

Terms & Conditions

Goheza Technologies Company Limited – Brand Terms & Conditions Version 1.0 – September 2025

0 | Parties

Goheza Technologies Company Limited (“Goheza”, “we”, “us”), operating from Plot 19-21 Port Bell Road, Nakawa, Kampala, Uganda, provides a digital creator collaboration platform (“Platform” / “Website” “App”). These Terms govern every company, organization, or agency (“Brand”, “you”) that registers a Brand account on the Platform. By clicking “I accept” or otherwise using the Platform, the Brand agrees to be legally bound by these Terms.

1 | Definitions

- **Account:** The Brand’s dashboard within Goheza.
- **Affiliate:** Any entity that controls, is controlled by, or is under common control with a party.
- **Applicable Law:** All national, Ugandan, regional, and international laws, regulations, directives, industry codes, and self-regulatory rules applicable to Goheza or the Brand.
- **Brand Wallet:** The pre-funded ledger inside the Platform that records Brand payments.
- **Budget:** Portion of the Brand Wallet allocated irreversibly to a specific Campaign.
- **Business Day:** Any day other than Saturday, Sunday, or a Ugandan public holiday.
- **Campaign:** A collaboration brief created by the Brand, specifying deliverables, CPM rate, maximum payout per video, creators needed, flat fees, timeline, and Budget.
- **Confidential Information:** Non-public information shared in connection with the Platform.
- **CPM:** Cost per mille – payment rate per 1,000 organic views on approved Creator content.
- **Creator:** An influencer or content creator engaged by the Brand via the Platform.
- **Data Protection Law:** Applicable Ugandan and international data protection regulations.

- **Fees:** Subscription, platform, reimbursement processing, or other charges owed to Goheza.
- **Force Majeure Event:** Circumstances beyond a party's reasonable control.
- **Intellectual Property (IP) Rights:** Patents, copyrights, trademarks, design rights, trade secrets, and similar rights globally.
- **Live Campaign:** A Campaign that is published and not yet marked Completed.
- **Service Levels:** Uptime and support standards described in.
- **Taxes:** All present or future taxes, levies, duties, VAT, or similar charges.

2 | Eligibility & Account Setup

2.1 Legal Capacity: The individual accepting these Terms on behalf of the Brand warrants they are fully authorized to bind the Brand.

2.2 Minimum Age: Goheza services are available only to users aged 18 years or older.

2.3 Accurate Information: The Brand must provide complete, accurate, and up-to-date registration information.

2.4 Account Security: The Brand is responsible for all activity under its credentials and must keep passwords secure. Goheza is not liable for unauthorized access unless due to our intentional misconduct.

2.5 Updates: The Brand must update account information within five (5) Business Days of any changes.

2.6 Audit & KYC: Goheza may request documentation verifying the Brand's identity, beneficial ownership, and right to advertise. Failure to provide satisfactory evidence may lead to account suspension.

3 | Licence & Acceptable Use

3.1 Licence: Goheza grants the Brand a limited, non-exclusive, revocable, non-transferable licence to access and use the Platform solely for managing Campaigns.

3.2 Acceptable Use: The Brand must not:

- a) Reverse-engineer, scrape, or copy Platform code;

- b) Upload malware or interfere with Platform operations;
- c) Use the Platform for unlawful, defamatory, discriminatory, or misleading content;
- d) Circumvent CPM tracking or verification;
- e) Misrepresent its identity or advertised products/services.

Goheza may remove Campaigns or suspend Accounts violating the above.

4 | Billing & Irrevocability

4.1 Irrevocability While Campaigns Are Live: Payments for Campaigns cannot be paused, canceled, or refunded while any Campaign is Live. Any cancellation or adjustment requests take effect only after all Campaigns are marked Completed and all associated payments to creators and fees are fully settled.

4.2 Automatic Payment: Goheza may charge the payment method on file for Campaigns. Late payments may incur interest at 1.5% per month plus collection costs.

4.3 Platform Fees & Creator Payouts: Goheza charges a platform fee of 30% of the total billable amount for each Campaign. The total amount a Brand pays is determined by the number of creators, the maximum payout per creator, and any additional Campaign-related fees selected by the brand while creating a campaign. Platform fees may be deducted automatically from the Brand Wallet or processed alongside creator reimbursements.

