



Date : 13 Jan 2023

To,

Chappidi Gopi,
Globaledge Software Ltd
GLOBAL VILLAGE, IT SEZ, RVCE POST, PATTANAGERE MYLASANDRA VILLAGE OFF MYSORE ROAD,
BANGALORE ,KARNATAKA, 560059,Bangalore-560059

Dear Member,

Your claim bearing No 30976610 against policy issued by The New India Assurance Co. Ltd has been settled for Rs 65000 against the Amount Claimed for Rs 80824 towards Medical Expenses incurred for treatment of Encounter for cesarean delivery without indication at Sri Radha Krishna Nursing Home, Guntur for the period from 21 Nov 2022 to 29 Nov 2022. The details of the payment are as follows:

Patient Details

Patient Name	Chappidi Venkata Lakshmi
Policy Holder	Globaledge Software Ltd
Primary Beneficiary	Chappidi Gopi
Medi Assist ID	5094860714
Policy No.	1210003421040000060
Policy Period.	01 Jan 2022 to 31 Dec 2022
Relationship with Primary Beneficiary	Spouse
Employee ID	46250428
Procedure / Treatment Planned	Caesarean section (LSCS)
Insurer Claim No	TP00312100022900052840
Insurer Member ID	MEMBER2641

Summary of Settlement

Settled Amount (INR)	65000
Settlement Date	11-01-2023 00:00:00
UTR Number	AXISCN0197421659
Account Holder Name	CHAPPIDI GOPI
Bank Name	ICICI BANK LIMITED
Account Number	62*****594

Current balance SI is Rs.235000 for Policy Period 01 Jan 2022 to 31 Dec 2022.

Category-Wise Breakup

Charge Type	Bill Amount (INR)	Payable Amount (INR)	Non Pay Amount (INR)	Reason for Non-Payment
Pharmacy & Medicine Charges	11924	11424	500	Bill No: 198 dated: 23/11/2022:IV CANNULA 104,,Bill No: 218 dated: 21/11/2022:U BAG 65, F CATH 100,Bill No: 219 dated: 21/11/2022:GLOVES 196, BLADE 5,Bill No: 226 dated: 21/11/2022:POWDER 30
Consultant Charges	46300	46300	0	,,,
Surgery Charges	7300	7300	0	
Miscellaneous Charges	1000	0	1000	Bill No: 001 dated: 29/11/2022:NME
Hospital Charges	14300	14300	0	,,
Total	80824	79324	1500	

(LESS)Hospital Discount	0
(LESS)Excess of Defined / Ailment Limit	10358
(LESS)Copay	3966
Net amount recommended for payment	65000

The successful transfer of the amount into your bank account will be considered as full and final discharge of this claim under the above mentioned policy.

If you are not satisfied with the resolution provided by the Medi Assist team, as per the regulatory process, you may contact the Insurer through:

<https://www.newindia.co.in/portal/readMore/Grievances> to find out information about the customer care officer at RO level.

Customers can contact the customer care officer through mail/landline using the information provided.

Senior Citizens may write to seniortcitencare.ho@newindia.co.in

If your Grievance is not resolved by Customer Care Officer at Regional Office Level, you may escalate it to Head Office (information provided at <https://www.newindia.co.in/portal/readMore/Grievances>)

In case your issue remains unsolved, you can approach the Insurance Ombudsman for redressal in your area

The Contact details of the Ombudsman offices are available at <http://www.cioins.co.in/ombudsman.html>

We assure you the best of our services, always.

QUICK LINKS:

Track this claim on [MediBuddy](#)

Learn more about [common reasons for difference in claimed and approved amounts](#)

Read more about [reducing cost of care](#). Plan your hospitalization with [MediBuddy](#).

Avail exclusive pricing on cashless hospitalization. Sign Up on?? [MediBuddy](#)??

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Warm Regards,

Medi Assist Insurance TPA Pvt. Ltd

(Formerly known as Medi Assist India TPA Private Limited)

CIN: U85199KA1999PTC025676. Regd Off: Tower "D", 4th floor, IBC Knowledge Park, 4/1, Bannerghatta Road, Bangalore - 560 029.

Helpline: **1800 425 9449** | Contact: medibuddy.in/contactus/

If you are not satisfied with our settlement, you may approach the Grievance Cell of the Insurer at their Underwriting Office or Controlling Offices. If you are not satisfied with the resolution of the Grievance Cell, you may approach the jurisdictional Insurance Ombudsman, address of which is available on the website of the Insurer.

App  

Connect   

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