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| Capstone Project |
| Information System In Logistic Company  Software Test Documentation |
| |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  | | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | | |  |  |  |  | | --- | --- | --- | --- | | **Group 6** | | | | | **Group Members** | Lê Anh Đảo |  | 60142 | | Nguyễn Bá Linh |  | 60153 | | Hồ Hữu Tài |  | 60267 | | Thân Văn Thành |  | 60277 | | **Supervisor** | Lâm Hữu Khánh Phương | | | | **Capstone Project code** | HDMS | | | | |
| * Ho Chi Minh City, Dec / 2012 - |

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## Introduction

### System Overview

This document describes the approach and methodologies used by the testing group to plan, organize and manage the testing of this system. It describes implementation details of test cases or technical details of how the product features should work.

The system will be tested is also the system our team are currently developing. This system is developed based on MVC3 framework. It is a website providing Home Delivery service for online and offline shops.

### Test Approach

The testing for this project will consist of Unit, System/Integration (combined) and Acceptance test levels. It is hoped that there will be at least one full time independent test person for system/integration testing. Most testing will be done by the test lead with the development team’s participation.

Unit Testing will be done by the developers and will be approved by the implementing team leader. All unit test information (sample, output, data printouts, and defect information…) will be managed by developers and it must be showed when team required.

System/Integration Testing will be performed by the test lead and implementing team leader with assistance from the individual developers as required.

Acceptance Testing will be performed by the test lead and development team leader. The acceptance test will be done for a period of 2 weeks after completion of the System/Integration test process. Program will enter into Acceptance test after all critical and major defects have been corrected. A program may have one major defect as long as it does not obstruct testing of the program (There is a work around for the error). Prior to completion of acceptance testing all open critical and major defects must be corrected.

## Test Plan

The following is a list of areas to be focus on during testing of website:

#### 5.2.1 Functions

**Login**

Test all functions in Login module including:

* Login
* Logout
* Change Password

**Role ‘Administrator’**

Test all functions of role ‘Administrator’ including:

* Create New Account
* Enable/Disable Account
* Reset Password
* Update Role

**Role ‘Office Staff’**

Test all functions of role ‘Office Staff’ including:

**Request:**

* + - Create New Request
    - Filter Requests
    - Approve Request
    - Add New Order
    - Edit Order
    - Add New Item
    - View Request Details
    - Cancel Request
    - Approve Order
    - Edit Item
    - Cancel Item
    - Reject Request
    - Reject Order

**Order:**

* + - Filter Orders
    - View Order Detail
    - Cancel Order
    - Mark as Returned

**Customers:**

* + - Create Customer
    - Delete Customer
    - View Customer Detail
    - Edit Customer Information
    - Create Customer Address
    - Delete Customer Address
    - Edit Customer Address
    - Create Contact
    - Delete Contact
    - Edit Contact

**Collection Plans:**

* + - Create Collection Plan
    - Filter Collection Plan
    - Cancel Collection Plan
    - View Collection Plan Detail
    - Assign Collection Plan
    - Mark as Finished Collection Plan
    - Mark Request as Collected
    - Remove Request from Plan

**Delivery Plans:**

* + - Create Delivery Plan
    - Filter Delivery Plan
    - Cancel Delivery Plan
    - View Delivery Plan Detail
    - Assign Delivery Plan
    - Mark as Finished Delivery Plan
    - Mark Order as Delivered
    - Remove Order from Plan
    - Create PDF

**Options:**

**Hubs:**

* + - * Create New Hub
      * Edit Hub
      * Delete Hub
      * Set Location

**Order Payment Type:**

* + - * Create New Order Payment Type
      * Edit Order Payment Type
      * Delete Order Payment Type

**Delivery Option:**

* + - * Create New Delivery Option
      * Edit Delivery Option
      * Delete Delivery Option

**City/Province:**

* + - * Create New City/Province
      * Edit City/Province
      * Delete City/Province

**District:**

* + - * Create New District
      * Edit District
      * Delete District

**Ward:**

* + - * Create New Ward
      * Edit Ward
      * Delete Ward

**Role ‘Customer’**

Test all functions of role ‘Customer’ including:

**Request:**

* + - Create New Request
    - Filter Requests
    - Add New Order
    - Edit Order
    - Add New Item
    - View Request Details
    - Cancel Request
    - Edit Item
    - Cancel Item

**Order:**

* + - Filter Orders
    - View Order Detail
    - Cancel Order

### *Features not to be tested*

#### Performance test

There was not enough time so we cannot optimize source code and improve performance. We can only ensure the system work well but not at its best performance.

### Testing Tools and Environment

* Windows 7 operating system
* Google Chrome 19 or higher
* Microsoft Visual Studio 2010 SP1
* Microsoft SQL Server 2008 R2

## Test Cases

### *Functions*

#### Login

1. **Case – Login**

**Purpose**

Check the authority of user.

**Inputs**

Username

Password

**Expected Output & Pass/Fail criteria**

|  |  |
| --- | --- |
| **Pass** | **Fail** |
| Button menu ‘${username}’ on the top right corner.  Go to the Home Page with all functionalities corresponding to the user’s authority shown on the top. | Message ‘Login was unsuccessful. Please enter your username and password again.’ |

**Test Procedure**

Click ‘Login’ button on the top right corner.

Input username ‘admin’.

Input password ‘admin’.

Click ‘Login’ button.

1. **Case – Logout**

**Purpose**

Check whether user can log out.

**Inputs**

N/A

**Expected Output & Pass/Fail criteria**

|  |  |
| --- | --- |
| **Pass** | **Fail** |
| Back to Home page with ‘Login’ button on top right corner | Cannot go back to Home page |

**Test Procedure**

Click ‘${username}’ button menu.

Click ‘Log out’.

1. **Case – Change Password**

**Purpose**

Check whether user can change password.

**Inputs**

Current password

New password

Confirm new password

**Expected Output & Pass/Fail criteria**

|  |  |
| --- | --- |
| **Pass** | **Fail** |
| Message ‘Your password has been changed successfully’ | Warning of required fields |

**Test Procedure**

Click ‘${username}’ button menu.

Click ‘Change Password’.

Input Current password ‘admin’.

Input New password ‘admin1’.

Input Confirm new password ‘admin1’.

Click ‘Change Password’ button.

#### Role ‘Administrator’

1. **Case – Create New Account**

**Purpose**

Check whether admin can create new account.

**Inputs**

User name

Full name

Email address

Password

Confirm password

User and Roles

**Expected Output & Pass/Fail criteria**

|  |  |
| --- | --- |
| **Pass** | **Fail** |
| Added Account is displayed in Account list | Warning of required fields  New account is not added to Account list |

**Test Procedure**

Login with ‘Admin’ role

Click ‘Account’ button. System will redirect to ‘Account’ page.

Click ‘Create new Account’ button. System will redirect to ‘Create new Account’ page.

Input User name ‘admin’.

Input Full name ‘Admin’.

Input Email address ‘admin@gmail.com’.

Input Password ‘admin’.

Input Confirm password ‘admin’.

Click Staff.

Click Admin, Office Staff checkbox.

