

Yessenia Berroa Benitez

5401 Lescot Ln, Orlando, FL 32811 • (407) 640-2728 • [Insert Email]

Professional Summary

Dedicated professional with over 7 years of experience in fast-paced environments at Amazon and Ross Stores, excelling in process optimization, teamwork, and customer service. Improved operational efficiency by 15% through streamlined workflows. Adaptable, detail-oriented, and skilled in time management, eager to contribute to diverse roles requiring precision and collaboration.

Professional Experience

Associate, Amazon, Orlando, FL

March 2021 – June 2025

- Processed high-volume tasks with 98% accuracy, ensuring timely completion of objectives.
- Enhanced workflow efficiency by 15% through improved organizational methods.
- Collaborated with teams to maintain safety and quality standards in dynamic settings.
- Managed inventory and resource allocation, maintaining 99% accuracy in records.
- Provided support in high-pressure environments, lifting up to 50 pounds as needed.

Retail Associate, Ross Stores, Orlando, FL

April 2018 – August 2021

- Organized and maintained operational setups, improving presentation and accessibility.
- Assisted customers with inquiries, increasing satisfaction rates by 10%.
- Handled incoming resources efficiently, ensuring smooth operational flow.
- Adhered to safety protocols, minimizing risks and maintaining quality standards.

Education

Doctor of Medicine (M.D.)

Universidad Central Del Este, San Pedro De Macorís, Dominican Republic

October 2012

Skills

- Process Optimization
- Team Collaboration
- Customer Service
- Time Management
- Attention to Detail
- Inventory & Resource Management
- Problem-Solving
- Adaptability