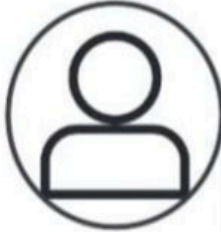




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Scenario

*Setting up AI-Fridge, A member plans dinner, Person leaves a note, Experiencing issues

Expectations

- Easy setup, clear instructions
- personalized recipes, easy grocery management, seamless messaging, shared calendars, prompt support, personalized guidance

	Onboarding	Daily usage	Family features	Maintenance and Support
Actions	1. Receive & unpack AI-Fridge 2. Download smartthings app 3. Create account & connect to wifi	1. Access recipes & meal planning 2. Manage grocery lists & shopping 3. Monitor expiration dates & storage	1. Assign household roles & permissions 2. Communicate with family members	1. Receive software updates & notifications 2. Access troubleshooting guides & support
Pains	<ul style="list-style-type: none">• Complex Setup• Connectivity issues	<ul style="list-style-type: none">• Limited recipe options, manual list management.	<ul style="list-style-type: none">• Limited access control• Disconnected communication	<ul style="list-style-type: none">• Unwanted updates• Lengthy support wait times
Feelings	Hopeful, Slightly anxious	Relieved, Satisfied	Happy, Engaged	Secure & Supportive
Opportunities	Simplify setup process Interactive tutorials	<ul style="list-style-type: none">• Expand recipe library• AI-powered expiration tracking	<ul style="list-style-type: none">• Streamline media sharing• Personalized family recommendations	<ul style="list-style-type: none">• Proactive maintenance• 24/7 AI-powered chat support