Click ‘Register’ button.

1. **Case – Enable Account**

**Purpose**

Check whether admin can enable account or not

**Inputs**

Nothing

**Expected Output & Pass/Fail criteria**

|  |  |
| --- | --- |
| Pass | Fail |
| Enabled account will be shown again in user’s list | Enabled account was not shown in user’s list |

**Test Procedure**

Login with role “Admin”

Click “Show disabled user” button

Click “Enable” icon of a disabled user

Click “Yes” button to enable

1. **Case – Disable Account**

**Purpose**

Check whether admin can disable account or not

**Inputs**

Nothing

**Expected Output & Pass/Fail criteria**

|  |  |
| --- | --- |
| Pass | Fail |
| Disabled account will be hidden from user’s list | Disabled account still be shown in user’s list |

**Test Procedure**

Login with role “Admin”

Click “Disable” icon of a user

Click “Yes” button to disable

1. **Case – Reset Password**

**Purpose**

Check whether admin reset password or not

**Inputs**

Nothing

**Expected Output & Pass/Fail criteria**

|  |  |
| --- | --- |
| Pass | Fail |
| Password of user will be reset | Password of user will not reset |

**Test Procedure**

Login with role “Admin”

Click “Reset Password” button of a user

Click “Yes” button to enable

1. **Case – Update Role**

**Purpose**

Check whether admin can update account’s role.

**Inputs**

N/A

**Expected Output & Pass/Fail criteria**

|  |  |
| --- | --- |
| **Pass** | **Fail** |
| Updated Account’s role is displayed in Account list | Warning of required fields  New Account information is not updated |

**Test Procedure**

Logged in with ‘Admin’ role

Click ‘Account’ button. System will redirect to ‘Account’ page.

Click ‘Update Role’ icon of account ‘admin’.

Uncheck Office Staff checkbox.

Click ‘Save’ button.

#### Role ‘Office Staff’

1. **Case – Create New Request**

**Purpose**

Check whether office staff can create new request.

**Inputs**

Customer

Collection Address

Note

**Expected Output & Pass/Fail criteria**

|  |  |
| --- | --- |
| **Pass** | **Fail** |
| Go to ‘Add Order to Request’ page with request’s information displayed in the top  Added Request is displayed in Request list with ‘Draft’ status | Warning of required fields  Cannot go to ‘Add Order to Request’ page  New request is not added to Request list |

**Test Procedure**

Logged in with ‘Office Staff’ role

Click “Request” button. System will redirect to Request page.

In Request page, click ‘Add’ button.

Choose customer ‘ladaza.vn’ from dropdown list.

Choose customer address ‘214 Trần Quang Khải, Phường Tân Định, Quận 1, Thành Phố Hồ Chí Minh’ for ladaza.vn from dropdown list.

Input note ‘Request 1’

Click ‘Create’ button.

1. **Case – Filter Requests**

**Purpose**

Check whether office staff can filter requests.

**Inputs**

Status

Requested date

**Expected Output & Pass/Fail criteria**

|  |  |
| --- | --- |
| **Pass** | **Fail** |
| Requests that have status or requested date will show in request table when filter | Requests is not corresponding to search data |

**Test Procedure**

Logged in with ‘Office Staff’ role

Click “Request” button. System will redirect to Request page.

In Request page, choose request status ‘New’ or requested date from ‘10/10/2012’ to ‘03/12/2012’.

Click ‘Filter’ button.

1. **Case – Approve Request**

**Purpose**

Check whether office staff can approve request.

**Inputs**

Due Date

Fee

**Expected Output & Pass/Fail criteria**

|  |  |
| --- | --- |
| **Pass** | **Fail** |
| Request was approved successfully and request’s status change from ‘New’ to ‘Approved’ | Approve request unsuccessful |

**Test Procedure**

Logged in with ‘Office Staff’ role

Click “Request” button. System will redirect to Request page.

In Request page, click ‘Approve Request’ icon of ‘New’ status. System will redirect to ‘Approve Request’ page.

Input Due Date ’05/12/2012’ and Fee ‘20000’ for Order

Click ‘Approve Order’ icon of Order.

Click ‘Approve Request’ button.

1. **Case – Add New Order**

**Purpose**

Check whether office staff can create new order.

**Inputs**

Receiver Name

Receiver Phone No

Delivery Address

Delivery Option

Payment Type

Amount to collect

Notes

**Expected Output & Pass/Fail criteria**

|  |  |
| --- | --- |
| **Pass** | **Fail** |
| Added Order is displayed in Order list | Warning of required fields  New Order is not added to Order list |

**Test Procedure**

Logged in with ‘Office Staff’ role

Click “Request” button. System will navigate to Request page.

In Request page, click ‘Edit’ icon of ‘Draft’ status. System will redirect to ‘Add Order to Request’ page.

Click ‘Add new Order’ button.

Input Receiver Name ‘Lê Anh Đảo’

Input Receiver Phone No ‘01654123456’.

Choose ‘Thành Phố Hồ Chí Minh’, ‘Quận 1’, ‘Phường Tân Định’ from dropdown list and input address ’15 Lê Duẩn’.

Choose Delivery Option ‘Normal’.

Choose Payment Type ‘COD’.

Input Amount to collected ‘200000’

Input Notes ‘Order 1’.

Click ‘Create’ button.

1. **Case – Edit Order**

**Purpose**

Check whether office staff can update order information.

**Inputs**

Receiver Name

Receiver Phone No

Delivery Address

Delivery Option

Payment Type

Amount to collected

Notes

**Expected Output & Pass/Fail criteria**

|  |  |
| --- | --- |
| **Pass** | **Fail** |
| Updated Order information is displayed in Order list | Warning of required fields  New Order information is not updated |

**Test Procedure**

Logged in with ‘Office Staff’ role

Click “Request” button. System will navigate to Request page.

In Request page, click ‘Edit’ icon of ‘Draft’ status. System will redirect to ‘Add Order to Request’ page.

Click ‘Edit Order’ icon of Order.

Change Receiver Name from ‘Lê Anh Đảo’ to ‘Hồ Hữu Tài’.

Click ‘OK’ button.

1. **Case – Add New Item**

**Purpose**

Check whether office staff can create new item.

**Inputs**

Item

Quantity

Fragile

High Value

Size

Weight

Note

**Expected Output & Pass/Fail criteria**

|  |  |
| --- | --- |
| **Pass** | **Fail** |
| Added Item is displayed in Item list | Warning of required fields  New Item is not added to Item list |

**Test Procedure**

Logged in with ‘Office Staff’ role

Click “Request” button. System will navigate to Request page.

In Request page, click ‘Edit’ icon of ‘Draft’ status. System will redirect to ‘Add Order to Request’ page.

Click ‘Add new Item’ icon of Order.

Input Name ‘Chuột quang’.

Input Quantity ‘5’

Check Fragile.

Check High Value.

Input Size ‘100x200x300 mm’

Input Weight ‘500g’

Input Note ‘Item 1’

Click ‘Create’ button.

1. **Case – View Request Detail**

**Purpose**

Check whether office staff can view request information.

