

# Stakeholder Simulation Guide

## Overview

The **Stakeholder Simulation Guide** equips jurisdictions with a methodology to conduct role-playing simulations that engage diverse stakeholders in justice system reforms under the Justice Systems Implementation Framework. By simulating real-world scenarios, the guide fosters consensus, tests reform strategies, and builds trust among stakeholders, as outlined in the [Stakeholder Engagement](#) section. It is adaptable to various cultural and resource contexts, prioritizing marginalized groups (e.g., indigenous, youth) to support the framework's goals of **25% increased public trust**, **80% fair access**, and **70% case resolution** by 2035.

**Purpose:** To guide National Implementation Units, Regional Justice Hubs, and community leaders in using simulations to enhance stakeholder collaboration and refine justice reform strategies.

**Target Users:** National Implementation Units, Regional Justice Hubs, community organizations, indigenous leaders, youth advocates, policymakers, and facilitators.

**Format:** Modular guide with principles, simulation methodology, scenario templates, facilitation tools, monitoring metrics, and adaptation guidelines.

**Access:** Available at [Tools Library](#) in PDF, markdown, and offline formats. Multilingual versions planned by Year 2 (2027).

## Instructions

1. **Review Principles:** Understand the core principles to align with framework goals and inclusive engagement.
2. **Plan the Simulation:** Select scenarios and stakeholders using the provided templates and the [Stakeholder Engagement Charter Template](#).
3. **Prepare Participants:** Train facilitators and brief stakeholders on roles and objectives.
4. **Conduct the Simulation:** Execute the simulation following the step-by-step methodology.
5. **Evaluate Outcomes:** Use metrics to assess consensus, trust, and strategy viability, integrating results into the framework's metrics dashboard ([Monitoring and Accountability](#)).
6. **Adapt as Needed:** Modify up to 20% of the guide (e.g., scenarios, roles) with approval from Regional Justice Hubs ([Appendices](#)).
7. **Seek Support:** Contact [[globalgovernanceframework@gmail.com](mailto:globalgovernanceframework@gmail.com)] for facilitation training, funding, or technical assistance.

## Simulation Principles

The following principles guide stakeholder simulations, ensuring alignment with equity, inclusivity, and transparency:

- **Inclusivity:** Prioritize marginalized groups (e.g., indigenous, youth, low-income), targeting  $\geq 50\%$  representation in simulations by Year 3 (2028).
- **Cultural Sensitivity:** Respect local traditions and languages, using culturally appropriate scenarios and facilitation methods.
- **Equity Focus:** Ensure simulations address disparities, targeting 60% of outcomes benefiting marginalized groups by Year 4 (2029).
- **Transparency:** Share simulation objectives, processes, and outcomes publicly, respecting confidentiality.

- **Realism:** Design scenarios to reflect actual justice challenges, grounded in data from the [Monitoring & Evaluation Rubric Template](#).
- **Collaboration:** Foster consensus through dialogue, targeting 70% stakeholder agreement on reform strategies by Year 3.
- **Adaptability:** Allow flexibility to accommodate jurisdictional variations and stakeholder dynamics.
- **Learning-Oriented:** Use simulations to identify best practices and refine reforms, sharing insights via the knowledge management system ([Implementation Mechanisms](#)).

## Simulation Methodology

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Follow these steps to conduct a stakeholder simulation, customizable to local contexts.

### Step 1: Define Objectives and Scope

- **Objective:** Clarify the simulation's purpose (e.g., test restorative justice policy, build trust among stakeholders).
- **Actions:**
  - Select a reform area (e.g., youth justice, digital case management) from framework tools like the [Restorative Justice Guide](#).
  - Define the scope (e.g., specific case type, region) and simulation duration (e.g., 1–2 days).
  - Align objectives with framework goals (e.g., 25% trust increase).
  - Consult stakeholders to prioritize issues, targeting 50% marginalized group input.
- **Output:** Simulation objectives and scope document.
- **Timeline:** 1–2 months.

