

Gnew PABX IP – vtiger CRM



Tatianno Alves
tatianno.alves@gnew.com.br

Pré-requisitos

- Sistema operacional

Utilizamos o Ubuntu Server 18.04 64 bits para o nosso cenário de homologação.

- Instalação de dependências

```
# apt-get update
```

```
# apt-get install git lamp-server^
```

Instalação vtiger

- Baixar arquivos do vtiger

```
# wget https://ufpr.dl.sourceforge.net/project/vtigercrm/vtiger%20CRM%207.4.0/Core%20Product/vtigercrm7.4.0.tar.gz
```

- Descompactar, copiar e conceder permissões

```
# tar -vzxf vtigercrm7.4.0.tar.gz
```

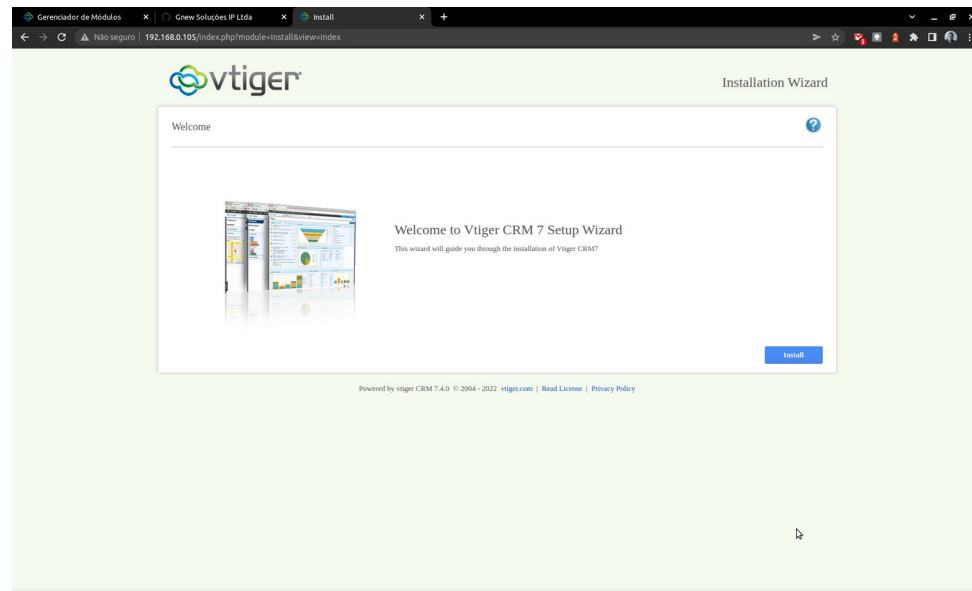
```
# cp -a vtigercrm/* /var/www/html/
```

```
# rm /var/www/html/index.html
```

```
# chown www-data:www-data /var/www/html/ -R
```

Primeiro acesso

- Acesse o IP do servidor através de um navegador para iniciar as configurações iniciais.
- Clique no botão **Install**.
- Aceite os termos de uso na página seguinte.



Pré requisitos

- Agora vamos instalar algumas dependências.

```
# apt-get install php-imap php-curl php-mbstring php-xml
```

- Desabilite os logs de erro no php.ini

```
# vi /etc/php/7.2/apache2/php.ini
```

