Tina Zhang

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EDUCATION

University of Toronto, St. George Campus

Toronto, Canada

Honours Bachelor of Science in Computer Science Major, Mathematics Minor, English Minor

Sep 2020 - Jun 2024

Relevant Coursework: Algorithm Design, Operating Systems (C), Human Computer Interaction (A/B Testing), Human Centered Design (Figma), Frontend Development (HTML/CSS/JS, Python, Django, REST API, JWT), Object Oriented Programming Software Design (OOP, Java), Multivariable Calculus with Proofs, Linear Algebra, Computational Probability (R)

RELEVANT EXPERIENCES

Software Engineer

Sep 2024 – Present

Linggo

- Identified and resolved three significant backend payment errors using Python and AWS services (Cloudwatch, Lambda, API Gateway, DynamoDB), recovering 80% of potential customer loss.
- Implemented serverless CI/CD pipelines in Github Actions to enhance deployment efficiency and reduce downtime.
- Contributed to cross-platform app development in **Flutter** for iOS and Android, ensuring high-quality user experience.
- Designed and enhanced company website using AWS (Route 53, Amplify), React, Figma, and Webflow, integrating GA4 for real-time user experience monitoring and data-driven improvements.

Software Developer and Technical Writer

May 2023 - Aug 2023

Blackberry

- Built an HTML/XML to Markdown data conversion tool using **Python** and Beautiful Soup, automated CI/CD pipelines using Github Actions, reducing manual workloads by 90%, saving 2 weeks per quarter.
- Led UX documentation initiatives in collaboration with AWS, produced over 17 chapters of documentation on the IVY vehicle frontend system, covering security, cloud, backend and machine learning, improving accessibility and satisfaction by 75% through data-driven feedback.
- Produced video tutorials to streamline onboarding, reducing production cycles from 3 weeks to 2 days.

Software Developer

Jun 2022 – Aug 2022

Qianxin Technology Group

- Developed a high-performance virtual background add-on in **Unity 3D** using **AR Foundation** and advanced **shader programming**, improving rendering efficiency and user experience.
- Conducted quality assurance with Xcode and Apple Developer tools to ensure function and cross-device compatibility.

Software Developer

May 2021 - Aug 2021

Smile Digital Health

- Optimized large healthcare data hierarchies and performed end-to-end testing using MS SQL and Java, improving data integrity and reducing system latency by 80%.
- Led QA for an HL7 FHIR-based client project in Java and Linux, reducing testing time by 75% and ensuring compliance with critical deadlines.
- Authored <u>SMART on FHIR developer guides</u>, cutting onboarding time to under 1 hour.

RELEVANT PROJECTS (ADDITIONAL DETAILS IN HYPERLINK)

Scalar Art Application

- Delivered a digital art application with custom file encryption in Java, following Clean Architecture and SOLID principles.
- Designed algorithms for core brush and shape tools, enabling 60% of core application features.
- Led a team of seven members, delivering the project two weeks ahead of schedule with a 92% grade.

Sprout - Women in STEM Social Network

- Interviewed 48 stakeholders, translated design requirements and integrated feedback in every stage of the prototype life-cycle, resulting in 87.5% SUS score with perfect user onboarding.
- Designed an inclusive UI/UX prototype using Figma, emphasizing accessibility and user engagement.

SKILLS

Language: Python, C, HTML/CSS, Javascript, Java, C#, Swift, SQL Frameworks: React, React Native, Flutter, Node.js, Django, Unity Tools: Git & GitHub, YAML, Gsap, Docker, Xcode, Postman, Jira

Design: Figma, Adobe Photoshop, Procreate