

Open Mic: Domains and Tenants

A discussion about domains and tenants, how it works, when to contact support, tips and other helpful information for QRadar administrators.

<https://ibm.biz/JoinQRadarOpenMic>

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Announcements

- QRadar 7.3.1 Patch 6 Interim Fix 02 was just released. This update resolved four issues reported by administrators.
- The QRadar Risk Manager team released a new adapter bundle.
 - F5 BIG-IP version support increased to version 13.1.
 - Palo Alto PAN-OS version support increased to version 8.1.
 - Check Point HTTPS adapter now supports discovery and backup via Domain Management Server.
- A new script was posted to IBM Fix Central for an error related to a manifest issue that some users are hitting.
 - **Error message:** `“Manifest requires version 8.9 but the scripts only contains 8.8. Cannot continue.”`

If customers continue to experience this issue error message, they should try to run a manual auto updates after October 25 and if you continue to have issues, then post in the forums (<https://ibm.biz/qradarforums>) or open a case so we can review (<https://ibm.com/mysupport>).

- The November Open Mic topic is User Behavior Analytics v3.0.

Let's talk about domains and tenants



- About domains
- Where are domains used in QRadar?
- Where does domain tagging occur?



About domains in QRadar

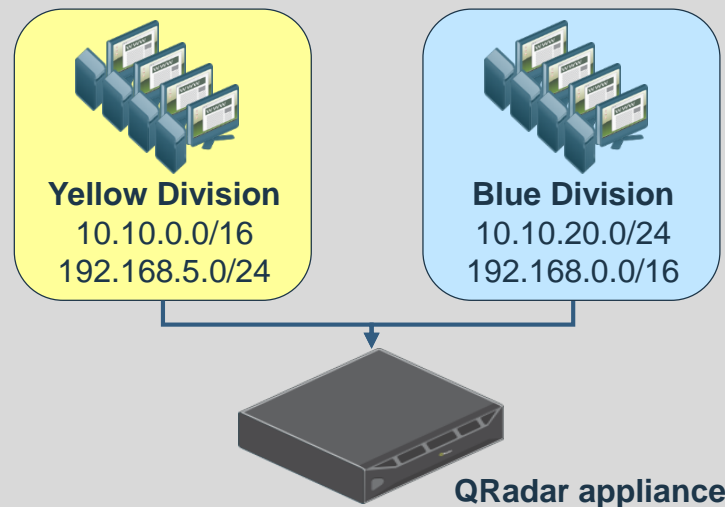
Domain tags in QRadar are added to events as they come through the event pipeline. The tags themselves are meta data added to the original event as the data is processed in the event pipeline.

Domains create individual correlation entities to segment and separate important information.

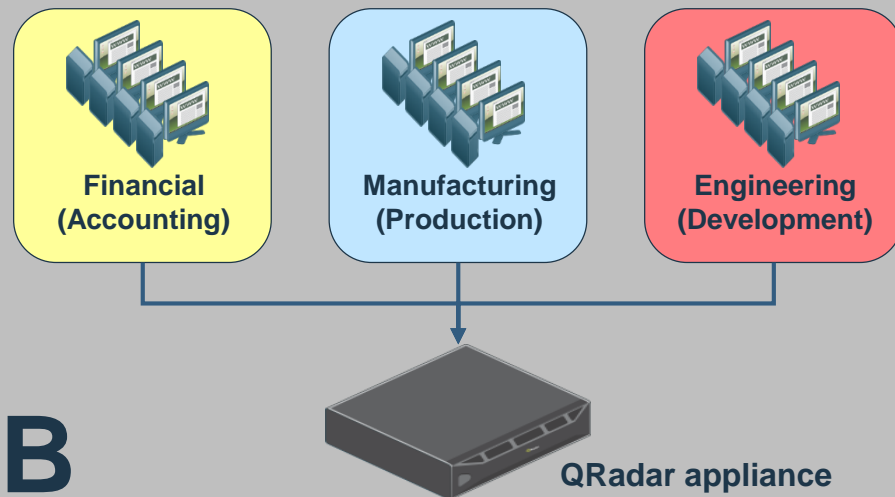
Why is this useful for administrators?

- **A. Handling overlapping IP addresses**
 - Companies that merge networks or obtain networks/assets through acquisition
 - Managed security services hosting organizations within a single QRadar deployment
- **B. Segmenting data in your organization**
 - Separate networks within the enterprise to individual domains
 - Accomplish individual correlation and dedicated offense creation

A



B



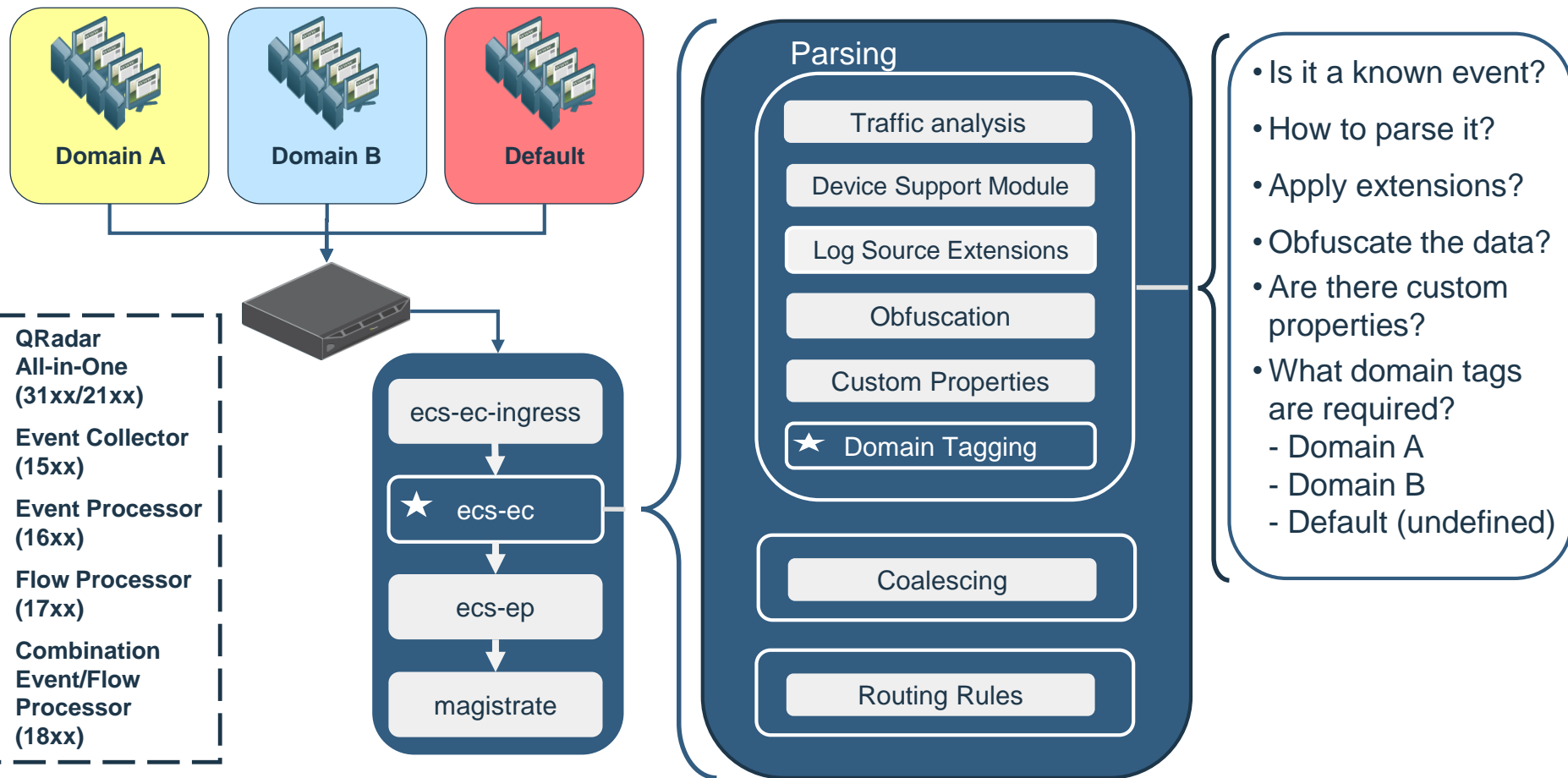
Where are domains used in QRadar?

- Events
- Flows
- Assets
- Vulnerabilities
- Network Hierarchy
- Rules
- Offenses
- Searches
- Reference Sets
- Retention (→ Tenants)
- Centralized Credentials
- Custom Property definition (→ Tenants)
- Security Profiles

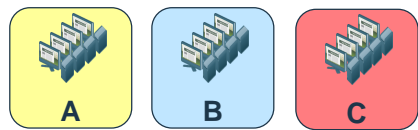
Where are domains not available currently?

- Obfuscation (planned)
- VLAN (planned)
- Index Management
- QRadar Apps
- Reference Data
- Forensics
- Risk Management
- Backup and Recovery

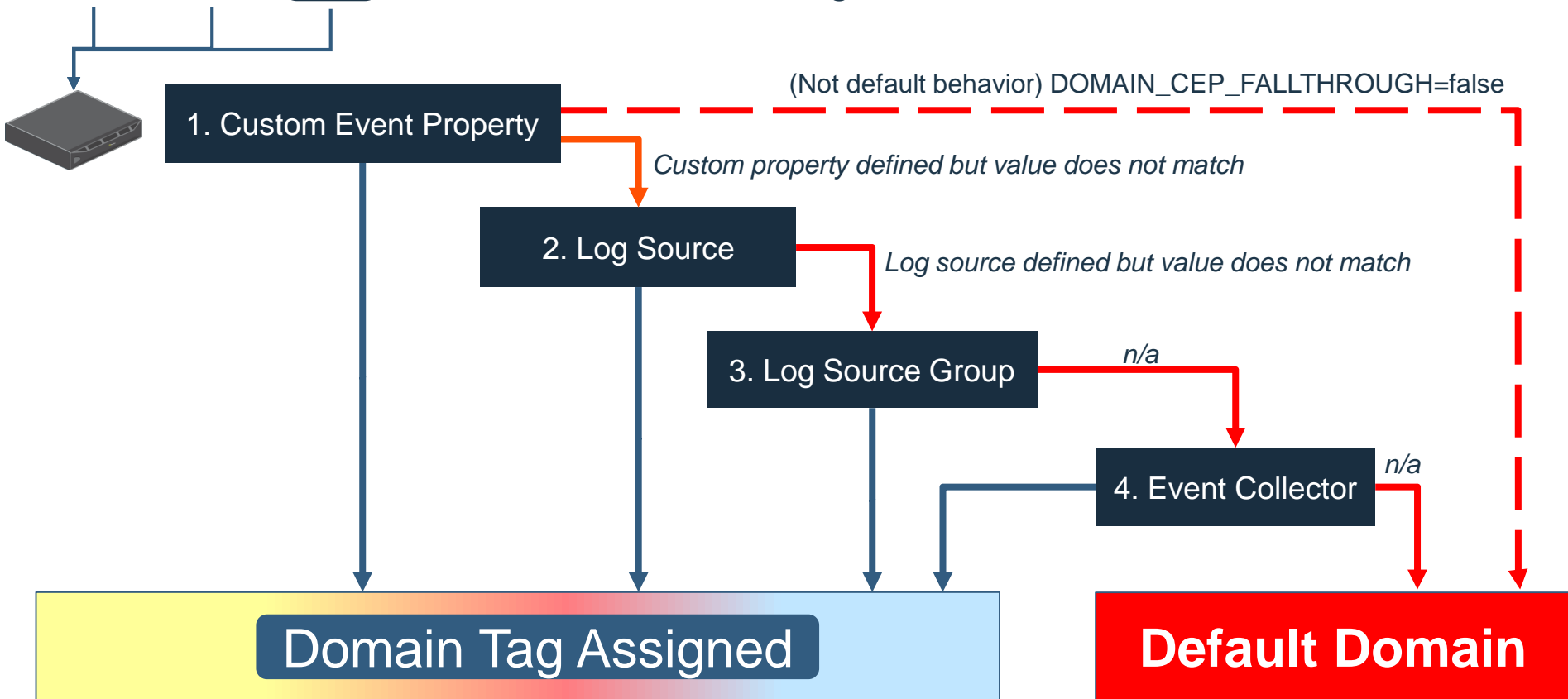
Where does domain tagging occurs in the event pipeline?



Precedence Order for Evaluating Domain Criteria (Events)

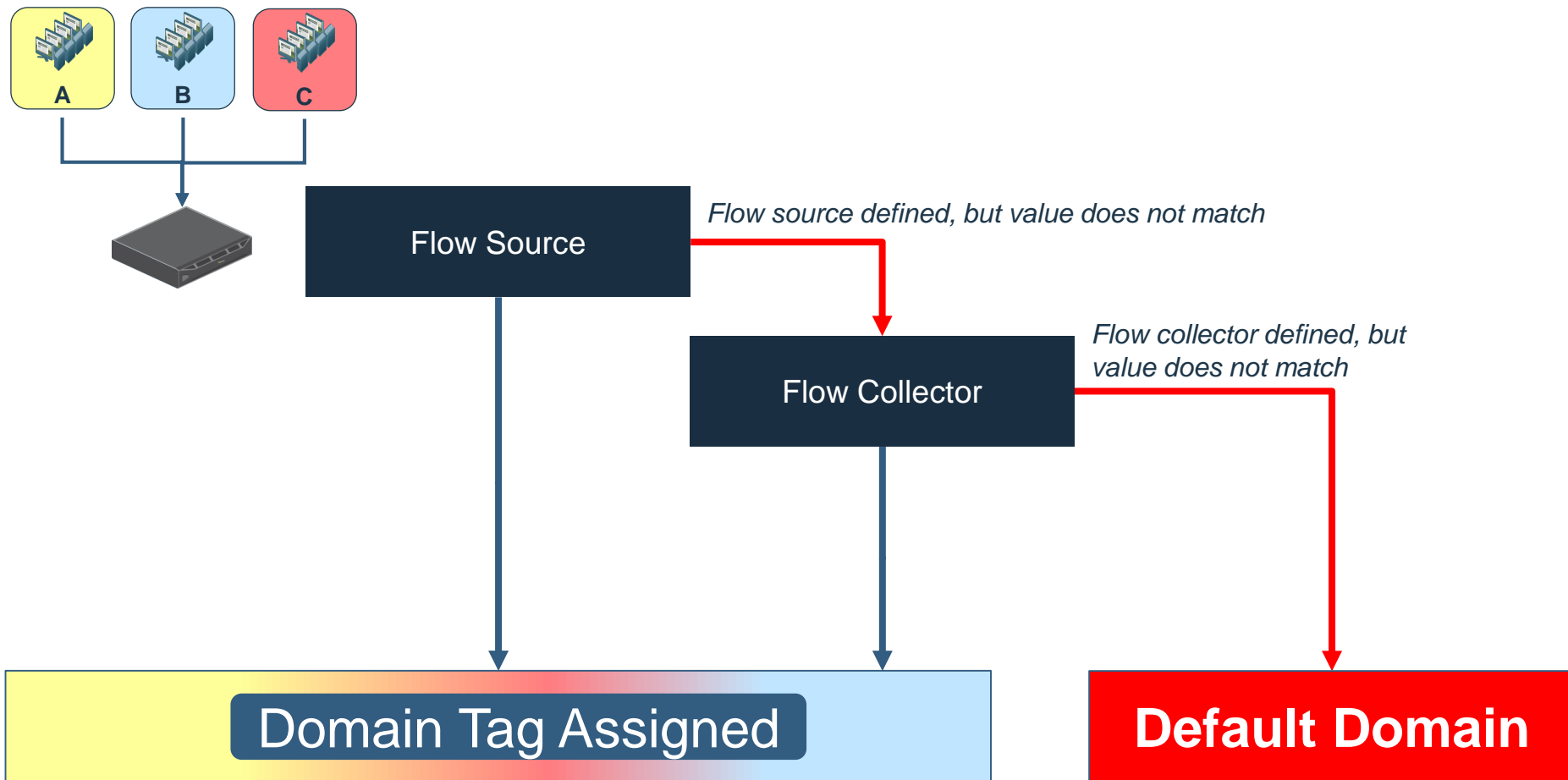


The first match determines the domain. Default behavior is to test in order of fall through.



Precedence Order for Evaluating Domain Criteria (Flows)

The first match determines the domain assignment.



Domain Support - Network Hierarchy

Domains are now present throughout QRadar SIEM and can be utilized in the following areas

1. Network Hierarchy

Name	IP/CIDR	Domain	Location
DMZ		Default Domain	
Domain_MajorBank		MajorBank	
HR_Servers	10.10.5.0/24	MajorBank	Germany
Domain_MinorBank		MinorBank	
HRServers_MinorBank	10.10.5.0/24	MinorBank	Germany
NAT_Ranges		Default Domain	
Net-10-172-192		Default Domain	

All groups within a group must be assigned to the same domain.





Domain Support - Assets

Domains are now present throughout QRadar SIEM and can be utilized in the following areas

- 1. Network Hierarchy
- 2. Assets

Assets are created based on domain values derived from

- Events
- Flows, or
- Scan data

Search ▾ Quick Searches ▾  Save Criteria  Add Filter  Add Asset  Edit Asset Actions ▾

Assets

Id	Domain	IP Address	Asset Name	Operating System	Aggregated CVSS	Vulnerabilities	
1001	Default Domain	172.16.60.1	gateway		0.0	0	0
1002	MajorBank	172.16.60.1	172.16.60.1		0.0	0	0

Domain Support - Searches

Domains are now present throughout QRadar SIEM and can be utilized in the following areas

1. Network Hierarchy
2. Assets
3. Searches

	Domain	Event Name	Log Source	Event Count	Start Time ▼	Low Level Category	Source IP	Source Port	Destination IP
	MinorBank	Linux login messages Message	linux @ test3	1	Oct 20, 2017, 3:50:39 PM	Stored	172.16.60.1	0	172.16.60.1
	MinorBank	Linux login messages Message	linux @ test3	1		Stored	172.16.60.1	0	172.16.60.1
	MinorBank	Linux login messages Message	linux @ test3	1	Oct 20, 2017, 3:50:35 PM	Stored	172.16.60.1	0	172.16.60.1
	BlackIT	Microsoft Windows Security Eve...	windows @ test4	1	Oct 20, 2017, 3:50:26 PM	Stored	172.16.60.1	0	172.16.60.1
	Default Domain	Linux login messages Message	linux @ test3	1	Oct 20, 2017, 3:50:15 PM	Stored	172.16.60.1	0	172.16.60.1
	MajorBank	PAM Session Closed	linux @ lembh	1	Oct 20, 2017, 3:17:03 PM	Auth Server Session Closed	172.16.60.1	0	172.16.60.1
	MajorBank	PAM cron su_impersonation	linux @ lembh	1	Oct 20, 2017, 3:17:03 PM	Privilege Access	172.16.60.1	0	172.16.60.1
	MajorBank	PAM Session Closed	linux @ lembh	1	Oct 20, 2017, 2:17:03 PM	Auth Server Session Closed	172.16.60.1	0	172.16.60.1
	MajorBank	PAM cron su_impersonation	linux @ lembh	1	Oct 20, 2017, 2:17:03 PM	Privilege Access	172.16.60.1	0	172.16.60.1
	MajorBank	PAM cron su_impersonation	linux @ lembh	1	Oct 20, 2017, 1:17:02 PM	Privilege Access	172.16.60.1	0	172.16.60.1
	MajorBank	PAM Session Closed	linux @ lembh	1	Oct 20, 2017, 1:17:02 PM	Auth Server Session Closed	172.16.60.1	0	172.16.60.1

Domain is an additional event or flow attribute and can be used in search filters.

