



Form Details:

Ensure you select **Save As** if completing this form for a new customer.

Customer Name:

Date:

Integration Team Member

Select the field and use the date picker

Integration Type

Please check the integration type being validated:

Direct Integration

Platform Partner Validation

Parcel Send Web UI with API Calls (Hybrid Model)

Partnership Agreement

If the integration is via a 3rd Party, Platform Partner or a combination of both, please confirm that the license agreement has been signed and returned for execution.

API License Agreement Signed:

Execution Date: select date the agreement was executed:

Yes*

* field becomes mandatory if **Yes** is selected

No

Select the field and use the date picker

Label Type

Please check label type implemented:

Generating Own Labels

Generating Labels via API



Product Features

Australia Post

Authority to Leave (ATL)
Signature on Delivery
Dangerous Goods
Notifications and Tracking
Returns
Other/s - *please specify:*

StarTrack

Authority to Leave (ATL)
Signature on Delivery
Dangerous Goods
Notifications and Tracking
Returns
Transfers
Other/s - *please specify:*

Lodgement Plan

Describe the integration workflow and plan:

Consolidation

Is a process required to ***consolidate freight onto a single consignment?***

**If Yes, please describe consolidation process:*

Yes*

No

API Calls

Please select all API Calls implemented:

Create Shipment

Create Labels

Get Labels

Update Item

Delete Item

Get Dangerous Goods Form

Create Order from Shipments

Get Order Summary

Get Accounts

Get Item Prices

Get Shipments

Update Shipment

Delete Shipment

Validate Suburb

Track Items

Get Order

Create Order Including Shipment

Get Shipment Price

Calculate Estimated time of travel

Get Adhoc Pickups

Create Adhoc Pickups

Lookup Serviceability



JSON Payloads

Please provide JSON payloads for each request response for your primary workflow and all secondary workflows.

Order Summary

Please check hard-copy Order Summary implemented:

Generating Own

Generating via API

Address Validation

Describe the method and tools used to validate addresses:

Error Handling

Describe the error handling methods applied to the integration. The intent of this section is to ensure that sufficient error handling is implemented to capture the error and provide sufficient information about the error in order for the relevant parties to troubleshoot the issue. This should include information provided back to the end user (error messages need to contain sufficient information to enable further investigation).

Describe the process to troubleshoot errors – including who is responsible: