of all ages around age-inclusive workplace values

### **Healthcare System Change:**

- Quality Improvement: Advocate for healthcare quality measures that include elder-specific outcomes
- Training Requirements: Advocate for mandatory geriatric care training for healthcare workers
- Patient Rights: Support elder patient rights and advocacy programs
- Research Inclusion: Advocate for elder inclusion in medical research and treatment development

### **Community System Change:**

- Accessibility Audits: Conduct community accessibility audits identifying barriers for elders
- Service Delivery Review: Evaluate community services for age-inclusive access and delivery
- Representative Participation: Advocate for meaningful elder participation in community governance
- Resource Allocation: Advocate for community resource allocation that serves people of all

### **Legal and Advocacy Resources**

### Age Discrimination Legal Support:

- Know the Law: Understand age discrimination law and enforcement mechanisms
- Documentation: Maintain thorough documentation of age discrimination incidents
- Legal Resources: Connect with legal advocacy organizations specializing in age discrimination
- Collective Action: Support collective legal action when individual complaints aren't sufficient

#### **Community Organizing and Advocacy:**

- Elder-Led Organizing: Support elder-led organizing around age discrimination and rights
- Policy Advocacy: Advocate for stronger age discrimination prevention and enforcement
- Public Education: Conduct community education about age discrimination and elder rights
- Media Advocacy: Use media to highlight age discrimination and promote age inclusion

#### 4.3 Cultural Change and Long-Term Impact

### **Narrative Change and Media Advocacy**

#### Challenging Ageist Narratives:

- Media Monitoring: Track and challenge ageist media representations and narratives
- Positive Storytelling: Share stories that challenge aging stereotypes and highlight elder achievements
- Language Change: Promote age-inclusive language in community and professional settings
- Representation Advocacy: Advocate for diverse age representation in media, advertising, and community leadership

#### **Educational and Cultural Initiatives:**

- **Curriculum Development**: Advocate for age studies and ageism education in schools and professional training
- Intergenerational Programming: Develop programs that bring different age groups together for mutual learning
- Community Celebration: Create community events that celebrate aging and elder contributions
- **Cultural Institution Partnership**: Work with museums, libraries, and cultural organizations to promote age inclusion

### **Movement Building and Collective Action**

### **Building Age-Inclusive Communities:**

- Community Assessment: Conduct systematic assessment of community age-inclusiveness
- **Stakeholder Engagement**: Engage businesses, organizations, and institutions in age-inclusion efforts
- Policy Change: Advocate for age-inclusive policies at local, regional, and national levels
- Network Development: Build networks of age-inclusion advocates across communities and sectors

### **Supporting Elder Agency and Leadership:**

- Elder Voice Amplification: Ensure elder perspectives are centered in age-inclusion efforts
- Leadership Development: Support elder leadership development in age-inclusion advocacy
- Resource Mobilization: Support resource development for elder-led age-inclusion initiatives
- Intergenerational Solidarity: Build solidarity between age groups around shared values of respect and inclusion

### **Section 5: Training Implementation and Practice**

#### 5.1 Workshop Design and Facilitation

### **Basic Ageism Interruption Workshop Structure (3-4 hours)**

#### **Module 1: Understanding Ageism (45 minutes)**

- Ageism definition and forms (individual, institutional, cultural)
- Impact of ageism on health, economics, and social connection
- Ageism recognition exercise with scenarios and discussion
- Personal reflection on ageist assumptions and experiences

### **Module 2: Interruption Skills Development (90 minutes)**

- Direct interruption techniques (call-in, call-out, redirect)
- Practice scenarios with role-playing and feedback
- Educational and awareness-building approaches
- Bystander intervention strategies

#### **Break (15 minutes)**

### **Module 3: Creating Age-Inclusive Environments (60 minutes)**

- Workplace age inclusion strategies
- Healthcare and service delivery age inclusion
- Community age inclusion and universal design

Policy and systemic change approaches

#### Module 4: Practice and Planning (45 minutes)

- · Advanced scenario practice with challenging situations
- Personal action planning for ageism interruption
- · Resource sharing and network building
- · Commitment to ongoing practice and learning

