Account No: 5591844813-9

Statement Date: 12/04/2018

Due Date: 12/26/2018

# Service For:

Nick Gondek 241 SUNSET AVE SANTA CRUZ, CA 95060

# Questions about your bill?

Monday-Friday 7 a.m.-9 p.m. Saturday 8 a.m.-6 p.m. Phone: 1-800-743-5000 www.pge.com/MyEnergy

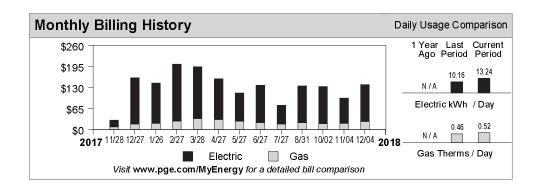
#### **Local Office Address**

1955 41st Avenue, #B2 Capitola, CA 95010

# **Your Account Summary**

Amount Due on Previous Statement	\$98.09
Payment(s) Received Since Last Statement	-98.09
Previous Unpaid Balance	\$0.00
Current PG&E Electric Delivery Charges	\$79.52
Monterey Bay Community Power Electric Generation Charges	35.10
Current Gas Charges	25.04

Total Amount Due by 12/26/2018	\$139.66
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## Important Messages

Winter electric baseline season The winter Tier 1 (baseline) season began on November 1. Your total Tier 1 quantities were calculated using your daily winter baseline allowance starting November 1 and your daily summer baseline allowance for any days in your billing period before November 1.

Your current electricity rate Your electricity usage is currently billed on a rate for a single-family home or common-use area of a multi-family complex. If this is incorrect, please call us at 1-800-743-5000 for a free rate analysis.

Continued on page 6

Please return this portion with your payment. No staples or paper clips. Do not fold. Thank you.

#### 99905591844813900000139660000013966



Account Number: 5591844813-9 12/26/2018

Due Date:

**Total Amount Due:** 

\$139.66

Amount Enclosed: \$

NICK GONDEK 241 SUNSET AVE SANTA CRUZ, CA 95060-6335

PG&E BOX 997300 SACRAMENTO, CA 95899-7300



Account No: 5591844813-9

Statement Date: 12/04/2018

Due Date: 12/26/2018

# Important Phone Numbers - Monday-Friday 7 a.m.-9 p.m., Saturday 8 a.m.-6 p.m.

# Customer Service (All Languages; Relay Calls Accepted) 1-800-743-5000 TTY 7-1-1

Servicio al Cliente en Español (Spanish) 華語客戶服務 (Chinese) 1-800-660-6789

1-800-893-9555

Dịch vụ khách tiếng Việt (Vietnamese)

1-800-298-8438

Business Customer Service

1-800-468-4743

#### Rules and rates

You may be eligible for a lower rate. To learn more about optional rates or view a complete list of rules and rates, visit www.pge.com or call 1-800-743-5000.

If you believe there is an error on your bill, please call 1-800-743-5000 to speak with a representative. If you are not satisfied with our response, contact the California Public Utilities Commission (CPUC), Consumer Affairs Branch (CAB), 505 Van Ness Avenue, Room 2003, San Francisco, CA 94102, 1-800-649-7570 or 7-1-1 (8:30 AM to 4:30 PM, Monday through Friday) or by visiting www.cpuc.ca.gov/complaints/.

To avoid having service turned off while you wait for the outcome of a complaint to the CPUC specifically regarding the accuracy of your bill, please contact CAB for assistance. If your case meets the eligibility criteria, CAB will provide you with instructions on how to mail a check or money order to be impounded pending resolution of your case. You must continue to pay your current charges while your complaint is under review to keep your service turned on.

If you are not able to pay your bill, call PG&E to discuss how we can help. You may qualify for reduced rates under PG&E's CARE program or other special programs and agencies may be available to assist you. You may qualify for PG&E's Energy Savings Assistance Program which is an energy efficiency program for income-qualified residential customers.

