



Alex-Mihai Glocknitzer

eGaming Content Ops

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0733588323

Cluj-Napoca

I consider myself a quick learning person, always eager for more and I'm ready to take on a challenge !

WORK EXPERIENCE

eGaming Content Ops Betfair

11/2019 - Present

Cluj, Romania

Achievements/Tasks

- Game Launches
- Setting up promotions & testing them
- Prismic knowledge
- JIRA knowledge
- Trello knowledge

Contact : Andreea Ujica/Adelina Sulea

Customer Support Representative Google Nest, Sykes

04/2019 - 11/2019

Cluj, Romania

Achievements/Tasks

- Assisting customers over the phone regarding their issues or questions.

Contact : Catalin Pop

EDUCATION

Bachelor's Degree Faculty of European Studies, Babeş-Bolyai University

10/2013 - 06/2017

Cluj-Napoca

Courses

- European Administration
- Thesis Title : Economic Migration. A case study on Romanian immigrants in Austria.

Master's Degree Faculty of European Studies, Babeş-Bolyai University

10/2017 - 07/2019

Cluj-Napoca, Romania

Courses

- Transatlantic Studies
- Thesis Title : America's War on Terror. A comparative analyses between 3 different administrations: Bush, Obama and Trump.

SKILLS

Future focused

Goal oriented

Verbal and written communication

Resiliency

Leadership

Creativity

Time management

ACHIEVEMENTS

Volunteer at Mondschein Kino, Bildein, Austria (06/2013 - Present)

This consists in helping and coordinate the annual "Moonlight Cinema", organized in Bildein.

Volunteer at Landjugend Bildein, Austria (07/2015 - Present)

Presented several times, the village's tour.

Bildein, has a local museum (Burgenländisches Geschichtshaus), and I presented (in english) the Tour, regarding the village's history, aswell as the museum's artifacts.

Volunteered at Electric Castle (07/2016 - Present)

In 2016 I volunteered at the Electric Castle festival, held in Bontida, near Cluj-Napoca. I was responsible for the organisation, good coordination and I had to make sure things were all right, at the Booha Bar at Electric Castle.

Part of the Picture One's team (08/2013 - Present)

Picture on is a local Rock festival organised in Bildein, Austria. For several years, I am being responsible for the drinks on the entire festival (aproximately 3000-3500 people). I have to make sure each tent, gets their supply of drinks right.

LANGUAGES

English



German

