

Passenger: Wang Hsuanchung Mr

Booking ref: FQTBYN

Ticket number: 160 2128496131

Issuing office:

CATHAY PACIFIC AIRWAYS LTD, INTERNET

BOOKING, TAIPEI

Date: 08Jan2026

## ELECTRONIC TICKET RECEIPT

- Before you travel, make sure to check the latest travel, passport and visa requirements to ensure you're eligible to fly. We also highly recommend checking the official government website of your destination country/region for the latest information.
- Carbon emissions: To calculate your share of carbon emissions created by your flight, please go to [www.cathaypacific.com/flygreener](http://www.cathaypacific.com/flygreener)
- Batteries (including lithium batteries and power banks), may be dangerous and can cause fires when they are not carried properly. No spare batteries are permitted in check-in baggage. You are prohibited from using power banks to charge other portable electronic devices, and/or recharging power banks, during your flight. Stowage of power banks in the overhead compartment of the aircraft is also prohibited. For more information about travelling with batteries, please visit [www.cathaypacific.com/batteries](http://www.cathaypacific.com/batteries).

From	To	Flight	Departure	Arrival	Cabin Class	Seat
TAIPEI TAIWAN TAOYUAN INTL Terminal: 1	HONG KONG INTERNATIONAL Terminal: 1	CX479	21:05 12Jun2026	23:10 12Jun2026	Economy	
Class: N	Operated by: CATHAY PACIFIC					
Booking status (1): OK	Marketed by: CATHAY PACIFIC					
Baggage (4): 1PC	Fare basis: NT21PEHR					
Duration: 02:05	Fare type: Economy Light					
NVB (2): 12Jun2026	NVA (3): 12Jun2026					
HONG KONG INTERNATIONAL Terminal: 1	ZURICH ZURICH AIRPORT	CX383	00:05 13Jun2026	07:10 13Jun2026	Economy	
Class: N	Operated by: CATHAY PACIFIC					
Booking status (1): OK	Marketed by: CATHAY PACIFIC					
Baggage (4): 1PC	Fare basis: NT21PEHR					
Duration: 13:05	Fare type: Economy Light					
NVB (2): 13Jun2026	NVA (3): 13Jun2026					
ZURICH ZURICH AIRPORT	HONG KONG INTERNATIONAL Terminal: 1	CX382	13:30 28Jun2026	07:05 29Jun2026	Economy	
Class: V	Operated by: CATHAY PACIFIC					

Booking status (1): OK

Marketed by: CATHAY PACIFIC

Baggage (4): 1PC

Fare basis: VT21PEHR

Duration: 11:35

Fare type: Economy Light

NVB (2): 28Jun2026

NVA (3): 28Jun2026

HONG KONG	TAIPEI TAIWAN TAOYUAN	CX488	08:00	09:55	Economy
INTERNATIONAL	INTL		29Jun2026	29Jun2026	
Terminal: 1	Terminal: 1				

Class: V

Operated by: CATHAY PACIFIC

Booking status (1): OK

Marketed by: CATHAY PACIFIC

Baggage (4): 1PC

Fare basis: VT21PEHR

Duration: 01:55

Fare type: Economy Light

NVB (2): 29Jun2026

NVA (3): 29Jun2026

(1) Booking Status - OK = Confirmed; RQ = Waitlisted (not confirmed); SA = Subject to space available; NS = Infant not occupying a seat

(2) NVB = Not valid before (3) NVA = Not valid after

(4) Each passenger can check in a specific amount of baggage at no extra cost as indicated above in the column baggage.

BAGGAGE POLICY

TPEZRH		
1st Checked Bag:	Free of Charge	UPTO50LB 23KG AND62LI 158LCM OR MI UPTO50LB 23KGAND62LI 158LCM OR SPORTING FIREARMS OR SPORT EQUIP UP TO 203CM
Name of the carrier whose baggage rule apply:	CATHAY PACIFIC	
ZRHTPE		
1st Checked Bag:	Free of Charge	UPTO50LB 23KG AND62LI 158LCM OR MI UPTO50LB 23KGAND62LI 158LCM OR SPORTING FIREARMS OR SPORT EQUIP UP TO 203CM

Name of the carrier whose baggage rule apply: CATHAY PACIFIC

CARRY-ON BAG:

TPEHKG: MAX	1PC	Free of Charge	ASSISTIVE DEVICES AND/OR MAX 7KG 15LB UPTO 45LI 115LCM
HKGZRH: MAX	1PC	Free of Charge	ASSISTIVE DEVICES AND/OR MAX 7KG 15LB UPTO 45LI 115LCM
ZRHHKG: MAX	1PC	Free of Charge	ASSISTIVE DEVICES AND/OR MAX 7KG 15LB UPTO 45LI 115LCM
HKGTPE: MAX	1PC	Free of Charge	ASSISTIVE DEVICES AND/OR MAX 7KG 15LB UPTO 45LI 115LCM
LB = Weight In Pounds, KG = Weight In Kilos, LI = Linear Inches, LCM = Linear Centimeters, MAX = Maximum Allowed, PC = Number of Pieces			
Baggage allowance and charges are provided for information only. Additional discounts may apply depending on advance purchase or Flyer-specific factors (e.g. Frequent flyer status, military, Credit card used for purchase, early purchase over the internet, etc.) Most carriers' e-tickets have expiration dates and conditions of use. Check the carrier's fare rules for more information.			

