

GENERAL

General Gaming Rules

These gaming Rules apply to any quiz game played on our app. If you do not agree with these rules, you are not entitled to play the quiz game on our app.

A quiz game can be broken down into two elements, the "Contest Fee" - how much you risk, and the "Quiz Prize" - your potential winnings.

Minimum and Maximum Limits:

Minimum deposit amount: **GHS 2**

Minimum contest fee: **GHS 2**

Maximum winnings limit (**Per Quiz Game**):

Single Question: **GHS 1,000.00**

Multiple Questions: **GHS 10,000.00**

General Terms and Conditions

"Account" means the unique account You open on the app;

The "Agreement/Terms" means these Terms and Conditions;

"Games" means any and all quiz games offered by Us.

"Software" means any software owned by or licensed to us that must be downloaded in order for you to participate in the quiz game;

"We/us/our/the Company" means, Trivea company Ltd, which is the owner and operator of the app.

"App" means our official app on google or apple play store;

"Your Jurisdiction" means the jurisdiction in which you are domiciled, reside or work.

“You/Your” and also referred to as “Customer”, means any person who enters the app and participates in any “Quiz Games” provided by Us.

The maximum pay-out limit per customer for each sport will be set by the Company, in our sole discretion. It is the responsibility of the customer to ensure they are aware of each limit before they play the quiz.

Certain circumstances may arise where a b is confirmed, or a payment is performed, by us in error.

You have an obligation to inform us as soon as possible of any amount wrongly credited on your account. We may at any time set off any positive balance resulting from the erroneous operation, as well as cancel possible transactions made with the erroneously credited funds

Neither We (including our employees or agents) nor our partners or suppliers are liable for any loss resulting from any error made

In the event of any dispute, you agree that the records of our server shall act as the final authority in determining the outcome of any claim.

Trivea is for sole use on an individual basis and for personal entertainment only.

The Company is not responsible for any errors in regards to the announcing, publishing, times, results or venues displayed on this app, despite every effort being made to ensure their accuracy. It is the sole responsibility of the customer to check such information is accurate at the time of publication.

The Company reserves the right to withhold payment and to declare bets on an event void if we have evidence that the following has occurred: (i) the integrity of the quiz has been called into question or (ii) quiz rigging has taken place. Evidence may be based on the size, volumes or pattern of quiz played with Trivea across any or all of our channels.

Overview

These terms and conditions constitute a binding contract between you and Trivea (or “we/our/us/the Company”) and govern your use of the quiz gaming services offered by the Company (the “Services.”). By using the Services, you agree to be

bound by these terms and conditions, which incorporate the following additional terms (collectively, the “Terms”):

Privacy Policy

We reserve the right to update these Terms from time to time in order to address legal and regulatory changes, to incorporate changes in our business or the Services offered, or to improve the clarity and helpfulness of these Terms. When the Terms are updated, we will post them on our app and it is your responsibility to check our app from time to time to review any updated Terms when posted.

The updated Terms shall govern and control once they are posted to our app. It is your responsibility to retain copies of transaction records and Service policies and rules.

Customer Legal Requirements

Our Service is restricted to individuals of legal age (18) who are residents of jurisdictions where the use of our Service is not prohibited by law. All games are void where prohibited by law.

You accept that use of our Service is at your sole option, discretion and risk. Furthermore, you agree that use of our Service is for your own personal entertainment and non-professional use and, in doing so, are acting on your own behalf and acknowledge that any activities in violation of these Terms are strictly prohibited.

By accepting these Terms, you are fully aware that there is a risk of losing money when playing the quiz game and you are fully responsible for any such loss. In relation to your losses, you shall have no claims whatsoever against us or any of our partners, or respective directors, officers or employees.

By opening an account or using our Services, you represent, warrant and agree that you will comply with all laws, statutes and regulations in relation to your use of our Service. We are not responsible for any illegal or unauthorized use of our Service. By accepting these Terms, you agree to assist us with the compliance with applicable laws and regulations.

It is your sole and exclusive responsibility to ensure that you are fully compliant with all laws relating to online activity and/or gaming in your jurisdiction. We shall in no way accept liability in situations where your use of the Service is in breach of any state, national or international laws.

