
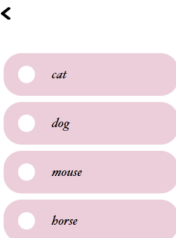





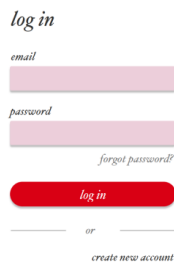
Usability Evaluation Report

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Usability Evaluation Using Nielsen's Heuristics

The following table summarizes all findings from group members. It includes a brief description of the issues, a supportive screenshot, a severity rating of the issue, and suggestions for improvement.

No	Heuristic	Description of the Issue	Screenshot	Severity	Suggested Improvement
1	H1-1: Simple & natural dialog				
2	H1-2: Speak the users' language	"Help"-page contains some unclear lingo.		0	Instead of using lingo, use language that everyone is familiar with.
3	H1-3: Minimize users' memory load	User does not see past choices of interests if they exit a category and return to the same one.		2	Selected interests should stay selected for the duration of the session.
4	H1-4: Consistency	Lack of back arrows that redirect the user to the previous page is missing in some views.		2	Usage of a similar arrow icon to describe going back in all the menus in which the user might want to back out.
5	H1-4: Consistency	Help section navbar doesn't have hover effects.		1	Fix css styling.
6	H1-5: Feedback				

7	H1-6: Clearly marked exits	When a language is selected, there is no escape from the following page. If you choose an incorrect language that you don't understand, it's not possible to use the product.		3	Return option should be added.
8	H1-6: Clearly marked exits	Login doesn't have a back arrow like other views. User can only exit login by clicking "create new account"		2	A back arrow should be implemented for the login screen.
9	H1-7: Shortcuts	Minimal customization and personalization options for shortcuts.	-	0	The software is simple, there is really no need for further customization or personalization at this point. In the future, keyboard shortcuts could be implemented.
10	H1-8: Precise & constructive error messages				


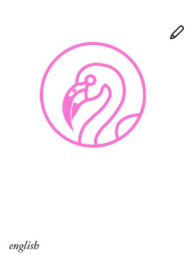
11	H1-9: Prevent errors	Bottom navbar on the guest login page should not be there. This was added to the Figma design accidentally, so the developer implemented this.		3	The navbar and its functionality should be deleted from the page.
12	H1-9: Prevent errors	User can have empty fields in their profile if they edit their profile and delete all the fields. This can lead to major issues, such as not being able to login.		4	Changes should be prevented from being saved or reverted to previous values if the user exits edit profile when fields are empty.
13	H1-9: Prevent errors	If a user exits the matching session, there is no way to restore the session. They will need to start a new one.		2	A confirm check if the user is exiting the session.

Table 1. Found usability issues