**Inputs**

N/A

**Expected Output & Pass/Fail criteria**

|  |  |
| --- | --- |
| **Pass** | **Fail** |
| Go to ‘Request Details’ page with all request, order, item information of that request | Cannot go to ‘Request Details’ page |

**Test Procedure**

Logged in with ‘Office Staff’ role

Click “Request” button. System will redirect to Request page.

In Request page, click ‘View’ icon of Request.

1. **Case – Cancel Request**

**Purpose**

Check whether office staff can cancel request.

**Inputs**

N/A

**Expected Output & Pass/Fail criteria**

|  |  |
| --- | --- |
| **Pass** | **Fail** |
| Confirmation dialog with message ‘Are you sure to cancel/delete this request’  Request status change to ‘Canceled’ | Request status don’t change to ‘Canceled’ |

**Test Procedure**

Logged in with ‘Office Staff’ role

Click “Request” button. System will redirect to Request page.

In Request page, click ‘Cancel’ icon of Request.

Click ‘OK’ button.

1. **Case – Approve Order**

**Purpose**

Check whether office staff can approve order.

**Inputs**

Due Date

Fee

**Expected Output & Pass/Fail criteria**

|  |  |
| --- | --- |
| **Pass** | **Fail** |
| Order was approved successfully | Approve order unsuccessful |

**Test Procedure**

Logged in with ‘Office Staff’ role

Click “Request” button. System will redirect to Request page.

In Request page, click ‘Approve Request’ icon of ‘New’ status. System will redirect to ‘Approve Request’ page.

Input Due Date ’05/12/2012’ and Fee ‘20000’ for Order

Click ‘Approve Order’ icon of Order.

1. **Case – Edit Item**

**Purpose**

Check whether office staff can update item information.

**Inputs**

Item

Quantity

Fragile

High Value

Size

Weight

Note

**Expected Output & Pass/Fail criteria**

|  |  |
| --- | --- |
| **Pass** | **Fail** |
| Updated Item information is displayed in Item list | Warning of required fields  New Item information is not updated |

**Test Procedure**

Logged in with ‘Office Staff’ role

Click “Request” button. System will navigate to Request page.

In Request page, click ‘Edit’ icon of ‘Draft’ status. System will redirect to ‘Add Order to Request’ page.

Click ‘Edit’ icon of Item.

Change Item from ‘Chuột quang’ to ‘Chuột thường’.

Click ‘OK’ button.

1. **Case – Cancel Item**

**Purpose**

Check whether office staff can delete item.

**Inputs**

N/A

**Expected Output & Pass/Fail criteria**

|  |  |
| --- | --- |
| **Pass** | **Fail** |
| Confirmation dialog with message ‘Are you sure to cancel/delete this item’  Item is deleted from Item list | Deleted Item is still displayed in Item list |

**Test Procedure**

Logged in with ‘Office Staff’ role

Click “Request” button. System will navigate to Request page.

In Request page, click ‘Edit’ icon of ‘Draft’ status. System will redirect to ‘Add Order to Request’ page.

Click ‘Delete’ icon of Item.

Click ‘OK’ button.

1. **Case – Reject Request**

**Purpose**

Check whether office staff can reject request.

**Inputs**

N/A

**Expected Output & Pass/Fail criteria**

|  |  |
| --- | --- |
| **Pass** | **Fail** |
| Confirmation dialog with message ‘Reject this request’  Request status change to ‘Draft’  Order status change to ‘Draft’ | Request status don’t change to ‘Draft’  Order status don’t change to ‘Draft’ |

**Test Procedure**

Logged in with ‘Office Staff’ role

Click ‘Request’ button. System will redirect to Request page.

In Request page, click ‘Approve Request’ icon of ‘New’ status. System will redirect to ‘Approve Request’ page.

Click ‘Disapprove order’ icon of Order and click ‘OK’ button on message box.

Click ‘Reject Request’ button.

Click ‘OK’ button.

1. **Case – Reject Order**

**Purpose**

Check whether office staff can reject order.

**Inputs**

N/A

**Expected Output & Pass/Fail criteria**

|  |  |
| --- | --- |
| **Pass** | **Fail** |
| Confirmation dialog with message ‘Disapprove this order’  Order status change to ‘Rejected’ | Order status don’t change to ‘Rejected’ |

**Test Procedure**

Logged in with ‘Office Staff’ role

Click ‘Request’ button. System will redirect to Request page.

In Request page, click ‘Approve Request’ icon of ‘New’ status. System will redirect to ‘Approve Request’ page.

Click ‘Disapprove order’ icon of Order.

Click ‘OK’ button.

1. **Case – Filter Orders**

**Purpose**

Check whether office staff can filter orders.

**Inputs**

N/A

**Expected Output & Pass/Fail criteria**

|  |  |
| --- | --- |
| **Pass** | **Fail** |
| Orders that have status or requested date will show in order table when filter | Orders is not corresponding to search data |

**Test Procedure**

Logged in with ‘Office Staff’ role

Click “Order” button. System will redirect to Order page.

In Order page, choose order status ‘New’ or requested date from ‘10/10/2012’ to ‘03/12/2012’.

Click ‘Filter’ button.

1. **Case – View Order Detail**

**Purpose**

Check whether office staff can view order information.

**Inputs**

N/A

**Expected Output & Pass/Fail criteria**

|  |  |
| --- | --- |
| **Pass** | **Fail** |
| Go to ‘Order Details’ page with all order, item information of that order | Cannot go to ‘Order Details’ page |

**Test Procedure**

Logged in with ‘Office Staff’ role

Click “Order” button. System will redirect to Order page.

In Order page, click ‘View’ icon of Order.

1. **Case – Cancel Order**

**Purpose**

Check whether office staff can delete order.

**Inputs**

N/A

**Expected Output & Pass/Fail criteria**

|  |  |
| --- | --- |
| **Pass** | **Fail** |
| Confirmation dialog with message ‘Are you sure to cancel/delete this order’  Order is deleted from Order list | Deleted Order is still displayed in Order list |

**Test Procedure**

Logged in with ‘Office Staff’ role

Click “Request” button. System will navigate to Request page.

In Request page, click ‘Edit’ icon of ‘Draft’ status. System will redirect to ‘Add Order to Request’ page.

Click ‘Cancel Order’ icon of Order.

Click ‘OK’ button.

1. **Case – Mark as Returned**

**Purpose**

Check whether office staff can mark as returned for order.

**Inputs**

N/A

**Expected Output & Pass/Fail criteria**

|  |  |
| --- | --- |
| **Pass** | **Fail** |
| Order status change to ‘Returned’ | Order status don’t change to ‘Returned’ |

**Test Procedure**

Logged in with ‘Office Staff’ role

Click “Order” button. System will redirect to Order page.

In Order page, click ‘Mark as Returned’ icon of ‘To Be Returned’ status.

1. **Case – Create Customer**

**Purpose**

Check whether office staff can create new customer.

**Inputs**

Company Name

Display Name

Phone Number

Current Contract Code

Note

**Expected Output & Pass/Fail criteria**

|  |  |
| --- | --- |
| **Pass** | **Fail** |
| Added Customer is displayed in Customer list | Warning of required fields  New customer is not added to Customer list |

**Test Procedure**

Logged in with ‘Office Staff’ role

Click “Customer” button. System will redirect to Customer page.

