



Università di Pisa  
Department of INFORMATICA  
Master of Data Science and Business Informatics

# Project Report Workers -Tasks

## Course: Logistics

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### Exercise (part one)

A manager needs to assign a set of 6 tasks to 3 workers. Each task has a duration, and the manager wants to assign the tasks to the workers in such a way that the workload is as balanced as possible among the workers, i.e. by minimizing the maximum workload of the 3 workers.

The tasks have the following estimated durations in hours:

$$p_1 = 5, p_2 = 6, p_3 = 9, p_4 = 7, p_5 = 3, p_6 = 2.$$

- **1.** Formulate the problem in terms of ILP.
- **2.** Implement the proposed ILP model by means of the modeling language AMPL, and solve it using the optimization solver CPLEX.

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We first defined the following variables:

- $I$  = set of tasks, indexed by  $i$ ,  $i = \{1, 2, 3, 4, 5, 6\}$ ;
- $J$  = set of workers, indexed by  $j$ ,  $j = \{1, 2, 3\}$ ;
- Duration  $p_i$ : duration of the task  $i \in I$ ;
- $MaxWork \geq 0$ , which indicates the maximum total duration assigned to each worker;

We defined the decision variable as follows:

$$x_{ij} = \begin{cases} 1 & \text{if we assign task } i \text{ to worker } j \\ 0 & \text{otherwise} \end{cases} \quad \forall i \in I, j \in J$$

Using these variables, the problem can be stated as:

*min MaxWork*

$$x_{11} + x_{12} + x_{13} = 1$$

$$x_{21} + x_{22} + x_{23} = 1$$

$$x_{31} + x_{32} + x_{33} = 1$$

$$x_{41} + x_{42} + x_{43} = 1$$

$$x_{51} + x_{52} + x_{53} = 1$$

$$x_{61} + x_{62} + x_{63} = 1$$

*allocation constraints:* every task must be assigned exactly to one worker

$$\begin{aligned} x_{11} + x_{21} + x_{31} + x_{41} + x_{51} + x_{61} &\geq 1 \\ x_{12} + x_{22} + x_{32} + x_{42} + x_{52} + x_{62} &\geq 1 \\ x_{13} + x_{23} + x_{33} + x_{43} + x_{53} + x_{63} &\geq 1 \end{aligned}$$

*linking constraints: at least one task must be assigned to every worker*

$$\begin{aligned} 5x_{11} + 6x_{21} + 9x_{31} + 7x_{41} + 3x_{51} + 2x_{61} &\leq \text{MaxWork} \\ 5x_{12} + 6x_{22} + 9x_{32} + 7x_{42} + 3x_{52} + 2x_{62} &\leq \text{MaxWork} \\ 5x_{13} + 6x_{23} + 9x_{33} + 7x_{43} + 3x_{53} + 2x_{63} &\leq \text{MaxWork} \end{aligned}$$

$$x_{ij}, x_{12}, x_{13}, \dots, x_{63} \quad \forall i \in I, j \in J$$

Our objective was to minimize the maximum workload (sum of durations) for every worker.

The result we obtained with CPLEX was the following:

**CPLEX 12.10.0.0: optimal integer solution; objective 11**

**7 MIP simplex iterations**

**0 branch-and-bound nodes**

**ampl: display assignedTasks;**

**assignedTasks :=**

```
1 1 1
1 2 0
1 3 0
2 1 1
2 2 0
2 3 0
3 1 0
3 2 0
3 3 1
4 1 0
4 2 1
4 3 0
5 1 0
5 2 1
5 3 0
6 1 0
6 2 0
6 3 1;
```

The *table 1* summarizes the results given by the model.

| Worker                 | Task assigned | Workload |
|------------------------|---------------|----------|
| 1                      | 1, 2          | 11       |
| 2                      | 4, 5          | 10       |
| 3                      | 3, 6          | 11       |
| Objective Function: 11 |               |          |

Table 1. Results of the optimization problem.

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### Exercise (part two)

- **3.** Consider the case in which the assignment of each task costs 10 dollars, independently of the worker, but the manager needs to pay 150 dollars in case worker 1 works more than 9 hours. Formulate in terms of ILP the problem of assigning the 6 tasks to the 3 workers in such a way to minimize the total cost.
- **4.** Implement the ILP model proposed in point 3 by means of the modeling language AMPL, and solve it using the optimization solver CPLEX. Compare the optimal solution found with the one determined at point 2.

