

Gnew PABX IP – vtiger CRM



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Pré-requisitos

- Sistema operacional

Utilizamos o Ubuntu Server 24.04 64 bits para o nosso cenário de homologação.

- Instalação de dependências

```
# apt-get update
```

```
# apt-get install git lamp-server^
```

Instalação vtiger

- Baixar arquivos do vtiger

```
# wget https://cfhcable.dl.sourceforge.net/project/vtigercrm/vtiger%20CRM%208.3.0/Core%20Product/vtigercrm8.3.0.tar.gz
```

- Descompactar, copiar e conceder permissões

```
# tar -vzxf vtigercrm8.3.0.tar.gz
```

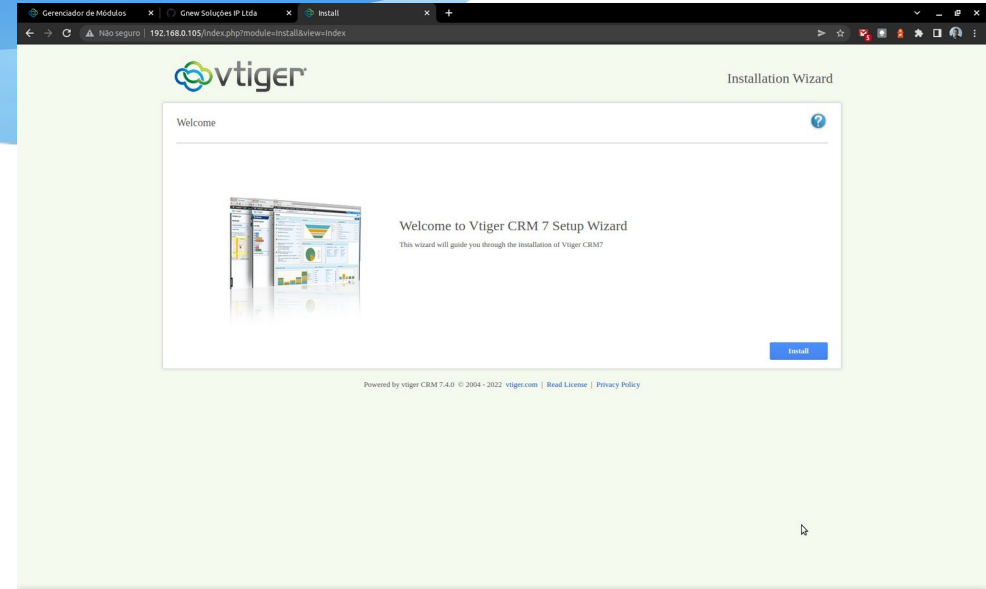
```
# cp -a vtigercrm/* /var/www/html/
```

```
# rm /var/www/html/index.html
```

```
# chown www-data:www-data /var/www/html/ -R
```

Primeiro acesso

- Acesse o IP do servidor através de um navegador para iniciar as configurações iniciais.
- Clique no botão **Install**.
- Aceite os termos de uso na página seguinte.



Pré requisitos

- Agora vamos instalar algumas dependências.

```
# apt-get install php-imap php-curl php-mbstring php-xml
```

- Ajuste o valor limite para uso de memória

```
# vi /etc/php/8.3/apache2/php.ini
```

- Reinicie o serviço do apache2

```
# /etc/init.d/apache2 restart
```

```
; How many multipart body parts (combined input variable and file uploads) may
; be accepted.
; Default Value: -1 (Sum of max_input_vars and max_file_uploads)
;max_multipart_body_parts = 1500


; Maximum amount of memory a script may consume
; https://php.net/memory-limit
memory_limit = 32M

;;;;;;;;;;;;;;;;;;;;;;;;;;;;;;;;;;;;;;;;
; Error handling and logging ;
;;;;;;;;;;;;;;;;;;;;;;;;;;;;;;;;;;;;;;;;

; This directive informs PHP of which errors, warnings and notices you would like
; it to take action for. The recommended way of setting values for this
; directive is through the use of the error_level constants and bitwise
```

Pré requisitos

- Verifique se todas as dependências foram atendidas.