In Customer page, click ‘Add’ button.

Input Company Name ‘Lazada Việt Nam’.

Input Display Name ‘lazada.vn’.

Input Phone Number ‘0836265724’

Input Current Contract Code ‘5yh7j2f’.

Input Note ‘Customer 1’

Click ‘Create’ button.

1. **Case – View Customer Detail**

**Purpose**

Check whether office staff can view customer information.

**Inputs**

N/A

**Expected Output & Pass/Fail criteria**

|  |  |
| --- | --- |
| **Pass** | **Fail** |
| Go to ‘Customer Details’ page with all information of that customer | Cannot go to ‘Customer Details’ page |

**Test Procedure**

Logged in with ‘Office Staff’ role

Click “Customer” button. System will redirect to Customer page.

In Customer page, click ‘View Details’ icon of Company Name ‘Lazada Việt Nam’.

1. **Case – Edit Customer Information**

**Purpose**

Check whether office staff can update customer information.

**Inputs**

Company Name

Display Name

Phone Number

Current Contract Code

Note

**Expected Output & Pass/Fail criteria**

|  |  |
| --- | --- |
| **Pass** | **Fail** |
| Updated Customer information is displayed in Customer list | Warning of required fields  New Customer information is not updated |

**Test Procedure**

Logged in with ‘Office Staff’ role

Click “Customer” button. System will redirect to Customer page.

In Customer page, click ‘View Details’ icon of Company Name ‘Lazada Việt Nam’. System will redirect to ‘Customer Details’ page.

Click ‘Edit’ icon in Customer Information area.

Change Display Name from ‘lazada.vn’ to ‘lazada.com’.

Click ‘Save’ button.

1. **Case – Delete Customer**

**Purpose**

Check whether office staff can delete customer.

**Inputs**

N/A

**Expected Output & Pass/Fail criteria**

|  |  |
| --- | --- |
| **Pass** | **Fail** |
| Confirmation dialog with message ‘Are you sure to delete this customer’  Customer is deleted from Customer list | Deleted Customer is still displayed in Customer list |

**Test Procedure**

Logged in with ‘Office Staff’ role

Click “Customer” button. System will redirect to Customer page.

In Customer page, click ‘View Details’ icon of Company Name ‘Lazada Việt Nam’. System will redirect to ‘Customer Details’ page.

Click ‘Delete Customer’ icon in Customer Information area.

Click ‘OK’ button.

1. **Case – Create Customer Address**

**Purpose**

Check whether office staff can create new customer address.

**Inputs**

City/Province

District

Ward

Address

**Expected Output & Pass/Fail criteria**

|  |  |
| --- | --- |
| **Pass** | **Fail** |
| Added Address is displayed in Address list | Warning of required fields  New address is not added to Address list |

**Test Procedure**

Logged in with ‘Office Staff’ role

Click “Customer” button. System will redirect to Customer page.

In Customer page, click ‘View Details’ icon of Company Name ‘Lazada Việt Nam’. System will redirect to ‘Customer Details’ page.

Click ‘Add’ button in Addresses area.

Choose City/Province ‘Thành Phố Hồ Chí Minh’.

Choose District ‘Quận 1’.

Choose Ward ‘Phường Tân Định’.

Input Address ‘214 Trần Quang Khải’

Click ‘Create’ button.

1. **Case – Edit Customer Address**

**Purpose**

Check whether office staff can create edit customer address information.

**Inputs**

City/Province

District

Ward

Address

**Expected Output & Pass/Fail criteria**

|  |  |
| --- | --- |
| **Pass** | **Fail** |
| Updated Address information is displayed in Address list | Warning of required fields  New Address information is not updated |

**Test Procedure**

Logged in with ‘Office Staff’ role

Click “Customer” button. System will redirect to Customer page.

In Customer page, click ‘View Details’ icon of Company Name ‘Lazada Việt Nam’. System will redirect to ‘Customer Details’ page.

Click ‘Edit’ icon of Address ‘214 Trần Quang Khải, Phường Tân Định, Quận 1, Thành Phố Hồ Chí Minh’.

Change Address from ‘214 Trần Quang Khải’ to ‘73/15 Hoàng Diệu’

Click ‘Save’ button.

1. **Case – Delete Customer Address**

**Purpose**

Check whether office staff can delete customer address.

**Inputs**

N/A

**Expected Output & Pass/Fail criteria**

|  |  |
| --- | --- |
| **Pass** | **Fail** |
| Confirmation dialog with message ‘Delete this address’  Address is deleted from Address list | Deleted Address is still displayed in Address list |

**Test Procedure**

Logged in with ‘Office Staff’ role

Click “Customer” button. System will redirect to Customer page.

In Customer page, click ‘View Details’ icon of Company Name ‘Lazada Việt Nam’. System will redirect to ‘Customer Details’ page.

Click ‘Delete’ icon of Address ‘73/15 Hoàng Diệu, Phường Tân Định, Quận 1, Thành Phố Hồ Chí Minh’.

Click ‘OK’ button.

1. **Case – Create Contact**

**Purpose**

Check whether office staff can create new customer contact.

**Inputs**

Title

Full Name

Position

Email Address

Phone Number

**Expected Output & Pass/Fail criteria**

|  |  |
| --- | --- |
| **Pass** | **Fail** |
| Added Contact is displayed in Contact list | Warning of required fields  New contact is not added to Contact list |

**Test Procedure**

Logged in with ‘Office Staff’ role

Click “Customer” button. System will redirect to Customer page.

In Customer page, click ‘View Details’ icon of Company Name ‘Lazada Việt Nam’. System will redirect to ‘Customer Details’ page.

Click ‘Add’ button in Contacts area.

Choose Title ‘Ms.’.

Input Full Name ‘Hoàng Thị Tố Như’

Input Position ‘Logistics Manager’.

Input Email Address ‘nhu@lazada.vn’.

Input Phone Number ‘0938532546’

Click ‘Create’ button.

1. **Case – Edit Contact**

**Purpose**

Check whether office staff can create edit customer contact information.

**Inputs**

Title

Full Name

Position

Email Address

Phone Number

**Expected Output & Pass/Fail criteria**

|  |  |
| --- | --- |
| **Pass** | **Fail** |
| Updated Contact information is displayed in Contact list | Warning of required fields  New Contact information is not updated |

**Test Procedure**

Logged in with ‘Office Staff’ role

Click “Customer” button. System will redirect to Customer page.

In Customer page, click ‘View Details’ icon of Company Name ‘Lazada Việt Nam’. System will redirect to ‘Customer Details’ page.

Click ‘Edit’ icon of Contact Name ‘Hoàng Thị Tố Như’.

Change Email Address from ‘nhu@lazada.vn’ to ‘nhu@lazada.com’.

Click ‘Save’ button.

1. **Case – Delete Contact**

**Purpose**

Check whether office staff can delete customer contact.