#### Important definitions

**Rotating outage blocks** are subject to change without advance notice due to operational conditions.

**Tier 1/Baseline allowance:** Some residential rates are given a Tier 1/Baseline allowance - a CPUC approved percentage of average customer usage during summer and winter months. Your Tier 1/Baseline allowance provides for basic needs at an affordable price and encourages conservation. Your allowance is assigned based on the climate where you live, the season and your heat source. As you use more energy, you pay more for usage. Any usage over your baseline allowance will be charged at a higher price.

**High Usage:** An increased price per kWh whenever electricity usage exceeds four times the Baseline Allowance (Tier 1) in a billing period. This charge does not apply to Time-of-Use rate plans.

**DWR bond charge:** Recovers the cost of bonds issued by the Department of Water Resources (DWR) to purchase power to serve electric customers during the California energy crisis. DWR bond charges are collected on behalf of DWR and do not belong to PG&E.

**Power Charge Indifference Adjustment (PCIA):** Ensures that non-exempt customers under PG&E's GT and ECR rate schedules or who purchase electricity (generation) from non-PG&E suppliers pay their share of generation costs.

**Gas Public Purpose Program (PPP) Surcharge.** Used to fund state-mandated gas assistance programs for low-income customers, energy efficiency programs, and public-interest research and development.

Visit www.pge.com/billexplanation for more definitions. To view most recent bill inserts including legal or mandated notices, visit www.pge.com/billinserts.

Your Electric Charges Breakdown	
Conservation Incentive	-\$4.12
Transmission	14.01
Distribution	39.35
Electric Public Purpose Programs	6.17
Nuclear Decommissioning	0.09
DWR Bond Charge	2.40
Competition Transition Charges (CTC)	0.58
Energy Cost Recovery Amount	-0.02
PCIA	14.61
Taxes and Other	6.45
Total Electric Charges	\$79.52

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Please do not mark in box.	For system u	ise only
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## **Update My Information (English Only)**

Please allow 1-2 billing cycles for changes to take effect

#### Account Number: 5591844813-9

Change my mailing addr	ress to:		
City	State	ZIP code	
Primary	Primary	211 00dc	
Phone #	Email		

## Ways To Pay

- · Online at www.pge.com/waystopay
- PG&E's Mobile Bill Pay
- By mail: Send your payment along with this payment stub in the envelope provided.
- By debit card, Visa, Mastercard or Discover: Call 1-877-704-8470 at any time. (Our independent service provider charges a fee for each transaction.)
- At a PG&E payment center or local office: To find a payment center or local
  office near you, please visit www.pge.com or call 1-800-743-5000. Please bring
  a copy of your bill with you.



Due Date: 12/26/2018

# **Details of PG&E Electric Delivery Charges**

10/26/2018 - 11/27/2018 (33 billing days)

Service For: 241 SUNSET AVE Service Agreement ID: 5598825988 Rate Schedule: E1 T Residential Service

10/26/2018 - 10/31/2018	Your Tier Us	age	1	2	
Tier 1 Allowance	42.00	kWh	(6 day	/s χ 7.	0 kWh/day)
Tier 1 Usage	42.000000	kWh	@ \$0.21	536	\$9.05
Tier 2 Usage	33.990000	kWh	@ \$0.28	478	9.68
Generation Credit					-8.19
Power Charge Indifference Adjust	ment				2.54
Franchise Fee Surcharge					0.04
City of Santa Cruz Utility Users' T	ax (8.500%)				1.11

11/01/2018 - 11/27/2018	Your Tier Us	age	1 2	
Tier 1 Allowance	229.50	kWh	(27 days x 8.5	kWh/day)
Tier 1 Usage	229.500000		@ \$0.21536	\$49.43
Tier 2 Usage	131.270000	kWh	@ \$0.28478	37.38
Generation Credit				-38.89
Power Charge Indifference Adju	stment			12.07
Franchise Fee Surcharge				0.20
City of Santa Cruz Utility Users'	Tax (8.500%)			5.10

# Total PG&E Electric Delivery Charges \$79.52

2018 Vintaged Power Charge Indifference Adjustment

# Electric Usage This Period: 436.760000 kWh, 33 billing days ---- = Average Daily Usage 13.24 18 ----- 6 ------ 6 ------- 6 ------- 10/26 10/29 11/01 11/04 11/07 11/10 11/13 11/16 11/19 11/22 11/25

