Establishing Expectations

UNIVERSITY of MARYLAND
MEDICAL CENTER

	Action Verb	Measurable Result	Timeframe
Define Expectations			

Communicate Expectations	**What is it that you want?**	
	Why is it significant?	
	When do you want it completed?	
	What will get in the way of success?	
	How will you monitor success?	
	Do you have shared understanding and commitment?	