

Expresses dissatisfaction with the current iphone model

Visits the

to check for

and upgrade

options.

trade-in offers

Inquires about the trade in process and potential value.

Asks friends for opinions on upgrading or revaluing their iPones.

Contemplates the environmental impact of upgrading or

revaluing

concerned

diminishing

performance

and battery life

of their current

about the

iPhone.

Wonders if revalution is a financially viable option compared to purchasing a new model.



IREVOLUTION

Apple website

Frustrated by slow perfomance and frequent crashes on their iPhones

Researches online forums and reviews to gather information on iPhone revaluation.

Considers visiting an Apple Store or authorized retailer to discuss revalution in person.

Intrested in contributing to sustainability and reducing electronic waste.

Anixous about the potential cost of a new iPhone or repair if not revalued.



Does

**Feels** 



