

THINKING ABOUT TOMORROW TODAY.

As an owner-managed family business the future of our earth as a resource is particularly close to our hearts.

Because just as you like to enjoy your well-earned leisure time in nature, REIMO wants to make its contribution to a world in which our descendants also want to live.

We are therefore delighted that our 1,000-page flagship is being produced with a climate protection contribution for the first time in the company's history. And to ensure that the offsetting contribution is not administrative route from Germany (where the catalog is printed) to a distant country, we have decided to invest the entire compensation amount in a regional reforestation project in Germany's least forested state, Schleswig-Holstein, Germany's least forested state. In concrete terms, this amounts to approx. 2 tons of CO₂ per 1t of catalog. In the northern German lowlands, this will create a climate-positive mixed deciduous forest consisting mainly of common oak, copper beech, sycamore maple and European white elm, which will be introduced in accordance with the specifications of the Chamber of Agriculture are introduced.

In this way, every catalog produced ensures a balance, for the benefit of future generations. And over 11,000 times: that's how many new green shade trees are planted in this project.

EVERS
ReForest
Mehr Bäume. Weniger CO₂.



ER | ID-22071470



2025: 11.000 new trees



For you at www.reimo.com

- Putting together new campervans with the configurator
- New and used campers with many vehicle details
- Inexpensive vehicles avail. for immediate deliv.
- View list of campers available immediately online
- Find the rental partner in your region
www.wohnmobile-mieten.com



Reimo accessories online store

- Open 7 days, 24 hours
- Over 12,000 items in stock
- Camper van, motorhome and caravan accessories
- Equipment for family camping
- Materials for self-construction, all-wheel drive campers and boats



Reimo online store

- Materials for camper van / motorhome conversions
- Beds and bed systems, seats and sofa beds
- Lifting roofs, pop-up roofs, high roofs
- High-quality technical components



Reimo spare parts online store

- For a long service life of camper vans, Motorhomes and caravans
- Many spare parts available from stock
- Over 20,000 spare parts in total, constantly growing
- Search by brand, category, manufacturer number, Reimo number or search term



The Reimo service

- Order by 14.00 - dispatch of goods in stock usually on the same day
- Order after 14.00 - dispatch of goods in stock directly the next day
- Express shipping also to vacation destination
- Order service for exotic parts



Further advantages of the Reimo website

- Find workshops for installation (via dealer search)
- Contact for repairs on vacation - Worldwide
- Extension guide with many tips and tricks for your self-extension
- Downloads of operating instructions, manufacturer information, Care instructions and much more
- The Reimo blog: Tips from leading experts in our industry

Multifunctional Camping Boxes

- Multifunctional rear kitchen modules with clever storage systems
- Turns your everyday vehicle into a camper van
- Suitable for Volkswagen Caddy, Volkswagen Transporter 6/5, Transporter, Multivan or California Beach
- Installation in rear of the vehicle without modifications to vehicle
- All CampingBoxes with high-quality HPL surface



CampingBox M

suitable for the following vehicles:

- Volkswagen ID.Buzz NWB
- VW Caddy (2003-2019)/Caddy Maxi (2008-2019)
- VW Caddy Maxi 5 (from YOC. 2020)
- Citroën Berlingo Multispace (2008-2018)/Spacetourer/Jumpy (from YOC. 2016)
- Peugeot Partner Tepee (2008-2020)/Traveller/Expert (from YOC. 2016)
- Renault Kangoo II kR (from YOC. 2008)
- Mercedes Benz Citan Kombi kR (from YOC. 2016)
- Toyota Proace Verso/ Proace (from YOC. 2016)
- Nissan NV 200/NV 200 E/Evalia (from YOC. 2009)
- Opel Vivaro C/Zafira Life (from fall 2019)
- Ford Connect IR (from YOC. 2023)

Scope of delivery:

- Left kitchen pullout equipped w/ a folding sink & a 10-liter fresh water canister w/ outlet tap
- Right-hand pull-out for optional 15-liter compressor cool box. This is removable & is powered by 12 V on-board network
- 2x removable storage boxes w/ lids 1x size M (18 l), 40x34x17 cm 1x size Cube (27 l), 40x34x25 cm

Cookware also has its place in kitchen pullout. This is removable and can be placed outside the vehicle on an optional aluminum folding stand.

CampingBox M, 13252 1529,-

Optional bed module for CampingBox M

incl. upholstery, installation material & installation instructions, sleeping area app. 195 x 120 cm

13253 1199,-



CampingBox L

suitable for the following vehicles:

- Volkswagen Transporter 6.1 / 6 / 5 estate or Caravelle, short/long wheelbase
- Mercedes-Benz Vito long and extra long (without plastic cladding)
- Fiat Talento/Nissan NV 300/Renault Trafic/ Opel Vivaro B, short/long wheelbase (without plastic cladding)

Scope of delivery:

- Left kitchen pull-out is equipped with folding sink, two 10-liter fresh water canisters with outlet tap and 2 drawers
- Right pull-out for optional cool box, (16-liter compressor cool box possible, powered by 12 V on-board power supply)
- 3x removable storage boxes (size M) each with lid.

There is storage space behind storage boxes for an optional mobile camping toilet.