Installation Wizard

Installation prerequisites

Recheck

PHP Configuration	Required Value	Present Value
PHP Version	5.4.0+, 7.0	7.2.24-0ubuntu0.18.04.11
Zlib Support	Yes	Yes
Mysqli support	Yes	Yes
Openssl support	Yes	Yes
Curl support	Yes	Yes
Imap Support	Yes	Yes
Mbstring support	Yes	Yes
GD Library Support	Yes	Yes
SimpleXML Support	Yes	Yes

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Banco de dados

- Criando database, usuário e concedendo permissões

```
# mysql -u root -e "CREATE DATABASE vtiger_db DEFAULT CHARACTER SET utf8 DEFAULT COLLATE utf8_general_ci"
```

```
# mysql -u root -e "CREATE USER vtiger@localhost IDENTIFIED BY 'password'"
```

```
# mysql -u root -e "GRANT ALL ON vtiger_db.* TO vtiger@localhost"
```

```
# mysql -u root -e "flush privileges"
```

Configurações Gerais

- Preencha o formulário conforme os dados fornecidos na criação do banco de dados.

System Configuration

Database Information

Database Type*

MySQL

Host Name*

localhost

User Name*

vtiger

Password

Database Name*

vtiger_db

☐ Create new database

System Information

Currency*

Brazil, Reais (R\$)

Admin User Information

User Name

admin

Password*

Retype Password *

First Name

Tatianno

Last Name *

Alves

Email *

tferreiraalves@gmail.com

Date format *

dd-mm-yyyy

Time Zone *


(UTC-03:00) Brasilia

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Uma pequena contribuição

- Informe o seu segmento de atuação para efeito de estatísticas.

One last thing... 

Please let us know your Industry *

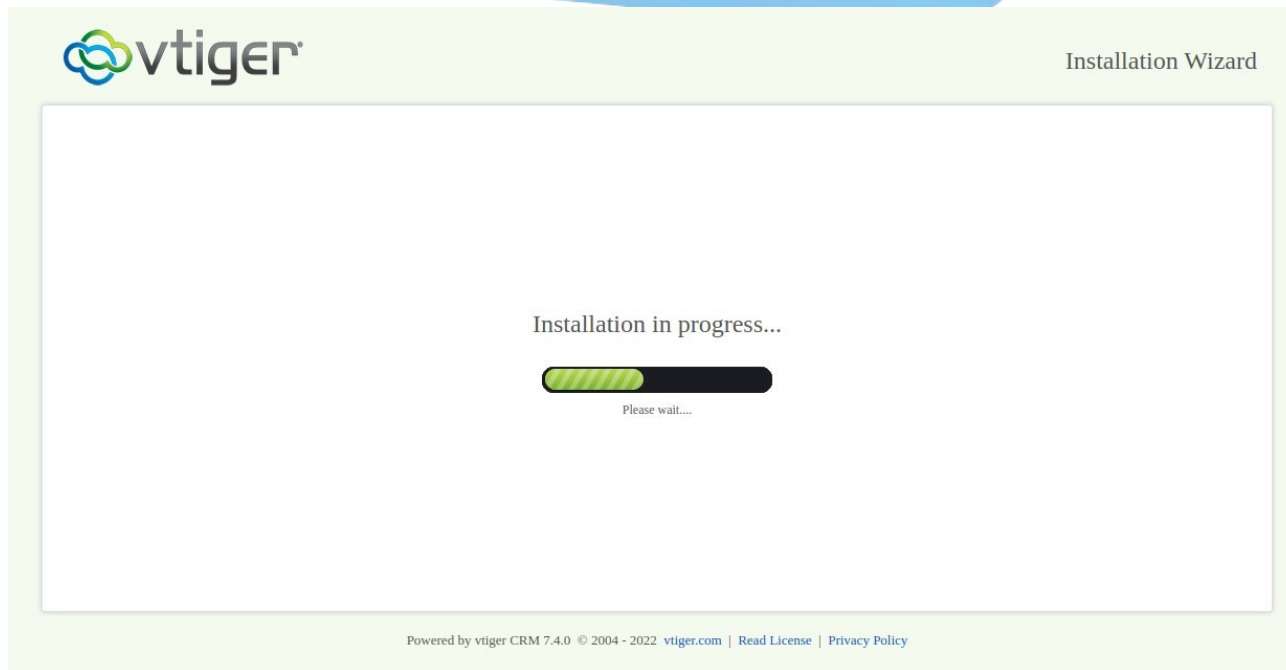
Accounting 

We collect anonymous information (Country, OS) to help us improve future versions of Vtiger. Data about how CRM is used and where it is being used helps us identify the areas in the product that need to be enhanced. We use this data to improve your experience with Vtiger. None of the data collected here can be linked back to an individual.