Input Sources for domain classification

- Events
 - Custom Event Properties
 - Log Sources
 - Log Source Groups
 - Event Collectors
- Flows
- Scanners



Domain Definition – Events – Based on Custom Event Property

An event is tagged with **Domain A** when:

- Event has custom event property 'Light curtain tripped' containing the ID of the device. This property could be received from any of the following input sources:
 - A log source
 - A Log source group
 - An Event Collector
- You can assign a custom property as the only event source type for a domain. However, you can map the same custom property to two different domains, but the capture result must be different for each one.

An event is tagged with domain "Default Domain" when:

- An event has custom event property AccountDomain containing any other value not assigned to a domain and regardless of any other definition for log sources or collectors.

The screenshot shows the 'Edit Domain' configuration window. The 'Name' field is 'Domain A' and the 'Description' is 'Alarms for Scada in domain A'. The 'Events (1)' tab is selected, showing a table with one custom property mapping.

Property Name	Capture Result
Light curtain tripped	\s+Id=(\S+)

Buttons at the bottom include 'Remove Selected', 'Remove All', 'Save', and 'Cancel'.

Domain Definition – Events – Based on Log Source

An event is tagged with **Domain A** when:

- Event was received by log source “Linux @ Scada”
- None of the domain criteria based on custom event property can be applied to this event.

The screenshot displays the 'New Domain' configuration window. At the top, the title is 'New Domain'. Below it, there are two input fields: 'Name:' with the value 'Domain A' and 'Description:' with the value 'SCADA Linux box for events in mfg A'. Below these fields are three tabs: 'Events (1)', 'Flows', and 'Scanners'. The 'Events (1)' tab is active. Inside this tab, there are three sub-tabs: 'Custom Properties', 'Log Sources (1)', and 'Event Collectors'. The 'Log Sources (1)' sub-tab is active. It contains two dropdown menus: 'All Log Source Groups' and 'Select Log Sources...'. To the right of these dropdowns is an 'Add' button. Below the dropdowns is a list box containing the entry 'Linux @ Scada'. At the bottom of the list box are two buttons: 'Remove Selected' and 'Remove All'. At the bottom right of the window are two buttons: 'Create' and 'Cancel'.

Domain Definition – Events – Based on Log Source Group

An event is tagged with **Domain A** when:

- Event was received by a log source which is a direct or indirect member of log source group “Manufacturing A”.
- None of the domain criteria based on custom event property or an individual log source matched this event.

Edit Domain

Name:

Domain A

Description:

Log source groups for Domain A in manufacturing

Events (1)

Flows

Scanners

Custom Properties

Log Sources (1)

Event Collectors

All Log Source Groups

Select Log Sources...

Add

Manufacturing A

Remove Selected

Remove All

Save

Cancel

Domain Definition – Events – Based on Event Collector

An event is tagged with **Domain A** when:

- Event was received by this event collector
- None of the other domain criteria matched this event, such as a custom property, log source, or log source group.

The screenshot displays the 'Edit Domain' configuration window. At the top, the title 'Edit Domain' is shown. Below it, the 'Name' field is set to 'Domain A' and the 'Description' field is set to 'Domain A for the Event Collector in manufacturing build A'. The interface has three tabs: 'Events (1)', 'Flows', and 'Scanners'. The 'Events (1)' tab is active, showing sub-tabs for 'Custom Properties', 'Log Sources', and 'Event Collectors (1)'. The 'Event Collectors (1)' sub-tab is selected, displaying a list of event collectors. A dropdown menu labeled 'Select Event Collectors...' is visible, and an 'Add' button is next to it. The list contains one entry: 'eventcollector0 :: ec12'. At the bottom of the list, there are 'Remove Selected' and 'Remove All' buttons. At the very bottom of the window, there are 'Save' and 'Cancel' buttons.

Edit Domain

Name: Domain A

Description: Domain A for the Event Collector in manufacturing build A

Events (1) Flows Scanners

Custom Properties Log Sources Event Collectors (1)

Select Event Collectors... Add

eventcollector0 :: ec12

Remove Selected Remove All

Save Cancel

Input Sources for domain classification

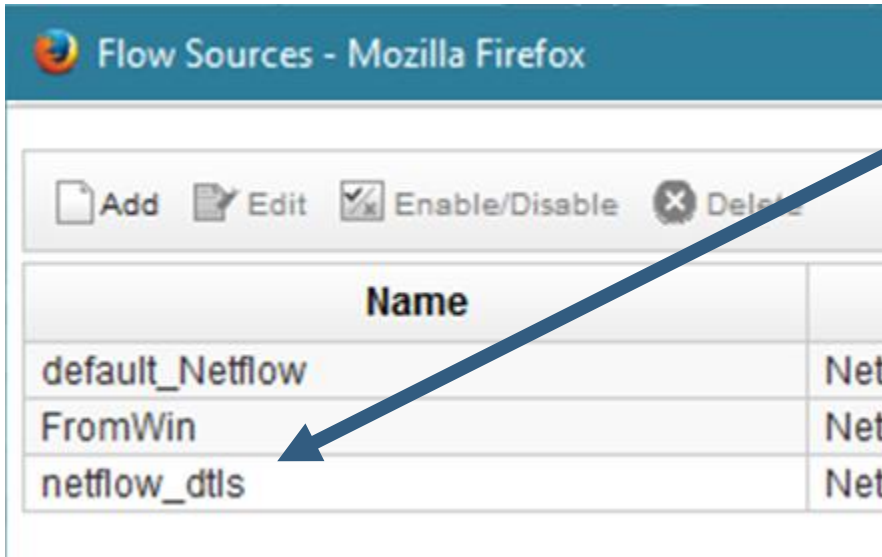
- Events
 - Custom Event Properties
 - Log Sources
 - Log Source Groups
 - Event Collectors
- Flows
- Scanners



Domain Definition – Flows – Based on Flow Source

A flow session is tagged with domain
“Secure Bank” in case:

- Flow records were received through the flow source’s interface as defined in Flow Sources:



The "Edit Domain" dialog box has a title bar "Edit Domain". Below the title bar are two input fields: "Name:" with the value "Secure Bank" and "Description:" with the value "Secure Bank domain". Below these fields are three tabs: "Events (2)", "Flows (1)", and "Scanners". The "Flows (1)" tab is selected. Below the tabs are two sub-tabs: "Flow Sources (1)" and "Flow Collectors". The "Flow Sources (1)" sub-tab is selected. Below the sub-tabs is a dropdown menu labeled "Select Flow Sources..." and an "Add" button. Below the dropdown menu is a list box containing the entry "netflow_dtls". Below the list box is a "Remove Selected" button. At the bottom right of the dialog box are "Save" and "Cancel" buttons.

Input Sources for domain classification

- Events
 - Custom Event Properties
 - Log Sources
 - Log Source Groups
 - Event Collectors
- Flows
- Scanners



Domain Definition – Vulnerabilities – Based on Scanner

A vulnerability scanner is selected to be part of the domain

- The vulnerability was imported by scanner “ScannerName @ Domain”

If the asset in the domain does not exist, QRadar creates a corresponding assets from the scan data and adds a domain tag.

The screenshot shows the 'Edit Domain' window. At the top, the title is 'Edit Domain'. Below it, there are two input fields: 'Name:' with the value 'Green Bank' and 'Description:' with the value 'Green Bank domain'. Below these fields are three tabs: 'Events (1)', 'Flows (1)', and 'Scanners (1)'. The 'Scanners (1)' tab is selected. Under this tab, there is a 'Select Scanners...' dropdown menu and an 'Add' button. Below the dropdown, there is a list box containing one entry: 'NessusScanner @ GreenBank :: aio73'. At the bottom of the list box, there is a 'Remove Selected' button and a 'Remove All' link. At the very bottom of the window, there are 'Save' and 'Cancel' buttons.