We reserve the right to close or suspend any customer account without prior notice. You are expected to abide by these Terms at all times and you accept that any breach could lead to penalties including but not limited to account suspension, cancelled transactions and loss of winnings.

Customer Accounts

Registering a New Account

To use our Services, you must first register an account. During the account creation process, you will be required to enter your personal details during the account registration process, which may include your mobile number, full legal name, etc. In the event your registration information is inaccurate or incomplete, you will be required to update such information upon request.

Acceptance of Terms

By registering an account, you represent and warrant that you are of legal age, are competent to enter into a binding legal agreement, and that you hereby understand and accept all the Terms.

Single Account

You may only register and operate a single account. If you hold more than one account, we reserve the right to suspend duplicate accounts.

You may not access the Service by means of another person's account. Should you attempt to open more than one account, under your own name or under any other name, or attempt to access the Service by means of another person's account, we reserve the right to immediately close all your accounts and bar you from future use of any of Service.

Your Account will be linked to your mobile GSM number and only you, as the owner of these accounts, may deposit on the app under your name.

Passwords

The account registration process will use your mobile number as your username. You must keep this information secret.

Should any customer give away, share or lose his/her account number and/or password, we will not be held liable for any claims that may result from, or regarding that account. Customers are solely responsible for their account transactions and should keep their account information strictly confidential.

Personal Use Only

Our Services are for personal, non-commercial use only. You agree that we are entitled to monitor your gameplay and use of our Service to detect gameplay patterns indicative of professional, non-recreational play. Any professional use of our Service is prohibited.

Eligibility

Employees of the Company, its licensees, distributors, wholesalers, subsidiaries, advertising, promotion or other agencies, media partners, retailers and members of the immediate families of each are not eligible to use the Service, and all accounts in violation of this clause will be immediately terminated.

Accuracy

You are required to keep your registration details up to date at all times. If you change your address, e-mail, phone number or any other contact or personal information, please contact us in order to update your account information.

Dormant Accounts

Your account will be considered dormant if it has not had any activity for 6 months. Account activity is defined as the following: making of a deposit or withdrawal; playing of a quiz.

Where your account has become dormant and also has a balance exceeding GHS 1,000, we shall attempt to contact you with a view to return any remaining funds.

Self-Exclusion

You may, at any time, request temporary or permanent exclusion from the Service.

Refusing and Suspending Accounts

We may refuse to register you as a customer or elect to de-register, exclude or suspend you as a customer from the Service at any time, for any reason or for no reason whatsoever.

You acknowledge that we have no obligation whatsoever to provide you with prior notice of our decision to refuse; de-register; exclude or suspend you as a customer, nor are we required to furnish you with any reasons for such decisions.

If we de-register, exclude or suspend you, we shall have the unlimited right to: withhold payment to you of any contested funds, whether such funds are deposits, refunds, bonuses, free monies, pay-outs or the like;

establish the specific criteria with which you must comply in order to be allowed access to the Service (and your account, if applicable); and furnish information about you to law enforcement agencies (if the reason for such termination, de-registration, exclusion or suspension was fraud or some other form of illegal misconduct), collection agencies. You hereby irrevocably authorize us to do so in our absolute discretion.

Playing quiz; Refusing and Voiding quiz.

You agree to pay us for all quiz that are played through the Service using your account.

We reserve the right to refuse or limit any quiz at our sole discretion for any reason whatsoever. In circumstances where a quiz is deemed to be or is declared void by us solely at our discretion (e.g., not as a result of any breach of these Terms), any sum deducted from your account with respect to that bet shall be credited to your account.

Quiz Contest shall only be valid if accepted by our server and subject to these Terms. Until acceptance, no communications from you shall be binding on us and

all information displayed on this app constitutes an invitation to play only. Should we determine to waive a rule in the interest of fair play to you, it shall only be for that instant and shall not set a precedent for the future.

By playing a quiz, you represent and warrant that you are not prohibited from entering into the contest by any contract, regulation, rule, or gaming board, and that you do not know the outcome of the event upon which you are playing. In the event these reputations are false, your contest is automatically void.

