

GOKUL INSURANCE PVT.LTD

PolicyNumber

All

CustomerID

All

ClaimNumber

All

Premium Amount

5.98M

Coverage Amount

600.55M

Claim Amount

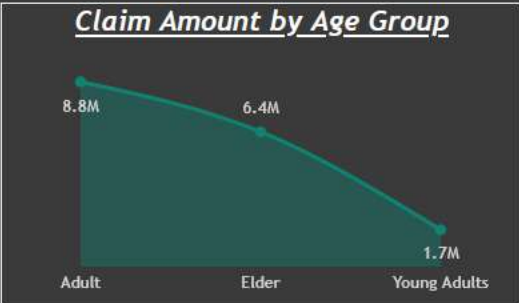
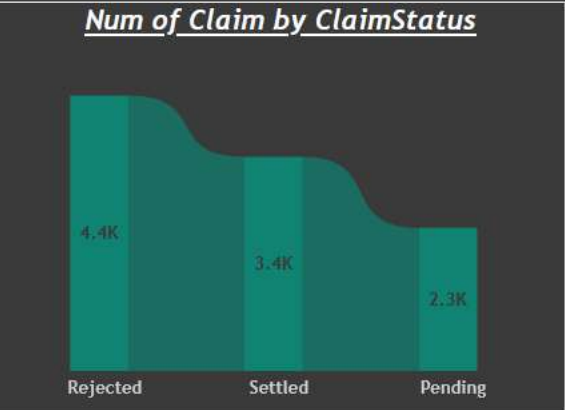
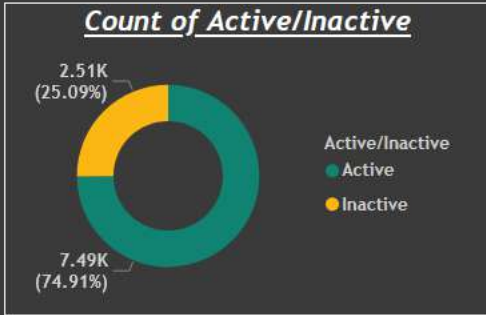
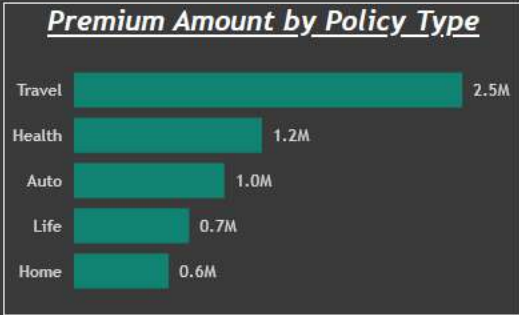
16.91M

Female

5001

Male

5003



PolicyType	Pending	Rejected	Settled
Auto	20,810,615.30	40,671,711.59	32,1
Health	27,682,791.20	52,401,928.42	40,0
Home	13,001,816.73	27,406,202.63	20,0
Life	17,259,587.93	33,722,751.49	23,1
Travel	57,247,694.90	107,395,611.51	86,1
Total	136,002,506.05	261,598,205.64	202,9



Customer Name	Score	Feedback
Aaron Collins	0.01	Website was down when I needed to access my account, inconvenient.
Raymond Howard	0.07	Website could be more intuitive, had trouble finding information.
Stephanie Adams	0.07	Website could be more intuitive, had trouble finding information.
Zachary Barnes	0.90	Very satisfied with the overall service.
Timothy Bell	0.88	Very satisfied with the ease of managing my policy online.
Jessica Thomas	0.77	Very satisfied with the coverage offered.
Matthew Hayes	0.77	Very satisfied with the coverage offered.
Justin Carter	0.20	Very satisfied with the claim settlement process.
Charles Russell	0.96	Very quick response time, satisfied with the service.
Sandra Hall	0.96	Very quick response time, satisfied with the service.
Emily Johnson	1.00	Very helpful customer service, answered all my questions.
Paul Russell	1.00	Very helpful customer service, answered all my questions.
Heather Parker	0.77	Very happy with the overall service and coverage.
Brian Walker	0.07	Unclear policy terms, need more transparency.
Maria Phillips	0.07	Unclear policy terms, need more transparency.
Victoria Morris	0.09	Took too long to receive my policy documents.
Rachel Nelson	0.10	Took too long to get a response to my inquiry.
Tammy Rogers	0.10	Took too long to get a response to my inquiry.
Benjamin Rogers	0.93	Smooth claim process, very pleased with the outcome.

Count of Customers By Feedback