#### **Facilitation Guidelines and Best Practices**

### **Creating Safe Learning Environment:**

- Ground Rules: Establish respectful dialogue norms and confidentiality agreements
- **Diverse Perspectives**: Welcome different viewpoints while maintaining commitment to age inclusion
- Mistake Normalization: Create environment where learning from mistakes is encouraged
- Elder Voices: Ensure elder perspectives are centered and respected throughout training

### **Interactive Learning Methods:**

- Role-Playing: Practice ageism interruption skills through realistic scenario role-play
- Case Studies: Analyze real examples of ageism and successful interventions
- Small Group Discussion: Process concepts and share experiences in smaller groups
- Action Planning: Develop specific plans for applying skills in participants' contexts

#### **5.2 Scenario-Based Practice Exercises**

#### **Workplace Ageism Scenarios**

**Scenario 1: Hiring Discrimination** *Setup*: You're on a hiring committee. A colleague says, "This candidate is 58 - they'll probably retire in a few years anyway. Let's go with someone younger who'll be here longer."

### **Practice Elements:**

- · Identify the ageist assumptions
- Choose appropriate interruption strategy
- · Practice the interruption dialogue
- Discuss potential responses and follow-up

**Scenario 2: Training Exclusion** *Setup*: Your supervisor announces a new technology training program but says, "We'll focus on the younger staff since they're more comfortable with technology."

#### **Practice Elements:**

- Recognize institutional ageism
- Consider multiple intervention approaches
- Practice advocating for inclusive policies
- Discuss potential consequences and benefits

### **Healthcare Ageism Scenarios**

**Scenario 3: Medical Dismissal** *Setup*: You accompany your 78-year-old parent to a doctor's appointment. When they complain of fatigue and joint pain, the doctor says, "Well, you're 78. What do you expect?"

#### **Practice Elements:**

- Practice advocacy for thorough medical evaluation
- · Navigate healthcare authority dynamics
- Support elder patient autonomy
- Follow up on medical concerns

**Scenario 4: Communication Disrespect** *Setup*: At a medical appointment, the nurse speaks loudly and slowly to your elder relative and asks you, "How is she doing?" instead of speaking directly to the patient.

## **Practice Elements:**

- Redirect communication to elder patient
- Address communication assumptions
- Maintain respectful tone while advocating
- · Support elder dignity and autonomy

#### **Community and Social Scenarios**

**Scenario 5: Social Dismissal** *Setup*: At a community meeting about local development, an elder raises concerns about accessibility. Another participant says, "The seniors always complain about everything. They need to accept that things change."

#### **Practice Elements:**

- Challenge dismissive attitudes toward elder concerns
- · Advocate for elder voice in community decisions
- Address stereotype about elder complaints
- · Support inclusive community dialogue

**Scenario 6: Technology Assumptions** *Setup*: You're helping organize a community event. A colleague suggests, "We should only advertise online since older people don't use social media anyway."

#### **Practice Elements:**

- · Challenge assumptions about elder technology use
- · Advocate for inclusive communication strategies
- · Provide information about elder technology use
- Suggest multi-modal outreach approaches

#### 5.3 Skills Assessment and Ongoing Development

#### **Skill Development Assessment**

#### **Self-Assessment Checklist:**

#### **Recognition Skills:**

•	$\hfill \square$ I can identify explicit ageism in comments and behaviors
•	☐ I recognize subtle and implicit ageist assumptions

- I understand institutional and systemic ageism patterns
- I can recognize ageism in media and cultural representations

#### **Interruption Skills:**

• I can use direct interruption techniques appropriately

•	I can provide educational responses to ageist comments	
•	<ul> <li>I practice effective bystander intervention</li> </ul>	
•	I can handle defensive responses to ageism interruption	
<b>Environment Creation Skills:</b>		
•	$\hfill \square$ I advocate for age-inclusive workplace policies and practices	
•	I support age-inclusive healthcare and service delivery	
•	☐ I contribute to age-inclusive community environments	
•	I work toward systemic and institutional change	
Advanced Skills:		
•	I can navigate difficult situations and resistant responses	
•	$\hfill \square$ I build coalitions and support collective action against ageism	
•	$\hfill \square$ I support elder agency and leadership in age-inclusion efforts	
•	lacksquare I contribute to cultural change and narrative transformation	