Without limiting our discretion to refuse or limit contest, our discretion, you agree that we may void any bets in our absolute discretion if:

We suspect you have engaged in any illegal activity or any Prohibited Activity (as defined below);

You have breached any of these Terms;

There is a technological error related to the Service, including but not limited to the publishing of erroneous contest, or the playing of your quiz game;

We have reason to believe that your contest, or the event upon which you have contested, may be subject to manipulation, collusion, game fixing, or other unethical activity; or

Where we are required to do so by law or regulation.

Payment Details

Verification of Bank Details

If you use a credit/debit card and/or a financial/bank account or mobile money for your transactions, the account holder's / cardholder's name must be the same as the name you used when registering your account. Should the name you registered on your account and the name that appears on your credit/debit card and/or financial/bank differ in any way, your account will be immediately suspended.

Should your account be suspended, we recommend you contact customer service for details regarding our verification process.

All withdrawals, regardless of the payment method, are subject to audit before being processed. As a result, payment of withdrawals could take up to 2 business days to process.

Updating Payment Details

Updating your payment details will require you to login to the Trivea App. It is your responsibility to make yourself aware of the terms upon which your payments are accepted. You are solely responsible to keep abreast of any changes.

Inter-Account Transfers

The transfer of funds between individual accounts is strictly prohibited.

No Interest

Any monies held in your account shall not attract interest.

Chargebacks

If we incur any chargebacks, payment reversals or other charges in connection with your account, we reserve the right to recover such amounts from you.

You represent, warrant and undertake that no chargebacks or other payment reversals or cancellations shall be made concerning account without our prior written consent. In the event of any such chargeback, reversal or cancellation, you agree to indemnify and hold us harmless against any amounts, costs, claims, damages and expenses arising in connection with such chargebacks, reversals or cancellations, or in connection with our efforts to recover such sums from you.

Credit Checks

We reserve the right to run credit checks on all cardholders with third party credit agencies on the basis of the information provided on registration.

Tax

You are solely responsible for any applicable taxes on any prizes and/or winnings that you collect from your use of the Service over and above taxes collected by us on your behalf. We will deduct applicable taxes from any prizes or winnings prior to payment to you; as a result, you acknowledge and agree that any amounts you receive shall be net of such deductions.

Withdrawals

General Withdrawal Policy

Where permitted, withdrawals will be processed back to the same payment method used to make a deposit on the account. If a financial account and/or credit/debit has been used to deposit funds, the name registered on the account must correspond to the name registered on the account/card. In the case of a request to pay funds via Direct Bank Transfer (DBT), the acquiring bank account must be held in the same name used during registration.

Withdrawals may require multiple transactions over a number of days, based on payment provider limitations.

There may be charges incurred for withdrawals.

We reserve the right to undertake reasonable diligence to verify the validity of any contest or winnings as a precondition to paying out any wins or permitting player withdrawals.

Identification Checks

Customers must provide a copy of their proof of identity, address, copies of credit cards and/or other appropriate documentation when withdrawing credits.

Proof of identity must match the registered name and surname. If any customer fails to provide this within 4 weeks of our request, the account may be subject to lock out and winnings and/or withdrawals made, voided. In cases of fraudulent documentation, accounts will be locked and all balances forfeited.

Upon making a withdrawal, you may also be required to provide an alternate form of identification and send in any other valid identification documents we may deem reasonable to verify your age and address. The withdrawal will not be processed for payment until we have received all requested identification documents.

Acceptable identification documentation includes, but is not limited to:
copy of a valid photographic identification document, such as a passport or driver's license;
a copy of a recent utility bill/document confirming residence, such as an electricity bill, telephone bill etc. (important: the utility bill must not be older than 90 days);
a copy of the front and back of all credit/debit cards used to make a deposit (note: we are only required to see the first 6 and last 4 digits); and/or

The payment of a withdrawal will only be made to the customer who deposited the funds. You hereby authorize us and our designated agents, as and when we require, to confirm your identity and to clarify your right to use the money that you have betted through our Service. Failing to provide the required documents may have the following implications:

your account will be locked; and
no further gambling will be permitted until we have successfully verified your details.

We reserve the right to run credit checks on all cardholders with third party credit agencies on the basis of the information provided on registration.

When we request additional information from you in order to process a withdrawal request, all withdrawal requests will remain pending until the correspondence has been returned and approved by us. We must successfully receive and verify your identification documents, either via internal means or a third party, before you can withdraw from your account.

Limitation on Withdrawals

Customers who withdraw a sum of money that is 5 times or more than their lifetime deposits though the Service will only be able to withdraw their winnings at a sum deemed appropriate by Trivea The remaining amount will be placed back in the customer's account until such time that they are eligible for a further withdrawal. This clause will only be applied at the discretion of management.

Review for Irregular Play

Before any withdrawals are processed, your play will be reviewed for any Prohibited Activity (defined below). Should we determine that Prohibited Activity has occurred, we reserve the right to withhold any withdrawals and/or confiscate all winnings which we reasonably believe are related to the Prohibited Activity.

Erroneous Payments

You agree that, in the event of any payment or credit to your account which is made to your account as a result of our error, such amount(s) paid in error shall be held in trust by you for our benefit and shall not be withdrawn from your account. You shall return all amounts paid in error to us promptly upon our demand. We reserve the right to confiscate and recover all amounts paid to you in error.

Intellectual Property

You acknowledge and agree that all rights, title and interest in the Service, including but not limited to intellectual property rights, is our absolute property or duly licensed to us.

The “Trivea” brand name and any other Trivea-related trademarks, service marks and/or trade names used in connection with the Service (the "Trademarks") are the trademarks, service marks and/or trade names owned by Fedhaway, which reserves all rights to such Trademarks.

You hereby acknowledge that by using the Service you obtain no rights in the Trademarks or the Service and you may only use the same in complete accordance with these Terms. Any use of the intellectual property related to the Service without our prior written consent is not permitted.

You agree not to (and agree not to assist or facilitate any third party to) copy, reproduce, transmit, publish, display, distribute, commercially exploit, or tamper with the intellectual property related to the Service in any manner whatsoever.

You acknowledge and agree that the material and content contained within the Service or within any of our websites, software or other properties is made

available for your personal, non-commercial use only. Any other use of such material and content is strictly prohibited.

Warranty Disclaimers

THE SERVICE IS PROVIDED 'AS IS' AND WE MAKE NO WARRANTIES OR REPRESENTATIONS, WHETHER EXPRESS OR IMPLIED (WHETHER BY LAW, STATUTE OR OTHERWISE) INCLUDING BUT NOT LIMITED TO IMPLIED WARRANTIES AND CONDITIONS OF MERCHANTABILITY, NON-INFRINGEMENT, SATISFACTORY QUALITY, FITNESS FOR A PARTICULAR PURPOSE, OR COMPLIANCE WITH APPLICABLE LAWS AND REGULATIONS.

The entire risk of as to the use, quality and performance of the Service is yours.

We make no warranty that the Service will meet your requirements, be uninterrupted, timely, secure or error-free, that defects will be corrected or that the software or server that makes it available are free from viruses or bugs or represents that the full functionality, accuracy and reliability of the Service as to results or accuracy of any information obtained by you.

We reserve the right to suspend, modify or remove or add to our website any games or software at its sole discretion with immediate effect and without notice. We shall not be liable to you for any loss suffered by you resulting from any changes made or for any modification or suspension of or discontinuance of the Service and you shall have no claims against us in such regard.

Malfunctions

We shall not be liable for computer malfunctions, failure of telecommunications service or Internet connections nor attempts by you to participate in games by methods, means or ways not intended by us.

Reported Faults

We cannot guarantee that the Service will never be faulty, but we will undertake efforts to correct reported faults as soon as we reasonably can. If a fault occurs, you should report the fault by e-mail or in writing to our customer service centre.

Viruses

Although we shall take all reasonable measures to ensure that the Service is free from computer viruses, we cannot and do not guarantee that the Service is free of such problems. It is your responsibility to protect your systems and have in place the ability to reinstall any data or programs lost due to a virus.