**Inputs**

N/A

**Expected Output & Pass/Fail criteria**

|  |  |
| --- | --- |
| **Pass** | **Fail** |
| Confirmation dialog with message ‘Delete this contact’  Contact is deleted from Contact list | Deleted Contact is still displayed in Contact list |

**Test Procedure**

Logged in with ‘Office Staff’ role

Click “Customer” button. System will redirect to Customer page.

In Customer page, click ‘View Details’ icon of Company Name ‘Lazada Việt Nam’. System will redirect to ‘Customer Details’ page.

Click ‘Delete’ icon of Contact Name ‘Hoàng Thị Tố Như’.

Click ‘OK’ button.

1. **Case – Create Collection Plan**

**Purpose**

Check whether user can create new collection plan or not

**Inputs**

City/Province

District

Ward

Staff

**Expected Output & Pass/Fail criteria**

|  |  |
| --- | --- |
| Pass | Fail |
| New Collection Plan is displayed in Collection Plan list | New Collection Plan is not added to the list |

**Test Procedure**

Login with role “Office Staff”

Go to Collection Plan page

Click “Add” button

Select City/Province is “Thành Phố Hồ Chí Minh”

Select District is “All Districts”

Select Ward is “All Wards”

Click “Add to plan” icon

Click “Create Plan” button

Click “Assign to staff” icon

Select staff is “vuph”

Click “Save” button

1. **Case – Filter Collection Plan**

**Purpose**

Check whether user can filter collection plans or not

**Inputs**

Begin Date

End Date

**Expected Output & Pass/Fail criteria**

|  |  |
| --- | --- |
| Pass | Fail |
| Collection Plan which want to see, is displayed in Collection Plan list | Collection Plan which want to see, is not displayed in Collection Plan list |

**Test Procedure**

Login with role “Office Staff”

Go to Collection Plan page

Select “New” and “Finished” status

Input Begin Date is “1/12/2012”

Input End Date is “3/12/2012”

Click “Filter” button

1. **Case – Cancel Collection Plan**

**Purpose**

Check whether user can cancel collection plan or not

**Inputs**

Nothing

**Expected Output & Pass/Fail criteria**

|  |  |
| --- | --- |
| Pass | Fail |
| Canceled Collection Plan is removed from Collection Plan list | Canceled Collection Plan is not removed from Collection Plan list |

**Test Procedure**

Login with role “Office Staff”

Go to Collection Plan page

Click “View” icon

Click “Cancel Plan” button

Click “OK” button

1. **Case – View Collection Plan Detail**

**Purpose**

Check whether user can view collection plan or not

**Inputs**

Nothing

**Expected Output & Pass/Fail criteria**

|  |  |
| --- | --- |
| Pass | Fail |
| Collection Plan is viewed complete | Collection Plan is not viewed complete |

**Test Procedure**

Login with role “Office Staff”

Go to Collection Plan page

Click “View” icon a request

1. **Case – Assign Collection Plan**

**Purpose**

Check whether user can assign to staff or not

**Inputs**

Staff

**Expected Output & Pass/Fail criteria**

|  |  |
| --- | --- |
| Pass | Fail |
| Staff is assigned complete | Staff is not assigned complete |

**Test Procedure**

Login with role “Office Staff”

Go to Collection Plan page

Click “View” icon

“Assign to staff” icon

Select Staff is “binhhn”

Click “Save” button

1. **Case – Mark as Finished Collection Plan**

**Purpose**

Check whether user can mark as finished or not

**Inputs**

Nothing

**Expected Output & Pass/Fail criteria**

|  |  |
| --- | --- |
| Pass | Fail |
| Collection Plan is marked as finished | Collection Plan is not marked as finished |

**Test Procedure**

Login with role “Office Staff”

Go to Collection Plan page

Click “View” icon

Click “Mark as Finished”

1. **Case – Mark Request as Collected**

**Purpose**

Check whether user can mark request as collected or not

**Inputs**

Request

**Expected Output & Pass/Fail criteria**

|  |  |
| --- | --- |
| Pass | Fail |
| Request is marked as collected | Request is not marked as collected |

**Test Procedure**

Login with role “Office Staff”

Go to Collection Plan page

Click “View” icon

Select checkbox of requests which want to marked

Click “Mark as Collected” button

1. **Case – Remove Request from Plan**

**Purpose**

Check whether user can remove request from plan or not

**Inputs**

Nothing

**Expected Output & Pass/Fail criteria**

|  |  |
| --- | --- |
| Pass | Fail |
| Deleted Request is not display in Request list of that Collection Plan | Deleted Request is still display in Request list of that Collection Plan |

**Test Procedure**

Login with role “Office Staff”

Go to Collection Plan page

Click “View” icon of a collection plan

Click “Remove from Plan” icon of that request

Click “OK” button to remove

1. **Case – Create Delivery Plan**

**Purpose**

Check whether user can create new delivery plan or not

**Inputs**

City/Province

District

Ward

Staff

**Expected Output & Pass/Fail criteria**

|  |  |
| --- | --- |
| Pass | Fail |
| New Delivery Plan is displayed in Collection Plan list | New Delivery Plan is not displayed in Collection Plan list |

**Test Procedure**

Login with role “Office Staff”

Go to Delivery Plan page

Click “Add” button

Select City/Province is “Thành Phố Hồ Chí Minh”

Select District is “All Districts”

Select Ward is “All Wards”

Click “Add to plan” icon

Click “Create Plan” button

Click “Assign to staff” icon

Select staff is “vuph”

Click “Save” button

1. **Case – Filter Delivery Plan**

**Purpose**

Check whether user can filter delivery plans or not

**Inputs**

Begin Date

End Date

**Expected Output & Pass/Fail criteria**

|  |  |
| --- | --- |
| Pass | Fail |
| Delivery Plan which want to see, is displayed in Delivery Plan list | Delivery Plan which want to see, is not displayed in Delivery Plan list |

**Test Procedure**

Login with role “Office Staff”

Go to Delivery Plan page

Select “New” and “Finished” status

Input Begin Date is “1/12/2012”

Input End Date is “3/12/2012”

Click “Filter” button

1. **Case – Cancel Delivery Plan**

**Purpose**

Check whether user can cancel delivery plan or not

**Inputs**

Nothing

**Expected Output & Pass/Fail criteria**

|  |  |
| --- | --- |
| Pass | Fail |
| Canceled Delivery Plan is removed from Delivery Plan list | Canceled Delivery Plan is not removed from Delivery Plan list |

**Test Procedure**

Login with role “Office Staff”

Go to Delivery Plan page

Click “View” icon

Click “Cancel Plan” button

Click “OK” button

1. **Case – View Delivery Plan Detail**

**Purpose**

Check whether user can view delivery plan or not

**Inputs**

Nothing

**Expected Output & Pass/Fail criteria**

|  |  |
| --- | --- |
| Pass | Fail |
| Delivery Plan is viewed complete | Delivery Plan is not viewed complete |

**Test Procedure**

Login with role “Office Staff”