Example: Import Scan Results from Nessus

Scanner Name

Nessus

Description

Nessus scan results

Edit Domain

Add Schedule

Collection Type

Remote Results H

Remote Results S

SSH Username

SSH Password

VA Scanner:

Nessus

☒ Network CIDR:

0.0.0.0/0

☐ SubNet/CIDR:

Priority:

LOW

Ports:

1-50000

(i.e. 21,80,6881-6901)

Start Time:


10/23/2017

2:09 PM

Add

Search ▾ Quick Searches ▾  Save Criteria  Add Filter  Add Asset  Edit Asset Actions ▾

Assets

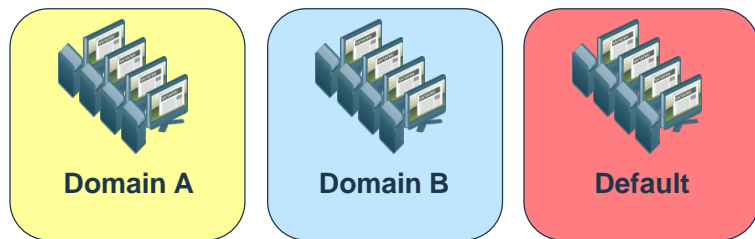
Id	Domain	IP Address	Asset Name	Operating System	Aggregated
1005	MajorBank	10.20.40.20	HRserver2.meinnetz.home	Linux Kernel 2.6.16.60-0....	370.4
1001	Default Domain	172.16.60.1	gateway		0.0
1002	MajorBank	172.16.60.1	172.16.60.1		0.0
1003	MajorBank	 10.10.5.5	HRServer1		0.0

Domain rules

- How does it work?
- Domain unaware rules
- Single domain rules
- Multi-domain rules
- Shared data rules



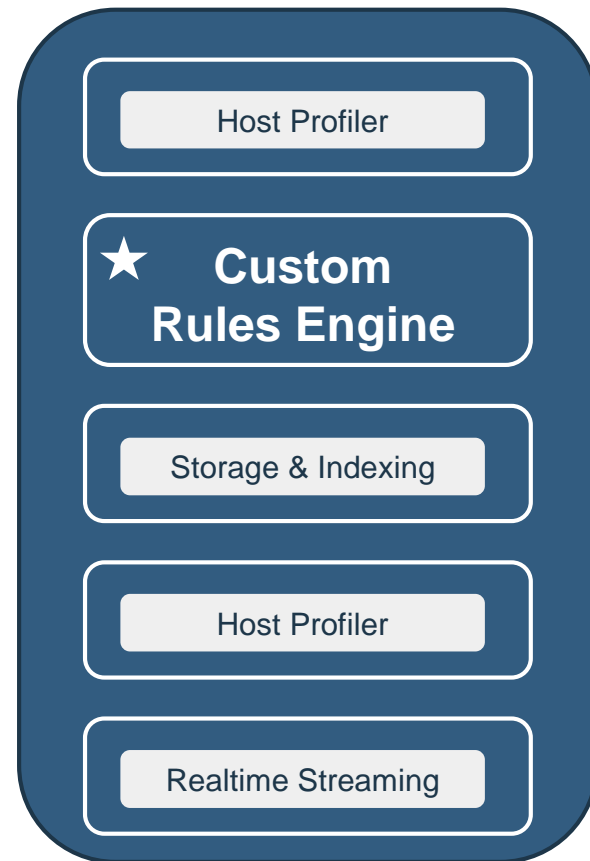
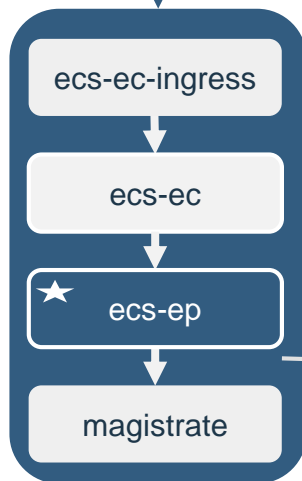
Where does rule evaluation take place in the event pipeline?



Events belonging to different domains are correlated separately

- Separate rule counters
- Separate offenses

- QRadar All-in-One (31xx/21xx)
- Event Processor (16xx)
- Flow Processor (17xx)
- Combination Event/Flow Processor (18xx)

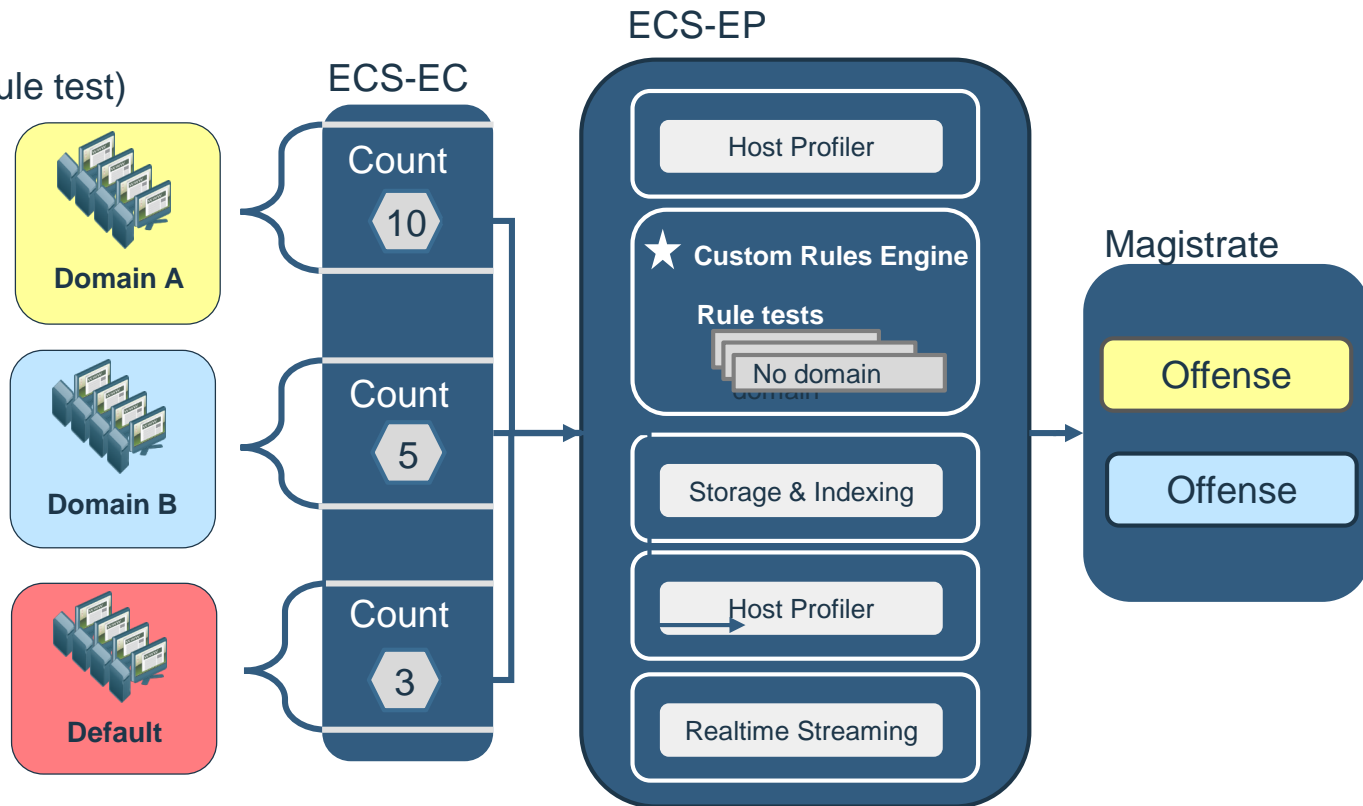


Rules - Domain Unaware Rules

*Apply (Rule name) on events which are detected by the Local system
and when BB:GenericAuthentication match at least 5 times in 5 minutes*

If a rule is not domain aware
(does not contain a domain rule test)

- Rule counters are maintained separately for each domain
- The rule is triggered separately for each domain
- Offenses are created separately for each domain that is involved
- The offenses are tagged with those domains.

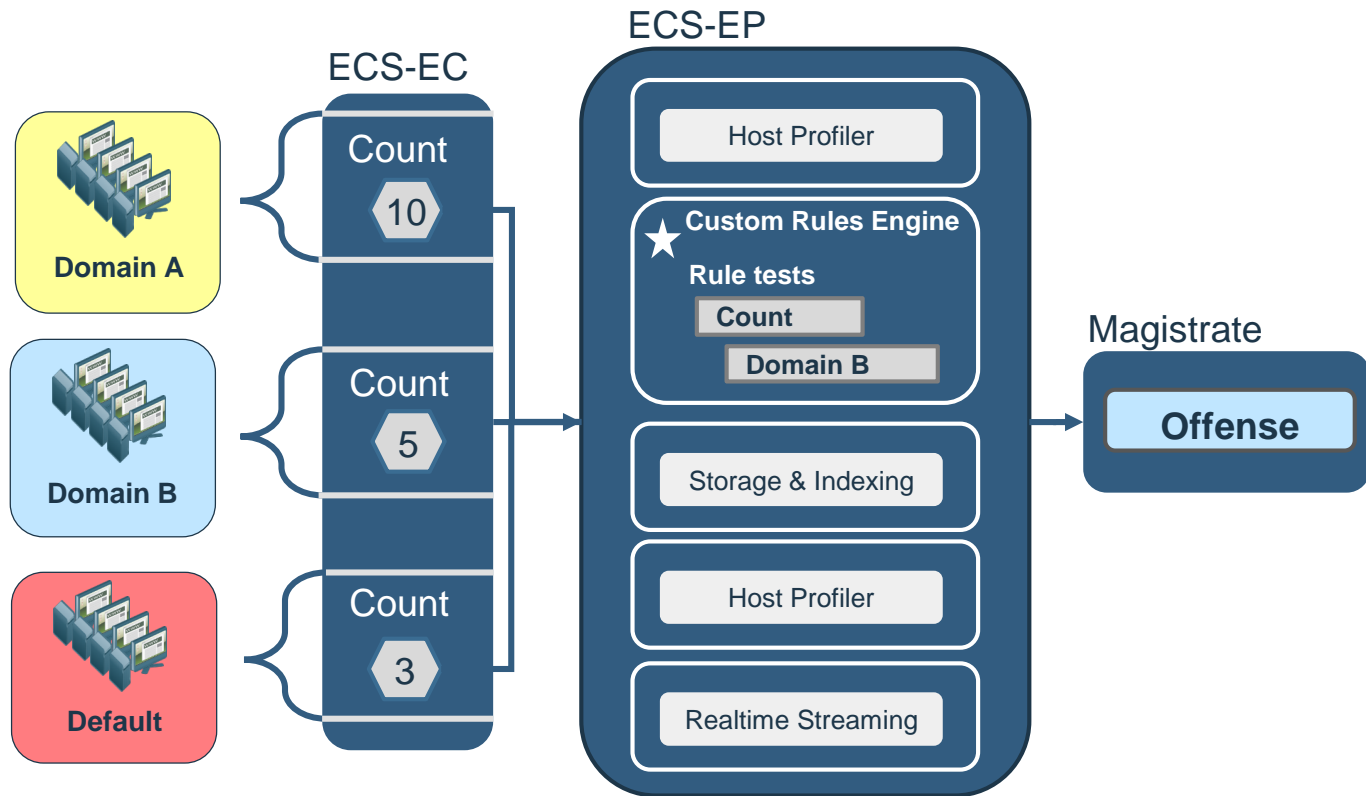


Rules - Single Domain Rules

Apply (Rule name) on events which are detected by the Local system
and when BB:GenericAuthentication match at least 5 times in 5 minutes
and when the domain is one of the following Domain B