PAYMENT DETAILS

Fare Calculation: TPE CX X/HKG CX ZRH335.53CX X/HKG CX  
TPE431.49NUC767.02END ROE31.263698

FARE DETAILS

Fare: TWD 23980

Form of payment:	CC VI XXXXXXXXXXXXX0385 XXXX	Taxes:	TWD 500 TW
	525039		TWD 932 G3
Issuing Airline:	CATHAY PACIFIC		TWD 526 I5
IATA:	34392772		TWD 1390 CH
Endorsements:	NONENDORSEABLE FARE RESTRICTIONS	Carrier Imposed Fees:	TWD 7736 YR
APPLY		Total Amount:	TWD 35064

## LEGAL AND PASSENGER NOTICES

### ELECTRONIC TICKET

*Please consider the environment before printing this Electronic Ticket Receipt ("eTicket"). Cathay Pacific Airways Limited ("Cathay", "we", "our", "us") does not require its passengers to present paper copies of their eTickets at check-in. Unless one of the airport authorities of your departure city or transit points specifically requires you to present a paper copy of your eTicket to enter an airport, we recommend that you do not print your eTicket.*

#### Incorporated terms

Your travel is subject to the terms and conditions below and Cathay's General Conditions of Carriage for Passengers and Baggage ("GCC") where applicable. The GCC is hereby incorporated by reference into this document, which forms part of your contract of carriage with us. Please review the GCC for more detailed information, available on our website here [www.cathaypacific.com/legal/conditions-en.pdf](http://www.cathaypacific.com/legal/conditions-en.pdf). In the event of any inconsistency between these Conditions of Contract and the GCC, the provisions of the GCC shall prevail.

#### Data protection notice

Your personal data will be processed in accordance with the applicable carrier's privacy policy and, if your booking is made via a reservation system provider, with its privacy policy. These are available at [www.iatatravelcenter.com/privacy](http://www.iatatravelcenter.com/privacy) or from the carrier or reservation system provider directly. This document applies to your booking and specifies, for example, how your personal data is collected, stored, used, disclosed, and transferred (applicable for interline carriage). Cathay's customer privacy notice may be accessed here: [www.cathaypacific.com/customer-privacy-notice](http://www.cathaypacific.com/customer-privacy-notice).

#### Codes and abbreviations

For information about codes and abbreviations on the eTicket, please refer to [www.cathaypacific.com/codes](http://www.cathaypacific.com/codes).

#### Countries' entry requirements

It is your responsibility to check the relevant requirements for any country that you are visiting, including any quarantine restrictions or other public health obligations for arriving, departing, or transiting passengers. You must present us with all required passports, visas, health certificates, travel registrations for departure and/or arrival and other travel documents needed for your journey. We reserve the right to refuse carriage if you fail to comply with any of the foregoing requirements. We will not be liable for any loss or expenses incurred by you as a result of you being refused departure from the origin country, entry into your destination or country through which you may be in transit due to your failure to comply with these requirements.

#### Check-in and boarding time

The time shown on your eTicket is the departure time of the aircraft. You should allow sufficient time to complete all check-in, security and immigration formalities, and it is recommended that you arrive at the airport at least two hours before the stated departure time. Cathay check-in counters normally close 60 minutes prior to the scheduled departure time, however, closing time may vary at some airports. We strongly suggest all passengers check the specifics for their departure airport: [www.cathaypacific.com/route-list-and-airports](http://www.cathaypacific.com/route-list-and-airports). If you arrive after this time, you will not be accepted for travel, and no responsibility will be accepted by us in such cases.

To minimise any disruption to your journey, please note that the boarding gate will be closed 10 minutes before departure time. Late passengers will not be accepted for travel, and no responsibility will be accepted by us in such cases.

Cathay and most major airlines may overbook services. While we make every effort to provide seats for confirmed reservations made, we cannot guarantee seat availability. If the flight is overbooked, we will first seek volunteers to change to another flight in exchange for benefits under conditions to be agreed. If you are denied boarding due to an overbooking of our flight for which you have a valid ticket, checked in on time, and complied with all applicable requirements for travel

as set out herein, we will either offer you a seat on the next available flight on our services or refund your ticket in full or any unused part of it. If you are also entitled to compensation, Cathay will grant the compensation in accordance with any relevant laws or regulations, including Regulation 261/2004. Cathay will also provide assistance, care and other requirements as required by any applicable law. For more information, please refer to our GCC, and for passengers on our flights to and from destinations in the United States of America, Canada, the United Kingdom, the European Union, India, Vietnam and Israel, please also refer to our website here: [www.cathaypacific.com/rights-and-regulations](http://www.cathaypacific.com/rights-and-regulations), which may be updated from time to time to include additional jurisdictional rights.

