



March 30, 2016

Keith Johnson  
16843 Valley Blvd. #E-116  
Fontana CA 92335

Document: 141996985  
Policy/Certificate: 62608953  
Company: Time Insurance Company  
Insured: Barbara Reddicks

Dear Keith Johnson:

We received correspondence from Barbara Reddicks regarding the above accident plan. Barbara's March 15, 2016 letter indicates they only signed up for dental coverage. This letter is enclosed for your review.

To complete our review, we will need a written statement from you responding to Barbara's letter. Please be thorough in your response. Include anything you recall regarding conversations you had with Barbara Reddicks as well as any documentation you have to support your statement. In addition, we need you to answer the following question.

The statement you provide may be released to Barbara Reddicks upon request.

Please sign and date your statement and email it to me at [christina.austen@assurant.com](mailto:christina.austen@assurant.com) or fax it to Attn: Christina Austen, Correspondence department at 414-299-6802. We must receive your written statement no later than April 6, 2016.

If emailing your statement, please send it as a reply to this email, including history and attachments.

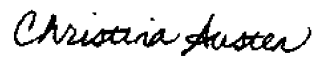
Please note, this is in addition to any other requests you may have received from our company.

If you have any questions or concerns, please contact Customer Service at 800-800-1212.

Assurant Health is the brand name for products underwritten and issued by Time Insurance Company.

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Sincerely,

A handwritten signature in black ink that reads "Christina Austen". The script is cursive and fluid, with the first name and last name clearly distinguishable.

Christina Austen  
Customer Resolution Specialist

Enclosures

## Additional assistance available to you

### Language translation services

The following language translation services are available in your state.

Durante el proceso de solicitud, puede haber servicios de traducción disponibles. Si requiere asistencia en español, comuníquese con el Centro de Atención al Cliente al 800-553-7654