Single Domain Rule

- Rule counters are maintained separately for each domain
- The offenses are tagged with the domains
- Only events that are tagged with **Domain B** can match against this rule

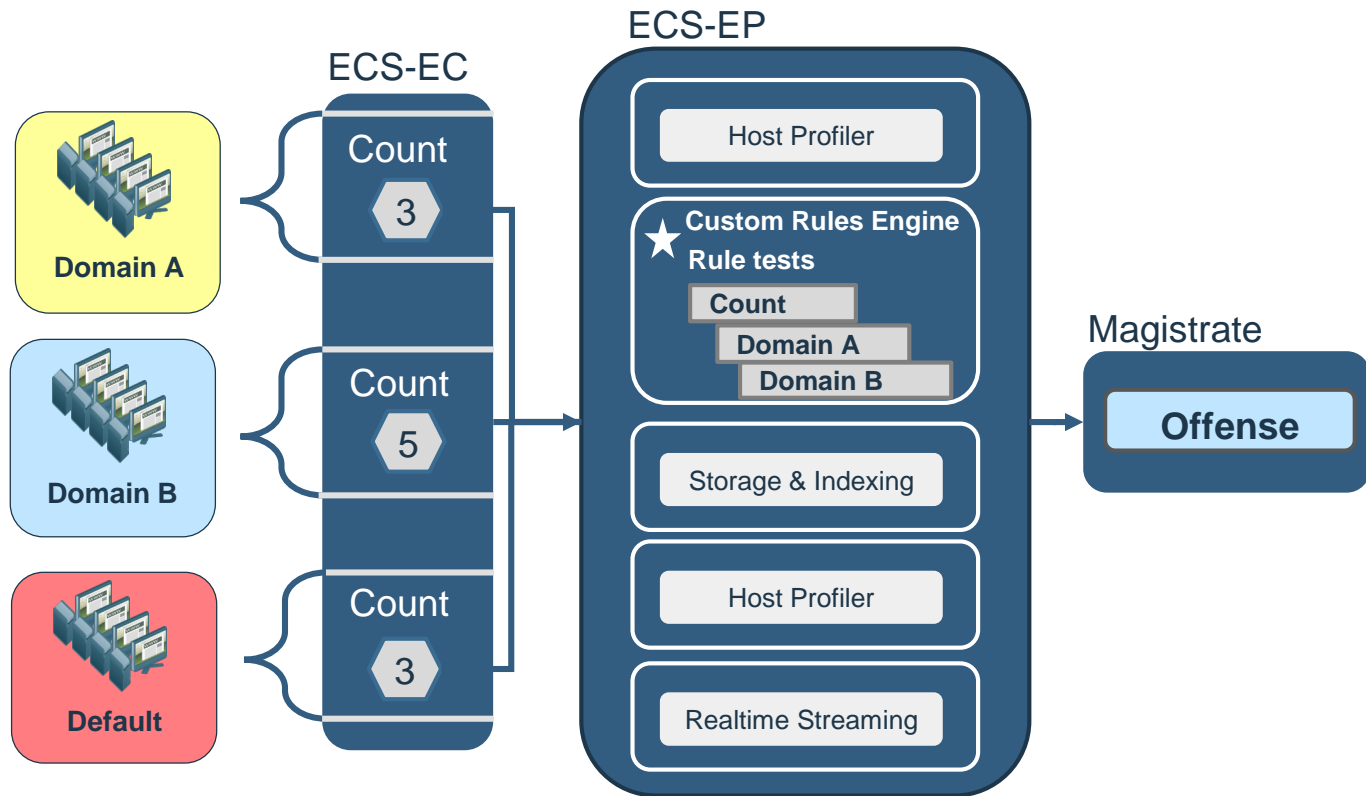


Rules - Multiple Domain Rules

*Apply (Rule name) on events which are detected by the Local system
and when BB:GenericAuthentication match at least 5 times in 5 minutes
and when the domain is one of the following Domain A, Domain B*

Multiple Domain Rule

- Rule counters are maintained separately for each domain
- The rule is triggered separately for each domain
- Offenses are created separately for each domain that is involved
- The offenses are tagged with those domains
- Only events that are tagged with these domains can match against this rule

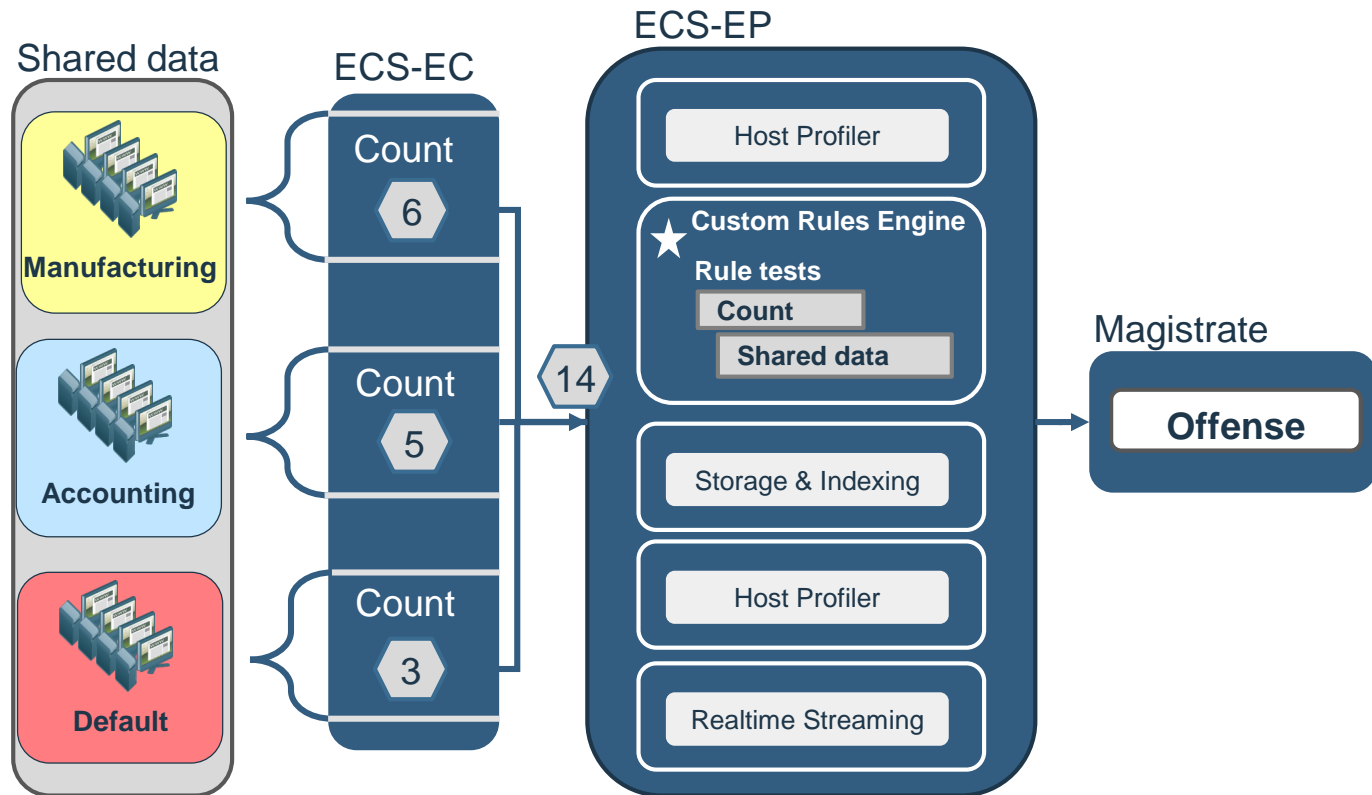


Rules - Shared Data Rules

*Apply (Rule name) on events which are detected by the Local system
and when B BB:GenericAuthentication match at least **5** times in 5 minutes
and when the domain is one of the following **Shared data***

Share Data Rule

- The counters are maintained across all domains
- The rule is triggered once and contains events from all domains
- the offense is tagged with domain "All Domains"
- all events can match against this rule regardless of their domain



Tenants

- About tenants
- Creating tenants
- Assigning tenants
- Retention buckets for tenants