Service Suspension

We may temporarily suspend the whole or any part of the Service for any reason at our sole discretion. We may, but shall not be obliged to, give you as much notice as is reasonably practicable of such suspension. We will restore the Service, as soon as is reasonably practicable, after such temporary suspension.

Handling Errors and Interruptions in Play

Interruptions

We are not liable for any downtime, server disruptions, lagging, or any technical disturbances or disruptions to the game play. We are not liable for any acts or omissions made by your internet service provider or any third party with whom you rely upon to gain access to our Services.

In the event of systems or communications errors relating to the generation of random numbers, quiz settlement or other element of the Service, we will not be liable to you as a result of any such errors and we reserve the right to void all contests. Refunds may be given solely at the discretion of Management.

System Malfunctions

Where a manifest error, mistake or system failure results in an incorrect odd, line or handicap taken in a bet, the bet, or that part of the bet if it is a multiple bet/parlay will be null and void.

In the event of app system malfunction all quiz contests are void. We reserve the right to void any winnings that were obtained as a result of hardware/software error or malfunction. We are not liable to you for any loss that you may incur as a result of such suspension or delay.

In the above instances, and all other instances previously mentioned where a contest may be voided, the quiz event will be paid at a decimal value of 1.

For single questions this means that the customer will be paid back the original contest amount. For multi-questions that the customer will be paid at an adjusted total decimal value where the voided game is adjusted to a decimal value of 1.

Customers found abusing such errors/malfunctions are subject to having their account closed and any deposits and/or winnings forfeited.

Prohibited Activities

General

We intend for our Service to be a fun, safe and enjoyable experience for our customers. As a result, we reserve the right to monitor the site for unsuitable language and behavior, which may result in appropriate corrective action including the termination of your account.

Description of Specific Prohibited Activities

We reserve the right to monitor all customer activity for cheating, irregular play and bad faith. All such activity is expressly prohibited and may result in the immediate termination of your account. Without limitation, the following types of activities are expressly prohibited in connection with our site, Service (“Prohibited Activity”):

- The misuse or abuse of bugs, glitches or errors of the Service;
- The use of bots or any other form of artificial intelligence;
- Hacking, attacking or abusing the Service or any servers, software or other components of the Service;
- Using VPNs or other software to circumvent any geographic limitations applicable to the Service;
- The use of software to influence or modify the outcome of any of the games;
- Match fixing, cheating or collusion;
- Participating in, aiding or facilitating criminal activity of any kind;
- Fraudulent or illegal activity of any kind;
- Abusive chargeback activity;

Attempting to disrupt the Service or circumvent the technical measures employed by us to ensure the security and fair play of the Service;

Any betting activity which we reasonably suspect to be irregular, unfair or in bad faith, including but not limited to equal, zero or low margin bets or hedge betting, or placing single bets equal to or in excess of 30% or more of the value of the bonus credited to their account until such time as the betting requirements for that bonus have been met.

Legal Proceedings

We shall take all necessary measures in case of suspected Prohibited Activity, including the blocking of your account, freezing of the funds and reserving the right to legal proceedings. Any criminal or suspicious activities may be reported to the relevant authorities.

Fraudulent Payment

In the case of suspected or fraudulent payments, including use of stolen credit cards, or any other fraudulent activity or Prohibited Activity (including any chargeback or other reversal of a payment), we reserve the right to block a user's account, reverse any pay-out made and recover any winnings. We shall be entitled to inform any relevant authorities or entities (including credit reference agencies) of any payment fraud or otherwise unlawful activity, and may employ collection services to recover payments. However, under no circumstances shall we be liable for any unauthorized use of credit cards, irrespective of whether or not the credit cards were reported stolen.

Irregular Play

Before any withdrawals are processed, your participation in the Services will be reviewed for any irregular playing patterns. In the interests of fair gaming; equal, zero or low margin contests, shall all be considered irregular gaming for bonus playthrough requirement purposes.