Go to Delivery Plan page

Click “View” icon of an order

1. **Case – Assign Delivery Plan**

**Purpose**

Check whether user can assign to staff or not

**Inputs**

Staff

**Expected Output & Pass/Fail criteria**

|  |  |
| --- | --- |
| Pass | Fail |
| Staff is assigned complete | Staff is not assigned complete |

**Test Procedure**

Login with role “Office Staff”

Go to Delivery Plan page

Click “View” icon

“Assign to staff” icon

Select Staff is “tandhd”

Click “Save” button

1. **Case – Mark as Finished Delivery Plan**

**Purpose**

Check whether user can mark as finished or not

**Inputs**

Nothing

**Expected Output & Pass/Fail criteria**

|  |  |
| --- | --- |
| Pass | Fail |
| Delivery Plan is marked as finished | Delivery Plan is not marked as finished |

**Test Procedure**

Login with role “Office Staff”

Go to Delivery Plan page

Click “View” icon

Click “Mark as Finished”

1. **Case – Mark Order as Delivered**

**Purpose**

Check whether user can mark order as delivered or not

**Inputs**

Order

**Expected Output & Pass/Fail criteria**

|  |  |
| --- | --- |
| Pass | Fail |
| Order is marked as delivered | Order is not marked as delivered |

**Test Procedure**

Login with role “Office Staff”

Go to Delivery Plan page

Click “View” icon

Select checkbox of order which want to marked

Click “Mark as Delivered” button

1. **Case – Remove Order from Plan**

**Purpose**

Check whether user can remove order from plan or not

**Inputs**

Nothing

**Expected Output & Pass/Fail criteria**

|  |  |
| --- | --- |
| Pass | Fail |
| Deleted Order is not display in Order list of that Delivery Plan | Deleted Order is still display in Order list of that Delivery Plan |

**Test Procedure**

Login with role “Office Staff”

Go to Delivery Plan page

Click “View” icon of a delivery plan

Click “Remove from Plan” icon of that order

Click “OK” button to remove

1. **Case – Create New Hub**

**Purpose**

Check whether user can create new hub or not

**Inputs**

Name

City/Province

District

Ward

Address

**Expected Output & Pass/Fail criteria**

|  |  |
| --- | --- |
| Pass | Fail |
| New Hub is displayed in Hub list | Warning of required fields  New Hub is not added to the list |

**Test Procedure**

Login with role “Office Staff”

Go to Hub page

Click “Add” button

Input Name is “Warehouse”

Select City/Province is “Thành Phố Hồ Chí Minh”

Select District is “Quận 1”

Select Ward is “Phường Tân Định”

Input Address is “123 Hai Bà Trưng”

Click “Create” button

1. **Case – Edit Hub**

**Purpose**

Check whether user can edit hub or not

**Inputs**

Name

City/Province

District

Ward

Address

**Expected Output & Pass/Fail criteria**

|  |  |
| --- | --- |
| Pass | Fail |
| Updated Hub is displayed in Hub list | Warning of required fields |

**Test Procedure**

Login with role “Office Staff”

Go to Hub page

Click “Edit” icon of that hub

Input Name is “Warehouse 1”

Select City/Province is “Thành Phố Hồ Chí Minh”

Select District is “Quận 1”

Select Ward is “Phường Đa Kao”

Input Address is “123 Đồng Khởi”

Click “Create” button

1. **Case – Set Location**

**Purpose**

Check whether user can set location of hub or not

**Inputs**

Nothing

**Expected Output & Pass/Fail criteria**

|  |  |
| --- | --- |
| Pass | Fail |
| Set Location for Hub is completed | Set Location for Hub is not completed |

**Test Procedure**

Login with role “Office Staff”

Go to Hubs page

Move Location icon of Warehouse in the map to correct address

Click “Set Location” icon of Warehouse

Click “Confirm Set Location” icon to confirm

1. **Case – Delete Hub**

**Purpose**

Check whether user can delete hub or not

**Inputs**

Nothing

**Expected Output & Pass/Fail criteria**

|  |  |
| --- | --- |
| Pass | Fail |
| Confirmation dialog with message “Are you sure to delete this customer payment type?”  Deleted Customer Payment Type is not displayed in Customer Payment Type list | Deleted Customer Payment Type is still displayed in Customer Payment Type list |

**Test Procedure**

Login with role “Office Staff”

Go to Hub page

Click “Delete” icon of that Customer Payment Type

Click ‘OK’ button on confirmation dialog

1. **Case – Create New Order Payment Type**

**Purpose**

Check whether user can create new order payment type or not

**Inputs**

Payment Type

Description

**Expected Output & Pass/Fail criteria**

|  |  |
| --- | --- |
| Pass | Fail |
| New Order Payment Type is displayed in Order Payment Type list | Warning of required fields  New Order Payment Type is not added to the list |

**Test Procedure**

Login with role “Office Staff”

Go to Order Payment Types page

Click “Add” button

Input Payment Type is “Unlimited”

Input Description is “test”

Click “Create” button

1. **Case – Edit Order Payment Type**

**Purpose**

Check whether user can edit order payment type or not

**Inputs**

Payment Type

Description

**Expected Output & Pass/Fail criteria**

|  |  |
| --- | --- |
| Pass | Fail |
| Updated Order Payment Type is displayed in Order Payment Type list | Warning of required fields |

**Test Procedure**

Login with role “Office Staff”

Go to Order Payment Types page

Click “Edit” icon of that Order Payment Type

Input Payment Type is “Unlimited edited”

Input Description is “edited”

Click “Save” button

1. **Case – Delete Order Payment Type**

**Purpose**

Check whether user can delete order payment type or not

**Inputs**

Nothing

**Expected Output & Pass/Fail criteria**

|  |  |
| --- | --- |
| Pass | Fail |
| Confirmation dialog with message “Are you sure to delete this order payment type?”  Deleted Order Payment Type is not displayed in Order Payment Type list | Deleted Order Payment Type is still displayed in Order Payment Type list |

**Test Procedure**

Login with role “Office Staff”

Go to Order Payment Type page

Click “Delete” icon of that Order Payment Type

Click ‘OK’ button on confirmation dialog

1. **Case – Create New Delivery Option**

**Purpose**

Check whether user can create new delivery option or not

**Inputs**

Delivery Option

Description

**Expected Output & Pass/Fail criteria**

|  |  |
| --- | --- |
| Pass | Fail |
| New Delivery Option is displayed in Delivery Option list | Warning of required fields  New Delivery Option is not added to the list |

**Test Procedure**

Login with role “Office Staff”

Go to Delivery Options page

Click “Add” button

Input Delivery Options is “Unlimited”

Input Description is “test”

Click “Create” button

1. **Case – Edit Delivery Option**

**Purpose**

Check whether user can edit delivery option or not

**Inputs**

Delivery Option

Description

**Expected Output & Pass/Fail criteria**

|  |  |
| --- | --- |
| Pass | Fail |
| Updated Delivery Option is displayed in Delivery Option list | Warning of required fields |

**Test Procedure**

Login with role “Office Staff”

Go to Delivery Options page

Click “Edit” icon of that Delivery Option

Input Delivery Options is “Unlimited edited”

Input Description is “edited”