4.4 Taxes: All fees are exclusive of VAT or similar taxes, which the Brand is responsible for paying in addition.

5 | Brand Wallet – Funding & Lock-Up

5.1 Top-Ups: Brands must pre-fund the Brand Wallet via accepted payment methods.

5.2 No Redemption / Withdrawal: Wallet funds are irrevocably locked and cannot be withdrawn or refunded.

5.3 Permitted Uses: Funds may be used only for:

- a) CPM payouts to creators;
- b) approved reimbursements related to Campaigns;
- c) Goheza platform or service fees.

5.4 Residual Balance: Any unspent funds in the Brand Wallet shall be distributed among creators who performed better than others, as determined at Goheza's sole discretion.

5.5 Currency & FX: Brand Wallets may hold balances in multiple currencies. Funds are denominated in the deposited currency and cannot be withdrawn or converted. Goheza does not provide currency exchange services; Brands bear FX costs prior to deposit.

6 | Campaign Creation & Management

6.1 Mandatory Fields: Each Campaign must include description, CPM rate, maximum payout per video, creators needed, flat fees, timelines, total Budget, and deliverables.

6.2 Approvals: Brands select creators and approve content only through the Platform. Approvals are final.

6.3 Budget Exhaustion: Payouts occur on a first-come-first-served basis. When the budget is depleted, no further payouts occur, but creators must leave approved content online for at least 12 months.

6.4 Edits & Cancellation: Brands may edit a Campaign only if no creator has applied. Cancellation is not permitted once content is approved without written consent from Goheza; the remaining Budget remains locked.

7 | Content Usage, Ads & Expiry

7.1 Ownership: Brands do not gain ownership of Creator content; IP rights remain with the Creator unless agreed in writing.

7.2 Organic Reposting: Full CPM payment grants a non-exclusive, non-transferable right to repost approved Creator content on the Brand's organic channels. This right revokes upon campaign end.

7.3 Paid Advertising (Creator Ads): Brands may use Creator content in paid ads (e.g., Instagram Spark Ads) at 10% of media spend. Rights are non-transferable and expire when Subscription ends.

7.4 Expiry & Deletion: Reposting and paid-use rights expire immediately if Campaign ends. The Brand may not permanently cancel or request deletion of its Account unless all Creator content it has reposted or used in ads has been fully removed from its own and any affiliated digital channels.

7.5 Platform Display Rights: Brands grant Goheza a non-exclusive, worldwide licence to use their name, logo, Campaign briefs, and screenshots for Platform operation and promotion.

8 | Compliance & Indemnity

8.1 Compliance: Brands ensure all Campaigns comply with applicable laws, including marketing and influencer disclosure rules.

8.2 No Infringement: Brands guarantee trademarks, product claims, and creative assets do not infringe third-party IP.

8.3 Indemnity: Brands indemnify Goheza, its Affiliates, and Creators against claims or losses arising from breaches.

9 | Confidentiality

Both parties keep Confidential Information secret and use it solely for Platform obligations. Exceptions: public info, independently developed info, or required by law.

10 | Data Protection

10.1 Roles: Each party acts as an independent data controller.

10.2 Compliance: Both parties implement technical and organizational measures to comply with applicable data protection laws.

10.3 International Transfers: Transfers outside Uganda require valid safeguards.

11 | Record-Keeping & Audit

Brands shall maintain books and records sufficient to verify compliance with these Terms for five (5) years. Goheza may audit such records on ten (10) Business Days' notice, no more than once per year, at Goheza's cost (unless a material breach is found, in which case Brand bears reasonable costs).

12 | Disclaimer of Warranties

The Platform is provided "as is" and "as available" without warranties. Goheza disclaims implied warranties of merchantability, fitness, title, or non-infringement. Use is at the Brand's risk.

13 | Limitation of Liability

Goheza's total aggregate liability under these Terms (whether in contract, tort or otherwise) shall not exceed the lower of:

a) Total Fees paid by Brand to Goheza in the twelve (12) months preceding the event giving rise to liability; or

b) 20 million uganda shillings.

Goheza shall in no event be liable for indirect, incidental, consequential, special or punitive damages, or for loss of profits, revenue, goodwill, data or business interruption.

14 | Service Levels & Support

14.1 Uptime: Target 98% monthly uptime, excluding planned maintenance with 24-hour notice.

14.2 Support: Email support (info@goheza.com) on Business Days 09:00–17:00 EAT; Answered within 6 Business Days.

15 | Force Majeure

Neither party is liable for delay or failure caused by a Force Majeure Event, provided it

(i) notifies the other party promptly, and

(ii) uses reasonable endeavours to mitigate the effects.