### Validity of tickets

Unless otherwise provided for in the eTicket or in the General Conditions of Carriage, your tickets will generally be valid for a period of 12 months from the date of commencement of travel or, if no part of this ticket has been used, 12 months from the date first issued. Please check with us if you are unsure about the validity period for your tickets.

### Requirement to travel on your eTicket as booked

You are required to travel on all sectors of your journey (by air, road, sea or otherwise) shown on your reservation and in sequence as shown on your eTicket. Where your itinerary contains connections (by air, road, sea or otherwise) within 24 hours, your check-in luggage will be checked through to the final destination shown on your eTicket. We do not accept you or your baggage for travel for only part of the itinerary. If you do not wish to travel on any of the sectors stated herein, please contact us to make changes to your ticket. You will be required to pay additional fees for the fare difference and the changes made, under the conditions stipulated in the 'If you fail to fly' paragraph of these conditions of contract.

### Cancellation, Refund and Rebooking

If you cancel your ticket after upgrading or downgrading it to another fare type or class, the highest cancellation fee recorded on the booking since the date of issue will be applicable. For further information on change, cancellation or refund of your flight, please refer to our GCC and our website: [www.cathaypacific.com/change-cancel-refund](http://www.cathaypacific.com/change-cancel-refund).

### If you fail to fly

Tickets are only valid for travel in the exact sequence shown in the ticket. If you fail to travel on a booked sector of your journey and you do not notify us in advance, all onward and connecting travel, including the outbound tickets, will be cancelled. However, if you do advise us in advance, we will not cancel your subsequent sector reservations (subject to payment of any fare difference, applicable taxes, and applicable change fees). In some countries, a no-show charge may also be collected. Please call us and let us know if you do not intend to fly.

- **Tickets purchased in Italy:** if you do not use one of the flights for any reason, you must make a request to us to maintain the validity of your ticket for the next flight and / or any subsequent segments. Please contact the Cathay contact centre via telephone at +39 0699749205 or via WhatsApp at +852 27472747 or via email at [customerservice\\_italy@cathaypacific.com](mailto:customerservice_italy@cathaypacific.com) within the time specified below:
  - within 24 hours from the scheduled departure time of the flight on which the no-show occurred; or
  - at least two hours before if the departure of any subsequent flight is within 24 hours of the flight on which the no-show occurred.
- **Tickets purchased in Spain:** if you do not use one of the flights for any reason, your ticket will be cancelled as a 'no-show'. We will also treat any missed flights under your ticket as "flown" unless and until any flight changes are made. If you still wish to fly, then you must contact the contact centre at +34 800000185 or via WhatsApp at +852 27472747 or via email at [customerservice\\_spain@cathaypacific.com](mailto:customerservice_spain@cathaypacific.com) to have your ticket re-instated within the time specified below:
  - at least 24 hours before your subsequent flight departs; or
  - at least two hours before if your subsequent flight departs within 24 hours.

We will then send you a confirmation or receipt in English, and re-issue an eTicket with the modified itinerary. You will be able to check-in online (if available) or at the airport. Where communication is made outside the above timeframes, we may charge you an amount equal to the difference between the price originally paid and, if higher, the fare for your modified itinerary at the time we re-issue your ticket.

### Fare classes

From high to low:

- First Class (F, A, and Z);
- Business Class (J, C, D, P, I, and U);
- Premium Economy Class (W, R, E, and T); and
- Economy Class (Y, B, H, K, M, L, V, G, S, N, Q, O, and X).

Please note that the higher fare class of a class of travel can potentially be more expensive than the lower fare class of the class of travel above. For further information, please visit <https://flights.cathaypacific.com/fare-classes>.

### Terms for non-air transfer services

We act as agent for third-party service providers in the sale and promotion of tickets for non-air transfer services. If you travel with any of our non-air transfer service partners, your contract for the non-air transfer service is governed by the relevant non-air transfer service provider's applicable terms and conditions of service as made available by us on their behalf and/or as set out on that non-air transfer service provider's website at the time the booking is made.

