



# RAFAEL GONÇALVES FERNANDES

Cloud Computing  
Student

## CONTACT ME



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5, Rue de la chiers,  
Pétange, Luxembourg

## SKILLS

- Teamwork
- Leadership
- Effective Communication
- Technical Troubleshooting
- Attention to Detail
- Problem Solving

## LANGUAGE

- Portuguese: C2
- English: B2
- German: B1
- French: B1
- Luxembourgish: B1

## ABOUT ME

I am a responsible, adaptable, and highly motivated Cloud Computing student, eager to contribute my skills and knowledge in a professional setting.

## EXPERIENCE

### IT Technician

24/07/2022 - 02/09/2022

#### Cigl Pétange Asbl

- Assisted with basic IT support tasks, including troubleshooting hardware and software issues.
- Supported students and staff with technical inquiries, gaining experience in customer service.
- Helped maintain and organize IT equipment, ensuring readiness for school use.

### IT Technician

8/09/2023 - 27/10/2023

#### Cigl Pétange Asbl

- Assisted with basic IT support tasks, including troubleshooting hardware and software issues.
- Supported students and staff with technical inquiries, gaining experience in customer service.
- Helped maintain and organize IT equipment, ensuring readiness for school use.

## EDUCATION

### BTS Cloud Computing

2024-....

### Lycée Guillaume Kroll

2020-2024

### Lycée technique de Lallange

2016 - 2020

### Ecole Grand Rue Annexe W.

2010-2016

## LINKEDIN