CampingBox L 13250 1699,-

Optional bed module for CampingBox L

incl. cushion, sleeping area 200 x 150 cm

13251 1399,-



CampingBox L-CM

- Clever addition for Volkswagen Transporter 6.1/6/5 Multivan kR or IR or California Beach, each with original 3-seater bench seat
- Perfect handling and ideal height with the tailgate open

Box is fastened in luggage compartment to floor rails or lashing eyes on the vehicle side. Side carrying handles facilitate handling. No modifications to vehicle are required for installation.

Scope of delivery:

- Left kitchen pullout equipped w/ a folding sink & a 12-liter fresh water canister w/ outlet tap
- 2 removable storage boxes w/ lids 1x size M (18 l), 40x34x17 cm 1x size Cube (27 l), 40x34x25 cm
- Right-hand pull-out for optional 15-liter compressor cool box (powered by 12 V on-board power supply).

Behind 2 removable storage boxes is additional storage space, ideal for optional accessories:

- Porta Potti 335 camping toilet or
- Additional storage box (1x size Cube) Add a sleeping cushion to the rear area of the original 3-seater bench seat. Thus, the VW multiflex board is not required for bed construction.

CampingBox L-CM 13254 1999,-

Optional accessories:

Comfort cushion 13254P 379,-

Overview of the current text versions of the hazard statements (H-phrases) and supplemental hazard statements and labeling elements (EUH-phrases) of Regulation (EC) No. 1272/2008 (CLP Regulation).

H200 SERIES

PHYSICAL HAZARDS

- H200 Unstable, explosive.
- H201 Explosive, danger of mass explosion.
- H202 Explosive; great danger from splinters, Blasting and throwing pieces.
- H203 Explosive; danger from fire, air pressure or splinters, blasting and throwing pieces.
- H204 Danger from fire or splinters, Blasting and throwing pieces.
- H205 Risk of mass explosion in case of fire.
- H220 Extremely flammable gas.
- H221 Flammable gas.
- H222 Extremely flammable aerosol.
- H223 Flammable aerosol.
- H224 Liquid and vapor extremely flammable.
- H225 Highly flammable liquid and vapor.
- H226 Flammable liquid and vapor.
- H228 Flammable solid.
- H229 Container is under pressure: can burst when heated.
- H240 Heating may cause an explosion.
- H241 Heating can cause fire or explosion
- H242 Heating can cause fire.
- H250 Ignites on contact with air by itself.
- H251 Self-heating; can catch fire.
- H252 In large quantities self-heating; can catch fire
- H260 In contact with water flammable gases occur that can spontaneously ignite.
- H261 In contact with water flammable gases emerge.
- H270 May cause or intensify fire; Oxidizing agent.
- H271 May cause fire or explosion; strong oxidizing agent.
- H272 Can reinforce fire; Oxidizing agent.
- H280 Contains pressurized gas; can be heated up to explode.
- H281 Contains refrigerated gas; can create Cold burns or injuries
- H290 May be corrosive to metals.

H300 SERIES

HEALTH HAZARDS

- H300 Danger to life if swallowed.
- H301 Toxic if swallowed.
- H302 Harmful if swallowed.
- H304 Can be fatal if swallowed or ingested into the respiratory tract.
- H310 Danger to life in case of skin contact.
- H311 Toxic in contact with skin.
- H312 Harmful in contact with skin.
- H314 Causes severe burns to the Skin and serious eye damage.
- H315 Causes skin irritation.
- H317 May cause allergic skin reactions.
- H318 Causes serious eye damage.
- H319 Causes severe eye irritation.
- H330 Danger to life if inhaled.
- H331 Toxic by inhalation.
- H332 Harmful by inhalation.
- H334 May cause allergy if inhaled, asthma-like symptoms or breathing difficulties.
- H335 May irritate the respiratory tract.
- H336 May cause drowsiness and dizziness.
- H340 Can cause genetic defects (Specify exposure route if conclusive evidence that this danger does not exist for any other exposure route).
- H341 Can probably cause genetic defects (specify exposure route, provided that there is conclusive evidence that these Danger with no other route of exposure exists).
- H350 May cause cancer (indicate route of exposure if conclusive evidence is provided, that this danger does not exist with any other Exposure route).
- H350i May cause cancer if inhaled.
- H351 Can probably cause cancer (Indicate exposure route, if conclusive it has been proven that this risk does not exist for any other exposure route).
- H360 May impair fertility or harm the child in the womb (specify specific effect, if known) (Specify exposure route if conclusive evidence that the risk does not exist for any other exposure route).
- H360F May impair fertility.
- H360D May cause harm to the unborn child.
- H360FD May damage fertility. May cause harm to the unborn child.
- H360Fd May damage fertility. May probably harm the child in the womb.
- H360Df May cause harm to the unborn child. May probably affect fertility.
- H361 May presumably impair fertility or harm the child in the womb. (specify specific effect, if known) (exposure route if conclusive evidence is provided, that the risk of no other exposure path exists).
- H361f May probably affect fertility.
- H361d May probably harm the child in the womb.
- H361fd May probably affect fertility. May probably harm the child in the womb.
- H362 May cause harm to infants through breast milk.
- H370 Damages the organs (or all affected organs organs if known) (Specify exposure route if conclusive evidence that this danger does not exist for any other exposure route).