### **Service Information**

Meter # 1008412443
Total Usage 436.760000 kWh
Baseline Territory T
Heat Source B - Not Electric
Serial D
Rotating Outage Block 2A

Due Date: 12/26/2018

# **Details of Monterey Bay Community Power Electric Generation Charges**

10/26/2018 - 11/27/2018 (33 billing days)

Service For: 241 SUNSET AVE

Service Agreement ID: 5599193654 ESP Customer Number: 5598825988

10/26/2018 - 11/27/2018

Rate Schedule: E1

Generation 436.760000 kWh @ \$0.07379 \$32.23

Net Charges 32.23

\$35.10

Utility Users' Tax 2.74 Energy Surcharge 0.13

Est. MBCP Rebate for current charges \$0.97

# Total Monterey Bay Community Power Electric Generation Charges

#### Service Information

Total Usage 436.760000 kWh

For questions regarding charges on this page, please contact:

MONTEREY BAY COMMUNITY POWER 1-888-909-6227

www.mbcommunitypower.org

# **Additional Messages**

Monterey Bay Community Power provides electricity to the counties of Monterey, Santa Cruz, and San Benito entirely from renewable and hydroelectric resources.

MBCP is a not-for-profit public agency and sets its rates to be competitive with PG&E. MBCP also provides all customers with periodic rebates for their energy costs. Visit **mbcommunitypower.org** or call **(888) 909-6227** (MBCP) to learn more.

PG&E continues to provide all electric delivery, billing, and gas services for MBCP territory. Please contact PG&E for related issues.



Due Date: 12/26/2018

# **Details of Gas Charges**

10/27/2018 - 11/28/2018 (33 billing days)

Service For: 241 SUNSET AVE Service Agreement ID: 5597656629 Rate Schedule: G1 T Residential Service

10/27/2018 – 10/31/2018 Your Tier Usage 1 2

 Tier 1 Allowance
 3.45 Therms
 (5 days x 0.69 Therms/day)

 Tier 1 Usage
 2.575760 Therms @ \$1.20821
 \$3.11

 Gas PPP Surcharge (\$0.08849 /Therm)
 0.24

 City of Santa Cruz Utility Users' Tax (8.500%)
 0.26

11/01/2018 – 11/28/2018 Your Tier Usage 1 2

 Tier 1 Allowance
 50.12 Therms (28 days x 1.79 Therms/day)

 Tier 1 Usage
 14.424240 Therms @ \$1.28806
 \$18.58

 Gas PPP Surcharge (\$0.08849 /Therm)
 1.27

 City of Santa Cruz Utility Users' Tax (8.500%)
 1.58

# **Total Gas Charges**

\$25.04

# Therms ----- = Average Daily Usage 0.52 5 4 3 2 1 0 10/27 10/30 11/02 11/05 11/08 11/11 11/14 11/17 11/20 11/23 11/26

### Service Information

Meter#	527811A
Current Meter Reading	9,335
Prior Meter Reading	9,319
Difference	16
Multiplier	1.050947
Total Usage	17.000000 Therms
Baseline Territory	T
Serial	D

# Gas Procurement Costs (\$/Therm)

10/27/2018 - 10/31/2018 \$0.27383 11/01/2018 - 11/28/2018 \$0.35368

Due Date: 12/26/2018

# Important Messages (continued from page 1)

**CARE Program** You may qualify for a monthly discount with the California Alternate Rates for Energy (CARE) Program. To find out more and apply online, visit **www.pge.com/care**.

Usted podría reunir los requisitos de un descuento mensual con el California Alternate Rates for Energy Program (CARE). Para obtener más información y hacer su solicitud en Internet, visite www.pge.com/espanol/care.

**Neighborhood payment centers** Did you know it's **FREE** to pay your PG&E bill at any of our 600 authorized neighborhood payment centers? Payments made by 5 p.m. will post to your PG&E account the same day. Locations and times of operation may be more convenient for your schedule. Call **1-888-743-0011** to find a location near you.