Other examples of irregular betting include, but are not limited to, playing single quiz question equal to or in excess of, 30% or more of the value of the bonus credited to your account before the betting requirements for that bonus have been met. Should We deem that you have indulged in irregular game play, we reserve the right to withhold any withdrawals and/or to confiscate all of your winnings.

Limitation of Liability

Exclusions and Limits

Our total aggregate liability to you in contract, tort, negligence or otherwise, for any loss or damage howsoever arising from any cause, whether direct or indirect, or for any amounts (even where we have been notified by you of the possibility of such loss or damage) shall not exceed the value of the contest and/or contests you played via your account in respect of the relevant contest or product that gave rise to the relevant liability.

We shall not be liable to you or any third party in contract, tort, negligence, or otherwise, for any indirect losses or damages, including, without limitation, damage for loss of business, loss of profits (including loss of or failure to receive anticipated winnings), business interruption, loss of business information, or any other pecuniary or consequential loss (even where we have been notified by you of the possibility of such loss or damage).

Exclusions

Nothing in these Terms will operate so as to exclude any liability for fraud, or for death or personal injury that is caused by our negligence, or any liability which cannot be excluded or limited as a matter of law.

Termination of Account

We reserve the right to terminate your account for any reason whatsoever at any time without notifying you. Any balance in your account at the time of such a cancellation will be credited to your mobile money account/credit/debit card, unless your account has been terminated for Prohibited Activity as set out above.

We also, reserve the right, at our sole discretion, to void any winnings and confiscate any balance in your account which includes but is not limited to the following circumstances:

- If you have more than one active account;
- If the name registered on your account does not match the credit/debit card and/or financial/bank account used to make deposits on the account;
- If you participate in a promotion and submit a withdrawal before fulfilling the requirements of that particular promotion;
- If you provide incorrect or misleading information while registering an account;
- If you are not of legal age to gamble;
- If you have allowed or permitted (intentionally or unintentionally) someone else to use account;
- If you have “charged back” any of the deposits made with your credit/debit card on your account;
- If you are found colluding, cheating, money laundering or undertaking any kind of fraudulent activity while using the Service;
- If it is determined by us that you have employed or made use of a system (including machines, computers, software or other automated systems such as bots etc.) designed specifically to defeat, disable, cheat, or gain an unfair advantage while using the Service;
- If you use or access the Service or your account in bad faith;
- If you make statements that are sexually explicit or offensive while using our chat facility, this includes expressions of bigotry, racism, hatred or profanity;

In the event we terminate your account as a result of suspicious or illegal activity, we reserve the right to pursue criminal charges or other criminal or civil sanctions against you, and we reserve the right disclose any relevant information to the

authorities or other third parties as may be necessary to pursue any remedies available to us in this regard.

Indemnity

Indemnity

You agree to indemnify and hold harmless us, our directors, officers, employees, shareholders, agents and affiliates, our ultimate parent and parent companies and any of our subsidiaries against any and all costs, expenses, liabilities and damages (whether direct, indirect, special, consequential, exemplary or punitive or other) arising from any participation in the Service by you, including without limitation:

- The use of the Service by you or anyone using your account;
- The use of the Service by means of telecommunication services;
- Use re-use of any materials at, or obtained from, the Service;
- Entry to, or use or re-use of any servers or equipment involved in providing the Service;
- Facilitating or making a deposit into your account;

gaming via the Service through any delivery mechanism offered; and Acceptance and use of any win or prize at or from us or the Service.

Availability of Offers

Eligibility; Offers & Promotions

All offers are limited to one per person, family, household address, e-mail address, telephone number, same payment account number (e.g. debit or credit card, etc.), and shared computer, e.g. school, public library or workplace.

All offers are intended for recreational customers and we may, in our sole discretion, limit the eligibility of customers to participate in any given promotion. We reserve the right to withdraw the availability of any offer or all offers to any customer.

Offer recall

We reserve the right to reclaim all bonuses awarded and/or any winnings accrued if a customer is found to be tampering with or abusing any aspect of any promotion.

Support

Customer support is available if you experience any difficulties. Customer support can be reached by email at support@trivea.com. Any complaints or disputes may be sent to this email address.

