

## Contact

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## Education

### Zuitt Tech Program

March 2025 - Present

- Full-stack Web Development.

### STI College Fairview

2011 - 2015

- Bachelor of Science in Information Technology

## Additional Skills

- Google Suite (Sheets, Docs, Forms,)
- Canva (Graphic design, social media content creation)
- Attention to detail
- Communication and collaboration
- Time management

# GERALD NARISMA



## SKILLS SUMMARY

### Programming and Web Development

- Front End Web Development:** Git, Git Basic, Version Control, Version Control System, Gitea (Zuitt Git), HTML, CSS, Bootstrap, Wireframes and Mockups, Trello.
- Back End Web Development:** JavaScript, PHP and SQL, phpMyAdmin Hostinger (Web hosting and deployment).



## Work Experience

**JUNE 2022 -  
March 2025**

### TaskUs

Content Moderator

- Reviewed and analyzed Instagram accounts to verify authenticity, ensuring compliance with platform policies and guidelines.
- Identified and flagged fraudulent, impersonated, or suspicious accounts, preventing misinformation and policy violations.
- Maintained high accuracy and efficiency in decision-making while handling a high volume of account review requests.

**APRIL 2021 -  
JUNE 2022**

### TELUS International Philippines

CNIE Cable Locate

- Conducted precise cable locating to identify and mark the underground Telus cables before excavation projects.
- Coordinated with contractors and utility companies to prevent damage to communication infrastructure during digging operations.
- Ensured safety compliance by accurately interpreting utility maps and using specialized locating equipment.

**JUNE 2019 -  
APRIL 2021**

### TELUS International Philippines

SME/Queue Specialist

- Provided expert support to team members by answering queries and resolving complex issues.
- Monitored queues and workload, ensuring efficient task distribution and adherence to SLAs.

**JUNE 2018 -  
JUNE 2019**

### TELUS International Philippines

Technical Support Representative

- Assisted onsite technicians with troubleshooting and guidance during installations.
- Ensured accurate record alignment by updating system logs and verifying service details.

**OCT 2015 -  
MAY 2018**

### Collective Solution Philippines

Data Entry Clerk

- Completed data entry tasks with accuracy and efficiency.
- Followed established procedures to enter and process data correctly.



## Project Experience

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### Personal Web Portfolio

Project Title: Web Portfolio

Role: ZUITT Student (Front-end Developer)

**Link:** <https://gnarisma03.github.io/webportfolio/>

- A responsive and visually appealing web portfolio showcasing my skills, projects, and expertise in web development. Built using HTML, CSS, and Bootstrap, it features a clean design, smooth navigation, and a structured project gallery. The portfolio highlights my ability to create well-structured, mobile-friendly websites with a focus on UI/UX design.

### Dynamic Basketball Website

Project Title: TUNAI Basketball League - TBL Website)

Role: Independent Developer

**Link:** <https://tunaibasketballleague.com>

- The Tunai Basketball League project is a web application designed to manage and showcase basketball league data. It features team rosters, standings, stats, match schedules, and scores, with interactive elements for users to track their favorite teams and players. Built with modern web technologies, including HTML, CSS, JavaScript, and PHP, the site offers a user-friendly interface and real-time updates to enhance the league experience.