GOLLAPALLI SHIVATEJA

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PROFESSIONAL SUMMARY

Dynamic and results-driven engineering graduate with expertise in AI, machine learning, and software development. Adept at developing scalable and intelligent solutions, including AI-enabled phishing detection systems. Strong analytical and problem-solving skills with a passion for innovation and cybersecurity.

EDUCATION

Nalla Narasimha Reddy Education Society Hyderabad,Telangana **2022 – 2025**
B.Tech - Computer science and Engineering (current) CGPA-8.38 *Hyderabad, Telagana*

KBR Engineering College,Bhongir **2019 – 2022**
Diploma- Civil Engineering - CGPA -8.3 *Bhongir , Telagana*

PROJECTS

AI-Enabled Phishing Detection Plugin | Python, TensorFlow, Scikit-learn **2024**

- Developed a plugin leveraging machine learning algorithms to identify and prevent phishing attempts in real-time, enhancing cybersecurity measures for users and organizations
- Integrated natural language processing (NLP) and pattern recognition techniques to detect suspicious language,unusual sender information, and other common phishing indicators.
- Trained models on a large dataset of phishing and legitimate communications, achieving [X]precentage accuracy in distinguishing phishing attempts with minimal false positives.

Dialogue System for Personalized Customer Support | Flask,Firebase-admin,Mysql-Connector **2025**

- Built an AI-powered customer support chatbot using Flask, Sentence Transformers, and ChromaDB for context-aware, multi-turn conversations.
- Integrated Firebase Realtime Database and MySQL for real-time chat handling and personalized responses based on user history.
- Enhanced customer experience by delivering intelligent, human-like replies while reducing manual support workload.

TECHNICAL SKILLS

Languages: C programming, Java ,Python
Web Development: SQL, HTML/CSS
Developer Tools: VS Code, PyCharm, Canva
MS Office Tools: Ms-Word, Ms-Excel, Ms-PowerPoint

SOFT SKILLS

- Time management
- Leadership skills

CERTIFICATIONS

- DCA
- Smart India Hackton
- Revit
- App Expo (RESQ Security app) at Techprogram in NNRG collage
- GEN AI hackton in NNRG Collage
- Paper Publication

EXTRACURRICULAR ACTIVITIES

- Participated in Hackton .2024
- NSS Coordinator
- Participated in prochams 2024