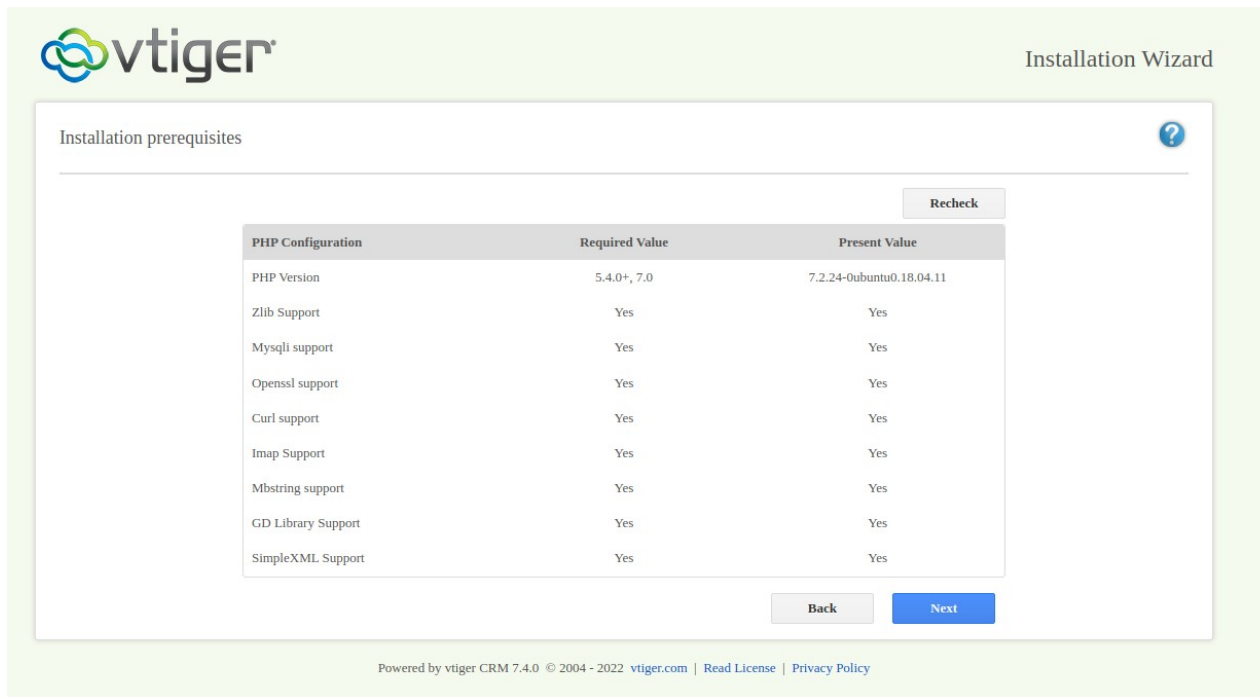
```
; Besides displaying errors, PHP can also log errors to locations such as a  
; server-specific log, STDERR, or a location specified by the error_log  
; directive found below. While errors should not be displayed on productions  
; servers they should still be monitored and logging is a great way to do that.  
; Default Value: Off  
; Development Value: On  
; Production Value: On  
; http://php.net/log-errors  
log_errors = Off
```

- Reinicie o serviço do apache2

```
# /etc/init.d/apache2 restart
```

Pré requisitos

- Verifique se todas as dependências foram atendidas.



The screenshot shows the Vtiger Installation Wizard's prerequisites page. The page has a light green header with the Vtiger logo on the left and 'Installation Wizard' on the right. Below the header, the title 'Installation prerequisites' is displayed with a help icon. A 'Recheck' button is located at the top right of the table area. The table lists various PHP configurations, their required values, and the present values. All present values are 'Yes', indicating that all prerequisites are met. At the bottom of the table area, there are 'Back' and 'Next' buttons. The footer of the page contains the text 'Powered by vtiger CRM 7.4.0 © 2004 - 2022 vtiger.com | Read License | Privacy Policy'.

Installation prerequisites

Recheck

PHP Configuration	Required Value	Present Value
PHP Version	5.4.0+, 7.0	7.2.24-0ubuntu0.18.04.11
Zlib Support	Yes	Yes
Mysqli support	Yes	Yes
Openssl support	Yes	Yes
Curl support	Yes	Yes
Imap Support	Yes	Yes
Mbstring support	Yes	Yes
GD Library Support	Yes	Yes
SimpleXML Support	Yes	Yes

Back Next

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Banco de dados

- Criando database, usuário e concedendo permissões

```
# mysql -u root -e "CREATE DATABASE vtiger_db DEFAULT CHARACTER SET utf8 DEFAULT COLLATE utf8_general_ci"
```

```
# mysql -u root -e "CREATE USER vtiger@localhost IDENTIFIED BY 'password'"
```

```
# mysql -u root -e "GRANT ALL ON vtiger_db.* TO vtiger@localhost"
```

```
# mysql -u root -e "flush privileges"
```

Configurações adicionais do Mysql Server

- Adicione a linha abaixo no arquivo de configurações do Mysql

```
sql_mode = ERROR_FOR_DIVISION_BY_ZERO,NO_AUTO_CREATE_USER,NO_ENGINE_SUBSTITUTION
```

```
# vi /etc/mysql/mysql.conf.d/mysqld.cnf
```

```
[mysqld_safe]
socket        = /var/run/mysqld/mysqld.sock
nice          = 0


[mysqld]
sql_mode = ERROR_FOR_DIVISION_BY_ZERO,NO_AUTO_CREATE_USER,NO_ENGINE_SUBSTITUTION
```

- Reinicie o serviço do Mysql

```
# /etc/init.d/mysql restart
```


Configurações Gerais

- Preencha o formulário conforme os dados fornecidos na criação do banco de dados.

