

Interview 3:

Date: Oct 20th, 2020

Setting: Personal home

Present: Student and client

Final GUI and the finished programme is demonstrated.

Student: Now that you've seen the final product, tell me what your opinions are. Is the design good? User-friendliness? What are your thoughts?

Client: It looks amazing. I love the color scheme and the logo! It might be hard migrating all the client portfolios that I have, but you made my life a bit easier. I like the seamless transition between the program functions. The small icons are a nice touch.

Student: I really appreciate the feedback. What about the functionality? Are all the expectations met?

Client: It's suffice to say that I am very happy with the whole product. I really like the ability to send automated emails instead of writing them individually. Will save so much time!

Student: What do you think would improve the product even more?

Client: Well, for now, the programme is sufficient in meeting my demands. In the future, however, as the scale of operations increases, I would like to have an online platform rather than a local one.

Student: Well, what is good about Java is that it is also an amazing back-end programming language, meaning that some of the functionalities of this program can also be used in any future endeavors.

Client: That is amazing. I really appreciate the commitment you've shown. The final product met all my requirements and I am very happy with it. Thank you so much!

Student: I am thankful for your feedback and am glad you like the product. Best of luck, goodbye!

Client: Goodbye!