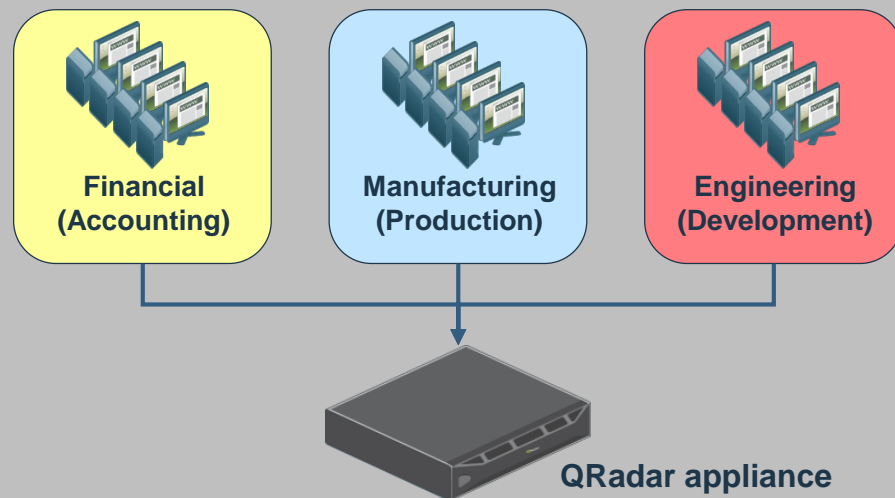
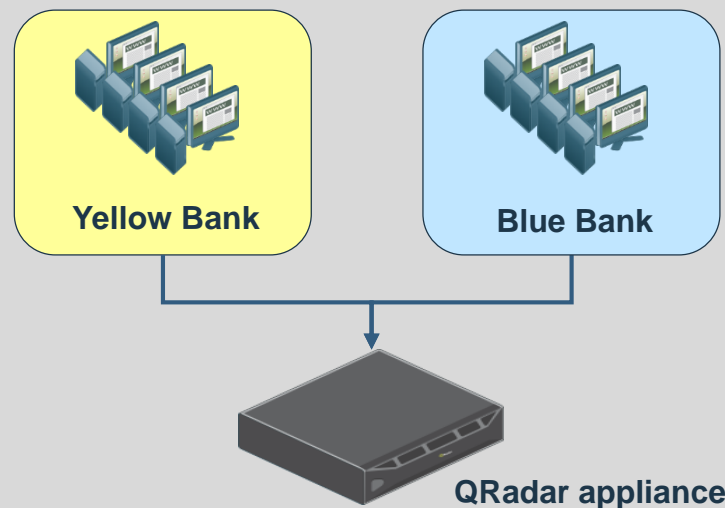
About Multi Tenancy in QRadar

Tenants are subsets of a domain in QRadar and allow specific controls for the tenants within the assigned domain.

- Manage network hierarchy for a tenant
- Apply license restrictions
- Create retention areas for specific tenant data

Multi Tenancy – what is it good for?

- Managed Security Service Providers (MSSP)
- Customers see only their data by creating domains that are based on their QRadar input sources
- Provide security services to multiple client organizations from a single, shared IBM Security QRadar deployment
- Multi-divisional organizations



Tenant Management: About custom properties

Can tenants create custom properties, should they?

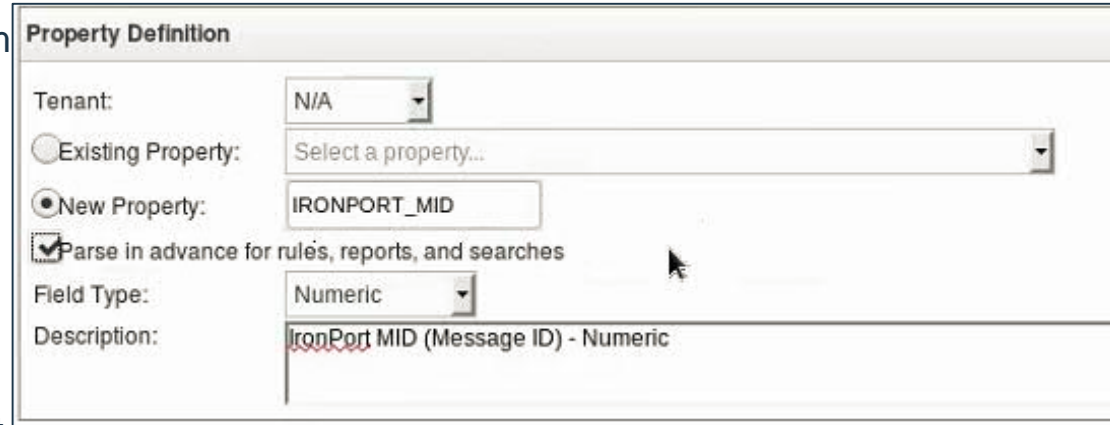
A Delegated administrators can create custom properties; however they cannot select **Parse in advance for rules, reports, and searches**.

Why?

This is intentional as improperly written or very complex custom properties can impact the overall pipeline for all users. Tenants should not create issues for other tenants that happen to share an appliance.

What is the best option?

It is best to have the overall admin own the custom property without any tenant assignment for all users. CEPs are generally pretty safe to share between tenants as it is just a name / property.



Property Definition

Tenant: N/A

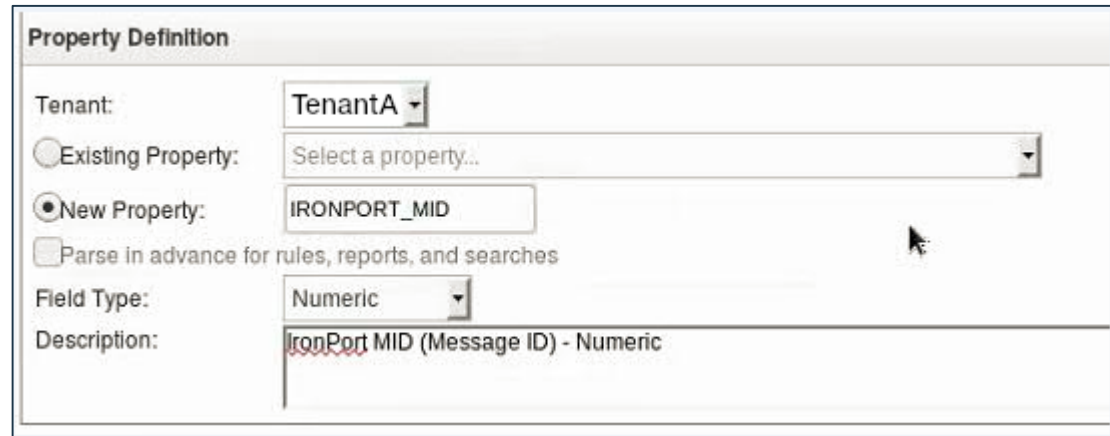
☐ Existing Property: Select a property...

☒ New Property: IRONPORT_MID

☒ Parse in advance for rules, reports, and searches

Field Type: Numeric

Description: IronPort MID (Message ID) - Numeric



Property Definition

Tenant: TenantA

☐ Existing Property: Select a property...

☒ New Property: IRONPORT_MID

☐ Parse in advance for rules, reports, and searches

Field Type: Numeric

Description: IronPort MID (Message ID) - Numeric

Tenant Management: Create new tenants

Creating a tenant does not require a deploy in QRadar.

A delegated administrator can adjust the following properties for each tenant:

- Event Per Second
- Flows Per Minute

About tenant rate limits

When you assign a rate limit to the data incoming for a tenant, there is a throttle that takes place when tenants exceed their set event or flow rate.

Default value is 1.5 meaning 150% of EPS limit value before events are dropped.

If a tenant goes too far above license or the queue is full due to processing overload the event can be dropped. This information is logged:

```
[Tenant:<tenantID>:<tenantName>] Event dropped while attempting to add to Tenant Event Throttle queue. The Tenant Event Throttle queue is full.
```

The screenshot shows the 'Tenant Management' web application in a Mozilla Firefox browser. At the top, there are buttons for 'Add', 'Edit', 'Delete', and 'Delete Listed', along with a search bar labeled 'Input tenant name'. A blue notification bar at the top of the main content area states: 'New tenant is created. Please visit Domain Management to assign domains for the new tenant.' Below this is a table with the following data:

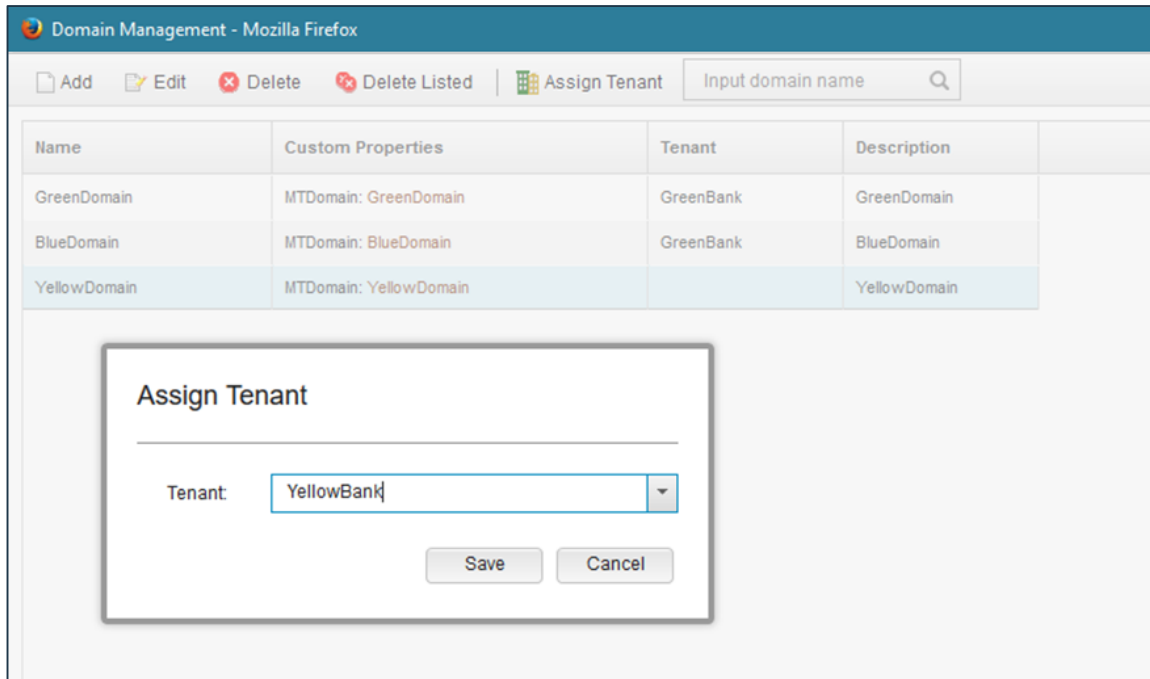
Name	Event Rate Limit (EPS)	Flow Rate Limit (FPM)	Description
GreenBank	500	20000	Customer GreenBank