### **Ongoing Practice and Development**

#### **Daily Practice Opportunities:**

- Media Consumption: Critically analyze media representations of aging and elders
- Workplace Interactions: Practice age-inclusive language and challenge ageist assumptions
- Healthcare Encounters: Advocate for age-inclusive healthcare for yourself and others
- **Community Participation**: Support elder voice and participation in community activities **Skill Building Activities**:
- Read and Learn: Stay informed about ageism research and age-inclusion best practices
- Practice Scenarios: Continue practicing interruption skills with colleagues and friends
- Seek Feedback: Ask elders and age-inclusion advocates for feedback on your approach
- Join Networks: Connect with age-inclusion advocacy organizations and communities

#### **Measuring Impact and Progress:**

- Personal Growth: Track your comfort level and effectiveness in interrupting ageism
- **Relationship Quality**: Monitor whether your age-inclusion efforts strengthen or strain relationships
- **Environmental Change**: Observe changes in your workplace, community, or social environments
- Collective Impact: Assess whether your efforts contribute to broader cultural change

### **Section 6: Specialized Contexts and Advanced Applications**

### 6.1 Family and Personal Relationship Ageism

#### **Addressing Ageism Within Families**

### **Common Family Ageism Patterns:**

- Capability Assumptions: Family members assuming elder relatives can't handle technology, finances, or decisions
- Safety Paternalism: Overprotective behaviors that limit elder autonomy in the name of safety

- Communication Patterns: Speaking about rather than to elder family members
- Decision Exclusion: Making decisions for elder relatives without their input or consent

### Family Ageism Interruption Strategies:

"Mom, you shouldn't drive anymore. People your age aren't safe."

- Individual Assessment: "Has Mom's doctor or a driving assessment suggested she stop driving, or are we assuming based on her age?"
- Autonomy Support: "Let's talk with Mom about her comfort level and any concerns she has about driving."
- Resource Provision: "Maybe we can help Mom access driving assessment resources so she can make an informed decision."
- Alternative Support: "If driving becomes challenging, let's work with Mom to find transportation alternatives she's comfortable with."

#### "Dad wouldn't understand how to use this smartphone."

- Capability Recognition: "Dad has learned many new technologies throughout his life. Why don't we ask if he's interested?"
- Support Offer: "If Dad wants to learn, we can provide patient support and training."
- Choice Respect: "Dad can choose whether he wants to use a smartphone, but let's not assume he can't learn."

#### **Supporting Elder Family Member Agency**

#### **Collaborative Decision-Making:**

- Include Rather Than Decide: Involve elder family members in decisions affecting them
- Information Sharing: Provide information to support elder decision-making rather than making decisions for them
- Risk Acceptance: Support elder right to make choices that involve acceptable risks
- Advocacy Partnership: Work with elder family members as partners in advocating for their preferences

### **Communication Enhancement:**

- Direct Communication: Speak directly to elder family members rather than about them
- Active Listening: Listen to elder concerns and preferences without immediate problem-solving
- Respect Expertise: Acknowledge elder family members' life experience and wisdom
- Cultural Sensitivity: Respect cultural values about family roles while supporting elder autonomy

### 6.2 Professional and Service Provider Training

#### **Healthcare Provider Ageism Interruption**

#### **Medical Team Communication:**

- Patient-Centered Language: "Mrs. Johnson, what are your main concerns about your health?" rather than "How is she doing?"
- Assumption Challenging: "Could we explore other possible causes before attributing this to normal aging?"
- Treatment Advocacy: "What treatment options would be available for a younger patient with these symptoms?"

• Quality of Life Focus: "What outcomes are most important to Mrs. Johnson for her quality of life?"

### **Healthcare System Advocacy:**

- Policy Challenge: "Our treatment protocols should be based on medical indication, not patient age."
- **Training Advocacy**: "We need better geriatric care training to serve our aging population effectively."
- **Research Inclusion**: "Excluding elders from research limits our understanding of effective treatments."
- Accessibility Improvement: "How can we make our facility more accessible for patients with diverse abilities?"

