On-Call Summary Log

*12-09-2021/9:12 AM  -- Order Processing Alert*

Troubleshooting

* Check the dashboard to see if the Order Processor is overloaded with orders.
* Look at the log of the application at “home/sre/course4/order\_processing.log”.

Resolution

* If there is a high number of orders in the dashboard, contact Ops team to see if the Processor should be run more frequently.
* If the Processor encounters errors which is shown in the log, send the error logs to the Development team for further troubleshooting.
* Restart the server.