Ginise Farley

Licensed Health Insurance Agent

Memphis, TN

ginrummi70@gmail.com - (901) 6470316

Highly skilled career professional with more than 29 years practical experience as a Healthcare practioner and administrator, Commercial Customer Service Representative/claims processor, articulate and well versed in several modalities of healthcare, experienced quality assurance professional. Skilled associate with medical claims processing and customer service background for a commercial insurer.

Fluent in all aspects of medical and dental claims procedures including but not limited to verifying benefits, disbursement, tracking, problem solving, telephone interface with physicians offices, insureds and the medical practitioners. Knowledgeable in call center operating procedures as a representative and quality control specialist.

Familiar with product inspection.

Willing to relocate: Anywhere

Authorized to work in the US for any employer

WORK EXPERIENCE

Radiologic Technologist/CT Technologist

Delta Medical Center - Memphis, TN - September 2011 to January 2013

Responsibilities

XRAY/CAT Scan technology with associated responsibilities, administer contrast media, reconstructions and physician assistant as needed.

Radiologic Technologist

Regional One - Memphis, TN - May 2007 to August 2010

Responsibilities

CAT Scan tech with associated responsibilities.

Radiologic Technologist

Methodist University Hospital - Memphis, TN - July 2000 to March 2006

Responsibilities

Perform diagnostic as well as computed tomography exams, patient transport, administer oral/iv contrast, fluoroscopic exams.

Customer Service Representative/Claims processor

Aetna - Memphis, TN - January 1993 to August 1998

Responsibilities

Process medical, dental, and vision claims for commercial insurance company. Verify benefits, confirm coverage, provide participating information, resolve participant questions and issues, maintain coding database, produce correspondence.

Quality Control Specialist

Jabil Circuit Inc - Memphis, TN