#### **Advice to international passengers on limitations of liability**

Passengers embarking upon a journey are advised that one or more of the provisions of the international treaties (The Convention for the Unification of Certain Rules Relating to International Carriage by Air, signed at Montreal, 28 May 1999 (the "Montreal Convention"); The Convention for the Unification of Certain Rules Relating to International Carriage by Air, signed at Warsaw, 12 October 1929 (the "Warsaw Convention"); the Warsaw Convention as amended at The Hague on 28 September 1955; the Warsaw Convention as amended at The Hague and by Additional Protocol No. 1, 2 or 4 of Montreal (1975); the Guadalajara Supplementary Convention (1961); and any other applicable protocols or conventions and their local enabling legislation (if any)), as well as this document, the GCC, tariff provisions and/or any applicable laws, may be applicable to your entire journey, including any portion entirely within the countries of departure and destination. The GCC, applicable treaty and/or law governs and may limit the liability of carriers to passengers for death or personal injury; destruction or loss of, or damage to, cabin and check-in baggage; and for delay of passengers and check-in baggage. Additional protection can usually be obtained by purchasing insurance from a private company. For further information please consult your contracting and operating carrier or insurance company representative.

#### **Notice required by European Community Regulation (EC) No. 889/2002**

- **Air carrier liability for passengers and their baggage**

This information notice summarises the liability rules as required by European Community legislation and as applied by Cathay in respect of international carriage. For further information, please visit [www.cathaypacific.com/rights-and-regulations#Europe-and-The-UK](http://www.cathaypacific.com/rights-and-regulations#Europe-and-The-UK).

- **Compensation in the case of death or injury**

- Where the Montreal Convention applies: for proven damages up to 151,880 Special Drawing Rights ("SDRs") the carrier will not avail itself of any defence other than contributory negligence and will not otherwise exclude or limit its liability. Above 151,880 SDRs the carrier may defend the claim if it can prove that it was not negligent or otherwise at fault, or that the damage was solely due to the negligence or other wrongful act or omission of a third party.
- Where the Warsaw Convention applies: liability is limited to 16,600 SDRs in respect of death or bodily injury if the Hague Protocol to the Warsaw Convention applies, or 8,300 SDRs if only the Warsaw Convention applies. Above 100,000 SDRs the carrier may defend the claim if it can prove that it took all necessary measures to avoid the damage or that it was impossible for it to take such measures.
- Where neither the Montreal nor the Warsaw Convention applies, different limits may be imposed by local law.

- **Advance payments**

- If a passenger is killed or injured, the air carrier must make an advance payment, to cover immediate economic needs, within 15 days from the identification of the person entitled to compensation. In the event of death, this advance payment shall not be less than 16,000 SDRs.

- **Passenger delays**

- In case of passenger delays, the carrier is liable under the Montreal Convention and Warsaw Convention for damage unless it took all reasonable measures to avoid the damage or it was impossible for it to take such measures. The carrier may rely upon the defence of contributory negligence. Where the Montreal Convention applies: Liability is limited to 6,303 SDRs. Where neither the Montreal Convention nor the Warsaw Convention applies, different limits may be imposed by local law (including European Union Regulation (EC) 261/2004 establishing common rules on compensation and assistance to passengers in the event of denied boarding and of cancellation or long delay of flights).

- **Destruction, loss, damage or delay to baggage**

- In relation to all cabin and check-in baggage claims the carrier may rely upon the defence of contributory negligence.
- Where the Montreal Convention applies: the carrier is liable for destruction, loss, or damage to check-in baggage subject to applicable defences of inherent defect, quality or vice. The carrier is only liable for destruction, loss, or damage to cabin baggage if it is proven that it was at fault. The carrier is liable for damage arising out of delay to check-in baggage unless it can prove that it took all reasonable measures to avoid the damage or it was impossible for it to take such measures. Liability is limited to 1,519 SDRs per passenger in total for both cabin baggage and check-in baggage.
- Where the Warsaw Convention applies: the carrier is liable for destruction, loss, damage or delay to baggage unless it can prove that it took all reasonable measures to avoid the damage or it was impossible for it to take such measures. Liability is limited to 17 SDRs per kilogram of check-in baggage and a total of 332 SDRs in the case of cabin baggage. These limits do not apply if it is proven that the damage resulted from the carrier's reckless act or omission done with knowledge that damage would probably result.
- Where neither the Montreal nor the Warsaw Convention applies, different limits may be applied by local law.

- **Higher limits for baggage**

You can benefit from a higher liability limit by making a special declaration of value at the latest at check-in and by paying a supplementary fee. Alternatively, if the value of baggage exceeds the applicable limit of liability it should be fully insured by you prior to travel.

- **If you experience baggage issues**

We will take all reasonable steps to ensure your baggage travels on the same flight as you. Sometimes baggage can be delayed by factors outside our control (such as airport infrastructure issues, baggage system failures, or government or security-related screening requirements). If your baggage is damaged, delayed, lost, or destroyed, please come to us at the airport before leaving the baggage hall or write to us within specific timeframes required by law or international conventions. Unless otherwise provided by applicable law or convention, in the case of damage to your check-in baggage, you must write to us within seven days of receiving your baggage, and in the case of delay, you must write to us within twenty-one days from the date on which it was made available to you, or when it ought to have been delivered to you. If your check-in baggage has not arrived within twenty-one (21) days after the date on which it ought to have arrived, you may exercise your rights under the GCC. Subject to applicable laws, we reserve the right to deny claims for damage that is superficial (such as scratches and small dents) or considered fair wear and tear as a result of normal incidents of flight (such as broken wheels or missing zippers).