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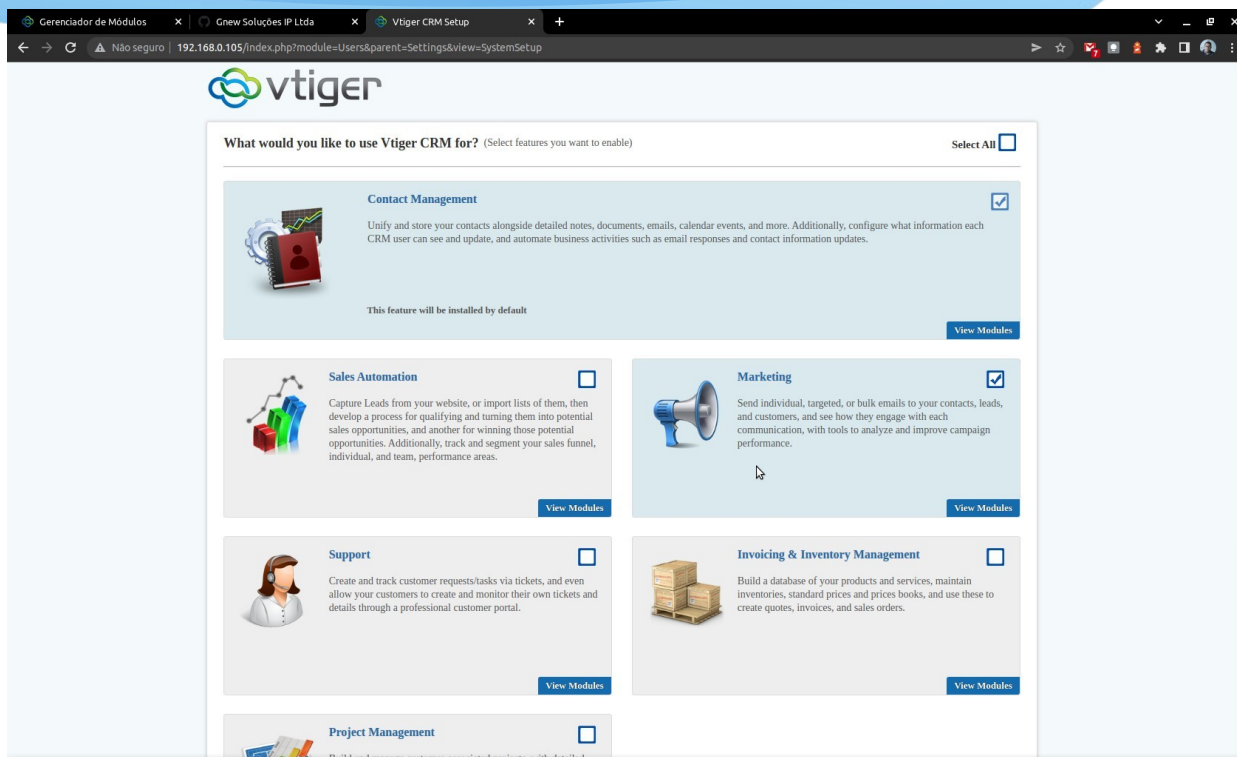
Finalizando instalação

- Aguarde até que o processo de configuração esteja concluído.



Módulos

- Selecione os módulos que serão utilizados.



Tudo pronto!

The screenshot shows the Vtiger CRM dashboard interface. A modal window titled "Almost there!" is open, displaying a "Preferences" form. The form includes the following fields:

- Currency: Brazil, Reais(R\$)
- Language: PT Brasil
- Timezone: (UTC-03:00) Brasília
- Date Format: dd-mm-yyyy

A green "Get Started" button is located at the bottom right of the modal. The background dashboard shows a "History" section on the left with a list of recent actions, a "Total Amount by Sales stage" bar chart in the bottom center, and a "Key Metrics" table on the bottom right.

History

- Administrator added Vtiger OPPasdasd 47 minutes ago
- Administrator added Vtiger OPP 1 hour ago
- Administrator added Vtiger OPP 1 hour ago
- Administrator updated hghgkij contact 8 Portal User From No To Yes Support Start Date From 02-21-2017 To 02-28-2017 3 hours ago
- Administrator updated hghgkij contact 13 Portal User From No To Yes Support Start Date From 02-21-2017 To 02-28-2017 3 hours ago

Total Amount by Sales stage

Sales Stage	Amount
Prospect Accounts	1088
Open Tickets	0
Hot Leads	100

Key Metrics

Metric	Value
Prospect Accounts	0
Open Tickets	0
Hot Leads	0
Potentials Won	0
Open Quotes	0