### **Social Service Provider Training**

### **Service Delivery Ageism:**

- Communication Respect: Use normal tone and volume unless client requests accommodation
- Capability Assumption: Assess individual needs rather than assuming limitations based on age
- Technology Choice: Offer multiple service access methods without pressuring technology use
- Cultural Sensitivity: Respect diverse cultural approaches to aging and family support

### **Systemic Service Improvement:**

- Policy Review: Evaluate service policies for age-discriminatory practices or barriers
- Staff Training: Provide regular training on age-inclusive service delivery and communication
- Accessibility Assessment: Ensure services are accessible to people with diverse abilities and needs
- **Community Partnership**: Collaborate with elder communities to improve service relevance and quality

### 6.3 Educational Institution Age Inclusion

#### **Academic Setting Ageism**

#### **Student and Faculty Ageism:**

- Classroom Dynamics: Ensure older students are included in discussions and group work
- Learning Assumptions: Avoid assumptions about older student technology comfort or learning speed
- Social Integration: Create inclusive social environments for students of all ages
- Career Services: Provide career support relevant to older student goals and circumstances

### **Curriculum and Research Inclusion:**

- Age Studies Integration: Include aging and ageism content in relevant courses and programs
- **Research Ethics**: Ensure elder inclusion in research and ethical treatment of elder research participants
- Faculty Development: Provide training on age-inclusive teaching and elder student support
- **Community Partnership**: Connect with elder communities for service learning and research collaboration

### K-12 Education Age Inclusion

### Intergenerational Education:

- Elder Expertise: Invite elders to share knowledge and experience in classroom settings
- Ageism Education: Teach students about ageism and age inclusion from early grades
- Family Respect: Model respectful communication about and with elder family members
- **Community Connection**: Create opportunities for students to interact with and learn from elder community members

### **Staff and Administrator Training:**

- Communication Skills: Train staff in respectful communication with elder family members and community volunteers
- Assumption Awareness: Help staff recognize and challenge assumptions about elder capabilities and interests
- **Accessibility Planning**: Ensure school events and communications are accessible to elder family members and volunteers
- **Cultural Competency**: Develop understanding of diverse cultural approaches to aging and elder roles

# **Section 7: Digital Age Considerations and Technology Ageism**

### 7.1 Technology-Related Ageism Recognition and Interruption

### **Common Technology Ageism Patterns**

### **Assumptions About Elder Technology Use:**

- Capability Assumptions: "Older people can't learn new technology"
- Interest Assumptions: "Seniors don't want to use social media or smartphones"
- Speed Assumptions: "Older adults are too slow to adapt to technology changes"
- Relevance Assumptions: "Technology isn't important for older people"

#### Digital Divide Ageism:

- Access Barriers: Assuming elders don't need or want internet access or devices
- **Design Exclusion**: Technology designed without considering elder users' needs and preferences
- Support Limitations: Inadequate technical support for elder technology users
- Training Assumptions: Assuming elders can't benefit from technology training

### **Technology Ageism Interruption Strategies**

## **Challenging Technology Assumptions:**

"My grandmother will never understand how to use a tablet."

- Capability Recognition: "Many elders successfully use tablets. Has your grandmother expressed interest in learning?"
- **Support Offer**: "With patient support and appropriate training, most people can learn new technology."
- **Individual Focus**: "Let's focus on what would help your grandmother specifically rather than age-based assumptions."

"We don't need to make our website accessible - older people don't use the internet much anyway."

- - **Data Correction**: "Older adults are the fastest-growing demographic online. Accessibility benefits users of all ages."
  - Legal Requirement: "Website accessibility is often legally required and makes business sense."
  - Universal Design: "Accessible design improves usability for everyone, not just specific groups."

