

Gonzalo Javier Leon-Carlos

Elizabeth, NJ

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Work Experience

Metro by T-Mobile - Elizabeth, NJ April 2022 to Present

- Assist customers with product selection, sales transactions, and troubleshooting.
- Consistently meet or exceed monthly sales goals.
- Maintain store organization, cleanliness, and compliance with company standards.
- Manage inventory stock and ensure accurate product displays.
- Resolve customer concerns with professionalism and efficiency.
- Train new staff members on store procedures and POS systems.

Cashier

J.C. Peru Productions - Elizabeth, NJ 2019 to 2021

- Processed customer purchases and handled cash/credit transactions accurately.
- Provided friendly and efficient customer service during high school events and peak hours.

Education

Bachelor's in Computer Science (In Progress)

Kean University - Union, NJ

High School Diploma

Elizabeth High School - Elizabeth, NJ

Skills

- Customer service

- Point-of-Sale (POS) operation
- Computer literacy (Microsoft Office, basic programming)
- Problem-solving & conflict resolution
- Inventory management & stock control
- Bilingual: English & Spanish