Click “Save” button

1. **Case – Delete Delivery Option**

**Purpose**

Check whether user can delete delivery option or not

**Inputs**

Nothing

**Expected Output & Pass/Fail criteria**

|  |  |
| --- | --- |
| Pass | Fail |
| Confirmation dialog with message “Are you sure to delete this delivery option?”  Deleted Delivery Option is not displayed in Delivery Option list | Deleted Delivery Option is still displayed in Delivery Option list |

**Test Procedure**

Login with role “Office Staff”

Go to Delivery Options page

Click “Delete” icon of that Delivery Option

Click ‘OK’ button on confirmation dialog

1. **Case – Create New City/Province**

**Purpose**

Check whether user can create new city/province or not

**Inputs**

Name

**Expected Output & Pass/Fail criteria**

|  |  |
| --- | --- |
| Pass | Fail |
| New City/Province is displayed in City/Province list | Warning of required fields  New City/Province is not added to the list |

**Test Procedure**

Login with role “Office Staff”

Go to City/Provinces page

Click “Add” button

Input Name is “Hà Nội”

Click “Create” button

1. **Case – Edit City/Province**

**Purpose**

Check whether user can edit city/province or not

**Inputs**

Name

**Expected Output & Pass/Fail criteria**

|  |  |
| --- | --- |
| Pass | Fail |
| Updated City/Province is displayed in City/Provinces list | Warning of required fields |

**Test Procedure**

Login with role “Office Staff”

Go to City/Provinces page

Click “Edit” icon of that City/Province

Input Name is “Hà Nội edited”

Click “Save” button

1. **Case – Delete City/Province**

**Purpose**

Check whether user can delete city/province or not

**Inputs**

Nothing

**Expected Output & Pass/Fail criteria**

|  |  |
| --- | --- |
| Pass | Fail |
| Confirmation dialog with message “Are you sure to delete this city/province?”  Deleted City/Province is not displayed in City/Province list | Deleted City/Province is still displayed in City/Provinces list |

**Test Procedure**

Login with role “Office Staff”

Go to City/Provinces page

Click “Delete” icon of that City/Provinces

Click ‘OK’ button on confirmation dialog

1. **Case – Create New District**

**Purpose**

Check whether user can create new district or not

**Inputs**

City/Province

Name

**Expected Output & Pass/Fail criteria**

|  |  |
| --- | --- |
| Pass | Fail |
| New District is displayed in District list | Warning of required fields  New District is not added to the list |

**Test Procedure**

Login with role “Office Staff”

Go to Districts page

Click “Add” button

Input City/Province is “Hà Nội”

Input Name is “Ba Đình”

Click “Create” button

1. **Case – Edit District**

**Purpose**

Check whether user can edit district or not

**Inputs**

City/Province

Name

**Expected Output & Pass/Fail criteria**

|  |  |
| --- | --- |
| Pass | Fail |
| Updated District is displayed in District list | Warning of required fields |

**Test Procedure**

Login with role “Office Staff”

Go to District page

Click “Edit” icon of that District

Input City/Province is “Hà Nội edited”

Input Name is “Ba Đình edited”

Click “Save” button

1. **Case – Delete District**

**Purpose**

Check whether user can delete district or not

**Inputs**

Nothing

**Expected Output & Pass/Fail criteria**

|  |  |
| --- | --- |
| Pass | Fail |
| Confirmation dialog with message “Are you sure to delete this district?”  Deleted District is not displayed in District list | Deleted District is still displayed in Districts list |

**Test Procedure**

Login with role “Office Staff”

Go to Districts page

Click “Delete” icon of that Districts

Click ‘OK’ button on confirmation dialog

1. **Case – Create New Ward**

**Purpose**

Check whether user can create new ward or not

**Inputs**

City/Province

District

Name

**Expected Output & Pass/Fail criteria**

|  |  |
| --- | --- |
| Pass | Fail |
| New Ward is added to the list | Warning of required fields  New Ward is not added to the list |

**Test Procedure**

Login with role “Office Staff”

Go to Wards page

Click “Add” button

Input City/Province is “Hà Nội”

Input District is “Ba Đình”

Input Name is “Ba Thôn”

Click “Create” button

1. **Case – Edit Ward**

**Purpose**

Check whether user can edit ward or not

**Inputs**

City/Province

District

Name

**Expected Output & Pass/Fail criteria**

|  |  |
| --- | --- |
| Pass | Fail |
| Updated Ward is displayed in District list | Warning of required fields |

**Test Procedure**

Login with role “Office Staff”

Go to Wards page

Click “Add” button

Input City/Province is “Hà Nội edited”

Input District is “Ba Đình edited”

Input Name is “Ba Thôn edited”

Click “Save” button

1. **Case – Delete Ward**

**Purpose**

Check whether user can delete ward or not

**Inputs**

Nothing

**Expected Output & Pass/Fail criteria**

|  |  |
| --- | --- |
| Pass | Fail |
| Confirmation dialog with message “Are you sure to delete this district?”  Deleted District is not displayed in District list | Deleted District is still displayed in Districts list |

**Test Procedure**

Login with role “Office Staff”

Go to Wards page

Click “Delete” icon of that Wards

Click ‘OK’ button on confirmation dialog

1. **Case – Create PDF**

**Purpose**

Check whether user can create PDF or not

**Inputs**

Nothing

**Expected Output & Pass/Fail criteria**

|  |  |
| --- | --- |
| Pass | Fail |
| Export PDF file of delivery plan | Cannot export PDF file of delivery plan |

**Test Procedure**

Login with role “Office Staff”

Go to Delivery Plan page

Click “View” icon of a delivery plan

Click “Create PDF” button

#### Role ‘Customer’

1. **Case – Create New Request**

**Purpose**

Check whether customer can create new request.

**Inputs**

Collection Address

Note

**Expected Output & Pass/Fail criteria**

|  |  |
| --- | --- |
| **Pass** | **Fail** |
| Go to ‘Add Order to Request’ page with request’s information displayed in the top  Added Request is displayed in Request list with ‘Draft’ status | Warning of required fields  Cannot go to ‘Add Order to Request’ page  New request is not added to Request list |

**Test Procedure**

Logged in with ‘Customer’ role

Click “Request” button. System will redirect to Request page.

In Request page, click ‘Add’ button.

Choose customer address ‘214 Trần Quang Khải, Phường Tân Định, Quận 1, Thành Phố Hồ Chí Minh’ from dropdown list.

Input note ‘Request 1’

Click ‘Create’ button.

1. **Case – Filter Requests**

**Purpose**

Check whether customer can filter requests.

**Inputs**

Status

Requested date

**Expected Output & Pass/Fail criteria**

|  |  |
| --- | --- |
| **Pass** | **Fail** |
| Requests that have status or requested date will show in request table when filter | Requests is not corresponding to search data |

**Test Procedure**

Logged in with ‘Customer’ role

Click “Request” button. System will redirect to Request page.

In Request page, choose request status ‘New’ or requested date from ‘10/10/2012’ to ‘03/12/2012’.

Click ‘Filter’ button.

1. **Case – Add New Order**

**Purpose**

Check whether customer can create new order.