Payment obligations for amounts already accrued are not excused.

16 | Termination

16.1 By Brand: Written notice of zero (0) days; Wallet balances are forfeited.

16.2 By Goheza: Suspension or termination for material breach, fraud, non-payment, insolvency, sanctions, or repeated violations of section 3.2.

16.3 Effect: All licences end; sections 5, 8, 9, 12, 13, 17–23 survive.

17 | Anti-Corruption & Trade Compliance

Brands confirm neither they nor their owners/directors are subject to sanctions and shall not use the Platform for unlawful activities.

18 | Assignment

Brand may not assign or transfer its rights or obligations without Goheza's prior written consent. Goheza may assign these Terms to an Affiliate or successor as part of a merger, acquisition or asset sale.

19 | Notices

Legal notices must be sent via email or registered post and are effective upon receipt or five (5) Business Days after postage, whichever is earlier.

20 | Severability

If any provision is held invalid or unenforceable, the remaining provisions remain in full force, and the invalid provision shall be replaced by a valid provision that most closely reflects the parties' original intent.

21 | Entire Agreement & Waiver

These Terms constitute the entire agreement between the parties regarding the Platform and supersede all prior agreements. No waiver of any breach shall be deemed a waiver of subsequent breaches.

22 | Governing Law & Venue

These Terms are governed by Ugandan law. Parties submit to the exclusive jurisdiction of Ugandan courts.

23 | Version History

Goheza may retain historical versions for audit purposes. Brands may request copies by emailing info@goheza.com.

TERMS AND CONDITIONS FOR INFLUENCERS

Goheza Technologies Company Limited

Plot 19-21 Port Bell Road, Nakawa, Kampala, Uganda

These Terms and Conditions ("Terms") govern your use of the Goheza platform, operated by Goheza Technologies Company Limited ("Goheza"), located at Plot 19-21 Port Bell Road, Nakawa, Kampala, Uganda. By creating an account on the platform, you accept and agree to be legally bound by these Terms.

Definitions

"App", "website" / "Platform": The digital environment provided by Goheza, where influencers or creators and companies can register, log in, and collaborate through campaigns.

"Influencer" / "Creator": An individual who registers on the Platform and participates in campaigns by producing content for a defined compensation (e.g., CPM).

"Company" / "Brand": A user who creates a branded profile and launches campaigns to engage influencers via the Platform.

"Campaign": A collaboration opportunity published by a Company on the Platform. Campaigns include deliverables, requirements, CPM rate, maximum payout per video, creators needed, flat fees, timelines and available budget.

"Collaboration": The mutually agreed engagement between an influencer or creator and a company, including terms, content submissions, approvals, and payments.

"CPM (Cost Per Mille)": The payment rate per 1,000 organic views on approved content. CPM is only triggered after the influencer has been accepted into the campaign, submitted content, received approval, and uploaded the content through the Platform.

"Flat Fees": is a fixed, set amount of money paid for an approved submitted video that doesn't change based on usage or other variables.

"Maximum Payout per Video": The highest amount an influencer or creator can earn for a single piece of approved content. Even if the content performs beyond expectations, payments will not exceed this limit. Influencers or creator are still required to keep approved content live according to campaign terms.

"Budget": The total funds allocated to a campaign. Payouts are distributed on a first-come, first-served basis. Once the budget is exhausted, no further payments will be made, though influencers and creators are required to keep approved content live.

"Content": Any video, image, or post created by the creator or influencer for a campaign, shared on the Platform or on social media profiles, subject to approval and terms.

Platform Overview

- i) Goheza provides a platform that connects companies and creators.
- ii) Companies can create campaigns that are visible to all approved creators on the platform.

Campaign listings must include:

A description of the campaign

The CPM rate

Flat Fee rate

Maximum Payout per creator

Number of content pieces needed

The total campaign budget

Any additional terms, including if the company wishes to use creator's content for its own marketing purposes

1. Acceptance of Terms

1.1. Binding Agreement

By accessing and using the Goheza website ("the website"), you agree to be bound by these terms and conditions ("Terms"). These Terms constitute a legally binding agreement between you ("User," "you," "your") and Goheza ("we," "us," "our"). If you do not accept these Terms, you may not access or use the Website. Goheza reserves the right to change these Terms at any time, and your continued use of Goheza following such changes constitutes your acceptance of the revised Terms.

