

## **Gonzalo Godinez**

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### **Quality Control Analyst**

Quality Control Analyst with experience quickly identifying quality problems and recommending solutions. Strengths in identifying and troubleshooting problems. Key skills include:

- Technical: Extensive experience in Operating Systems IBM Mainframe Complexes | IBM OS | Microsoft products | Windows | MVS | VM/CMS | UNIX.
- Vast Experience in Languages and Programming Tools such as COBOL | Power Builder | Visual Basic | DCL | CA 7 | TSO/ISPF | DCL | VMS | CLIST | Syncsort | FileAid | SPUFI | QMF | Xpediter | Endeavor | Query search.
- Great experience with Database and Data Communications DB2 | SQL-DC/DS | Oracle | VSAM | CICS | Power Builder | IDMS | Oracle | IMS | JCL.

### **Work Experience**

**US Bank, Elavon, Centennial, CO**

**August 2017 - Present**

#### **Quality Analyst**

Audit Elavon Gateway Fuse Box System New and existing Merchant accounts, (Elavon provides the credit card machines that businesses, including hotels, restaurants, retail, and healthcare businesses, use to execute in person credit card transactions).

- Audit Maintenance. DBA, Customer Names, Ownership Types, Contacts, Address, Contract Information, OFAC Information, Tax numbers, Main Processor System Number, Sales Rep, Vendor Name, Point of Sale Info, Type Payment Processor Values, Auto Close times, DDA and Routing Bank Numbers, Authorization Payment Programs, Encryption Types, Token types, Terminal Distribution, Notifications.
- Audit Hotel Chain Ownership Changes, Customer Integration batch uploads. Audit new and existing merchant accounts.
- Completed around 2500 Audits above mentioned and 400 Hotel Ownership audit changes (Elavon Hotel credit card processing system. Make sure the proper process takes place when a new Owner takes possession of new hotel by making sure all the proper risk and hotel data fields are validated according to U.S. Bank Elavon business lines).
- Utilized DB2 Queries to perform Project Maintenances and New batch Upload Audits.
- Provided training to New Employees.

**Kennedy High School, Pomona, Brighton, Northfield, Prairie V, Thornton, January 2010 - December 2022**

Adams City, Ralston Valley, Westminster, CO, University of Northern Colorado

#### **Varsity Head Coach**

Lead the High School Girls Soccer Program including teaching Strength and Conditioning, Soccer defensive and offensive drills and how to become a better person athletically, academically and in life in General.

- Applied various European and Latin American coaches techniques and tactics to develop a successful HS Soccer program by combining these tactics to adopt them to the year-to-year student athletes' population.

**Guaranty Home Mortgage, Westminster, CO**

**May 2004 - August 2017**

#### **Mortgage Data Analyst**

Uploaded various types of Mortgage Loans including FHA Loans on our Point system, Maintained customer database.

- Consolidated an easy Online point application to improve mortgage processing times for Loan officers.

**Southern California Edison Int'l, California, CA****August 2003 - April 2004****Systems Testing Consultant**

Conducted System testing COBOL / CICS and GUI programs for their new production system. Monitored daily CICS new transactions reporting defects to developers.

- Developed DB2 SQL statements and shell scripts to Validated data and results.
- Set up data to process CICS transactions based on their meter set order request improving testing result times.

**MCI WorldCom (Verizon), Denver, CO****August 1997 - August 2003****Senior Systems Analyst**

Dollars collected reporting Team Lead MCI Legacy and GUI Systems. Analysis and developed Dollars Collected System. On call.

- Improved Exception Management Processing.
- Integrated Legacy systems to GUI Credit and Collections Systems for Customers rep to be able to provide clear screen data when contacting customers.
- Designed financial interfaces to create batch processing.
- Developed UNIX shell scripts and Oracle procedures to Load Daily customer payments and General Customer information.
- Generated daily, weekly, and monthly Financial Information executive reports.
- Performed Oracle Monthly Maintenance.

**Newtel Communications St John's, NFLD, Canada****November 1995 - June 1997****Senior Systems Analyst**

Analyzed Municipal Tax System to interface it to the telephone Core Architecture. Designed and analyzed functional and technical specifications that produced the daily, weekly, and monthly Telephone VSAM Production files.

- Developed procedures that report the daily online and batch interfaces with their IMS databases using db2-Cobol-SQL.

**Education****Mechanical Engineering (Area), University of Mexico at Mexico City****Bachelor of Science in Industrial Engineering, Emphasis on Information Technology, Mexico City**