

# Trauma-Informed Care Protocols

**Document Purpose:** These protocols provide a structured approach to implementing trauma-informed care (TIC) within the *Planetary Health Accord Implementation Framework*, ensuring health services are sensitive to the needs of individuals affected by trauma. They guide Regional Health Hubs, Community Health Legions, and the Global Health Equity Council in delivering equitable, culturally appropriate care, particularly in crisis response and underserved communities. The protocols are designed for health workers, regional coordinators, community leaders, policymakers, and health advocates to foster safe, supportive health environments.

**Estimated Reading Time:** 18 minutes

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## Trauma-Informed Care Principles

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The protocols are grounded in six core TIC principles, adapted for the Accord's global health framework:

- **Safety:** Create physical and emotional safety in healthcare settings (e.g., private consultation spaces, non-judgmental interactions).
- **Trustworthiness and Transparency:** Build trust through clear communication and consistent care, with transparent data handling (*Blockchain Health Records Setup Guide*).

- **Peer Support:** Promote community-led support networks, including youth (*Youth Advisory Board Framework*) and indigenous peers.
- **Collaboration and Mutuality:** Foster partnerships between health workers and communities, emphasizing shared decision-making.
- **Empowerment and Choice:** Prioritize patient autonomy, offering choices in treatment and data sharing (*Cybersecurity Framework for Health*).
- **Cultural, Historical, and Gender Sensitivity:** Address trauma linked to systemic inequities, respecting indigenous practices and cultural identities (*Cultural Competency Training Module*).

#### Checklist for Principles:

- ☐ Ensure safe healthcare environments.
  - ☐ Maintain transparent communication.
  - ☐ Establish peer support networks.
  - ☐ Promote patient empowerment and cultural respect.
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## Implementation Steps

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The protocols outline a phased approach to integrate TIC into Accord health systems.

### Step 1: Assessment and Planning (1-2 Months)

- **Objective:** Identify trauma-related needs and gaps.
- **Actions:**
  - Conduct regional needs assessments with Community Health Legions, per *Community Health Legion Training Manual*.
  - Map trauma prevalence (e.g., post-disaster PTSD, gender-based violence) using health equity dashboards.
  - Engage indigenous and youth stakeholders for cultural input, per *Youth Advisory Board Framework*.
  - Develop a TIC integration plan with regional coordinators.
- **Outcome:** Regional TIC plan with priorities and timelines.
- **Timeline:** 1-2 months.

## Step 2: Pilot Implementation (6-12 Months)

- **Objective:** Test TIC in 2-3 pilot regions.
- **Actions:**
  - Select pilot regions based on trauma burden (e.g., LMIC, conflict zones).
  - Train health workers in TIC, per *Training Requirements* below.
  - Integrate TIC into primary care and crisis response, per *Mental Health Integration Toolkit*.
  - Use blockchain records for secure trauma data, audited for bias (*AI Bias Audit Framework*).
- **Outcome:** TIC active in pilot sites, serving 1,000+ patients.
- **Timeline:** 6-12 months.

## Step 3: Regional Scaling (Years 2-3)

- **Objective:** Expand TIC to all WHO regions.
- **Actions:**
  - Scale training programs across Regional Health Hubs.
  - Adapt TIC protocols to local cultural contexts, per *Cultural Competency Training Module*.
  - Deploy mobile TIC units for remote areas, integrated with telehealth.
  - Monitor outcomes via health equity dashboards.
- **Outcome:** TIC implemented in 6+ regions, 50,000+ patients served.
- **Timeline:** Years 2-3.

## Step 4: Full Integration (Years 4-5)

- **Objective:** Achieve universal TIC coverage.
- **Actions:**
  - Ensure TIC in all Accord health services, per *Regional Health Hub Implementation Guide*.
  - Use federated learning to predict trauma trends (*Federated Learning Implementation Guide*).
  - Conduct annual TIC audits and community feedback surveys.

- Resolve disputes via *Conflict Resolution Protocols*.
- **Outcome:** Global TIC system, 500,000+ patients served annually.
- **Timeline:** Years 4-5.