- H371 Can damage the organs (or all affected organs, if known) (Indicate route of exposure, if conclusively proven that this danger does not exist with any other Exposure route).
- H372 Damages the organs (mention all affected organs) with prolonged or repeated exposure (Specify exposure route if conclusively proven that this danger does not exist with any other Exposure route).
- H373 May cause damage to organs (name all affected organs if known) with prolonged or repeated exposure (Specify exposure route if conclusive evidence that this danger does not exist for any other exposure route).

H400 SERIES

ENVIRONMENTAL HAZARDS

- H400 Very toxic to aquatic organisms.
- H410 Very toxic to aquatic organisms with long-term effect.
- H411 Toxic to aquatic organisms, with long-term Effect.
- H412 Harmful to aquatic organisms, with long-term effect.
- H413 May be harmful to aquatic organisms with long-term effects.

PHYSICAL PROPERTIES

- EUH001 Explosive when dry.
- EUH014 Reacts violently with water.
- EUH018 May cause explosive / explosive atmospheres when used.
- EUH019 May form explosive peroxides.
- EUH044 Explosion hazard when heated under confinement.

An overview of all hazard warnings, H-phrases and labelling elements can be found on the website of the Federal Institute for Occupational Safety and Health www.baua.de



HAZARDOUS PROPERTIES

EUH029	Develops on contact with water toxic gases.
EUH031	Develops on contact with acid toxic gases.
EUH032	Develops very strong acids on contact with toxic gases.
EUH066	Repeated contact can lead to brittle or cracked skin.
EUH070	Toxic in contact with eyes.
EUH071	Has a corrosive effect on the respiratory tract.

SUPPLEMENTARY MARKING ELEMENTS

EUH201	Contains lead. Not for painting of objects that could be chewed or sucked by children.
EUH201A	Attention! Contains lead.
EUH202	Cyanoacrylate. Danger. Sticks together Skin and eyelids within seconds. Must not get into the hands of children.
EUH203	Contains chromium (VI). May cause allergic reactions.
EUH204	Contains isocyanates. May cause allergic reactions.
EUH205	Contains epoxy-containing compounds. May cause allergic reactions.
EUH206	Attention! Do not use together with other Products, since dangerous Gases (chlorine) can be released.
EUH207	Attention! Contains cadmium. Toxic vapors are generated during use. Take notes from the manufacturer. Observe safety instructions.

EUH208	Contains <name of the sensitizing agent Substance>. May cause allergic reactions.
EUH209	May become highly flammable in use.
EUH209A	May become flammable during use.
EUH210	Safety data sheet available on request.
EUH211	Attention! When spraying dangerous respirable droplets can arise. Do not inhale aerosol or mist.
EUH212	Attention! During use hazardous respirable dust can arise. Do not inhale dust.
EUH401	To avoid risks for people and the environment stick to the instructions for use.

BATTERIES MUST BE DISPOSED OF PROPERLY!

The German Battery Act (BattG) regulates the placing on the market, taking back and environmentally friendly disposal of batteries and accumulators. Consumers must note the following:

- Batteries/rechargeable batteries may not be disposed of with residual waste, so consumers are legally obliged to return used batteries/rechargeable batteries. Improper disposal can damage the environment and human health. Important raw materials such as iron, zinc, manganese, cobalt and nickel, Graphite, copper, aluminum, lithium are used in batteries/rechargeable batteries and are recovered through proper disposal.
- Used batteries/rechargeable batteries must be handed in at recycling centers or collection points of the GRS (Stiftung Gemeinsames Rücknahmesystem Batterien).

- According to the BattG, all types of batteries/rechargeable batteries are affected, regardless of shape, size, mass, material composition or use. The law therefore also applies to installed and enclosed batteries.

ADDITIONAL HAZARD FEATURES / LABELING ELEMENTS




Observe the application instructions and the safety data sheet for products that are labeled with hazardous substances. Notes on signal words:

Danger: Signal word for the serious danger categories

Caution: Signal word for the less severe hazard categories

Source: www.baua.de



	GHS01 EXPLOSIVE
	GHS02 FLAMMABLE
	GHS03 FIRE-PROMOTING
	GHS04 GASES UNDER PRESSURE
	GHS05 ESSENTIAL
	GHS06 ACUTE TOXICITY
	GHS07 HEALTH HAZARD
	GHS08 SERIOUS HEALTH RISK
	GHS09 ENVIRONMENTALLY HAZARDOUS

WARRANTY CONDITIONS

We provide a manufacturer's warranty for all products offered under the following Reimo brands:

“CARBEST” / “REIMO TENT” / “MC CAMPING” / “CAMP4” / “HOLIDAY TRAVEL”

Reimo Reisemobil-Center GmbH, Boschring 10, D-63329 Egelsbach (hereinafter referred to as “Reimo” or “we”), provides a three-year warranty on the products sold under its own “CARBEST”, “REIMO TENT”, “CAMP4”, “MC CAMPING” and “HOLIDAY TRAVEL” brands in addition to the statutory rights related to defects.