- **Liability of contracting and operating carriers**

Where the Warsaw Convention or the Montreal Convention apply, if the carrier actually performing the flight is not Cathay but we are the contracting carrier, the passenger has the right to address a complaint or to make a claim for damages against either Cathay or the airline performing the flight.

- **Time limit for action**

To the extent permitted under applicable laws, any action in court to claim damages must be brought within two years from the date of arrival of the aircraft, or from the date on which the aircraft ought to have arrived, or the date on which the carriage stopped. The period of limitation shall be determined by the law of the court where the case is heard.

*The current values of the SDRs will be subject to fluctuation in currency conversion rates. Current exchange rates can be downloaded from [imf.org/external/np/fin/data/rms\\_five.aspx](http://imf.org/external/np/fin/data/rms_five.aspx).*

*Disclaimer: this notice is required by European Community Regulation (EC) No. 889/2002. This notice cannot be used as a basis for a claim for compensation, nor to interpret the provisions of the Regulation or the Montreal Convention or Warsaw Convention and it does not form part of the contract between the Cathay and you.*

#### **Advice to international passengers on limitations of liability by the U.S. Department of Transportation**

This is a 14 Code of Federal Regulations section 221.105(a) notice – Passengers embarking upon a journey involving an ultimate destination or a stop in a country other than the country of departure are advised that the provisions of an international treaty (the Warsaw Convention, the Montreal Convention, or other treaty), as well as a carrier's own contract of carriage or tariff provisions, may be applicable to their entire journey, including any portion entirely within the countries of departure and destination. The applicable treaty governs and may limit the liability of carriers to passengers for death or personal injury, destruction, or loss of, or damage to, baggage, and for delay of passengers and baggage. Additional protection can usually be obtained by purchasing insurance from a private company. Such insurance is not affected by any limitation of the carrier's liability under an international treaty. For further information, please visit [www.cathaypacific.com/rights-and-regulations#US](http://www.cathaypacific.com/rights-and-regulations#US) or contact us at [www.cathaypacific.com/contactus](http://www.cathaypacific.com/contactus) or consult your insurance company representative.

#### **Your experience with us**

We are committed to delivering the best products and services to our customers. We have a dedicated team ready to assist you with your travel needs, and they will do their best to resolve issues that may arise during your trip.

Our Customer Care team is committed to addressing all customer feedback and concerns. Should you have any concerns relating to our products or services, please do share this with us, as your feedback is important and is always considered when we review or improve our services.

#### **Online feedback form**

[https://www.cathaypacific.com/cx/en\\_US/contact-us/complaints-and-suggestions.html](https://www.cathaypacific.com/cx/en_US/contact-us/complaints-and-suggestions.html)

#### **Letter**

Cathay Pacific Airways Ltd  
Customer Care 5/F, South Tower, Cathay City,  
8 Scenic Road, Hong Kong International Airport,  
Lantau Island, Hong Kong

#### **Air passenger protection regulations by the Canadian Transport Agency**

The Canada Transportation Agency established carrier's obligations toward passengers travelling on flights to, from, and within Canada, including connecting flights. For circumstances such as (a) flight delay, flight cancellation and denial of boarding; (b) lost or damaged baggage; and (c) the assignment of seats to children who are under the age of 14 years; please visit [www.cathaypacific.com/rights-and-regulations#Canada](http://www.cathaypacific.com/rights-and-regulations#Canada).

#### **India Civil Aviation Requirements, Section 3 – Air Transport, Series M Part IV by the Office of the Director General of Civil Aviation**

If you are travelling on flights within India and on international routes to or from India, please visit [www.cathaypacific.com/rights-and-regulations#India](http://www.cathaypacific.com/rights-and-regulations#India) for our policies in regard to your rights to compensation, refund, and the facilities that will be provided in the event of denied boarding, cancellation, and delay. Please make sure you have provided adequate contact information at the time of making booking or when the ticket for firm travel is issued.

#### **Israel Aviation Services Law (Compensation and Assistance for Flight Cancellation or Change of Conditions), 5772-2012 and Israeli Consumer Protection Law ("CPL"), 5741-1981**

If you are travelling on a flight where the point of departure or the point of final destination is located within the territory of the State of Israel, please refer to the notice on our website [www.cathaypacific.com/rights-and-regulations#Israel](http://www.cathaypacific.com/rights-and-regulations#Israel) in regard to your right to the benefits in the case of the refusal to have you fly on the flight, a delay in the flight, a bringing-forward or cancellation of the flight, or your right to cancel a flight or a change in the flight conditions.

