

Initial Payment Portal & CSR Tool Link

The web addresses below are to be used for BRAND NEW members to submit their initial payment and for Associates to access the NEW CSR Initial Payment Portal link. These links are **NOT** to be used for ongoing payments for existing or migrated members.

Initial Payment Portal & CSR Tool Link			
CA	https://payment-ca.anthem.com/	ME	https://payment.anthem.com/ME/
CO	https://payment.anthem.com/CO/	MO	https://payment.anthem.com/MO/
CT	https://payment.anthem.com/CT/	NY	https://payment.empireblue.com/
GA	https://payment.bcbsga.com/	NV	https://payment.anthem.com/NV/
IN	https://payment.anthem.com/IN/	NH	https://payment.anthem.com/NH/
KY	https://payment.anthem.com/KY/	WI	https://payment.anthem.com/WI/
OH	https://payment.anthem.com/OH/	VA	https://payment.anthem.com/VA/

Customer Service Numbers to make Initial and Future payments over the phone

State	ON Exchange	OFF Exchange
California	(855) 634-3381	(855) 383-7247
Colorado	(855) 453-7031	(855) 383-7249
Connecticut	(855) 738-6644	(855) 837-8537
Georgia	(855) 738-6652	(855) 837-8540
Indiana	(855) 886-6152	(855) 330-1093
Kentucky	(855) 738-6671	(855) 330-1095
Maine	(855) 738-6674	(855) 330-1097
Missouri	(855) 738-6677	(855) 330-1099
New Hampshire	(855) 748-1804	(855) 330-1102
New York	(855) 748-1806	(855) 330-1104
Ohio	(855) 748-1808	(855) 330-1106
Virginia	(855) 748-1810	(855) 330-1108
Wisconsin	(855) 748-1813	(855) 330-1215
Nevada	(855) 711-8949	(855) 330-1217