By way of derogation from the above, Reimo provides a seven-year warranty on LiFePO4 lithium batteries sold under its own “CARBEST” brand and a five-year warranty on those sold under its own “MC CAMPING” brand.

In addition, Reimo provides a 25-year warranty on rigid solar panels with aluminium frames sold under the “CARBEST” brand and a 20-year warranty on those sold under the “MC CAMPING” brand.

The warranty period will start to run on the relevant invoice date. The geographical scope of our warranty extends to the territory of the Federal Republic of Germany.

If any material defects or manufacturing defects are found in your purchased products during the warranty period, we will provide you with one of the following services at our discretion as part of the warranty:

- **We will repair the goods free of charge; or**
- **We will exchange the goods for an equivalent product free of charge.**

Reimo will acquire ownership of any original parts that are replaced within the scope of the above warranty services.

You will acquire ownership of the new parts or replacement parts.

Any repairs or replacements provided under the warranty will not entitle you to extend or restart the relevant warranty period.

If you wish to make a warranty claim, please contact the dealer from whom you purchased the product in question or Reimo directly as the warrantor:

Reimo Reisemobil-Center GmbH
Boschring 10
D-63329 Egelsbach
Tel.: +49 6150 8662-310

The warranty will not apply if any defects other than material defects or manufacturing defects are found.

Furthermore, warranty claims will be rejected if any damage is caused by:

- **normal wear and tear;**
- **improper and non-intended use of the product;**
- **improper operation, installation, assembly, commissioning or operation contrary to the relevant instructions for use and/or installation, especially if instructions for maintenance and care or warnings are not observed;**
- **failure to observe any safety precautions;**
- **use of force (e.g. beating);**
- **self-repairs;**
- **use of any non-original parts or any parts not approved by the manufacturer;**
- **environmental factors (e.g. heat, humidity);**
- **circumstances for which the manufacturer is not responsible (e.g. natural disasters, accidents); or**
- **improper transportation.**

In order to make a warranty claim, you must allow us to examine the case in question (e.g. by sending us the goods).

Please use secure packaging to ensure that the goods are not damaged during transport.

In order to make a warranty claim, you must enclose a copy of the invoice with the shipment of the goods. This will enable us to check whether the warranty conditions are met. If you do not enclose a copy of the invoice, we may refuse to provide services under the warranty.

If your warranty claim is legitimate, you will not incur any shipping costs (i.e. we will reimburse you for any shipping costs incurred to send us the goods. Includes shipping within the Federal Republic of Germany only).

Please note:

This manufacturer's warranty provided by Reimo will not restrict any statutory warranty rights that you may be able to assert against Reimo / a dealer in the event of defects;

you may exercise the relevant rights free of charge.

This manufacturer's warranty shall have no bearing on any statutory warranty rights that you may hold against Reimo. On the contrary, this manufacturer's warranty serves to consolidate your legal position.

If any of your purchased items are defective, you may always assert your statutory warranty rights against Reimo, regardless of whether the defects are covered by the warranty or whether a claim is asserted under the warranty.



(Last updated: March 2024 / Rev.1.5_03.2024)

TERMS AND CONDITIONS

Part I: General Provisions

1. Scope

1.1 The deliveries and services of Reimo Reisemobil-Center GmbH are subject to the following terms and conditions. Our terms and conditions apply exclusively. Any deviating, conflicting or supplementary terms and conditions of the customer shall not apply, unless we explicitly approve their validity. This applies even if we unreservedly provide the customer with a delivery or service despite being aware of the customer's terms and conditions.

1.2 Unless explicitly specified otherwise in the following clauses, our terms and conditions apply both to "traders", as defined in Section 14 of the German Civil Code (BGB), and to legal persons incorporated under public law or investment funds incorporated under public law, as well as to "consumers", as defined in Section 13 BGB. A "consumer" means any natural person who enters into a legal transaction for purposes that predominantly are outside the consumer's trade, business or profession. A "trader" means a natural or legal person or a partnership with legal personality who or which acts in exercise of their trade, business or profession when entering into a legal transaction.

2. Conclusion of Contract

2.1 Our offers shall be subject to change. If the customer makes an offer to enter into a contract by placing an order, the relevant contract shall only be established when we accept the offer.

2.2 If an order is placed via our website (www.reimo.com), the following provisions shall apply to the conclusion of the contract in addition to those specified in Section 2.1 above:

The presentation of items on our website shall not constitute a binding offer to enter into a purchase contract. The customer may select goods on our website and place them in the virtual shopping cart by clicking on the shopping cart symbol. By clicking the "Buy now" button to submit an order to our website, the customer shall make a legally binding offer to purchase the goods in the shopping cart. The customer may view and change the relevant data at any time before submitting the order. The customer shall receive an automated email from us to confirm receipt of the order. The automatic confirmation of receipt shall merely document the fact that we have received the customer's order; it shall not mean that we accept the customer's offer to enter into a contract. The contract shall only be concluded when we submit a declaration of acceptance, which shall be sent as an order confirmation in a separate email. Any contracts facilitated via our website shall be concluded in German.

2.3 If the items ordered by the customer cannot be delivered (e.g. because they are not in stock), we shall not issue a declaration of acceptance. In such cases, a contract shall not be concluded. We shall immediately inform the customer and reimburse any consideration we have already received.