1.2. Age Confirmation

To use the service, you must be at least 18 years old. By creating an account and using goheza, you confirm that you are 18 years of age or older. Goheza assumes no liability for individuals who do not meet this age requirement and still use the Website.

1.3. Legal Compliance

By using the goheza website, you represent and warrant that:

You have the right and capacity to enter into this agreement.

Your use of the Website does not violate any applicable laws or regulations, including local and international laws.

1.4. Account Information

To access certain features of the website, you must create an account. You agree to:

Provide truthful, accurate, current, and complete information as required during the registration process.

Update your account information to keep it accurate, current, and complete.

Any deliberate submission of false or misleading information may result in suspension or termination of your account.

1.5. Account Security

You are responsible for maintaining the confidentiality of your account information, including your password, and for all activities that occur under your account. You agree to:

Notify Goheza immediately of any unauthorized use of your account or any other security breach.

Take reasonable steps to secure your account information.

1.6. License to Use

Goheza grants you a limited, non-exclusive, non-transferable, revocable license to use the website in accordance with these Terms. Goheza reserves all rights not expressly granted to you under these Terms.

2. Eligibility

2.1. Minimum Age

To access and use the goheza website ("the website"), you must be at least 18 years old. By creating an account and using the website, you confirm and warrant that you are 18 years or older. Goheza assumes no liability for individuals who do not meet this age requirement and still use the Website.

2.2. Age Verification

As part of the registration process, Goheza may require you to verify your age by submitting valid documentation, such as a photo of an official ID (e.g., driver's license, passport, or national ID card). Goheza reserves the right to deny access to the website if age cannot be verified.

2.3. Legal Access

By using the website, you represent and warrant that:

You have the legal right and capacity to enter into and comply with these Terms.

Your use of the website does not violate any applicable laws or regulations in your country of residence or from where you access the Website.

2.4. Account Creation

To access certain features of the website, you must create a personal account. You agree to: Provide truthful, accurate, current, and complete information as required during registration. Update your information as necessary to ensure it remains accurate and complete.

2.5. Prohibited Users

Individuals who have previously been banned from using Goheza, or whose account has been suspended or terminated by Goheza for any reason, are not eligible to create a new account or use the website. Any attempt to bypass this restriction may result in further legal action.

2.6. Compliance with Terms

You agree to comply with all terms and conditions described in this agreement, as well as all applicable laws and regulations. Any violation of these terms may result in immediate suspension or termination of your account and access to the website.

2.7. Changes to Eligibility

Goheza reserves the right to change the eligibility criteria at any time at its sole discretion. Such changes will be published in the website, and your continued use of the website following such changes will constitute your acceptance of the new eligibility criteria.

3. User Content

3.1. Creating Content

As an influencer or creator on the Goheza platform, you may create and upload videos and other digital content ("Content") directly to the Website. This Content will then be redistributed to your connected Instagram and TikTok profiles. By uploading Content, you agree to ensure that it complies with all applicable laws, regulations, and Goheza's guidelines and policies.

3.2. Content Quality Requirements

Content uploaded to the website must be of high quality and relevant to the Goheza community. It is your responsibility to ensure that your Content is truthful, not misleading, and does not infringe upon any third-party rights, including but not limited to copyright, trademarks, and privacy.

3.3. Ownership and Rights

You retain full ownership of all rights to your Content. However, if stated in the campaign description, certain rights may be transferred to the Brand. By uploading Content, you grant Goheza a non-exclusive, worldwide, royalty-free, transferable, and fully sublicensable license to use, copy, modify, distribute, display, and perform your Content in connection with the operation of the website and Goheza's business.

3.4. Creator Approval Round

Before participating in a campaign on Goheza, you must go through an approval process where the brand evaluates your content. The brand will assess your content and profile to determine if you are a suitable representative for the campaign. You will receive a notification, whatsapp message, email or call of approval or rejection from the brand.

3.5. Content Approval Round

All campaign-related Content must be approved by the brand before it is published. You must submit your Content for review, and the brand will assess it to ensure it meets campaign requirements and Goheza's standards. You will receive feedback when your Content is approved or rejected.

4. Deletion of Content from Social Media Profiles

4.1. Deletion from TikTok and Other Social Media Profiles

If you choose to delete Content from a brand collaboration from your TikTok profile or other connected social media profiles, your earnings from that collaboration will be cancelled. This action is considered a breach of the collaboration terms and triggers an automatic forfeiture of any pending or approved payments.