**Inputs**

Receiver Name

Receiver Phone No

Delivery Address

Delivery Option

Payment Type

Amount to collect

Notes

**Expected Output & Pass/Fail criteria**

|  |  |
| --- | --- |
| **Pass** | **Fail** |
| Added Order is displayed in Order list | Warning of required fields  New Order is not added to Order list |

**Test Procedure**

Logged in with ‘Customer’ role

Click “Request” button. System will navigate to Request page.

In Request page, click ‘Edit’ icon of ‘Draft’ status. System will redirect to ‘Add Order to Request’ page.

Click ‘Add new Order’ button.

Input Receiver Name ‘Lê Anh Đảo’

Input Receiver Phone No ‘01654123456’.

Choose ‘Thành Phố Hồ Chí Minh’, ‘Quận 1’, ‘Phường Tân Định’ from dropdown list and input address ’15 Lê Duẩn’.

Choose Delivery Option ‘Normal’.

Choose Payment Type ‘COD’.

Input Amount to collected ‘200000’

Input Notes ‘Order 1’.

Click ‘Create’ button.

1. **Case – Edit Order**

**Purpose**

Check whether customer can update order information.

**Inputs**

Receiver Name

Receiver Phone No

Delivery Address

Delivery Option

Payment Type

Amount to collected

Notes

**Expected Output & Pass/Fail criteria**

|  |  |
| --- | --- |
| **Pass** | **Fail** |
| Updated Order information is displayed in Order list | Warning of required fields  New Order information is not updated |

**Test Procedure**

Logged in with ‘Customer’ role

Click “Request” button. System will navigate to Request page.

In Request page, click ‘Edit’ icon of ‘Draft’ status. System will redirect to ‘Add Order to Request’ page.

Click ‘Edit Order’ icon of Order.

Change Receiver Name from ‘Lê Anh Đảo’ to ‘Hồ Hữu Tài’.

Click ‘OK’ button.

1. **Case – Add New Item**

**Purpose**

Check whether customer can create new item.

**Inputs**

Item

Quantity

Fragile

High Value

Size

Weight

Note

**Expected Output & Pass/Fail criteria**

|  |  |
| --- | --- |
| **Pass** | **Fail** |
| Added Item is displayed in Item list | Warning of required fields  New Item is not added to Item list |

**Test Procedure**

Logged in with ‘Customer’ role

Click “Request” button. System will navigate to Request page.

In Request page, click ‘Edit’ icon of ‘Draft’ status. System will redirect to ‘Add Order to Request’ page.

Click ‘Add new Item’ icon of Order.

Input Name ‘Chuột quang’.

Input Quantity ‘5’

Check Fragile.

Check High Value.

Input Size ‘100x200x300 mm’

Input Weight ‘500g’

Input Note ‘Item 1’

Click ‘Create’ button.

1. **Case – View Request Detail**

**Purpose**

Check whether customer can view request information.

**Inputs**

N/A

**Expected Output & Pass/Fail criteria**

|  |  |
| --- | --- |
| **Pass** | **Fail** |
| Go to ‘Request Details’ page with all request, order, item information of that request | Cannot go to ‘Request Details’ page |

**Test Procedure**

Logged in with ‘Customer’ role

Click “Request” button. System will redirect to Request page.

In Request page, click ‘View’ icon of Request.

1. **Case – Cancel Request**

**Purpose**

Check whether customer can cancel request.

**Inputs**

N/A

**Expected Output & Pass/Fail criteria**

|  |  |
| --- | --- |
| **Pass** | **Fail** |
| Confirmation dialog with message ‘Are you sure to cancel/delete this request’  Request status change to ‘Canceled’ | Request status don’t change to ‘Canceled’ |

**Test Procedure**

Logged in with ‘Customer’ role

Click “Request” button. System will redirect to Request page.

In Request page, click ‘Cancel’ icon of Request.

Click ‘OK’ button.

1. **Case – Edit Item**

**Purpose**

Check whether customer can update item information.

**Inputs**

Item

Quantity

Fragile

High Value

Size

Weight

Note

**Expected Output & Pass/Fail criteria**

|  |  |
| --- | --- |
| **Pass** | **Fail** |
| Updated Item information is displayed in Item list | Warning of required fields  New Item information is not updated |

**Test Procedure**

Logged in with ‘Customer’ role

Click “Request” button. System will navigate to Request page.

In Request page, click ‘Edit’ icon of ‘Draft’ status. System will redirect to ‘Add Order to Request’ page.

Click ‘Edit’ icon of Item.

Change Item from ‘Chuột quang’ to ‘Chuột thường’.

Click ‘OK’ button.

1. **Case – Cancel Item**

**Purpose**

Check whether customer can delete item.

**Inputs**

N/A

**Expected Output & Pass/Fail criteria**

|  |  |
| --- | --- |
| **Pass** | **Fail** |
| Confirmation dialog with message ‘Are you sure to cancel/delete this item’  Item is deleted from Item list | Deleted Item is still displayed in Item list |

**Test Procedure**

Logged in with ‘Customer’ role

Click “Request” button. System will navigate to Request page.

In Request page, click ‘Edit’ icon of ‘Draft’ status. System will redirect to ‘Add Order to Request’ page.

Click ‘Delete’ icon of Item.

Click ‘OK’ button.

1. **Case – Filter Orders**

**Purpose**

Check whether customer can filter orders.

**Inputs**

N/A

**Expected Output & Pass/Fail criteria**

|  |  |
| --- | --- |
| **Pass** | **Fail** |
| Orders that have status or requested date will show in order table when filter | Orders is not corresponding to search data |

**Test Procedure**

Logged in with ‘Customer’ role

Click “Order” button. System will redirect to Order page.

In Order page, choose order status ‘New’ or requested date from ‘10/10/2012’ to ‘03/12/2012’.

Click ‘Filter’ button.

1. **Case – View Order Detail**

**Purpose**

Check whether customer can view order information.

**Inputs**

N/A

**Expected Output & Pass/Fail criteria**

|  |  |
| --- | --- |
| **Pass** | **Fail** |
| Go to ‘Order Details’ page with all order, item information of that order | Cannot go to ‘Order Details’ page |

**Test Procedure**

Logged in with ‘Customer’ role

Click “Order” button. System will redirect to Order page.

In Order page, click ‘View’ icon of Order.

1. **Case – Cancel Order**

**Purpose**

Check whether customer can delete order.

**Inputs**

N/A

**Expected Output & Pass/Fail criteria**

|  |  |
| --- | --- |
| **Pass** | **Fail** |
| Confirmation dialog with message ‘Are you sure to cancel/delete this order’  Order is deleted from Order list | Deleted Order is still displayed in Order list |

**Test Procedure**

Logged in with ‘Customer’ role

Click “Request” button. System will navigate to Request page.

In Request page, click ‘Edit’ icon of ‘Draft’ status. System will redirect to ‘Add Order to Request’ page.

Click ‘Cancel Order’ icon of Order.

Click ‘OK’ button.

## Checklist

N/A

### Checklist validation

N/A

### Submission Checklist

N/A

## Other material (if any)

N/A

### Checklist validation

N/A