2.4 All agreements made between us and the customer when entering into the contract shall be fully documented in writing in the contract, including these terms and conditions. Our employees shall not be authorised to make any verbal agreements that depart from the contract or supplement its provisions.

2.5 We reserve the right to make insignificant changes to components, the design, the colour or other details as part of technical developments, provided such changes are reasonable for the customer, taking into account the interests of both parties. In particular, any such changes must not lead to a reduction in value or an impairment of use.

2.6 Due to the use of natural raw materials, all weight specifications shall be within the usual tolerances of +/- 5%.

3. Prices and Terms of Payment

3.1 Prices and terms of payment for contracts with consumers

3.1.1 The prices indicated for consumers on our website or in brick-and-mortar shops and any other prices offered to consumers shall be gross prices quoted in EUROS ex works plus any additional shipping costs that may be indicated. If an order is placed via our website, the respective shipping costs shall be specified on our website.

3.1.2 If a consumer places an order via our website, we shall offer the following payment methods: PayPal, credit card (MasterCard or Visa) or *Sofortüberweisung*. If we enter into a contract with a consumer in a brick-and-mortar shop, the purchase price must be paid in cash or by EC card upon delivery.

3.2 Prices and terms of payment for contracts with traders

3.2.1 If we make a trader an offer, the prices offered shall be net prices quoted in EUROS ex works, unless stated otherwise. If applicable, the statutory rate of value added tax shall be shown separately on our invoice in the amount applicable at the time the contract is concluded.

3.2.2 The following terms of payment apply to contracts with traders: Our invoices shall be payable without deductions within 30 days of receipt. If payment is received within 8 days of invoicing, we shall grant a 2% discount for early payment. We shall grant a 3% discount for cash payments, advance payments and successful payment collection based on a SEPA direct debit mandate.

3.3 General terms of payment for consumers and traders
Regardless of whether the customer is a consumer or a trader, the following terms of payment shall also apply:

3.3.1 If the customer delays in payment, we shall be entitled to charge default interest at the applicable statutory rate. We also reserve the right to assert further claims due to the delay.

3.3.2 The customer shall only be entitled to offset our claims against their own counterclaims – or to assert a right of retention – if their counterclaims are legally established, undisputed or recognised by us. However, this restriction does not apply to any counterclaims held by the customer due to defects or the partial non-fulfilment of the contract, provided the claims are based on the same contractual relationship as our claims. The right to offset any claims arising from the exercise of the consumer's right of withdrawal, as described in Section 13 below, also remains unaffected.

3.3.3 If the terms of payment are not met or if it becomes apparent that our claim to the purchase price is jeopardised by the customer's solvency after entering into the contract, we shall be entitled to refuse performance in accordance with the statutory provisions and, if the customer neither pays the purchase price nor provides security within a reasonable time, we shall be entitled to withdraw from the contract (Section 321 BGB). If the goods have already been delivered or the service has been provided, payment shall be due immediately in the above cases. We shall also be entitled to reclaim the goods in the above cases and to retain them until the purchase price has been paid in full.

3.3.4 In the case of contracts for the delivery of complete vehicles, the following also applies: If a delivery date is agreed more than four months after the conclusion of the contract, and if our suppliers increase their prices during this period after the conclusion of the contract for reasons not attributable to us, we shall be entitled to pass on these increased costs to the customer and to adjust our price accordingly. We shall immediately inform the customer.

4. Delivery and Service Deadlines

4.1 The delivery times specified by us shall be calculated from the time of our order confirmation. We shall only adhere to our delivery and service deadlines if the customer properly fulfils their own obligations in a timely manner.

4.2 In cases of force majeure, particularly in the event of strikes, lawful lockouts, official orders, natural disasters, epidemics or pandemics, the contracting party affected shall be released from the obligation to deliver the goods or accept delivery for as long as the event persists. We agree to inform the customer immediately about the occurrence and expected duration of such events. If such an event persists for longer than three months, each party shall be entitled to withdraw from the contract. In such cases, any consideration that has already been provided shall be refunded immediately.

4.3 If we default on a delivery or service due to slight negligence, our obligation to compensate for any damage caused by the delay (compensation in addition to performance) shall be limited to a maximum of 5% of the net purchase price of the delayed delivery. Our liability for culpable injury to life, limb or health remains unaffected. Our liability for compensation in lieu of performance shall be governed by the provisions of Section 5 of these terms and conditions.

4.4 The delivery of goods is also subject to the provisions of Section 8 (see Part II below).

5. Liability

5.1 We shall be liable in accordance with the statutory provisions if the customer asserts any claims for damages based on intent or gross negligence – including intent or gross negligence on the part of our legal representatives or vicarious agents – or based on the culpable breach of an essential contractual duty. Essential contractual duties are those which must be observed to achieve the purpose of the contract and on the observance of which the customer may regularly depend. If we are not guilty of intent or gross negligence, our liability for damages in the above cases shall be limited to the foreseeable degree of damage that typically occurs.

5.2 In the case of liability for culpable injury to life, limb or health, the statutory provisions shall remain unaffected; the same applies to cases of mandatory liability under the German Act on Liability for Defective Products (ProdHaftG).