### Step 2: Identify and Map Stakeholders

- **Objective:** Engage relevant stakeholders to ensure diverse representation.
- **Actions:**
  - Use the Visual Stakeholder Mapping Tool from the [Stakeholder Engagement Charter Template](#) to identify stakeholders (e.g., judges, youth, indigenous elders).
  - Categorize by influence and interest, prioritizing high-influence/high-interest groups for key roles.
  - Ensure ≥50% representation from marginalized groups, including youth and indigenous leaders.
  - Assign roles (e.g., policymaker, community advocate) using the Stakeholder Role Template (below).
- **Output:** Stakeholder map and role assignments.
- **Timeline:** 1 month.

### Step 3: Design Simulation Scenarios

- **Objective:** Create realistic scenarios to test reform strategies.
- **Actions:**
  - Develop scenarios based on local justice challenges (e.g., youth recidivism, indigenous land disputes) using the Scenario Design Template (below).
  - Incorporate data from the [Monitoring & Evaluation Rubric Template](#) to ensure realism.
  - Include diverse perspectives (e.g., statutory vs. customary justice) to reflect legal pluralism.

- Pilot scenarios with a small group to refine clarity and cultural sensitivity, targeting 80% stakeholder approval.
- **Output:** Scenario scripts and briefing materials.
- **Timeline:** 1–2 months.

#### Step 4: Train Facilitators

- **Objective:** Prepare facilitators to manage simulations effectively.
- **Actions:**
  - Train facilitators in conflict resolution, cultural sensitivity, and simulation techniques, targeting 20 trained per jurisdiction by Year 2 (2027).
  - Use [Restorative Justice Guide](#) protocols for mediation skills.
  - Provide briefing materials on scenarios, roles, and framework goals.
  - Conduct practice sessions to ensure facilitators can handle diverse dynamics.
- **Output:** Trained facilitators and training materials.
- **Timeline:** 1 month.

#### Step 5: Conduct the Simulation

- **Objective:** Execute the simulation to engage stakeholders and test strategies.
- **Actions:**
  - Host the simulation in an accessible venue (e.g., community hall), targeting 100 simulations by Year 3 (2028).
  - Brief participants on roles, scenarios, and ground rules (e.g., respect, confidentiality).
  - Facilitate role-playing sessions, allowing stakeholders to negotiate and propose solutions (e.g., policy changes, resource allocation).
  - Use low-tech methods (e.g., printed materials) for low-resource areas, ensuring 70% accessibility by Year 3.
  - Record outcomes (e.g., agreements, challenges) using the Simulation Outcome Template (below).
- **Output:** Simulation session and outcome report.
- **Timeline:** 1–2 days per simulation.

#### Step 6: Debrief and Analyze Outcomes

- **Objective:** Reflect on simulation results and identify actionable insights.
- **Actions:**
  - Hold a debrief session with participants to discuss outcomes, challenges, and lessons, targeting 80% participant satisfaction.
  - Analyze agreements and proposed strategies for feasibility, using [Cost-Benefit Analysis Model](#).
  - Document insights in culturally appropriate formats (e.g., oral summaries for indigenous groups).
  - Share findings with Regional Justice Hubs for integration into the metrics dashboard ([Monitoring and Accountability](#)).
- **Output:** Debrief report and action plan.
- **Timeline:** 1–2 weeks post-simulation.

#### Step 7: Implement and Monitor

- **Objective:** Apply simulation outcomes to reforms and track progress.
- **Actions:**
  - Develop action plans based on simulation agreements, targeting implementation within 6 months.
  - Monitor metrics (see Monitoring and Evaluation section) biannually, updating strategies as needed.
  - Conduct follow-up simulations to refine reforms, targeting 50% of jurisdictions with repeat simulations by Year 5 (2030).
  - Share best practices via the knowledge management system ([Implementation Mechanisms](#)).
- **Output:** Action plans and updated metrics.
- **Timeline:** Ongoing, with biannual reviews.

## Simulation Templates

### Template 1: Stakeholder Role

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Role: [e.g., Indigenous Elder]

Affiliation: [e.g., Local Tribal Council]

Interests: [e.g., Protect customary justice, ensure youth inclusion]

Influence Level: [High/Medium/Low]

Key Objectives: [e.g., Advocate for elder-led mediation]

Background: [e.g., 20 years leading community disputes]

Instructions: [e.g., Propose customary solutions, engage youth]

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**Instructions:** Assign roles to participants, ensuring diversity. Provide to participants before the simulation.

