

Gonzalo Santos

Full Stack Developer

Contact

Address
Valladolid, España, 47008

Phone
665-672-486

E-mail
gsantosorellana.dev@gmail.com

Skills

Agile Methodology

HTML5, CSS3, JavaScript, React, Angular, Node.js, mongoDB, PHP

Multitasking Abilities

Problem-Solving

Self-Motivated

Teamwork and Collaboration

Languages

Spanish
Excellent

English
Good

Organized and reliable with experience managing multiple priorities with a positive attitude. Willing to take on additional responsibilities to achieve team objectives.

Education

2022-02 - 2022-05	Bootcamp: Full Stack Developer <i>Upgrade Hub - Madrid</i> 10 week intensive Full Stack bootcamp where I've acquired and developed both Frontend and Backend skills, as well as Agile and CRUD methodology.
2012-09 - 2014-06	HNC (Grado Superior): Regulation And Control of Automatic Systems <i>IES Julián Marías - Valladolid</i> HNC - Certificate of Higher Education (Grado Superior) in PLC programming.
2009-09 - 2011-06	VET (Grado Medio): Electrotechnical Devices And Installations <i>Centro Didáctico Formación - Valladolid</i>

Certifications

2022-01	Android App Development
2022-03	React.js - Academind (50h)

Experience

2020-07 - 2022-01	QA Manager Mutua Madrileña <i>Teyamé 360 SL, Madrid</i> Responsible for the Quality department in the Auto, Home and Life insurance lines, performing the following tasks: <ul style="list-style-type: none">• Coordination and management of the QA team.• Training of new employees.• Elaboration of Action Plans.• Regular meetings with the client.• Resolution and management of claims.
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2017-03 -
2020-07

Coordinator Mutua Madrileña

Teyamé 360 SL, Madrid

- Supervision of agents and team.
- Achievement of daily sales and service level objectives.
- Training of new recruits.
- Shift and day closing reports to the client.

2010-11 -
2017-04

Store Manager

IRIS SL, Valladolid, Castilla y León

- Reviewed and monitored scheduling, purchases and other expenses to maintain quarterly budget.
- Performed statistical operations to improve operations and forecast team needs.
- Coached sales associates in product specifications, sales incentives and selling techniques, significantly increasing customer satisfaction ratings.