5.3 Unless otherwise stipulated above, we shall not be liable for any damages regardless of the legal nature of the claim in question. In case of default, our liability shall also be subject to the limitations described in Section 4.3 above.

5.4 The above provisions shall apply accordingly if the customer demands compensation of wasted expenses instead of claiming compensation for damages in lieu of

performance.

5.5 If our liability for damages is excluded or limited, this shall also apply with regard to the personal liability of our legal representatives and vicarious agents.

6. Information Provided by Telephone

Any information provided by telephone shall generally be non-binding and without guarantee if we offer an assessment after the matter in question is described by telephone, verbally or in writing and if we have no opportunity to conduct a detailed inspection of the item to which the information relates.

7. Data Protection

Data protection is very important to us. Our customers' data is therefore protected, treated confidentially and not passed on to third parties. We use our customers' contact details to send them information about our company, products and services at irregular intervals by email, telephone or post. Our customers may object to this at any time by sending an informal email to fachhandel@reimo.com or by clicking on the unsubscribe link in the email.

Part II: Special Provisions for Deliveries of Vehicles, Accessories and Spare Parts

8. Special Orders and Custom-Made Vehicles

A deposit of 25% of the purchase price shall be due when a contract is established for special vehicle orders; a deposit of 40% of the purchase price shall be due when a contract is established for custom-made vehicles. Any custom-made vehicles shall be manufactured according to the plans and measurements provided by the customer. The customer shall be solely responsible for the correctness of such measurements.

9. Delivery and Transfer of Risk

9.1 Our deliveries shall be made ex works. The risk of accidental loss or deterioration shall be transferred to the customer, at the latest, when the goods are handed over to the customer. If we ship the goods at the customer's request, the risk shall be transferred to the customer when the goods are handed over to the freight carrier or another person instructed to transport the goods. The statutory transfer of risk in the event of default in acceptance remains unaffected. If the customer is a consumer, the risk in the cases described in the third sentence above shall only be transferred to the customer as soon as the goods are handed over to the freight carrier or another person instructed to transport the goods if the customer has instructed the freight carrier or the other person to carry out the shipping and we have not previously named the transporting person to the customer.

9.2 Unless stated otherwise, any parts ordered via our website shall be delivered within 5 working days.

9.3 We shall be entitled to make partial deliveries if they are requested by the customer or if they are reasonable for the customer. If partial deliveries are explicitly requested by the customer, the additional shipping costs shall be borne by the customer; otherwise, we shall bear the additional shipping costs incurred.

9.4 If the customer requests a different design of the purchased item before it is delivered, the delivery period shall be interrupted until an understanding is reached on the required design; if necessary, the deadline shall be extended by the time required to implement the different design.

9.5 If an agreed, non-binding delivery date is exceeded by more than 6 weeks in the case of a contract for the delivery of vehicles, the customer shall be entitled to set us a reasonable grace period for delivery. If we do not deliver the purchased item by the end of the grace period, the customer may withdraw from the contract by means of a written declaration and/or demand compensation in lieu of performance under the legal requirements.

10. Conditions of Acceptance for the Delivery of Vehicles

10.1 If the customer fails to accept a purchased item within 14 days of being notified of its availability, or if the customer refuses to accept the delivery despite not being entitled to refuse acceptance, we shall be entitled to withdraw from the contract and/or to demand compensation due to non-performance after a reasonable grace period set by us.

10.2 In the latter case, we shall be entitled to claim 15% of the purchase price as compensation for damages – without prejudice to the possibility of demanding a greater amount for the damage that is actually incurred. The customer reserves the right to prove that we have incurred significantly less or no damage.

11. Retention of Title

11.1 The goods shall remain our property until the purchase price has been paid in full. By way of derogation from the first sentence, the following shall apply if the customer is a trader: The goods shall remain our property until all claims arising from the business relationship between us and the customer, including any additional claims, have been settled in full. The retention of title shall remain in effect even if some of our claims are included in a current account and the balance has been determined and recognised.

11.2 The customer shall not be permitted to pledge any goods subject to retention of title or assign them as security. We must be immediately notified of any seizures or other third-party interventions. If the third party is unable to reimburse us for the judicial and extra-judicial costs of averting the intervention in question, the customer shall be liable for the damage we incur.

11.3 The customer shall store any goods subject to retention of title for us free of charge. The customer must insure them against common risks such as fire, theft and water with the usual degree of coverage. The customer hereby assigns to us any compensation claims held against insurance companies or any other parties liable for compensation due to any damage of the type described above; the assigned claims shall correspond to the amount of the customer's own claims.

11.4 If the customer fails to meet their payment obligations, we shall be entitled to withdraw from the contract and demand the return of the goods subject to retention of title under the legal requirements.

11.5 If the customer is a trader, the following provisions also apply:

11.5.1 The customer shall be entitled to process and sell any goods subject to retention of title in accordance with the following provisions:

11.5.2 The customer hereby assigns to us any claims arising from the resale of goods subject to retention of title corresponding to the final amount invoiced for our own claims (including VAT); this shall also apply proportionately if the goods are processed, mixed or combined with other items and we acquire co-ownership in the amount of their invoice value. In the latter case, we shall be entitled to a fraction of the respective purchase price claim arising from the resale in the ratio of the invoice value of our goods subject to retention of title to the total invoice value of the item in question. If the customer sells the claim as part of real factoring, the customer shall assign to us the claim held against the factor that replaces it. We shall accept the assignment.