In the foreground, an 'Add Tenant' modal dialog is open. It contains the following fields and controls:

- Name:** A text input field containing 'YellowBank'.
- Description:** A text input field containing 'Customer YellowBank'.
- Event rate limit:** A numeric input field with a value of '0' and up/down arrow controls.
- Flow rate limit:** A numeric input field with a value of '0' and up/down arrow controls.
- Buttons:** 'Create' and 'Cancel' buttons at the bottom right.

Tenant Management: Assign domains to tenants

- Domains are the building blocks for multitenant environments
- A tenant can have one more domains
- If no domains are configured, the events and flows are assigned to the default domain
- All internal events go to the default domain, except the event collector is assigned to a domain



The screenshot displays the 'Domain Management' interface in a Mozilla Firefox browser. The interface includes a toolbar with buttons for 'Add', 'Edit', 'Delete', 'Delete Listed', and 'Assign Tenant', along with a search bar labeled 'Input domain name'. Below the toolbar is a table with the following data:

Name	Custom Properties	Tenant	Description
GreenDomain	MTDomain: GreenDomain	GreenBank	GreenDomain
BlueDomain	MTDomain: BlueDomain	GreenBank	BlueDomain
YellowDomain	MTDomain: YellowDomain		YellowDomain

An 'Assign Tenant' modal dialog is open, showing a 'Tenant' dropdown menu with 'YellowBank' selected. The dialog also features 'Save' and 'Cancel' buttons.

Tenant Management: Define Retention Periods

Each tenant can have separate retention buckets

- Retention buckets for tenants are stored in
/store/ariel/events/payloads/aux/<tenantID>/
/store/ariel/events/records/aux/<tenantID>/
- There can be up to 10 separate buckets for each tenant

EditEnable/DisableDelete

Last Refresh: 00:00:30

Retention buckets allow you to customize storage requirements for events. The ten retention buckets listed below are processed sequentially from top to bottom. Any events that do not match the retention buckets are automatically placed in the default retention bucket, located at the bottom of the list.

WARNING: If an event matches a filter (e.g. "all windows events") at the top of the list with a short storage time (e.g. 4 weeks) and the same event also matches a filter (e.g. "All PCI events") lower in the list with a longer time (e.g. 12 weeks), the event will be deleted at the shorter time threshold. In this example, PCI events generated by Windows will be deleted in 4 weeks.

Recommendation: Keeping your buckets in order from longest storage time to shortest storage time helps avoid the scenario in the warning above and is considered a best practice.

Tenant: Major Bank Account

Order	Name	Retention	Deletion Policy	Filters	Distribution	Enabled	Creation Date	Modification Date
1	KWG Data [l...	10 years	Immediately aft...	Log Source is linux @ major	0%	true	Oct 20, 2017, 10:3...	Oct 20, 2017, 10:3...
2	APT detecti...	2 years	Immediately aft...	Log Source Type is IBM z/OS	0%	true	Oct 20, 2017, 10:3...	Oct 20, 2017, 10:3...
3			Immediately aft...		0%	false		
4			Immediately aft...		0%	false		
5			Immediately aft...		0%	false		
6			Immediately aft...		0%	false		
7			Immediately aft...		0%	false		
8			Immediately aft...		0%	false		
9			Immediately aft...		0%	false		
10			Immediately aft...		0%	false		
	[DEFAULT]	1 month	Immediately af...		0%		Oct 20, 2017, 10:...	Oct 20, 2017, 10:...

Up

Down

Top

Bottom

Save

Close

Further reading (support article): <http://www.ibm.com/support/docview.wss?uid=swg22010279>

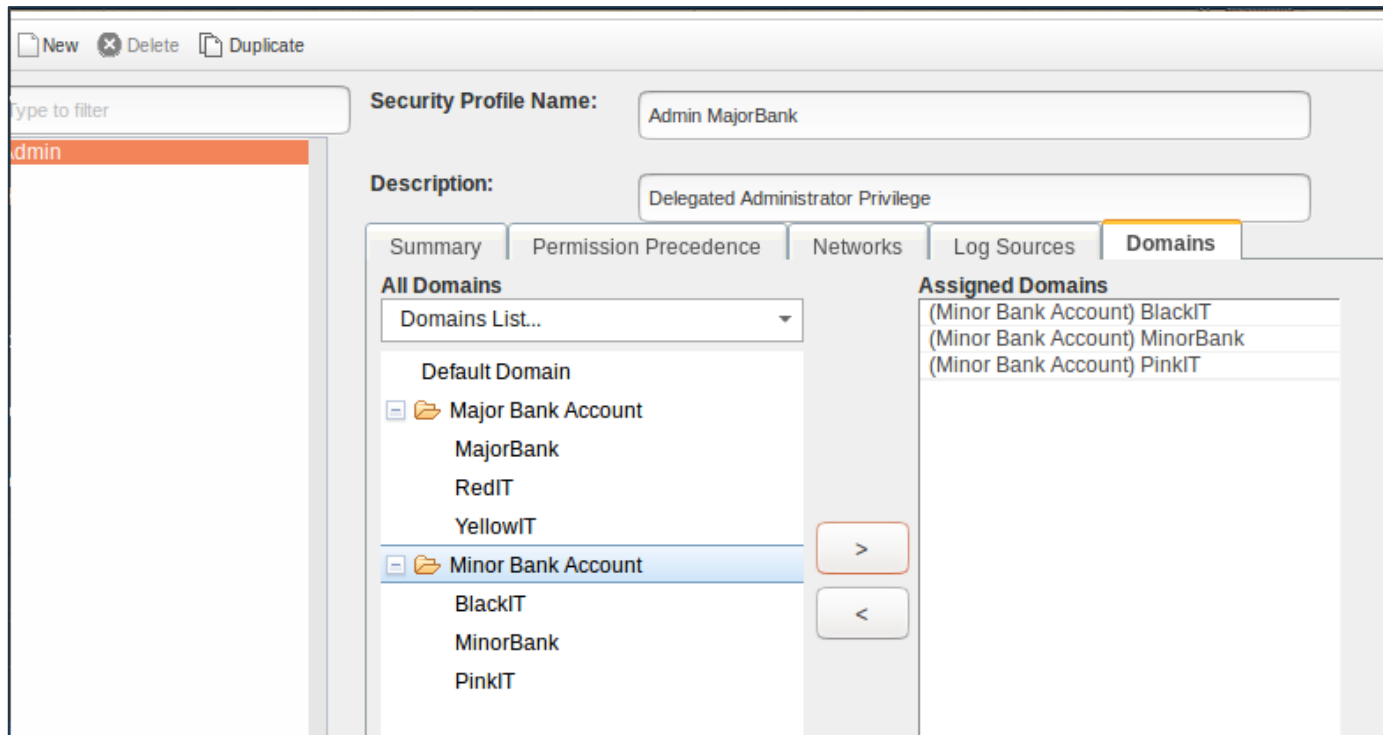
Security profiles and users

- About security profiles and tenants
- Creating tenants
- Assigning tenants
- Retention buckets for tenants



Security Profiles determine what data a domains user has access to

- A list of tenants appear in the Assigned Domains section as:
(Domain) Tenant name
- You can assign tenants or individual domains



Domains and Security Profiles

Users are assigned to domains through Security Profiles

Assigned Domains

- Add a list of domains
A user of this profile will have access to these domains.

All Domains

- Can see all active domains within the system, as well as the default domain and any domains that were previously deleted across the entire system
- They will also be able to see all domains that will be created in the future

The screenshot displays the IBM Security management console interface. At the top, there are buttons for 'New', 'Delete', and 'Duplicate'. Below these, a search bar labeled 'Type to filter' is present. The main content area is divided into two sections: 'All Domains' and 'Assigned Domains'. The 'All Domains' section contains a dropdown menu labeled 'Select a domain...' and a list of domains: 'Admin', 'Admin MajorBank', and 'Admin Minor Bank'. The 'Assigned Domains' section is currently empty. The 'Domains' tab is selected, and the 'Security Profile Name' is set to 'Admin' with a description of 'Administrator Privilege'. Navigation buttons '>' and '<' are located between the two domain lists.