Our registered address in Israel is Cathay Pacific Israel, 17th Floor, Gibor Sport Building, 7 Derech Menachem Begin, Ramat Gan. Our Business Registration Number in Israel is 560033656.

#### **Notice required by Australian Consumer Law**

For our services that are governed by the Australian Consumer Law ("ACL"), our services come with guarantees that cannot be excluded under the ACL. For major failures with the service, you are entitled: (a) to cancel your service contract with us; and (b) to a refund for the unused portion, or to compensation for its reduced value. You are also entitled to be compensated for any other reasonably foreseeable loss or damage. If the failure does not amount to a major failure, you are entitled to have problems with the service rectified in a reasonable time and, if this is not done, to cancel your contract and obtain a refund for the unused

portion of the contract.

### **Non-Application of the Right of Rescission under the Taiwan Consumer Protection Act**

You acknowledge that distance sales of international airline passenger services are not subject to the right of rescission as outlined in Article 19 of the Taiwan Consumer Protection Act.

### **Valuables**

Except for baggage carried in the course of international carriage as defined by the Warsaw Convention or Montreal Convention, we are not liable for any damage to articles which you include in your baggage which the GCC prohibits. In the case of checked-in baggage, these articles include, but are not limited to, fragile or perishable items, artwork, cameras, money, jewellery, precious metals, silverware, computers, diving computers, personal electronic devices, negotiable papers, securities or other valuables, business documents, passports, and other identification documents, keys and any medication or medical equipment which may be required during your trip or which cannot be quickly or easily replaced if lost or damaged, and any other articles which are prohibited under the applicable laws.

### **Prohibited items**

Some articles or substances which are capable of posing a significant risk to health, safety, property or the environment when transported by air are classified as dangerous goods and their carriage by air is prohibited. There are also specific items that are prohibited in both check-in and cabin baggage under the laws of Hong Kong for all customers – whether departing, arriving, or transiting Hong Kong. For more information about prohibited items, please refer to the GCC and visit [www.cathaypacific.com/controlled-items](http://www.cathaypacific.com/controlled-items). It is your responsibility to ensure that you do not carry such goods either on you or in your cabin or check-in baggage, otherwise you may commit a criminal offence.

### **Batteries**

Batteries (including lithium batteries and power banks), may be dangerous and can cause fires when they are not carried properly. No spare batteries are permitted in check-in baggage. You are prohibited from using power banks to charge other portable electronic devices, and/or recharging power banks, during your flight. Stowage of power banks in the overhead compartment of the aircraft is also prohibited. For more information about travelling with batteries, please visit [www.cathaypacific.com/batteries](http://www.cathaypacific.com/batteries).

### **Travel health information**

For important health tips before your flight, please refer to our website [www.cathaypacific.com/travel-and-health](http://www.cathaypacific.com/travel-and-health) prior to your journey. We also recommend you watch our health videos while on board. If you have any concerns about your fitness to travel, you should consult your doctor or contact our local contact centre for advice before travelling.

### **Carbon emissions**

Please visit [www.cathaypacific.com/flygreener](http://www.cathaypacific.com/flygreener) to calculate and offset your share of carbon emissions created by your flight.

## **CABIN BAGGAGE ALLOWANCES**

You (except infants not occupying seats) have free cabin baggage allowances based on the class in which you are travelling and your Cathay membership status. If you are travelling in two different cabin classes on one journey with all sectors contained on this same eTicket, you will be entitled to the greater allowance for the whole journey. If your journey is on another carrier other than Cathay, you must also follow those other carriers' cabin baggage allowance when travelling on their mode of carriage.




Cathay members' cabin baggage allowance is available to members on flights where Cathay is both the contracting and operating carrier. It does not apply to joint-operated or codeshare flights, or any part of the journey which is operated by third-party carriers (with the exception of Cathay Pacific flights operated by Air New Zealand between New Zealand and Hong Kong).

### **Flights to and from Hong Kong and New Zealand**

If you are travelling on a journey where (a) the journey includes a non-stop flight between Hong Kong and New Zealand; (b) all the flights on that journey are on Cathay or Air New Zealand only; and (c) the origin, destination, and all in-between ticketed points in the journey are located in Hong Kong and New Zealand only, the following cabin baggage policy applies:

- Business and Premium Economy Class passengers: two pieces of cabin baggage, weighing not more than 7 kg (15 lb) per piece.
- Cathay Diamond, Gold, and Silver members travelling in Economy Class: two pieces of cabin baggage, weighing not more than 7 kg (15 lb) per piece.
- All other passengers: one piece of cabin baggage, weighing not more than 7 kg (15 lb).

