Hi,

Stadia refunded my purchases. However, most of the refund went to Google Play balance, and 5 other refunds went to my old card. I am so confused:

1. I have only purchased $50 worth of Google Play balance in total. How come most of the refund worth $307.25 went to Google Play Balance?

GCC.4820-1422-9153-30668 = $59.99 ($26.10 + $2.11)

GCC.4891-0581-4284-19034 = $39.99 ($0.00 + $0.00)

GCC.4851-6933-3407-09195 = $39.99 ($21.70 + $1.70)

GCC.4874-5337-5110-10250 = $79.99 ($65.09 + $5.10)

GCC.4830-6885-6457-61087 = $59.99 ($32.55 + $2.55)

GCC.4887-7345-0868-75506 = $99.99 ($108.79 + $8.80)

GCC.4851-4998-7808-18758 = $59.99 ($21.54 + $1.75)

2. There are 5 purchases went to my old card. I don't know which company that card was from. It has been a while, can I get a refund to my new card?

GCC.4843-1682-7344-43193 = $79.99 ($75.94 + $5.95) (Mastercard •••• 7063)

GCC.4850-6193-4484-22935 = $59.99 ($65.27 + $5.28) (Discover Two •••• 4794)

GCC.4845-3905-1287-36892 = $19.99 ($10.85 + $0.85) (Discover •••• 0789)

GCC.4801-1304-5871-97287 = $89.99 ($39.06 + $3.06) (Discover •••• 0789)

GCC.4888-6526-7862-20572 = $59.99 ($26.04 + $2.04) (Discover •••• 0789)

Note: The format 🡪 Order Number = Price (Total + Tax) (Refund Method).

Thank you,

Hendry

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