System Configuration 

Database Information

Database Type* MySQL

Host Name* localhost

User Name* vtiger

Password*

Database Name* vtiger_db

☐ Create new database

System Information

Currency* Brazil, Reais (R\$)

Admin User Information

User Name admin

Password*

Retype Password *

First Name Tatianno

Last Name * Alves


Email * tferreiraalves@gmail.com

Date format * dd-mm-yyyy

Time Zone * (UTC-03:00) Brasilia

Uma pequena contribuição

- Informe o seu segmento de atuação para efeito de estatísticas.

One last thing... 

Please let us know your Industry *

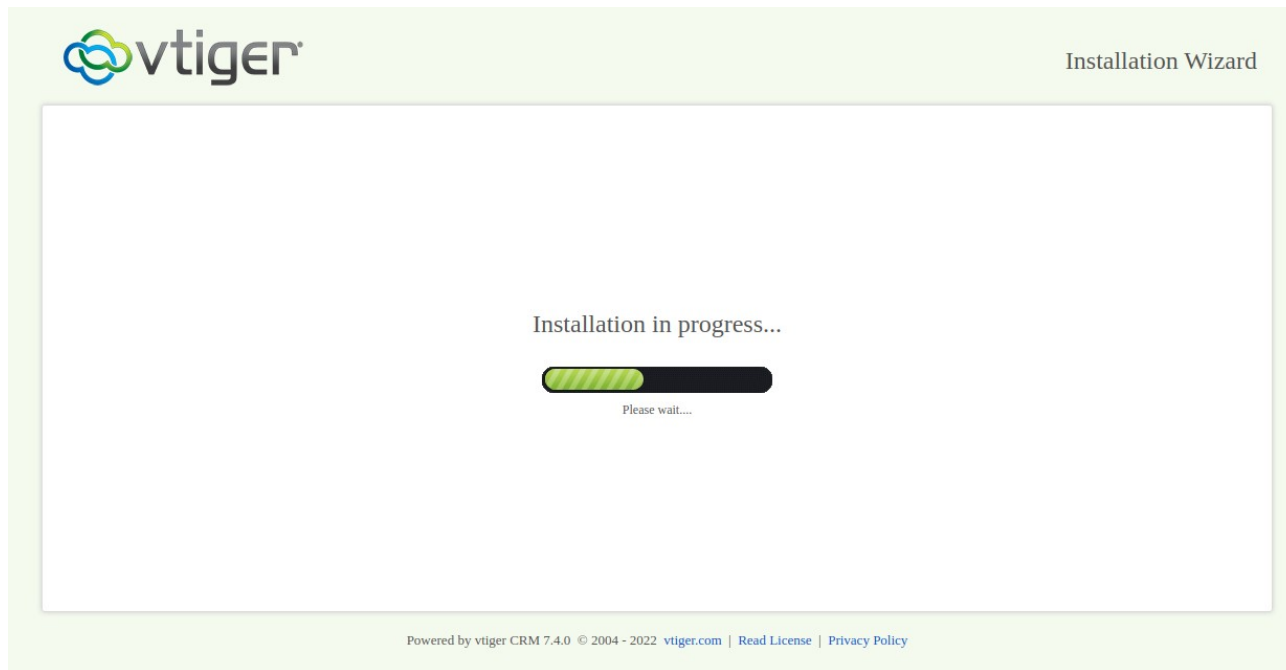
Accounting ▼

We collect anonymous information (Country, OS) to help us improve future versions of Vtiger. Data about how CRM is used and where it is being used helps us identify the areas in the product that need to be enhanced. We use this data to improve your experience with Vtiger. None of the data collected here can be linked back to an individual.