11.5.3 We shall not collect any assigned claims as long as the customer meets their payment obligations. The customer shall remain entitled to collect the claims. However, the customer shall no longer be authorised to collect the claims if the customer defaults on payment or if an application is filed for insolvency proceedings in relation to the customer's assets. In such cases, we may ask the customer to notify us of the assigned claims and the debtors, to provide all information required to collect the receivables, to hand over the associated documents, and to inform the debtors that the claims have been assigned to us.

11.5.4 By processing goods subject to retention of title, the customer shall not acquire ownership of the new item pursuant to Section 950 BGB. Any such processing shall be done for us in such a way that we shall be considered the manufacturer in accordance with Section 950 BGB; however, this shall not result in any liabilities for us. If any goods subject to retention of title are processed, mixed or combined with other items, we shall acquire co-ownership of the new item in the ratio of the value of the goods subject to retention of title to the total value of the goods. The customer shall no longer be authorised to process goods subject to retention of title in the ordinary course of business if the customer stops making payments or if an application is filed for insolvency proceedings in relation to the customer's assets.

11.5.5 We agree to release the securities to which we are entitled if their value exceeds the claims to be secured by more than 20%. We shall be responsible for choosing the securities to be released.

12. Warranty for Contracts of Sale

12.1 In the event of defects, the customer may assert their statutory warranty rights under Section 434 et seq. BGB; however, the customer may only assert claims for damages to the extent specified in Section 5 (see Part I above).

12.2 If the customer is a trader, the following provisions also apply:

12.2.1 The customer shall only be able to assert any warranty claims after properly fulfilling their obligation to inspect the goods and report defects in accordance with Section 377 of the German Commercial Code (HGB). The customer shall be obliged to inspect the purchased items as soon as they are received. Any defects must be reported immediately. Otherwise, the goods shall be deemed to have been accepted in perfect condition, unless the defect was not apparent during the inspection. Any installed parts shall not be replaced or repaired if damage would have been detected upon careful inspection prior to installation. Any hidden defects that were not apparent during a proper inspection may be reported as soon as they are discovered. Any defects must always be reported in writing.

12.2.2 If a purchased item is defective and the defect is properly reported by the customer, we shall be able to choose whether to deliver a replacement or make a repair. We shall acquire ownership of any replaced parts. The place of subsequent performance

shall be our registered office. The customer shall only be entitled to withhold payments due to a defect to an extent that is appropriate in relation to the defect and in relation to the cost of rectifying the situation.

12.2.3 The customer shall only be entitled to assert any warranty claims if the customer can prove that the goods were defective when the risk was transferred. In particular, we shall not be liable for any damage caused by improper use, incorrect assembly, inadequate or incorrect maintenance, or any damage caused by natural wear and tear or unauthorised changes to purchased items (e.g. self-assembly, installation of equipment and accessories).

12.2.4 The warranty period applicable to claims for defects shall be 12 months from the delivery of the item in question. By way of derogation from the above, the statutory warranty period of two years shall apply to any claims for damages due to intentional or grossly negligent breaches of duty or culpable injury to life, limb or health. The statutory limitation period in the case of recourse against the supplier (recourse by a trader) remains unaffected.

12.3 We shall only assume any guarantees if this is explicitly stated for the selected product. The details of each guarantee can be found in the relevant guarantee conditions. Any guarantees shall apply in addition to statutory warranty rights.

13. Agreements on Returns for Traders

If the customer is a trader, the following applies with regard to returns: Unless there is a warranty claim, any goods may only be returned with our prior, written consent; the returned goods must be accompanied by a copy of the invoice. In such cases, the return shipping costs must be borne by the customer. Unless otherwise agreed, the customer shall also be obliged to pay 15% of the purchase price in such cases.

14. Cancellation Right for Consumers

If the customer is a consumer who enters into a contract with us via our website, the customer shall be entitled to cancel their order under the following conditions:

Cancellation policy

The customer shall be entitled to cancel the contract within fourteen days without stating their reasons for doing so. The fourteen-day cancellation period shall begin on the day the goods are handed over to the customer or a third party designated by the customer, excluding the carrier. In the case of a contract for several goods that are requested by the customer as part of a single order and that are delivered separately, the fourteen-day cancellation period shall begin on the day the last goods are handed over to the customer or a third party designated by the customer, excluding the carrier. In order to exercise the cancellation rights described above, the customer must send us a clear statement (e.g. a letter sent by post, fax or email) regarding their decision to withdraw from the contract; we can be contacted as follows: Reimo Reisemobil-Center GmbH, Lieferzentrum, Abt. Retouren, Am Rotbühl 17-19, D-64331 Weiterstadt; Fax: +49 6150 8662-329; Tel.: +49 6150 8662-367; Email: shop@reimo.com. The customer may use the attached cancellation form template, but this is not mandatory. In order to meet the deadline, the customer must merely submit the statement outlining their intention to cancel the contract before the end of the cancellation period.

