

Assurant Health Appeals Dept.

April 27, 2016

To Whom It May Concern:

I am formally registering my complaint of fraud. In early December of 2015, my husband, Earl, applied for health insurance for me. After negotiating what he thought was only health insurance, and giving them his credit card information, we began to receive via mail multiple other insurance policies. There were four policies issued that we immediately canceled. The policy numbers were 62584858, 59, 60, and 61.

We received confirmation in the mail that all four policies had been canceled.

We then spent the next 4 months fighting with the credit card company because the charges were still being charged to my husband's credit card. When the charges again showed up this month, I called your company and found to my astonishment that 4 new policies had been opened within days of me canceling the original policies. The agent that is apparently responsible for this fraud is Sean McCloskey (888-290-9060). His name and phone # were given to me by your customer service person. She has subsequently canceled the 4 fraudulent policies numbered 62600000, 1, 2, and 3.

At this time, I want all of my payments refunded to me so I can settle with my credit card company and I want a letter stating all policies have been canceled and will not be reinstated EVER.

I will also be sending a copy of this letter to the Department of Insurance of the state of Indiana and registering a complaint about your company, Assurant, as well as the insurance agent who my husband originally thought was a representative of the government with the assignment of assisting people with maneuvering around the Affordable Care Act. Boy, was my husband duped!

I look forward to an expedient reply. I am moving out of state in the next week. You may contact me via email, mail or phone.

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RECEIVED

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STATE OF INDIANA
DEPT. OF INSURANCE