The user role for tenants is delegated administration

User Role Management - Chromium

New Delete

Type to filter

Admin
All
Tenant Admin
WinCollect
Disabled

User Role Name Tenant Admin

- ☐ Admin
 - ☐ Administrator Manager
 - ☐ Remote Networks and Services Configuration
 - ☐ System Administrator
- ☒ Delegated Administration
 - ☒ Define Network Hierarchy
 - ☒ Manage Centralized Credentials
 - ☒ Manage Log Sources
 - ☒ Manage Reference Data
 - ☒ Monitor User Activity
- ☒ Offenses
 - ☐ Assign Offenses to Users
 - ☐ Manage Offense Closing
 - ☒ Maintain Custom Rules
 - ☒ View Custom Rules
- ☒ Log Activity
 - ☒ Manage Time Series
 - ☒ User Defined Event Properties
 - ☒ Maintain Custom Rules
 - ☒ View Custom Rules
- ☐ Network Activity
 - ☐ Manage Time Series
 - ☐ User Defined Flow Properties
 - ☐ View Flow Content
 - ☐ View Custom Rules
 - ☐ Maintain Custom Rules
- ☐ Assets
- ☐ Reports
 - ☐ Distribute Reports via Email
 - ☐ Maintain Templates
- ☐ Risk Manager
- ☐ Vulnerability Management
 - ☐ Assign Asset Owner
 - ☐ Assign Vulnerability
 - ☐ Exception Vulnerability
 - ☐ Scan Policy
 - ☐ Scan Profile
- ☐ Forensics
 - ☐ Create cases in Incident Forensics
- ☐ IP Right Click Menu Extensions
- ☐ Platform Configuration
 - ☐ Dismiss System Notifications
 - ☐ View Reference Data
 - ☐ View System Notifications
- ☐ QRadar Assistant
- ☐ App Authorization Manager

User Details screen

- When defining the user you assign a tenant to the user
- QRadar checks if all definitions in the security profile comply with the tenant assignment.

User Details

Username:

Tenant User A

E-mail:

Tenant User A

Password:

Confirm Password:

Description:

User Role:

Tenant Admin ▼

[Manage User Roles](#)

Security Profile:

Admin MajorBank ▼

[Manage Security Profiles](#)

Tenant:

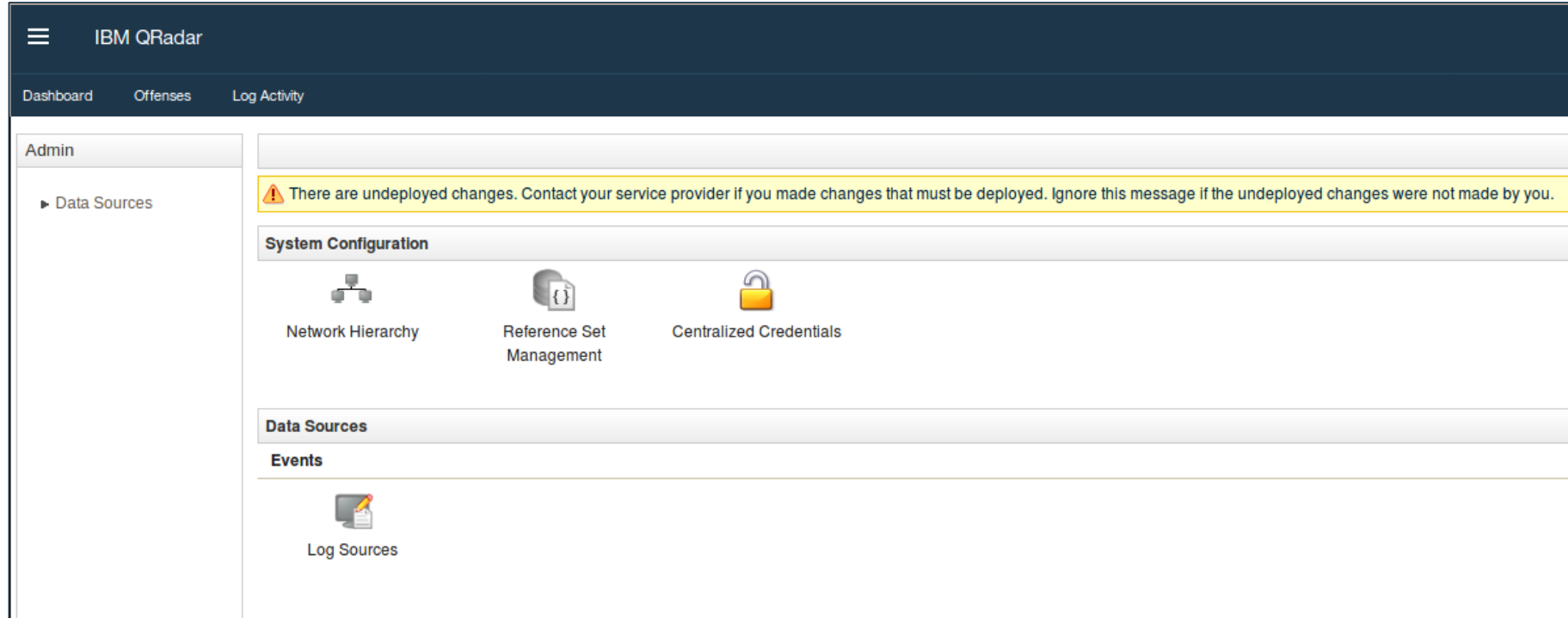
Major Bank Account ▼

Save

Close

Delegated administrators see a reduced set of admin applications

Tenant administrator icon list



NOTE: Visibility of tab is dictated by the permissions provided in the Security Profile. In this example, the user does not have the Reports, Vulnerabilities tabs enabled.

Defining access rights in a multi domain environment



TIP: Rules can be viewed, modified, or disabled by any user who has both the Maintain Custom Rules and View Custom Rules permissions, regardless of which domain that user belongs to.

Display: Rules

Group: Select a group...

Actions

Revert Rule

minor

View the IBM App Exchange for more...

Rule Name ▲	Group	Rule Category	Rule Type	Enabled	Response	Event/Flow Count	Offense Count	Origin	Creation
Minor Banks own rule		Custom Rule	Event	True		0	0	User	Oct 21, 201



When sending events or flows to another QRadar environment, all domain information is removed as the domain tags are meta data in QRadar and not part of the initial payload. If you forward events events and flows belong to the default domain in the receiving system.



Questions?



Domain & Tenant Questions

Question 1

I have Domain A, which has Windows Server 192.168.100.100

I have Domain B, which has Linux Server 192.168.100.100.

My building block BB:HostDefinition: Windows Servers is configured with 192.168.100.100

If that Linux server in Domain B uses BB:PortDefinition: Windows Ports, BB:ProtocolDefinition: Windows Protocols, it passes BB:HostDefinition: Windows Servers rule test, will it fire a false positive?

Answer: Yes, until Server Discovery in QRadar is domain aware, you probably need a custom property to define when this data belongs to either the Windows Server or the Linux server. This is something on our road map at the moment to all Server Discovery to support domains.

Question 2

What is the maximum number of tenants for a QRadar deployment?

Answer: There is no hard limit, but how much will work depends on the environment specifics (and possibly the license capacity you have at hand if you are assigning event or flow rates to each tenant). We test up to 150 tenants when we validate QRadar builds before release.

Domain & Tenant Questions (Continued)

Question 3

We want to a domain in the reference set, for example: `https://www.microsoft.com`. Can we add the wild card entries like `*.microsoft.com` or `https://www.microsoft.*` to refer the entire domain and it's sub domains?

Answer: No, wildcard entries are not supported. Data contained within the extended URL can fill references sets with unique values due to the variability and volume of URL data. Typically, it is best to create a property that matches the root or header domains and expand on those requirements as needed.

Question 4

Does QRadar has the ability to export and import configurations based on the per domains segregations? In an MSSP deployment, I want to only restore a configurations backup only for a single client to another QRadar instance is that possible?

Answer: No, not at this time.

Question 5

Does the User Behavior Analytics app support multi tenancy?

Answer: No, multi tenancy is not supported currently is any QRadar application. This functionality is being looked at to be added in a future release.

Domain & Tenant Questions (Continued)

Question 6

Can I have log sources with same log source identifier and log source type?

Answer: The only way to have two log sources of the same type and same Log Source Identifier is if they are using different protocol types.

In an overlapping IP scenario, the system does not end up with two log sources. What really happens is that one log source with (for example) Log Source Identifier=10.10.10.10 ends up actually collecting logs from two different physical machines, each with IP address 10.10.10.10. Each individual event can be tagged with a domain, and in the case of a shared log source situation like this, the separation is done using custom properties.

If there is some field in the events that can be used to differentiate between events for domain A versus events for domain B, then you could create a custom property to capture this field's value for the log source type in question, then assign particular values of that property to each domain. So all events get linked to a single log source which is domain-agnostic, but each event received by that log source is tagged for either domain A or domain B based on the value of the custom property

Domain & Tenant Questions (Continued)

Question 7

Is there a way to create an advanced search (AQL) to get the EPS rate for each specific tenant?

Answer: We do not keep track of EPS rates on a per-tenant basis by default at this time. If you wanted to create a query to track EPS data, it would be a big query where you are counting domains over time, but it should be possible to do. We are looking in to this question to provide an answer and an example query. We'll likely take this follow-up to the forums to answer.

Question 8

If I want to use an advanced query to find a domain, is there a way to do so without using the domain ID?

Answer: Yes, you need to use DOMAINNAME(domainid) instead of just domainid in your advanced search. The DOMAINNAME function will look up the name for you and can be used with matches, imatches, like, ilike, etc.

Question 9


Is there a way to query the lack of a domain in an advanced search parameter?

Yes, if you wanted to audit for data that is not assigned to a domain, you could use use `'NULL' AS Domain` in your advanced search query to help locate this data.



THANK YOU

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