#### **Supporting Elder Technology Agency:**

- Choice Respect: Support elder choice about technology use without pressure or judgment
- Learning Support: Provide patient, elder-friendly technology training when requested
- Alternative Access: Ensure non-digital alternatives are available for all digital services
- Privacy Protection: Support elder control over personal data and privacy settings

### 7.2 Social Media and Online Ageism

# **Online Ageism Recognition**

### **Social Media Ageism Patterns:**

- **Platform Stereotypes**: Assuming certain platforms are "for young people" and others "for seniors"
- Content Dismissal: Dismissing elder-created content as irrelevant or outdated
- Harassment and Trolling: Online harassment targeting elders based on age
- Algorithm Bias: Social media algorithms that limit elder content visibility

#### **Online Communication Ageism:**

- Speed Expectations: Expecting elders to respond to messages immediately
- **Platform Assumptions**: Assuming elders don't use or understand various communication platforms
- Content Stereotypes: Expecting elder online content to fit stereotypical patterns
- Digital Literacy Assumptions: Assuming elders don't understand online privacy, security, or etiquette

### **Online Ageism Interruption**

#### **Social Media Intervention:**

- Comment Challenges: Respond to ageist comments on social media with factual corrections
- Content Amplification: Share and promote positive elder content and achievements
- Platform Advocacy: Advocate for age-inclusive platform policies and algorithm changes
- **Community Building**: Support online communities that challenge ageism and promote age inclusion

### **Digital Harassment Response:**

- Direct Support: Offer support to elders experiencing online age-based harassment
- Reporting: Use platform reporting mechanisms for age-based harassment and discrimination
- Documentation: Help document online ageism for pattern recognition and policy advocacy
- Education: Educate online communities about the impact of age-based harassment

### 7.3 Artificial Intelligence and Algorithmic Ageism

### **AI Ageism Recognition**

#### **Algorithmic Bias Patterns:**

• Employment AI: Hiring algorithms that screen out older workers

- Healthcare AI: Medical AI that provides different recommendations based on patient age
- Financial AI: Credit and insurance algorithms that discriminate based on age
- Social Media AI: Algorithms that limit elder content visibility or engagement

### **Al Development Ageism:**

- Data Bias: Al training data that underrepresents or misrepresents elder experiences
- Design Exclusion: Al systems designed without elder input or consideration
- Accessibility Gaps: Al interfaces that are not accessible to elders with diverse abilities
- Assumption Programming: Al systems that encode ageist assumptions about elder capabilities

### **Al Ageism Advocacy**

#### **Algorithm Accountability:**

- Bias Testing: Advocate for systematic testing of AI systems for age bias
- Transparency Requirements: Support requirements for AI decision-making transparency
- Elder Input: Advocate for meaningful elder participation in Al development and evaluation
- Regulatory Oversight: Support government oversight of AI systems for age discrimination

### **Al Development Advocacy:**

- Inclusive Design: Advocate for elder inclusion in AI user research and design processes
- Data Representation: Support collection of representative elder data for Al training
- Accessibility Standards: Advocate for Al accessibility standards that serve diverse elder needs
- Ethical Guidelines: Support AI ethics guidelines that specifically address age discrimination

# **Section 8: Evaluation and Continuous Improvement**

### 8.1 Training Effectiveness Assessment

#### **Individual Learning Assessment**

## **Knowledge Assessment Questions:**

- 1. Define ageism and provide examples of individual, institutional, and cultural ageism.
- 2. Describe three different ageism interruption strategies and when each might be most appropriate.
- 3. Identify five ways to create more age-inclusive workplace environments.
- 4. Explain how to support elder agency while advocating against ageism.
- 5. Describe strategies for addressing resistant responses to ageism interruption.

### **Skill Demonstration Assessment:**

- Role-Play Evaluation: Demonstrate ageism interruption skills in realistic scenarios
- Case Study Analysis: Analyze complex ageism situations and develop intervention strategies
- Action Plan Development: Create specific plans for applying skills in participant's context
- Peer Feedback: Provide and receive constructive feedback on ageism interruption approaches

### **Attitude and Commitment Assessment:**

- Self-Reflection: Honest assessment of personal ageist assumptions and biases
- Commitment Planning: Specific commitments to ongoing ageism interruption practice
- Support Network: Identification of allies and resources for continued learning
- Community Engagement: Plans for contributing to age-inclusive community development

#### **Training Program Evaluation**

#### **Participant Feedback Collection:**

- Immediate Feedback: Post-training evaluation of content, facilitation, and learning outcomes
- Follow-Up Assessment: 30 and 90-day follow-up on skill application and confidence
- Behavior Change Tracking: Assessment of actual ageism interruption behavior changes
- Environmental Impact: Evaluation of training impact on workplace or community age inclusion

