



# HappyFox Technologies LLP

Engineering | Chennai | On-site

## Company Overview

HappyFox is a premier provider of AI-driven customer and employee support solutions, dedicated to delivering exceptional support experiences. Trusted by over 2,000 companies across 70+ countries, and rated the best support software by PCMag for over six years, HappyFox empowers support teams in customer service, IT, HR, facilities, and more with user-friendly solutions that streamline complexity and foster collaboration.

Our comprehensive product suite includes Help Desk, Service Desk, Assist AI, Workflows, Live Chat, Chatbot, and Business Intelligence. HappyFox distinguishes itself with its full-stack solutions, intuitive functionalities, adaptability for various use cases, and unparalleled customer service.

We believe in building meaningful connections and careers, emphasizing flexibility, autonomy, and transparency. We provide growth and development opportunities in a dynamic work environment.

Our motto is simple: **Happy employees, happy customers.**

## Job Description:

Shaping products that scale — we're hiring Backend and Frontend Engineer Interns to power our core engineering team.

### 1. Role: Backend Engineer Intern

We're looking for a Backend Engineer Intern to join our growing team of engineers to help build and maintain our products. You should have a solid foundation in programming and a strong willingness to learn.

## Responsibilities:

- Implement product features writing clean, robust, reusable code with tests
- Bring new ideas and best practices to improve the team and the codebase

**Requirements:**

- Currently pursuing a degree in Computer Science, Software Engineering, or a related field
- Prior internship experience showcasing backend development is required
- Strong programming skills in Python and familiarity with Python frameworks such as Django or Flask is preferred
- Understanding of backend development concepts, including server-side architecture, RESTful APIs, and databases
- Solid understanding of software development principles, including data structures, algorithms, and object-oriented programming
- Good verbal and written communication skills
- Passion to solve complex technical problems and troubleshoot issues

## **2. Role: Frontend Engineer Intern**

We're looking for a Frontend Engineer Intern to join our growing team of engineers to help build and maintain our user-facing products. You should have a solid foundation in JavaScript (or relevant frontend frameworks) and a strong willingness to learn.

**Responsibilities:**

- Collaborate with cross-functional teams to understand project requirements and deliver high-quality frontend solutions
- Implement product features writing clean, robust, reusable code with tests
- Develop responsive and user-friendly interfaces using HTML, CSS, and JavaScript frameworks
- Bring new ideas and best practices to improve the team and quality of frontend features

**Requirements:**

- Currently pursuing a degree in Computer Science, Software Engineering, or a related field
- Prior internship experience showcasing frontend development is required
- Solid understanding of HTML, CSS, and JavaScript is preferred
- Understanding of frontend development concepts, building web applications with javascript frameworks like Ember.js or React.js
- Solid understanding of software development principles with knowledge of building single-page web apps and a good understanding of best practices in frontend development
- Ability to work effectively in a collaborative team environment
- Good verbal and written communication skills and a willingness to learn
- Passion to solve complex technical problems and troubleshoot issues



## Eligibility Criteria:

1. **Candidates must have consistently demonstrated academic excellence with:**
  - Minimum 80% marks or 8.0+ CGPA in both 10th and 12th grade board examinations
  - Minimum CGPA of 8.0 (on a 10-point scale) in the undergraduate program
2. **No history of arrears (backlogs) in any semester**
3. **Candidates must have completed a hands-on engineering internship involving real-world problem-solving and the development of tangible solutions. This does not include academic projects, certification, or coursework.**

**Internship Duration:** 6 months

**Mode:** In-office

**Note:** Candidates may be considered for a full-time offer based on performance during the internship.

## Why HappyFox?

- Become a part of a forward-thinking, holacratic startup with a flat organizational structure.
- Immerse yourself in a dynamic and collaborative culture where innovation and enjoyment thrive together.
- Collaborate with a passionate, customer-centric, and high-achieving team.
- Enjoy competitive compensation and ample opportunities for professional growth.

**Internship Stipend:** ₹40,000 per month

**CTC Offered upon Conversion:** ₹10,00,000 per annum

## Recruitment Process:

1. **Aptitude Test** - An on campus test to assess logical thinking, analytical skills, and programming fundamentals
2. **Group Discussion** - Conducted on campus for shortlisted candidates to evaluate communication, collaboration, and clarity of thought in a group setting
3. **Interview** - A face-to-face interview with the panel on campus assessing your problem-solving ability, technical depth, and clarity in explaining your approach
4. **Assignment** - A take home coding task designed to evaluate your technical skills, code quality, and problem-solving methodology
5. **CTO Interview** - A technical deep-dive and team-fit round with our CTO, focused on your approach to engineering challenges and how you think through systems
6. **CEO Interview** - A final culture-fit conversation to understand your values, work ethic, and alignment with our vision and ways of working