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In the second part we added a binary variable **Exceed** in order to construct the following constraints:

$$5x_{11} + 6x_{21} + 9x_{31} + 7x_{41} + 3x_{51} + 2x_{61} \leq 9 + 100 * Exceed$$

This means that, by setting Exceed equal to 1 or 0, the solver decides whether to assign to worker 1 a total workload  $\geq 9$ : the variable Exceed turns equal to 1 if a total workload greater than 9 is assigned to Worker1.

The number 100 represents the Big M.

This is related to the new objective function:

$$\text{Min } 10(x_{11}+x_{21}+x_{31}+x_{41}+x_{51}+x_{61}+x_{12}+x_{22}+x_{32}+x_{42}+x_{52}+x_{62}+x_{13}+x_{23}+x_{33}+x_{43}+x_{53}+x_{63}) \\ +150*Exceed$$

By setting this new objective function, we impose that the manager must pay 10 for every assignment task-worker and an added value of 150 if the total workload for Worker 1 is greater than 9.

In the end, the second model is described as follows:

$$\text{Min } 10(x_{11}+x_{21}+x_{31}+x_{41}+x_{51}+x_{61}+x_{12}+x_{22}+x_{32}+x_{42}+x_{52}+x_{62}+x_{13}+x_{23}+x_{33}+x_{43}+x_{53}+x_{63}) \\ +150*Exceed$$

$$x_{11} + x_{12} + x_{13} = 1$$

$$x_{21} + x_{22} + x_{23} = 1$$

$$x_{31} + x_{32} + x_{33} = 1$$

$$x_{41} + x_{42} + x_{43} = 1$$

$$x_{51} + x_{52} + x_{53} = 1$$

$$x_{61} + x_{62} + x_{63} = 1$$

*allocation constraints:* every task must be assigned exactly to one worker

$$x_{11} + x_{21} + x_{31} + x_{41} + x_{51} + x_{61} \geq 1$$

$$x_{12} + x_{22} + x_{32} + x_{42} + x_{52} + x_{62} \geq 1$$

$$x_{13} + x_{23} + x_{33} + x_{43} + x_{53} + x_{63} \geq 1$$

*linking constraints:* at least one task must be assigned to every worker

$$x_{11}, x_{12}, x_{13}, \dots, x_{63} \quad \forall i \in I, j \in J$$

$$5x_{11} + 6x_{21} + 9x_{31} + 7x_{41} + 3x_{51} + 2x_{61} \leq 9 + 100*Exceed$$

The result we obtained with CPLEX was the following:

**CPLEX 20.1.0.0: Version identifier: 20.1.0.0 | 2020-11-11 | 9bedb6d68**

**Version identifier: 20.1.0.0 | 2020-11-11 | 9bedb6d68**

**optimal integer solution; objective 60**


**1 MIP simplex iterations**

*0 branch-and-bound nodes*  
*ampl: display assignedTasks;*  
*assignedTasks :=*  
*1 1 0*  
*1 2 1*  
*1 3 0*  
*2 1 0*  
*2 2 0*  
*2 3 1*  
*3 1 0*  
*3 2 0*  
*3 3 1*  
*4 1 0*  
*4 2 0*  
*4 3 1*  
*5 1 1*  
*5 2 0*  
*5 3 0*  
*6 1 0*  
*6 2 0*  
*6 3 1;*

The *table 2* summarizes the results given by the model.

| Worker                        | Task assigned | Workload |
|-------------------------------|---------------|----------|
| 1                             | 5             | 3        |
| 2                             | 1             | 5        |
| 3                             | 2, 3, 4, 6    | 24       |
| <b>Objective Function: 60</b> |               |          |

Table 2. Results of the optimization problem.



Comparing the two models, it is possible to see that in the first model the objective function aims to equally distribute the total workload of 32 hours between the 3 workers whereas, in the second part of the problem, the new objective function disregards the workload shared among the workers in order to minimize the total cost of the operation. As a matter of fact the optimal value returned by this function is equal to 60 as shown above.