#### **Training Improvement Process:**

- Facilitator Reflection: Ongoing facilitator assessment of training effectiveness and improvement needs
- Content Updates: Regular updates to training content based on new research and participant feedback
- Method Refinement: Continuous improvement of training methods and interactive exercises
- Cultural Adaptation: Modification of training for diverse cultural contexts and communities

### **8.2 Community Impact Assessment**

### **Environmental Change Measurement**

#### **Workplace Age Inclusion Indicators:**

- Policy Changes: Number and scope of age-inclusive policy changes implemented
- Hiring Practices: Changes in age diversity of hiring and promotion outcomes
- Training Participation: Participation rates in professional development across age groups
- Climate Surveys: Employee assessment of workplace age inclusion and respect

## **Community Age Inclusion Indicators:**

- Service Accessibility: Assessment of community service accessibility for elders
- Participation Rates: Elder participation in community governance and decision-making
- Intergenerational Programming: Availability and participation in intergenerational community programs
- Physical Accessibility: Improvements in community physical accessibility and universal design Healthcare Age Inclusion Indicators:
- Communication Quality: Assessment of healthcare provider communication with elder patients
- Treatment Equity: Analysis of treatment recommendations and outcomes across age groups
- Satisfaction Rates: Elder patient satisfaction with healthcare communication and treatment
- Provider Training: Healthcare provider participation in geriatric care and age-inclusion training

#### **Long-Term Cultural Change Assessment**

#### **Attitude and Awareness Measurement:**

- Community Surveys: Regular assessment of community attitudes toward aging and elders
- Media Analysis: Tracking of media representation of aging and elders over time
- Language Change: Assessment of age-inclusive language adoption in community settings
- Stereotype Reduction: Measurement of aging stereotype prevalence and impact

# **Systemic Change Indicators:**

- Policy Development: Number and scope of age-inclusive policies implemented
- Legal Complaints: Changes in age discrimination complaint rates and outcomes

- Advocacy Growth: Growth in age-inclusion advocacy organizations and activities
- Leadership Representation: Elder representation in community and organizational leadership roles

### 8.3 Continuous Learning and Network Development

### **Ongoing Education and Skill Development**

### **Advanced Training Opportunities:**

- Specialized Workshops: Advanced training in specific contexts (healthcare, workplace, legal advocacy)
- Train-the-Trainer Programs: Development of community capacity to deliver ageism interruption training
- Leadership Development: Training for leading age-inclusion initiatives and organizational
- Research and Evaluation: Skills development in assessing and documenting age-inclusion efforts

### **Resource Development and Sharing:**

- Tool Creation: Development of new tools and resources for specific contexts and communities
- Best Practice Documentation: Systematic documentation and sharing of successful ageinclusion strategies
- Network Building: Connection with age-inclusion advocates and organizations nationally and internationally
- Mentorship Programs: Peer mentorship for developing age-inclusion advocacy skills

### **Movement Building and Collective Action**

#### **Community Organizing Integration:**

- Elder Leadership: Supporting elder leadership in age-inclusion advocacy and organizing
- Coalition Building: Building alliances between age-inclusion advocates and other social justice movements
- Policy Advocacy: Coordinated advocacy for age-inclusive policies and legislation
- Public Education: Community education campaigns about ageism and age inclusion

### **Global Age Inclusion Movement:**

- International Connection: Participation in global age-inclusion advocacy networks
- Cross-Cultural Learning: Learning from age-inclusion efforts in diverse cultural contexts
- Research Collaboration: Participation in international research on ageism and age inclusion
- Policy Coordination: Support for international age-inclusion policy development and implementation

### **Section 9: Resources and Implementation Support**

### 9.1 Training Materials and Tools

#### **Downloadable Training Resources**

#### **Facilitator Materials:**

Ageism Interruption Facilitator Guide: Complete workshop facilitation instructions

- Training Slides Template: Customizable presentation slides for workshops
- Role-Play Scenario Bank: 50+ practice scenarios for skill development
- · Assessment Tools: Knowledge and skill assessment instruments