The overall dimensions of each cabin baggage (including wheels, handles and side pockets) must be no larger than 56 x 36 x 23 cm (22 x 14 x 9 in).

Hong Kong and New Zealand	Economy	Silver	Gold	Diamond	Premium Economy	Business
	Travelling in Economy					
	1 x 7kg (15lb) 	2 x 7kg (15lb)  				
Each Cabin Baggage: 56cm x 36cm x 23cm						

### All other flights

- First Class passengers and Cathay Diamond members (travelling in any class of travel): the combined weight of one piece of cabin baggage and a small item as set out below not weighing more than 15 kg (33 lb).
- Business Class: the combined weight of one piece of cabin baggage and a small item as set out below weighing not more than 10 kg (22 lb).
- Cathay Gold and Silver members travelling in Premium Economy or Economy Class: the combined weight of one piece of cabin baggage and a small item as set out below weighing not more than 10 kg (22 lb).
- All other passengers: one piece of cabin baggage and a small item as set out below weighing not more than 7 kg (15 lb).

The overall dimensions of each cabin baggage (including wheels, handles, and side pockets) be no larger than 56 x 36 x 23 cm (22 x 14 x 9 in).

- You may carry on board the following personal items for free:
  - a small item (such as handbag, backpack, briefcase, laptop bag, camera bag, duty-free item) of maximum dimensions of 40 x 30 x 15 cm (16 x 12 x 6 in), which Economy Class and Premium Economy Class passengers can fit under the seat in front, and
  - an assistive device (such as a cane, walker, crutch, or wheelchair) if cabin stowage is available.
- When you are travelling with a child or infant, you may carry the following items on board for free per child or infant:
  - one small bag of food and nappies (for the journey);
  - one approved child restraint seat (please refer to our website: [www.cathaypacific.com/child-restraint-seat](http://www.cathaypacific.com/child-restraint-seat)); and
  - one collapsible pram or stroller weighing not more than 7 kg (15 lb) and no larger than 56 x 36 x 25 cm (22 x 14 x 9 in) if cabin stowage is available.

All other flights	Economy	Premium Economy	Silver	Gold	Business	First
	Travelling In Economy or Premium Economy					Diamond
	7kg (15lb)  		10kg (22lb)  			15kg (33lb)  
Each Cabin Baggage: 56cm x 36cm x 23cm						

### CHECK-IN BAGGAGE ALLOWANCES

Your free check-in baggage allowance is determined by the class in which you are travelling and your Cathay membership status. It is also subject to both weight and dimension limitations:

- Weight: in accordance with international baggage regulations, no single piece of check-in baggage can weigh more than 32 kg (70 lb).
- Dimensions:
  - Adults and children: the sum of the length, width, and height of any piece of check-in baggage: 158 cm (62 in).
  - Infants travelling on a journey where Baggage Policy A applies: the sum of the length, width, and height of any piece of check-in baggage: 158 cm (62 in).
  - Infants travelling on all other flights where Baggage Policy B applies: the sum of the length, width and height of any piece of check-in baggage: 115 cm (45 in).

Extra baggage charges apply for any check-in baggage in excess of the above allowances. Please see the additional baggage fees set out on our website: [www.cathaypacific.com/extra-baggage-charges](http://www.cathaypacific.com/extra-baggage-charges). Extra baggage fees vary depending on the routes and sectors travelled and depending on whether the fees are prepaid at least 24 hours before the commencement of your flight.

If your check-in baggage is carried on flights across multiple airlines, please refer to the carrier rules set out on our website: [www.cathaypacific.com/carrier-rules](http://www.cathaypacific.com/carrier-rules) to work out which airline's baggage policy applies.

For industry discount ("ID") tickets, please check your eTicket for the relevant baggage allowances, as these baggage policies do not apply to ID tickets.

Your check-in baggage allowance will be different depending on your class of travel and the type of fare purchased. The easiest way to find out your check-in baggage allowance is to visit our website [www.cathaypacific.com/check-in-baggage](http://www.cathaypacific.com/check-in-baggage). Alternatively, you may use the guide below to work out your check-in baggage allowances. The check-in baggage allowances below apply to flights where Cathay's baggage policy applies.

Cathay members' check-in baggage allowance is available to members on flights where Cathay is both the contracting and operating carrier. It does not apply to joint-operated or codeshare flights, or any part of the journey which is operated by third-party carriers (with the exception of Cathay Pacific flights operated by Air New Zealand between New Zealand and Hong Kong).

