GOMOLEMO KOTOTSI



PERSONAL INFORMATION

I am a principled young man who is committed to doing work with the highest competency and a great deal of enthusiasm. I constantly find ways to learn and to improve myself so that I may have a great command of skills. I am well coordinated and I derive pleasure from working as a team, for it serves as a good platform to learn more from others and as well presenting my ideas during the process

CONTACT INFORMATION

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References

Old Mutual Limited:

Team Leader: Miss Jessie Mokapela Contact: 0733688341

University of Pretoria Statistics Department

Senior Lecturer/Supervisor: Mr. Lindo Magagula, Contact: 0711022189

University of Pretoria Residence:

Head of Residence: Mr. Steven Ball contact: 0836777677

Curriculum Vitae

WORK BACKGROUND

Trainnee Call Centre Agent (Customer Services & IT Systems)

OLD MUTUAL LIMITED, OCT 2020- PRESENTLY

- Dealt with client queries via telephone, bizagi, omunet and craft in adherence with Call Centre standards under minimal supervision.
- Update workflow Systems for BackOffice(Old Mutual Branches) that can not process at branches.

Teaching Assistant(Junior Personnel)

UNIVERSITY OF PRETORIA FEB. - NOV 2020

- Lectured and tutored statistics for first years in the faculty of Economics and Management Sciences both contact and online classes.
- Assisted senior lecturers with the administration of sorting scripts, preparing memos, and aiding students with using software to obtain statistical outputs.

ACADEMIC TRAINING

UNIVERSITY OF PRETORIA

BCOM HON DEGREE IN STATISTICS AND DATA SCIENCE, JAN 2020- JAN 2020

Modules:

- -Research Reporting, Regression Analysis, Statistical Learning, Multivariate Techniques, Simulation and Computation, Capita Selecta, and Behavioural Analytics.
- Unable to complete due to financial constraints(1 module left)

UNIVERSITY OF PRETORIA

BCOM DEGREE ECONOMICS, FEB 2017- APR 2020

- -Core Modules:
- Macroeconomics, Microeconomics, Public Economics, International Economics, Statistics, and Data Science.

PESIDENT MANGOPE TECHNICAL & COMMERCIAL HIGH SCHOOL

CIVIL TECHNOLOGY STUDENT, JAN 2014 - DEC 2016

- -Subjects:
- Setswana Home Language, English FAL, Mathematics, Physical Science, Civil Technology, Engineering Graphics and Design, Life-Orientation, and Business Studies.

CERTIFICATIONS

- Introduction to Data Analytics
- Business Analytics with Excel
- Learning Python
- SQL: Data Reporting and Analysis
- National Senior Certificate
- Mentorship Certificate, STARS Mentorship, TuksVillage, and University of Pretoria's Student Development Department.
- Residence Management Committee Leadership Certificate

SKILLS:

- -Proficient in Microsoft Products(PowerPoint, Word, Outlook, Excel)
- Python, R, SAS, VBA, and STATA.
- Power BI, DAX, Talend ETL and SQL

DATA ANALYTICS PORTFOLIO PERSONAL PROJECTS:

1. The Department of Planning, Transport, and Infrastructure(DPTI) Crash and Casualties in Western Economies:

(Presently working on this project in my leisure time)

2. XYZ Pharmaceuticals Company Sales Performances Review:

The international pharmaceutical company requested a designed dashboard that analyzed the sales of the products across various regions and brands. So I used the company's full database to create a chart with user control functionality, so users can easily see the total Sales and "commission of external agents" categorized by brand and region.

3. IMDB Movies Ratings:

Extracted the IMDB rating data of top-rated movies on the IMDB movie website since the 1920s. The sample of 2500 was then imported, transformed, and loaded into Power BI and then I created interactive Dashboards to view which decade had the most top-rated movies, highest ratings, and had the most movies in the top 10.

4. Sales Prediction Model:

The data consisted of data of the marketing department segments of advertisement through newspapers, tv, and youtube used to generate revenue/sales for the company. I used python to create a multiple linear prediction model to predict/forecast sales for the company. Afterward, I used the output from python to provide an easy-to-read interactive dashboard and report in Power BI.

5. Online E-commerce Company Sales Performance Review:

The Online E-Commerce Company wants to design a Sales dashboard to analyze the sales based on various product categories. The company wants to add user control for product categories, so users can select a category and can see the trend month-wise and product-wise accordingly.