

# EKANEM INIBEHE EYO

Gbagada, Lagos

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## PROFESSIONAL PROFILE

A dedicated and seasoned Backend Software Engineer, with over three years of hands-on experience in Java backend development and system architecture. I am passionate about contributing effectively to projects, leveraging my expertise in developing and deploying scalable and secure web applications. Eager to tackle new challenges and continuously expand my skill set while staying abreast of emerging technologies. Committed to driving innovation and excellence within dynamic and collaborative teams, I am enthusiastic about delivering high-quality solutions that meet and exceed client expectations.

## SUMMARY

- Proficient in IT support, system administration, and hardware/software troubleshooting.
- Experienced in managing Windows and Linux servers and Active Directory.
- Seasoned Backend Software Engineer with over three years of experience in Java backend development.
- Recent role as a Technical Implementation and Support Engineer (Consultant) specializing in Oracle databases and core banking applications.
- Skilled in database management and query optimization (MySQL Server, Oracle, SyBase).
- Proficient in developing and maintaining RESTful APIs using Java and Spring Boot.
- Skilled in optimizing database performance and implementing DevOps practices.
- Experienced in collaborating with cross-functional teams to deliver scalable and secure web applications.
- Strong analytical, problem-solving, and communication skills.
- Dedicated to continuous learning and professional growth.
- Experienced in providing technical support, troubleshooting software bugs, and solving complex technical issues.

## PROFESSIONAL EXPERIENCES

### Technical Implementation and Support Consultant

2023 - Present

Neptune Software Group, Lagos

#### Key Responsibilities

- Provide remote and on-site technical support to over 5 clients utilizing core banking applications, specializing in Oracle databases ensuring minimal downtime and high user satisfaction.
- Writing and optimizing PL/SQL queries and procedures to extract, manipulate, and analyze data.
- Maintain and administer servers, user accounts, and Active Directory.
- Supporting application deployment and conducting user acceptance tests (UAT).
- Assisting clients in writing reports for regulatory bodies and addressing compliance requirements.
- Handling client complaints and resolving technical issues promptly to ensure customer satisfaction.
- Collaborating with cross-functional IT teams to implement system enhancements and updates.
- Document technical processes and create knowledge base articles for common issues.
- Performing system audits and ensuring adherence to industry standards and security protocols.
- Provided in-depth information about products and services to customers.
- Resolving complex customer issues in a timely and efficient manner, following up to ensure satisfaction.

## **Software Engineer**

**2022 – Present**

Neptune Software Group, Lagos

### **Key Responsibilities**

- Design and implementing scalable and secure RESTful APIs for various web applications.
- Developing and maintaining micro-services using Java and Spring Boot.
- Optimizing database performance and designs for high-volume data processing.
- Collaborating with cross-functional teams to implement new features and fix bugs in a timely manner.
- Implementing DevOps practices, such as continuous integration and continuous delivery (CI/CD), to improve software delivery and reliability.
- Participating in code reviews and providing guidance to junior developers.

## **Software Developer**

**2021 – 2022**

Neptune Software Ltd, Yaba, Lagos

### **Key Responsibilities:**

- Developed and maintained software applications using Java and Spring Boot.
- Collaborated with cross-functional teams to implement new features and fix bugs in a timely manner.
- Participated in code reviews.
- Assisted in the design and implementation of software solutions that met clients' requirements.

## **Micro-systems Engineer (Control Engineer)**

**2019 - 2020**

Shelter Electronics, LAUTECH, Ogbomosho

### **Key Responsibilities:**

- Designed and developed software applications using Arduino C and Python for various electronic systems.
- Worked on hardware design and development of simple electronic systems, including Inverter modeling and solar system installation.
- Led the complete installation of solar systems, ensuring energy efficiency and reliability.

## **PROJECTS**

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- **VTpass API Integration – Developed the Educational Payment services API and Insurance Payment services API**
  - **SMS (Alert) Web Application using JAVA & Spring Boot with Oracle, Sybase and MySQL Server for different clients.**
  - **NIP Integrator Quickteller Application:**
    - Developed the RESTful API for a web-based application for implementing bank transactions using Java and Spring Boot.
    - Deployed the application on the client site.
  - **Development of an Intelligent Traffic Control System with Backtracking (Using Python and Arduino C) – Final Year Project.**
  - **Design and Construction of a 3.5 KVA Inverter System (Using Arduino C) - SWEP Project.**
  - **Design and Construction of a power Alarm System – IT Project**

## SKILLS AND EXPERTISE

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- **Backend Development: Java, Spring Boot, JPA, Hibernate, Micro-services**
- **Databases: Highly efficient with Oracle, Microsoft SQL Server, MySQL, PostgreSQL**
- **Technical support and implementation**
- **MS Office Suite (Word, Excel, PowerPoint)**
- **Communication and interpersonal skills**
- **Teamwork and Collaboration**

## EDUCATION

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### **ICAN AAT Certification**

**2022**

Institute of Chartered Accountants of Nigeria

### **Bachelor of Technology (B. Tech), Computer Science and Engineering (Engineering Option) (Second Class (Hons) – Upper Division)**

Ladoke Akintola University of Technology, Ogbomoso, Oyo State

**2014 – 2019**

### **Secondary School Certificate**

Bright Stars Model Secondary School, Uyo, Akwa Ibom State

**2004 – 2010**

## VOLUNTEER

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- **Academic Tutor (Mathematics and Physics), Icons of Excellence Tutorial, DLCF, LAUTECH, Ogbomosho**
- **Microsoft Excel Training for Accounting Undergraduates at Ladoke Akintola University of Technology, Ogbomosho**
- **Python programming Training for Undergraduates at Ladoke Akintola University of Technology, Ogbomosho**

## REFEREES

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Referees are available upon request.