Next

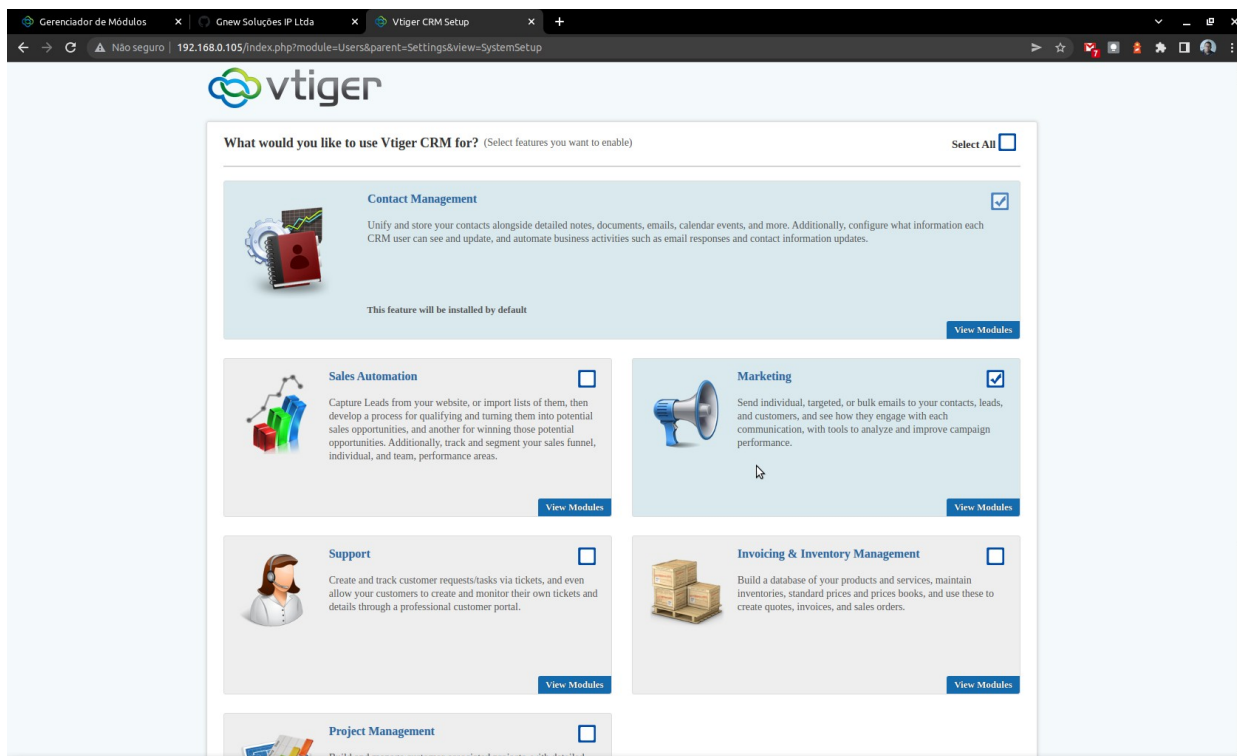
Finalizando instalação

- Aguarde até que o processo de configuração esteja concluído.



Módulos

- Selecione os módulos que serão utilizados.



Tudo pronto!

The screenshot shows the Vtiger CRM dashboard interface. A modal window titled "Almost there!" is open, displaying the "Preferences" section. The modal contains four dropdown menus: "Brazil, Reais(R\$)", "PT Brasil", "(UTC-03:00) Brasília", and "dd-mm-yyyy". A green "Get Started" button is located at the bottom right of the modal. The background dashboard includes a "History" sidebar with a list of recent actions, a "Total Amount by Sales stage" bar chart, and a "Key Metrics" table.

History

- Administrator added Vtiger OPPasdasd 47 minutes ago
- Administrator added Vtiger OPP 1 hour ago
- Administrator added Vtiger OPP 1 hour ago
- Administrator updated hghgkij contact 8 Portal User From No To Yes Support Start Date From 02-21-2017 To 02-28-2017 More 3 hours ago
- Administrator updated hghgkij contact 13 Portal User From No To Yes Support Start Date From 02-21-2017 To 02-28-2017 More 3 hours ago

Total Amount by Sales stage

Sales stage	Amount
1088	1088
0	0
100	100

Key Metrics

Metric	Value
Prospect Accounts	0
Open Tickets	0
Hot Leads	0
Potentials Won	0
Open Quotes	0