Ramifications of cancellation:

If the customer cancels the contract, we shall reimburse any payments received from the customer, including shipping costs (except for any additional costs incurred if the customer does not choose our cheap standard shipping); we shall make the refund immediately – and at the latest within fourteen days of receiving notification of their intention to cancel the contract. We shall make the refund with the same payment method used by the customer for the original transaction, unless alternative arrangements are explicitly agreed with the customer; under no circumstances shall the customer be charged any fees for the refund.

We may refuse to make a refund until we have received the returned goods or until the customer has provided evidence to prove that the goods have been returned, whichever comes first.

The customer must return or hand over the goods immediately – and at the latest within fourteen days of notifying us of the cancellation of the contract. The deadline shall be met if the customer sends off the goods before the end of the fourteen-day period. The costs directly associated with the return shipment shall be borne by the customer. If goods cannot be sent by parcel and cannot be returned normally by post, we shall offer to collect the goods from the customer at our expense. The customer must only pay for any depreciation of the goods if the loss of value is caused by the use of the goods in a manner that is not necessary to check their quality, properties and functionality.

Part III: Special Provisions for Services Involving Work Performed on Items not Procured by Us

15. Customer's Obligation to Cooperate

15.1 If the customer places an order for the provision of services involving work performed on items not procured by us, the customer must make the vehicle available to us at the agreed time in a condition suitable for performing the work.

15.2 If the vehicle needs to be cleaned before the work specified in the order can be performed, and if the cleaning is done by us, we shall be entitled to invoice the customer for this.

15.3 In the case of orders involving assembly, the vehicle must be in factory or standard condition and must be delivered in a completely empty state. We shall not be liable for any moving parts found in the vehicle contrary to this agreement, unless the customer can prove that they are guilty of intent or gross negligence. An additional charge shall be incurred for any work required to create or compensate for this condition (e.g. damaged vehicle).

15.4 In the case of orders involving assembly and repair, the cost estimate may be exceeded by up to 15% if any unforeseen circumstances arise during the work and we are unable to consult the customer at short notice. The customer's rights pursuant to Section 649 BGB shall otherwise remain unaffected.

15.5 Unless otherwise agreed, we shall immediately dispose of any removed parts for a fee.

16. Collection and Acceptance

16.1 The customer shall be obliged to collect the object of the order no later than one week after receiving notification that the order is complete. The customer shall be obliged to formally accept the work performed in accordance with the contract. Unless otherwise agreed, the formal acceptance procedure with the customer shall take place at our registered office. The customer may not refuse acceptance due to insignificant defects.

16.2 In the event of non-acceptance, we shall be entitled to assert our statutory rights without restriction. In particular, we shall be entitled to charge the usual local storage costs. If the customer defaults on acceptance, the risk shall be transferred to the customer.

17. Warranty for Services Involving Work Performed on Items not Procured by Us

If any service involving work performed on items not procured by us proves to be inadequate, the customer shall be able to assert their statutory warranty rights; however, the customer shall only be able to assert any claims for damages to the extent specified in Section 5 above. The warranty period shall be one year from acceptance. By way of derogation from the above, the statutory warranty period shall apply to any claims for damages due to intent, gross negligence or culpable injury to life, limb or health.

Part IV: Final Provisions

18. Place of Jurisdiction and Applicable Law

18.1 If the customer is a merchant, a legal person incorporated under public law or an investment fund incorporated under public law, the courts at our registered office shall be the place of jurisdiction for any disputes arising from or in connection with the contract. This agreement on the place of jurisdiction applies exclusively to the customer. We shall also be entitled to take legal action against the customer at their general place of jurisdiction.

18.2 These terms and conditions are subject to the law of the Federal Republic of Germany to the exclusion of the United Nations Convention on Contracts for the International Sale of Goods (CISG). If the customer is a consumer whose habitual residence is located in a country other than Germany at the time the order is placed, however, the application of the mandatory legal provisions of the country in question shall remain unaffected by the choice of law identified in the first sentence.

19. Dispute Resolution for Consumer Contracts

19.1 The European Commission has created an online dispute resolution platform that serves as a point of contact for the out-of-court settlement of disputes with consumers in relation to contractual obligations arising from online contracts. This is available here: <http://ec.europa.eu/consumers/odr/>.

19.2 We are neither obliged nor willing to participate in dispute resolution proceedings before a consumer arbitration board under the German Act on Alternative Dispute Resolution in Consumer Matters (VSBG).

20. Severability Clause

If any provisions of these terms and conditions prove to be ineffective, this shall have no bearing on the effectiveness of the remaining provisions. Any ineffective provisions shall be replaced by the statutory provisions.

Last updated: November 2024

The image displays a dense collection of logos for numerous companies, organized in a grid-like fashion. The logos are of various shapes, sizes, and colors, representing a wide range of brands. Some logos are clearly legible, while others are partially obscured or cut off at the edges of the image. The companies shown include a mix of well-known and lesser-known brands, likely representing a diverse set of exhibitors at a trade fair or exhibition.

ONLY AVAILABLE AT OUR REIMO PARTNERS



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