### Template: TIC Implementation Plan

```

**Region**: [WHO Region]
**Start Date**: [DD-MM-YYYY]
**Needs Assessment**:
- Trauma Types: [PTSD, Violence, etc.]
- Priority Groups: [LMIC, Indigenous, etc.]
**Strategies**:
- Primary Care: [Screening, Referrals]
- Crisis: [Mobile Units, Telehealth]
**Training**: [Modules, Timeline]
**Technology**: [Blockchain, Dashboards]
**Milestones**: [Pilot, Scaling]

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## Training Requirements

Training equips health workers to deliver trauma-informed care effectively.

### Training Program

- **Target Audience:** Community Health Legions, hub staff, mental health specialists, youth advocates.
- **Duration:** 20 hours, integrated into *Community Health Legion Training Manual* or *Mental Health Integration Toolkit*.
- **Modules:**
  - **TIC Foundations (5 Hours):** Understanding trauma, TIC principles.
  - **Trauma Interventions (7 Hours):** Trauma screening, de-escalation, referral pathways.
  - **Cultural Sensitivity (5 Hours):** Indigenous trauma perspectives, gender-based trauma, per *Cultural Competency Training Module*.

- **Technology Use (3 Hours):** Secure trauma data entry (*Blockchain Health Records Setup Guide*), interpreting analytics (*Federated Learning Implementation Guide*).

## Delivery Methods

- **In-Person:** Workshops at Regional Health Hubs with role-playing and simulations.
- **Virtual:** Low-bandwidth online modules with recorded sessions and webinars.
- **Community-Based:** Training co-led by indigenous healers and local leaders.
- **Train-the-Trainer:** Certify hub coordinators to train others, per *Community Health Legion Training Manual*.

## Resources

- Multilingual training manuals and videos.
- TIC simulation guides for low-literacy trainees.
- Access to telehealth platforms for ongoing support.

### Checklist for Training:

- ☐ Develop 20-hour TIC curriculum.
- ☐ Recruit trainers with trauma expertise.
- ☐ Provide multilingual and accessible resources.
- ☐ Certify trainers for scalability.

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## Community Engagement

Community involvement ensures TIC is culturally relevant and reduces stigma.

## Strategies

- **Awareness Campaigns:**
  - Promote TIC understanding via radio, social media, and community events.

- Engage Youth Advisory Boards for youth-focused campaigns, per *Youth Advisory Board Framework*.
- **Community Forums:**
  - Host forums to discuss trauma needs, co-led by Community Health Legions.
  - Include indigenous elders and traditional healers for cultural grounding.
- **Peer Support Networks:**
  - Establish trauma recovery groups led by trained community members.
  - Prioritize marginalized groups (e.g., refugees, survivors of violence).
- **Feedback Mechanisms:**
  - Collect input via surveys, focus groups, and digital platforms, per *Community Engagement Toolkit*.
  - Use feedback to refine TIC protocols.

## Tools

- Multilingual campaign materials (e.g., posters, audio messages).
- Community forum guides, per *Community Engagement Toolkit*.
- Peer support training manuals, co-designed with local leaders.

### Checklist for Engagement:

- ☐ Launch TIC awareness campaigns.
- ☐ Host 1+ community forums per region.
- ☐ Establish peer support networks.
- ☐ Collect and act on community feedback.

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## Cultural Competency and Equity Considerations

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The protocols prioritize cultural safety, indigenous sovereignty, and equity.

- **Indigenous Sovereignty:**
  - Co-design TIC interventions with indigenous councils, respecting traditional healing.
  - Protect indigenous trauma data, per *Blockchain Health Records Setup Guide*.
  - Include indigenous healers in training and service delivery.

- **Language Justice:**
  - Provide resources in UN official languages, local dialects, and indigenous languages.
  - Offer sign language, audio formats, and braille.
  - Train staff in multilingual communication, per *Cultural Competency Training Module*.
- **Gender and Disability Inclusion:**
  - Address gender-specific trauma (e.g., sexual violence, postpartum trauma).
  - Design accessible services (e.g., screen readers, wheelchair-friendly spaces).
- **LMIC and Marginalized Communities:**
  - Prioritize TIC for LMIC, refugee, LGBTQ+, and disability communities.
  - Address barriers (e.g., stigma, access) with subsidized care and outreach.
- **Community-Centric Approach:**
  - Tailor TIC to local cultural and trauma priorities.
  - Use traditional methods (e.g., storytelling, rituals) for engagement.

#### Checklist for Equity:

- ☐ Co-design with indigenous communities.
- ☐ Translate resources into 3+ languages.
- ☐ Verify accessibility for disabilities.
- ☐ Prioritize LMIC and marginalized groups.

## Templates and Checklists

### Template: TIC Protocol Plan