### Template 2: Scenario Design

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Scenario Title: [e.g., Youth Restorative Justice Implementation]

Context: [e.g., High youth recidivism in rural area, 30% case resolution rate]

Key Issue: [e.g., Lack of restorative programs for youth offenders]

Stakeholders Involved: [e.g., Youth, judges, indigenous elders, policymakers]

Objectives:
- [e.g., Propose a restorative justice pilot]
- [e.g., Secure $50,000 funding]

Data Points: [e.g., 40% indigenous youth in cases, per Monitoring & Evaluation R]

Simulation Tasks:
- [e.g., Negotiate program design]
- [e.g., Address judicial concerns]

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**\*\*Cultural Notes\*\*:** [e.g., Include elder-led opening ceremony]

**Instructions:** Customize scenarios with local data and cultural elements. Pilot with stakeholders.

### Template 3: Simulation Outcome

**\*\*Simulation Title\*\*:** [e.g., Youth Restorative Justice Implementation]

**\*\*Date\*\*:** [e.g., Q2 2027]

**\*\*Participants\*\*:** [e.g., 20 stakeholders, 50% marginalized groups]

**\*\*Key Agreements\*\*:**

- [e.g., Pilot restorative program for 100 youth cases]
- [e.g., Allocate \$30,000 for training]

**\*\*Challenges\*\*:** [e.g., Judicial resistance to restorative methods]

**\*\*Lessons Learned\*\*:** [e.g., Youth input increased consensus]

**\*\*Action Plan\*\*:**

- [e.g., Launch pilot by Q4 2027]
- [e.g., Train 10 mediators]

**\*\*Contact\*\*:** [Name, Email]

**Instructions:** Document outcomes and share with stakeholders. Translate into local languages.

### Monitoring and Evaluation

Track the following metrics to assess simulation impact, integrating into the framework's metrics dashboard.

Metric	Target	Measurement Method	Frequency
Stakeholder Participation	≥50% marginalized group representation by Year 3 (2028)	Participant demographics	Per simulation
Consensus Rate	≥70% stakeholder agreement on strategies by Year 3	Simulation outcome reports	Per simulation
Trust Impact	≥15% trust increase among participants by Year 4 (2029)	Pre/post-simulation surveys	Biannually
Strategy Implementation	≥60% of agreed strategies implemented by Year 5 (2030)	Action plan tracking	Annually
Participant Satisfaction	≥80% satisfaction with simulation process by Year 3	Feedback surveys	Per simulation

**Integration:** Metrics feed into the centralized dashboard ([Monitoring and Accountability](#)), with accessible reporting formats.

**Adaptation Note:** Customize metrics (up to 20%) for local priorities (e.g., indigenous stakeholder consensus).

## Customization Guidelines

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- **Adaptation:** Modify up to 20% of content to align with local contexts (e.g., add scenarios for religious justice) with approval from Regional Justice Hubs and stakeholders.
- **Examples:**
  - Add roles for religious leaders in faith-based jurisdictions.
  - Adjust scenarios for urban youth justice challenges.
  - Include culturally specific facilitation methods (e.g., indigenous storytelling).
- **Documentation:** Record adaptations in an annex for transparency.

## Implementation and Support

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- **Launch:** Convene a planning meeting to finalize the simulation plan by [date, e.g., Q3 2027].
- **Submit:** Share plans and outcome reports with Regional Justice Hubs via secure platforms or offline channels ([Tools Library](#)).
- **Request Assistance:** Contact [[globalgovernanceframework@gmail.com](mailto:globalgovernanceframework@gmail.com)] for facilitator training, funding, or support.
- **Feedback:** Submit guide usability feedback via the engagement platform for biannual updates (July and January).

## Monitoring Progress

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- **Review Cycles:** Evaluate biannually, revising based on feedback and outcomes.
- **Reporting:** Integrate findings into quarterly dashboard updates ([Monitoring and Accountability](#)).
- **Success Metrics:** Achieve 70% stakeholder consensus, 60% strategy implementation, and 15% trust increase by Year 5 (2030).