

Midfidelity Prototype Peer Feedback - Nip in the Bud

Abstract

This report aims to find flaws and strengths in our prototype for the FoodDecidr app and the Mind-Support app.

1 MindSupport

1.1 Tasks

- Create a group, name it and add users.
- Make a new issue and propose a Split-the-Work type with three tasks.
- Try out all the proposal types.
- Start voting.
- Check out the current tasks.

1.2 Procedure

1. Click on “New Group” and give it a name.
2. Add a member to the group.
3. Change the group by clicking on the group name on the top of the screen.
4. Create a new issue using the +-Button, filling out the text boxes, and submitting.
5. Now one sees the issue view. Switch the perspective to another group’s phone by clicking the button.
6. Propose a solution.
7. Check out all solution types, add some tasks in the Split-the-Work type and submit.
8. Switch perspective again, check all the propositions other people made and start the vote.
9. Vote for some proposition.
10. Once the issue is voted on, see the voting result on the bottom and go back to the main view.
11. From the main view, click the “Tasks” button to see the remaining tasks.
12. The procedure is finalized. Gather feedback.

1.3 Specific App questions

- Are the proposition types reflecting your needs? Do you need more, or is it confusing?
 - They suit, don’t need more.
 - Not confusing
 - The “Tasks” view is confusing, since one doesn’t understand, that this only includes issues that have been solved, or rather it’s tasks and reminders.
 - One should focus on the current features, otherwise the app becomes messy with too many features.

- The recurring reminder and reminder could be combined, that confused me.
- Which type is the most useful?
 - Recurring reminder (user itself)
 - Turnstyle for the app
 - The Split-the-Work.
 - No favourite. They are all useful.
- Do you think this app reduces clutter in large group chats? If so how?
 - It does, but it does not necessarily need to. I prefer just using WhatsApp.
 - Yes, I think so.
 - Yea, I guess.
 - Maybe. It kinda just shows it in a different format, one still needs to read through all the propositions.
- Would you like a chat feature (e.g. the option to send text messages, instead of just the issue and the proposals), or is it better without, one to remove clutter?
 - Chat feature would be useful if using a chat design.
 - No, otherwise it's just WhatsApp with extended voting, and then you have the clutter again.
 - Yes, I would like that.
 - Yes.

1.4 Overall Questions

- Did you understand the meaning of the app without a tutorial or would a tutorial be helpful?
 - All four participants agreed, that a tutorial would be helpful.
 - Some explainer text on the different proposition types would be helpful.
- What would you keep?
 - Keep the tasks. This is useful, I like it.
 - Keep it overall.
 - Pretty good. Keep everything.
 - Yea, everything is useful, keep everything.
- What would you leave out?
 - The whole problem-finding/solving on the app is a bit weird, I prefer to do this on WhatsApp, only keep the Reminders and so on, just skip the problem-solving part.
 - The tasks view is confusing, keep it but change the name.
 - Everything is good.

- Yeah, the app is good, don't remove anything.
 - Account delete button too big.
 - Email, Username, Password above preferences.
- Any additional suggestions for improving the user experience?
 - Overwhelming at the start.
 - It is easier to just do the job instead of creating issues and proposing suggestions. Easier with WhatsApp.
 - Same format, less information, but still need some time to get used to it.
 - Layout of tasks is nice, keep that and focus on it.
 - Make chatting easier (confused message proposal with a chat-message)
 - Combine recurring reminders and reminders into one type.
 - Show the percentage of which options were voted on.
 - Add explanations to the proposal types.
- Do you see any potential problems with the application?
 - Discussion on what solution would be best is not possible. (e.g. missing chat-feature)
 - Equal number of votes.
 - Voting could be confusing. On the voting screen, there's two times the same information, on the messages and the voting boxes. Just vote directly on the messages.
 - Looks ok!