```

**Region**: [WHO Region]
**Start Date**: [DD-MM-YYYY]
**Objectives**:
- [Screening, Crisis Response, etc.]
**Strategies**:
- Primary Care: [Trauma Screening]
- Crisis: [Mobile TIC Units]
- Technology: [Blockchain, Telehealth]

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**Stakeholders**: [Health Workers, Communities]
**Training**: [Modules, Timeline]
**Engagement**: [Campaigns, Forums]
**Milestones**: [Pilot, Scaling]
```

## Template: Community Forum Agenda

```
**Date**: [DD-MM-YYYY]
**Region**: [WHO Region]
**Opening**: [Cultural Ceremony]
**Agenda Items**:
1. [Trauma Needs]
2. [TIC Strategies]
3. [Community Priorities]
**Public Comment**: [Time Allocated]
**Closing**: [Action Items]
```

## Checklist: Protocol Implementation

- ☐ Develop regional TIC plan.
- ☐ Train 100+ health workers in TIC.
- ☐ Launch awareness campaigns in 2+ regions.
- ☐ Deploy telehealth and blockchain integration.
- ☐ Host community forums for feedback.
- ☐ Monitor TIC outcomes via dashboards.

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## Resources and Support

- **Framework Documents:**
  - [Governance Structure](#)
  - [Global Health Equity Council Setup Guide](#)
  - [Regional Health Hub Implementation Guide](#)



- Conflict Resolution Protocols
- Youth Advisory Board Framework
- AI Bias Audit Framework
- Blockchain Health Records Setup Guide
- Federated Learning Implementation Guide
- Cybersecurity Framework for Health
- Community Health Legion Training Manual
- Cultural Competency Training Module
- Mental Health Integration Toolkit
- **Tools:**
  - Community Engagement Toolkit
  - Health Equity Dashboard Template
- **Support Channels:**
  - Email: [[globalgovernanceframework@gmail.com](mailto:globalgovernanceframework@gmail.com)]
  - Community Portal: [[globalgovernanceframework.org/contact](https://globalgovernanceframework.org/contact)]
  - Quarterly Trauma-Informed Care Review Cycles for feedback.
- **Training Resources:**
  - Community Health Worker Certification Program (Tools Library).
  - Trauma-Informed Care Workshop (online, multilingual).

**Call to Action:** Start by conducting a trauma needs assessment with Regional Health Hubs. Use the Community Engagement Toolkit to launch TIC awareness campaigns. Contact [[globalgovernanceframework@gmail.com](mailto:globalgovernanceframework@gmail.com)] for TIC training resources or pilot funding opportunities.

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**Cross-Reference Note:** These protocols integrate with the *Planetary Health Accord Implementation Framework's* [Governance Structure](#) for oversight, [Global Health Equity Council Setup Guide](#) for governance, [Regional Health Hub Implementation Guide](#) for coordination, [Conflict Resolution Protocols](#) for disputes, [Youth Advisory Board Framework](#) for youth input, [AI Bias Audit Framework](#) for technology fairness, [Blockchain Health Records Setup Guide](#) for data management, [Federated Learning Implementation Guide](#) for analytics, [Cybersecurity Framework for Health](#) for security, [Community Health Legion Training Manual](#) for training, [Cultural Competency Training Module](#) for cultural sensitivity, and [Mental Health Integration Toolkit](#) for mental health support.

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