

Kyle Parks

IT Professional | Full Stack Developer

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Relevant Experience

Freelance Full-Stack Developer | *The Shed*

June 2023 - Current

- ◆ Collaborated with client to design a contemporary gym website with the goal of increasing customer acquisition and growing market awareness.
- ◆ Employed React and Bootstrap for a modern and standard-compliant UI.
- ◆ Managed codebase using GitHub, ensuring efficient change tracking for ongoing enhancements.

Freelance Full-Stack Developer | *New Wood Designs*

September 2023 - Current

- ◆ Partnered with a client to craft a portfolio website highlighting his Carpentry Work and repositioning his brand toward custom furniture craftsmanship.
- ◆ Leveraged React and Bootstrap for a sleek, mobile-responsive front-end design that adheres to best practices.
- ◆ Managed project codebase on GitHub, facilitating change tracking for subsequent updates.

MSP Field Technician | *Intermax Networks*

December 2022 – June 2023

- ◆ Provided remote and on-site IT support, managed Office 365 and Azure AD, and oversaw security and performance for 100+ businesses on the Managed Service Provider's desktop team.

Client Support Technician | *Northern Quest Resort & Casino*

August 2021 - October 2022

- ◆ Mentored junior IT team members, ensuring efficient client-support ticket resolutions, and led significant projects like office relocations.
- ◆ Managed Office 365 and Adobe licenses while maintaining Active Directory permissions and overseeing data integrity in SQL databases.

Education

University of Washington | *Coding Bootcamp*

December 2022 - Current

North Idaho College | *Computer Science courses*

February 2018 - March 2019

Skills and Tools

Software Engineering

- ◆ HTML
- ◆ CSS
- ◆ JavaScript
- ◆ React
- ◆ Node.js
- ◆ MongoDB
- ◆ Python
- ◆ Express.js

IT & Customer Support

- ◆ Firewall
- ◆ Windows 7, 8, 10, 11 troubleshooting
- ◆ Windows 2019 server
- ◆ Active Directory, Group Policy
LAN/WAN Configuration
- ◆ IT A/V
- ◆ Customer Service
- ◆ Asset Management & Procurement
- ◆ Issue Prioritization, Resolution, Escalation & Documentation

Certifications

CompTIA A+ Certified

08/2022 – Exp: 08/2025

Projects

The-Shed

◆ This project is a web application for The Shed, a local gym in Sandpoint, Idaho owned by Jen Barden. It offers information about the gym, services provided, contact details, and much more!

- Live Website:
<https://goobber33.github.io/The-Shed/>
- GitHub Repository:
<https://goobber33.github.io/The-Shed/>

Business Website

◆ This project was so fun to build. I used React, Bootstrap, and SCSS to build a reactive website to showcase what work I do. I added real data I collected and set my prices.

- Live Website:
<https://kylecparks.com>
- GitHub Repository:
<https://github.com/Goobber33/Kyle-Parks-Business-Site>

Arcanum

◆ My Final Project for my coding bootcamp. I worked with three others in an agile environment to use all the technologies we learned throughout the course. We went big and built a card game, like hearthstone, and we used React, Bootstrap, Node.js, Express.js and a new technology we had never used socket.io to turn our game into multiplayer.

- Live Website:
<https://arcanum.herokuapp.com/>
- GitHub Repository:
<https://github.com/Goobber33/Arcanum>