Customer Complaints

Customer complaints/claims of any nature must be submitted within 3 months of the issue occurring.

To ensure your complaint/claim is directed to and investigated by the correct department, written communication must be submitted to us via the following means: E-mail: support@trivea.com

Upon receipt, best efforts will be made to resolve any reported matter promptly and, at a maximum, within one month.

Governing Law and Jurisdiction

These Terms are governed by, and interpreted in accordance with, the laws of Ghana and that of the international laws and you irrevocably submit to the exclusive jurisdiction of the courts of Ghana and the international courts to settle any disputes (including claims for set off and counterclaims) which may arise in connection the creation, validity, effect, interpretation or performance of, or the legal relationships established by or otherwise arising in connection with these Terms.

No legal or tax advice

We do not provide advice regarding tax and/or legal matters. Customers who wish to obtain advice regarding tax and legal matters are advised to contact appropriate advisors.

No arbitrage

You are strictly prohibited from utilizing the Service and our systems to facilitate arbitrage through currency exchange transactions. Where we deem that you have deliberately used the systems for financial gain through arbitrage, any gains will be forfeited and deducted from your balance without warning or notification.

Anti-Money Laundering

Customers are strictly prohibited from using the Service and our systems to facilitate any type of illegal money transfer. You must not use the Service for any unlawful or fraudulent activity or prohibited transaction (including money laundering) under the laws of any jurisdiction that applies to you. If we suspect that you may be engaging in, or have engaged in fraudulent, unlawful or improper activity, including, money laundering activities or any conduct which violates these Terms, your access to the Service may be terminated immediately, by blocking your account or confiscating winnings achieved through the above mentioned activities.

If your account is terminated or blocked under such circumstances, we are under no obligation to refund to you any money that may be in your account. In addition, we shall be entitled to inform the relevant authorities, other online service providers, banks, credit card companies, electronic payment providers or other financial institution of your identity and of any suspected unlawful, fraudulent or improper activity. You will cooperate fully with any investigation into such activity.

Additional Terms

Publicity

By accepting any prize and/or winnings, you agree to being contacted and asked to consent for your name to be used for advertising and promotional purposes without additional compensation except where prohibited by law.

Entire Agreement

These Terms represent the complete, final and exclusive agreement between you and us, and supersede and merge all prior agreements, representations and understandings between you and us with regards to use of our Service. We reserve the right to amend these Terms, or to implement or amend any procedures, at any time without prior notice to you. Such amendments will be implemented at the discretion of management and put into immediate effect.

Final Decision for Winnings

In the event of a discrepancy between the result showing on your software and our servers, the result showing on our server shall be the official and governing result.

Currency

The use of GHS/\$ indicates Ghana Cedi only.

Force Majeure

We shall not be liable or responsible for any failure to perform, or delay in performance of, any of our obligations under the gaming contract that is caused by events outside our reasonable control.

No agency

Nothing in these Terms shall be construed as creating any agency, partnership, trust arrangement, fiduciary relationship or any other form of joint enterprise between you and us.

Severability

Nothing in these Terms shall be construed as creating any agency, partnership, trust arrangement, fiduciary relationship or any other form of joint enterprise between you and us.

Assignment

These Terms are personal to you, and are not assignable, transferable or sub-licensable by you except with our prior written consent. We reserve the right to assign, transfer or delegate any of our rights and obligations hereunder to any third party without notice to you.

Business Transfers

In the event of a change of control, merger, acquisition, or sale of assets of the company, your customer account and associated data may be part of the assets transferred to the purchaser or acquiring party. In such an event, we will provide you with notice via email or notice on our web site explaining your options with regards to the transfer of your account.

Translations

These Terms may be translated into many different languages. If there is any discrepancy between the English language version of these Terms and any other language version of these Terms in the meaning and interpretation of any of the provisions of these Terms, the meaning and interpretation of the provisions under the English language version shall prevail.

Explanation of Terms

We consider these Terms to be fair. Should you need any advice regarding these or any other part of our service, please contact Customer Service through the following email address: support@trivea.com

Please note that all correspondence and telephone calls may be recorded.