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Scenario

*Setting up AI-Fridge,A member plans dinner,Person leaves a note, Experiencing issues

Expectations

- Easy setup,clear instructions
- personalized recipes,easy grocery management,seamless messaging,shared calendars,prompt support,personalized guidance

Onboarding

Daily usage

Family features

Maintenance and Support

Actions

- 1.Recieve&unpack AI-Fridge
- 2.Download smarthings app
- 3.Create account&connect to wifi

- 1.Access recipes & meal planning
- 2.Manage grocery lists & shopping
- 3.Monitor expiration dates & storage

- 1.Assign household roles&permissions
- 2.Communicate with family members

- 1.Recieve software updates & notifications
- 2.Access troubleshooting guides & support

Pains

- Complex Setup
- Connectivity issues

- Limited recipe options,manual list management.

- Limited access control
- Disconnected communication

- Unwanted updates
- Lengthy support wait times

Feelings

Hopeful,Slightly anxious

Happy,Engaged

Secure & Supportive

Relieved,Satisfied

Opportunities

Simplify setup process
Interactive tutorials

- Expand recipe library
- AI-powered expiration tracking

- Streamline media sharing
- Personalized family recommendations

- Protoactive maintenance
- 24/7 AI-powered chat support