4.2. Right to Retain Earnings

If you wish to retain your earnings from a brand collaboration, you must not delete the related Content from your social media profiles. By keeping your Content online, you maintain your full rights to compensation as agreed.

5. License to Goheza

5.1. Grant of License

By uploading content ("Content") to the Goheza website ("the website") or by sharing it on your social media profiles, including but not limited to TikTok and Instagram, you grant Goheza a non-exclusive, worldwide, royalty-free, transferable, fully sublicensable right and license to use, copy, modify, distribute, display, and perform your Content in connection with the operation of the website and Goheza's business.

5.3. Sublicensing

Goheza has the right to sublicense these rights to third parties. This means Goheza may allow partners, affiliates, agencies, and other third parties to use your Content in the same way Goheza is allowed to under this agreement.

5.4. Royalty-Free License

The license you grant to Goheza is royalty-free, meaning Goheza is not required to compensate you for the use of your Content under these Terms. All payments or compensation you receive are limited to agreements specifically entered into in connection with your campaign activities on the Goheza platform.

5.5. Transferable License

This license is transferable, allowing Goheza to assign its rights and obligations under this agreement to another party without your prior consent. This may include, but is not limited to, mergers, acquisitions, asset sales, or other business transactions.

5.6. Duration and Termination

The license to your Content is valid as long as your Content is available on the Website or your social media profiles. If you delete your Content, rights are transferred to Goheza. Goheza reserves the right to continue using deleted Content in accordance with the rights granted under this license.

5.7. No Infringement of Third-Party Rights

You represent and warrant that you have all necessary rights, permissions, and approvals to grant the license to Goheza, and that the use of your Content by Goheza will not infringe on any third-party rights, including but not limited to copyrights, trademarks, privacy, or other intellectual property rights. You agree to indemnify Goheza against any claims, damages, losses, costs, or expenses resulting from or related to claims of third-party rights infringement involving your Content.

5.8. Governing Law and Disputes

Any dispute arising in connection with this license shall be governed by applicable law and subject to the jurisdiction of the relevant courts as specified in these Terms.

6. Disclaimer of Liability

6.1. Condition of the Website

The Website is provided "as is" and "as available." Goheza makes no guarantees or promises that the Website will meet your requirements, be uninterrupted, secure, or error-free, or that defects will be corrected. You use the Website at your own risk and assume all associated risks.

6.2. No Warranties

Goheza disclaims all warranties of any kind, express or implied, including but not limited to:

Implied Warranties of Merchantability: Goheza does not guarantee the Website or any services or products available through it will meet your quality expectations or be suitable for sale.

Fitness for a Particular Purpose: Goheza does not guarantee the Website will meet your specific needs or expectations.

Title: Goheza does not guarantee your use of the Website will not infringe on third-party rights or ownership.

Non-Infringement: Goheza does not guarantee the Website or its content will not infringe third-party intellectual property rights.

6.3. Technological Risks

You understand and agree that using the Website may involve certain technological risks, including but not limited to:

Security: Goheza does not guarantee the Website is secure or free from viruses, malware, or harmful components that could harm your device, data, or personal information.

Unforeseen Errors: Goheza is not liable for technological errors, interruptions, delays, or other issues arising from the use of the Website, whether due to Goheza's actions or third-party failures.

6.4. Limitation of Liability

To the maximum extent permitted by law, Goheza shall not be liable for any indirect, incidental, special, consequential, or punitive damages, including but not limited to loss of profits, data, use, goodwill, or other intangible losses resulting from:

Use of the Website: Your access to or use of, or inability to access or use, the Website.

Content: Any actions or content from other users or third parties via the Website.

Unauthorized Access: Unauthorized access to, use, or alteration of your transmissions or Content.

6.5. No Advice or Information

No advice or information, whether oral or written, obtained from Goheza or through the Website shall create any warranty not expressly stated in these Terms. You should not rely on such advice or information.

6.6. Legal Compliance

Some jurisdictions do not allow the exclusion of certain warranties or limitations on how long an implied warranty lasts, so some of the above limitations may not fully apply to you. In such cases, Goheza's liability will be limited to the maximum extent permitted under applicable law.

6.7. Changes and Updates

Goheza reserves the right to change or update the Website and these Terms at any time without notice. Continued use of the Website after such changes constitutes your acceptance of the modified Terms and disclaimers.

7. Prohibition on View Manipulation

7.1.

Influencers or creators must not attempt to manipulate view counts through paid boosting services, buying fake views, or any other activity that artificially inflates view numbers. Any form of view manipulation is considered a serious violation of these Terms.