### **Participant Materials:**

- Quick Reference Guide: Pocket-sized ageism interruption strategies
- Personal Action Planning Template: Individual commitment and planning worksheet
- · Resource Directory: Organizations, websites, and additional learning resources
- Practice Log: Tool for tracking skill practice and development

### **Specialized Context Materials:**

- Workplace Ageism Toolkit: Specific tools for addressing workplace age discrimination
- Healthcare Provider Guide: Resources for healthcare setting age inclusion
- Family Conversation Guide: Tools for addressing ageism in family relationships
- Community Advocacy Toolkit: Resources for community-level age inclusion advocacy

#### **Digital and Multimedia Resources**

### **Online Learning Platform:**

- Interactive Modules: Web-based learning modules with scenarios and skill practice
- Video Library: Training videos demonstrating ageism interruption techniques
- Discussion Forums: Online community for sharing experiences and asking questions
- Resource Updates: Regular updates with new tools, research, and best practices

### **Mobile and Accessibility Features:**

- Mobile App: Smartphone app with quick reference guides and practice scenarios
- Audio Versions: Audio recordings of training materials for accessibility
- Large Print: All materials available in large print formats
- Multiple Languages: Key materials translated into common community languages

### 9.2 Implementation Support and Consultation

### **Training Program Development Support**

#### **Custom Training Design:**

- Needs Assessment: Consultation on community-specific ageism patterns and training needs
- Curriculum Adaptation: Modification of training content for specific contexts and audiences
- Facilitator Training: Train-the-trainer programs for developing local facilitation capacity
- **Implementation Planning**: Support for integrating ageism interruption training into existing programs

#### **Organizational Change Consultation:**

- Policy Review: Assessment of organizational policies and practices for age-discriminatory elements
- Culture Assessment: Evaluation of organizational culture and climate around age inclusion
- **Change Strategy**: Development of comprehensive strategies for creating age-inclusive environments
- Progress Monitoring: Support for measuring and tracking age-inclusion progress over time

### **Community Network and Support**

### **Peer Learning Networks:**

- **Regional Networks**: Connection with other communities implementing ageism interruption training
- Practice Groups: Ongoing practice groups for skill development and peer support
- Expert Consultation: Access to experts in age discrimination law, elder advocacy, and age inclusion
- Success Story Sharing: Platform for sharing successful ageism interruption strategies and outcomes

### **Advocacy and Policy Support:**

- Legal Resource Connection: Referrals to legal advocates specializing in age discrimination
- Policy Advocacy Training: Skills development for advocating for age-inclusive policies
- **Coalition Building**: Support for building alliances with other social justice and civil rights organizations
- Media Advocacy: Training and support for using media to promote age inclusion and challenge ageism

### 9.3 Research and Evidence Development

### **Impact Documentation and Research**

#### **Evaluation Research Support:**

- Research Design: Support for designing evaluation studies of ageism interruption training effectiveness
- **Data Collection**: Tools and support for collecting data on training outcomes and community impact
- Analysis Support: Statistical analysis and interpretation of training and community change data
- Publication Support: Assistance with documenting and sharing research findings

#### **Community-Based Research:**

- Participatory Research: Support for community-led research on ageism and age inclusion
- Elder Leadership: Training and support for elder leadership in research projects
- Community Ownership: Ensuring community control over research processes and findings
- Action Research: Research designed to support community action for age inclusion

#### **Knowledge Development and Sharing**

#### **Best Practice Documentation:**

- Success Story Collection: Systematic documentation of successful ageism interruption initiatives
- **Strategy Development**: Development of new strategies based on community experience and research
- Failure Analysis: Learning from challenges and unsuccessful approaches to improve future efforts
- **Innovation Sharing**: Platform for sharing innovative approaches to ageism interruption and age inclusion

#### **Academic and Professional Integration:**

- Curriculum Development: Support for integrating ageism interruption content into professional training programs
- Research Collaboration: Partnerships with academic researchers studying ageism and age inclusion
- Conference Presentation: Support for presenting community ageism interruption work at professional conferences
- Publication Development: Assistance with publishing community experiences and research in academic and professional journals

