Project Report Modern Application Development I

1. Student details

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Program: BS in Data Science and Applications

Current Level: **DIPLOMA**

2. Project details

Problem statement:

Develop a web application for household services that connects customers with service professionals. The application should allow customers to request services, professionals to offer their services, and administrators to manage the platform.

Approach:

- 1. Analyzed the requirements and identified key features for customers, professionals, and administrators.
- 2. Designed the database schema to support user roles, services, and service requests.
- 3. Developed the backend using Flask to handle user authentication, service management, and request processing.
- 4. Created a responsive frontend using HTML, CSS, and JavaScript to ensure a user-friendly interface.
- 5. Implemented admin functionalities for user management and platform oversight.
- 6. Integrated a rating and review system for service quality feedback.

3. Frameworks and libraries used:

Backend: Flask (Python web framework)

Database: SQLite

ORM for DB: SQLAlchemy

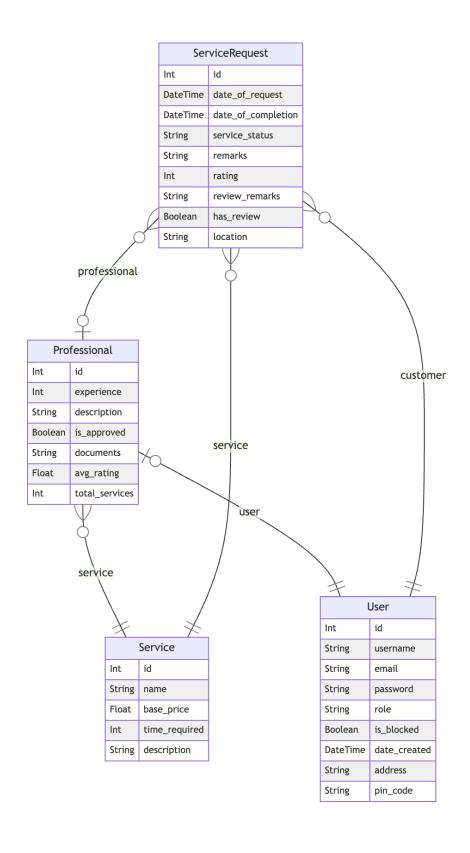
• Frontend: HTML, CSS, JavaScript (Jinja templates)

UI Framework: Bootstrap 5Authentication: Flask-Login

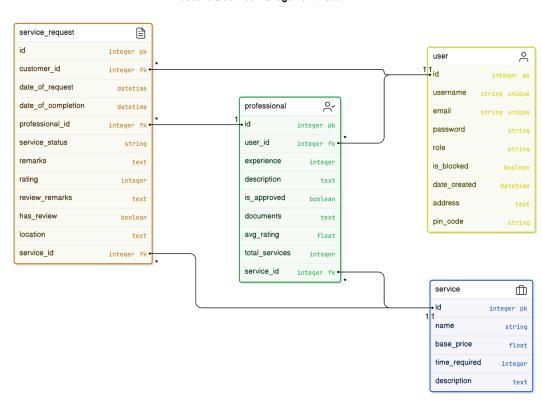
Password Hashing: Werkzeug Security

• Date/Time Handling: datetime

4. ER Diagram and relations:



Database Tables and Relations:



Household Service Management Platform ERD

- User (id, username, email, password, role, is_blocked, date_created, address, pin_code)
- **Service** (id, name, base_price, time_required, description)
- **Professional** (id, user_id, service_id, experience, description, is_approved, documents, pin_code, avg_rating, total_services)
- ServiceRequest (id, service_id, customer_id, professional_id, date_of_request, date_of_completion, service_status, remarks, rating, review_remarks, has_review, location)

Relations:

- User one-to-one Professional
- Service one-to-many Professional
- User one-to-many ServiceRequest (as customer)
- Professional one-to-many ServiceRequest
- Service one-to-many ServiceRequest

5. Presentation video:

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