## BAGGAGE POLICY A – Flights to and from Hong Kong and New Zealand

If you are travelling on a journey where (a) the journey includes a non-stop flight between Hong Kong and New Zealand; (b) all the flights on that journey are on Cathay or Air New Zealand only; and (c) the origin, destination and all in-between ticketed points in the journey are located in Hong Kong and New Zealand only:

### Adults and children







- Business Class passengers: three free pieces of check-in baggage with each piece weighing not more than 23 kg (50 lb).
- Premium Economy Class passengers: two free pieces of check-in baggage with each piece weighing not more than 23 kg (50 lb).
- Economy Class passengers travelling on:
  - an 'Essential' or a 'Flex' fare product: two free pieces of check-in baggage with each piece weighing not more than 23 kg (50 lb).
  - a 'Light' fare product or a frequent flyer redemption ticket: one piece of free check-in baggage weighing not more than 23 kg (50 lb).
  - a group inclusive tour ticket: please refer to the 'Itinerary' and 'Baggage Policy' section on your eTicket for further information.

### Infants

- Travelling with booked seats:
  - same adults and children free check-in baggage allowance set out above; and
  - one free check-in collapsible pram or stroller and one infant's car safety seat per infant.
- Travelling without booked seats:
  - one piece of free check-in baggage weighing not more than 23 kg (50 lb); and
  - one free check-in collapsible pram or stroller and one infant's car safety seat per infant.

### Cathay Diamond and Gold members; oneworld Emerald and Sapphire members

- Cathay Diamond and Gold members: one additional free piece of check-in baggage weighing not more than 23 kg (50 lb).
- oneworld Emerald members travelling in Premium Economy Class or Economy Class: one additional free piece of check-in baggage weighing not more than 23 kg (50 lb).
- oneworld Sapphire members travelling on (i) a 'Light' fare product; (ii) a frequent flyer redemption ticket; or (iii) a group inclusive tour ticket in Economy Class: one additional free piece of check-in baggage weighing not more than 23 kg (50 lb).

	Economy Light	Economy Essential	Economy Flex	Premium Economy	Business
Hong Kong and New Zealand	1 x 23kg (50lb) 	2 x 23kg (50lb)  			3 x 23kg (50lb)   
	Check-in baggage: Length + Width + Height ≤ 158cm				
	Plus applicable additional entitlements for Cathay Diamond and Gold members; oneworld Emerald and Sapphire members.				

## BAGGAGE POLICY B – All other flights

### Adults and children

- First Class passengers: three free pieces of check-in baggage with each piece weighing not more than 32 kg (70 lb).
- Business Class passengers: two free pieces of check-in baggage with each piece weighing not more than 32 kg (70 lb).
- Premium Economy Class passengers: two pieces of free check-in baggage with each piece weighing not more than 23 kg (50 lb).
- Economy Class passengers travelling on:
  - an 'Essential' or a 'Flex' fare product: two free pieces of check-in baggage with each piece weighing not more than 23 kg (50 lb).
  - (i) a 'Light' fare product; (ii) a frequent flyer redemption ticket; or (iii) a group inclusive tour ticket: one piece of free check-in baggage weighing not more than 23 kg (50 lb).

### Infants

- Travelling with booked seats:
  - same adults and children free check-in baggage allowance set out above; and
  - one free check-in collapsible pram or stroller and one infant's car safety seat per infant.
- Travelling without a booked seat:
  - First Class: one free piece of check-in baggage weighing not more than 32 kg (70 lb) plus one free check-in collapsible pram or stroller and one infant's car safety seat per infant.
  - Business Class: one free piece of check-in baggage weighing not more than 32 kg (70 lb) plus one free check-in collapsible pram or stroller and one infant's car safety seat per infant.
  - Premium Economy Class: one free piece of check-in baggage weighing not more than 23 kg (50 lb) plus one free check-in collapsible pram or stroller and one infant's car safety seat per infant.

- Economy Class: one free piece of check-in baggage weighing not more than 23 kg (50 lb) plus one free check-in collapsible pram or stroller and one infant's car safety seat per infant.

Cathay Diamond and Gold members; oneworld Emerald and Sapphire members

- Cathay Diamond and Gold members: one additional free piece of check-in baggage with the same weight entitlement of your class of travel and fare product type.
- oneworld Emerald members: one additional free piece of check-in baggage with the same weight entitlement of your class of travel and fare product type.
- oneworld Sapphire members travelling on (i) a 'Light' fare product; (ii) on a frequent flyer redemption ticket; or (iii) a group inclusive tour ticket with only one free piece of check-in baggage in Economy Class: one additional free piece of check-in baggage weighing not more than 23 kg (50 lb).

	Economy Light	Economy Essential	Economy Flex	Premium Economy	Business	First
All other flights	1 x 23kg (50lb) 	2 x 23kg (50lb)  			2 x 32kg (70lb)  	3 x 32kg (70lb)   
	Check-in baggage: Length + Width + Height ≤ 158cm					
	Plus applicable additional entitlements for Cathay Diamond and Gold members; oneworld Emerald and Sapphire members.					

**Questions and further information:** if you have any further questions about this document or any other aspects of your forthcoming journey, please contact us at [www.cathaypacific.com/contactus](http://www.cathaypacific.com/contactus).

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