7.2. Sanctions

If Goheza discovers or reasonably suspects that an influencer or creator has manipulated views, Goheza reserves the right to impose the following sanctions without notice:

Immediate suspension or termination of your account.

Forfeiture of all funds in your balance.

Loss of all rights to previously uploaded Content.

Reporting to the police and/or pursuing legal action against the involved parties.

7.3. Investigation

Goheza reserves the right to investigate and take appropriate action against any form of fraud or manipulation, including but not limited to internal analysis and cooperation with external partners to identify suspicious activity.

7.4. Acceptance

By using the platform, you agree to these Terms and understand that any form of view manipulation may result in the sanctions mentioned above, including legal prosecution.

8. Changes to Terms

8.1. Right to Modify

Goheza reserves the right to change, revise, update, or modify these terms and conditions ("Terms") at any time at its sole discretion. Changes may be necessary to reflect changes in laws, new features, service improvements, or other business reasons.

8.2. Notice of Changes

When Goheza makes changes to these Terms, we will publish the revised version on the Website. Changes become effective immediately upon publication unless otherwise stated. It is your responsibility to review the Terms regularly to stay informed.

8.3. Continued Use

Your continued use of the Website after changes are published constitutes your acceptance of the revised Terms. If you do not agree to the new Terms, you must stop using the Website and, if applicable, delete your account.

8.4. Material Changes

In the case of material changes that may affect your rights or obligations, Goheza will make reasonable efforts to notify you, which may include email, or other means. Material changes may include changes to payment terms, licensing rights, or liability provisions.

8.5. Acceptance of Changes

By accepting the changes—either explicitly or through continued use of the Website—you acknowledge and agree to be bound by the updated Terms. If you do not accept the changes, you must immediately stop using the Website and contact Goheza to delete your account.

8.6. Historical Versions

Goheza may retain historical versions of these Terms to document changes over time. These versions may be made available upon request to ensure transparency.

8.7. Governing Law

Any changes to these Terms will be governed by applicable laws and regulations. Changes will not apply retroactively unless required by law. If any provision of the updated Terms is found to be unlawful or unenforceable, the remaining provisions will remain in full force and effect.

8.8. Contact Information

If you have questions or concerns about the revised Terms, please contact Goheza customer support at info@goheza.com or using the contact information provided in the Website.

9. Termination

9.1. Right to Terminate

Goheza reserves the right to suspend or terminate your access to the Website immediately, without prior notice or liability, for any reason, including but not limited to violation of these Terms or other Goheza policies and guidelines.

9.2. Grounds for Termination

Reasons for suspension or termination may include, but are not limited to:

Violation of Terms: Any breach of these Terms, policies, or guidelines.

Illegal Activities: Use of the Website for illegal or unauthorized purposes.

Misuse of Services: Attempting to hack, alter, or otherwise compromise the Website's security or functionality.

Inappropriate Conduct: Submitting content that is offensive, abusive, or promotes violence or discrimination.

9.3. Termination Process

Upon termination, Goheza will immediately deactivate your account and access to the Website. This may occur without notice, and Goheza is not responsible for data or content loss resulting from termination. You must stop using the Website and remove any related software or applications from your devices.

9.4. Consequences of Termination

After your account is terminated:

Lost Access: You will lose access to all features and content on Goheza's platform..

Content Deletion: Goheza may delete all content associated with your account, with no possibility of recovery.

Loss of Rights: All licenses and rights granted to you under these Terms will immediately terminate.

9.5. Discontinuation of Services

Goheza also reserves the right to discontinue the Website or any part of its services at any time. Goheza will attempt to provide reasonable notice but is not liable for any losses or damages resulting from such discontinuation.

9.6. User Response to Termination

If you believe your account was suspended or terminated in error, you may contact Goheza customer support at info@goheza.com to request a review. Goheza reserves the right to make the final decision on any reinstatement request.

9.7. Survival of Terms

Provisions that, by their nature, should survive termination—including but not limited to ownership provisions, warranty disclaimers, indemnity, and limitations of liability—will remain in effect after your access to the Goheza ends.

9.8. Governing Law and Disputes

Any disputes arising from or related to the termination of your account shall be governed by applicable law and subject to the jurisdiction of the relevant courts as outlined in these Terms.

9.9. Contact Information

If you have questions, concerns, or need more information regarding account termination, please contact Goheza customer support at info@goheza.com or using the contact details provided in the Website.