# **Conclusion: Building Age-Inclusive Communities Through Individual Action**

# The Ripple Effect of Ageism Interruption

Every act of ageism interruption creates ripples that extend far beyond the immediate interaction. When you challenge an ageist comment, you:

- Change the immediate environment by making it less acceptable to express age-based prejudice
- Educate others about the impact of ageism and the importance of age inclusion
- Support elders by demonstrating that their dignity and worth are valued and defended
- Model behavior that others can learn from and replicate in their own interactions
- Contribute to cultural change by shifting norms toward greater age inclusion and respect

# **Personal Transformation Through Practice**

Developing ageism interruption skills transforms not only communities but also individuals. Regular practice in challenging ageism:

- Increases awareness of subtle forms of discrimination and bias
- Builds confidence in speaking up for justice and inclusion
- **Develops empathy** for the experiences of marginalized groups
- Strengthens values of respect, dignity, and human worth
- Prepares you for your own aging experience in a more inclusive world

#### **Commitment to Ongoing Action**

#### **Personal Commitment:**

- Daily Practice: Look for opportunities to challenge ageism in daily interactions
- Continuous Learning: Stay informed about ageism research and age-inclusion best practices
- Skill Development: Continue practicing and refining ageism interruption techniques
- Community Engagement: Participate in age-inclusion advocacy and community development **Community Commitment:**

# Network Building: Connect with others committed to age inclusion and ageism interruption

- Institutional Change: Advocate for age-inclusive policies and practices in your workplace and community
- Education and Training: Share ageism interruption skills with others through formal and informal training
- Cultural Transformation: Contribute to changing cultural narratives about aging and elder value

### **Vision for Age-Inclusive Future**

#### Imagine communities where:

- People of all ages are valued for their unique contributions and perspectives
- Aging is viewed as continued development rather than decline
- Elders are sought out for their wisdom and experience in community decision-making
- Technology and services are designed to include rather than exclude older users
- Intergenerational relationships are characterized by mutual respect and learning
- Age discrimination is as socially unacceptable as other forms of prejudice

# This vision becomes reality through individual actions:

- · Every ageist comment challenged
- Every stereotype questioned
- Every elder voice amplified
- Every age-inclusive policy advocated
- Every intergenerational relationship built

#### **Call to Action**

#### Start Today:

- 1. **Practice recognition**: Notice ageism in media, conversations, and interactions throughout your day
- 2. **Use your voice**: Challenge at least one ageist comment or assumption this week
- 3. Educate yourself: Learn more about aging, elder experiences, and age inclusion
- 4. Build relationships: Develop meaningful connections with people of different ages
- 5. Advocate for change: Support age-inclusive policies and practices in your community

#### **Build for Tomorrow:**

- Share ageism interruption skills with family, friends, and colleagues
- Advocate for age-inclusive policies in your workplace and community
- Support elder leadership and agency in all community decisions
- Work toward systemic change that eliminates age discrimination
- · Contribute to creating the age-inclusive world you want to age into

#### **Framework Integration**

Ageism interruption is essential infrastructure for implementing the Aging Population Support Framework. By challenging ageist attitudes and creating age-inclusive environments, we build the cultural foundation necessary for:

- AUBI recognition of elder contributions and economic value
- **Meaningful occupation** opportunities free from age discrimination
- Elder innovation leadership that values accumulated wisdom and experience
- Intergenerational communities built on mutual respect and collaboration
- Elder agency in designing and leading their own support systems

Every elder deserves to live in a world free from age discrimination, where their wisdom is valued, their contributions are recognized, and their agency is respected.

The future of aging is elder-led, and it begins with each of us challenging ageism wherever we encounter it.



Start your ageism interruption practice today. The elders in your community—and your future aging self—are counting on you.

# For Additional Support and Resources:

- Website: Visit agingframework.org/ageism for additional tools and training opportunities
- Community: Join local ageism interruption practice groups and age-inclusion advocacy
- Training: Participate in comprehensive ageism interruption workshops and train-the-trainer programs
- Contact: Email globalgovernanceframeworks@gmail.com for consultation and implementation support

The transformation begins now, with your commitment to challenge ageism and build ageinclusive communities where everyone can thrive throughout their lives.