



Fresh Basket: Scalable E-commerce Platform Deployment with Flask on AWS EC2 and RDS

A PROJECT REPORT

Submitted by

BRINDHA SELVA VANAJA .V. T	113322243014
GOPIKA.S	113322243026
POOJA.G	113322243072
PRIYA DARSHINI.M	113322243079

BACHELOR OF TECHNOLOGY

ARTIFICIAL INTELLIGENCE AND DATA SCIENCE VELAMMAL INSTITUTE OF TECHNOLOGY CHENNAI 601 204

ANNA UNIVERSITY: CHENNAI 600 025

DECEMBER 2024 - 2025

BONAFIDE CERTIFICATE

Certified that this project report "**Fresh Basket: Scalable E-commerce Platform Deployment with Flask on AWS EC2 and RDS**" is the Bonafide work of "**BRINDHA SELVA VANAJA V T -113322243014, GOPIKA.S -113322243026, POOJA G -113322243072, PRIYA DARSHINI.M - 113322243079**" who carried out the project work under my supervision.

SIGNATURE

**DR.S.PADMAPRIYA,M.E,Ph.D
PROFESSOR,
HEAD OF THE DEPARTMENT,**

Artificial Intelligence & Data Science,
Velammal Institute of Technology,
Velammal Gardens, Panchetti,
Chennai-601 204.

SIGNATURE

**MR. DINESH KUMAR K
ASSISSTANT PROFESSOR ,
NM COORDINATOR ,**

Artificial Intelligence & Data Science,
Velammal Institute of Technology,
Velammal Gardens, Panchetti,
Chennai-601 204

ACKNOWLEDGEMENT

We are personally indebted to many who had helped us during the course of this project work. Our deepest gratitude to the **God Almighty**.

We are greatly and profoundly thankful to our beloved Chairman **Thiru.M.V.Muthuramalingam** for facilitating us with this opportunity. Our sincere thanks to our respected Director **Thiru.M.V.M Sasi Kumar** for his consent to take up this project work and make it a great success.

We are also thankful to our Advisors **Shri.K.Razak, Shri.M.Vaasu**, our Principal **Dr.N.Balaji** and our Vice Principal **Dr.S.Soundararajan** for their never ending encouragement that drives us towards innovation.

We are extremely thankful to our Head of the Department **Dr.S.PadmaPriya** and Naan Mudhalvan Coordinator **Mr. Dinesh Kumar K**, for their valuable teachings and suggestions.

The Acknowledgment would be incomplete if we would not mention word of thanks to our Parents, Teaching and Non-Teaching Staffs, Administrative Staffs and Friends for their motivation and support throughout the project.

Finally, we thank all those who directly or indirectly contributed to the successful completion of this project. Your contributions have been a vital part of our success

TABLE OF CONTENTS

CHAPTER NO	TITLE	PAGE NO
1.	INTRODUCTION	5
2.	PROJECT OVERVIEW	6
3.	ARCHITECTURE	8
4.	PROJECT WORKFLOW	10
5.	PROJECT IMPLEMENTATION PROCESS	11
6.	FRONTEND DEVELOPMENT AND APPLICATION SETUP	23
7.	EC2 INSTANCE SETUP	28
8.	TESTING AND DEPLOYMENT	35
9.	MONITORING AND OPTIMIZATION	40
10.	CHALLENGES AND SOLUTION	41
11.	FUTURE ENHANCEMENTS	42
12.	CERTIFICATES	43

CHAPTER 1

INTRODUCTION

E-commerce platforms have revolutionized the retail industry, offering customers convenience and a wide range of products at their fingertips. FreshBasket is designed as a modern e-commerce solution with features like product browsing, cart management, and order placement. This project emphasizes scalability, security, and high availability by leveraging AWS services.

The "FreshBasket" project involves developing and deploying a scalable e-commerce platform for selling vegetables and fruits. The platform uses Flask for backend development, AWS EC2 for hosting, and Amazon RDS for database management. This cloud-native solution ensures high availability, scalability, and efficient management of the platform's operations. The project demonstrates how leveraging AWS services can create a robust infrastructure for managing user interactions, product catalogs, and order processing in a seamless manner.

E-commerce has emerged as one of the most transformative aspects of modern business, redefining the way goods and services are exchanged. It has broken down traditional barriers, enabling businesses to reach a global audience while offering consumers the convenience of shopping from anywhere at any time. This project is centered on developing a comprehensive e-commerce platform designed to provide a seamless and engaging experience for users. The platform aims to bridge the gap between buyers and sellers by creating a digital marketplace that is intuitive, reliable, and secure.

At its core, the project focuses on user-centric design, ensuring that the interface is easy to navigate, visually appealing, and optimized for both desktop and mobile devices. The goal is to make the purchasing process effortless for consumers while equipping sellers with powerful tools for managing their online storefronts. Features such as product listing management, inventory tracking, and sales analytics will empower sellers to make informed decisions and grow their businesses. For buyers, the platform will offer advanced search functionality, personalized recommendations based on preferences and behavior, and a streamlined checkout process.

CHAPTER 2

PROJECT OVERVIEW

Objective:

The *FreshBasket* project aims to develop and deploy a scalable, cloud-based e-commerce platform specifically designed for online grocery shopping. The platform serves as a model for small to medium-sized businesses looking to establish a reliable and scalable online presence. By leveraging Flask for backend development and AWS services for deployment, the project focuses on ensuring high availability, performance, and data security.

The project aims to create a digital marketplace that enhances the shopping experience by offering intuitive navigation, personalized recommendations, and efficient transaction processes. It seeks to empower sellers with robust tools for product management, sales tracking, and inventory control while ensuring data security and trust through advanced encryption and payment systems. Additionally, the project aspires to leverage cutting-edge technologies such as artificial intelligence and data analytics to optimize user engagement, improve business outcomes, and drive the scalability of the platform to meet evolving market demands.

Key Features:

1. User Authentication System:

- Secure login and registration.
- Session management and password encryption for user data protection.

2. Product Management:

- Dynamic product catalog with search and filter functionality.
- Displays product details such as name, price, category, and availability.

3. Shopping Cart and Checkout System:

- Allows users to add/remove items from the cart dynamically.

- Provides real-time updates on cart total and stock availability.
- Simulates order confirmation with a simple checkout process.

4. Order Management:

- Stores order history for users.
- Enables users to track the status of their orders.

5. Responsive Design:

- Ensures seamless user experience across desktop, tablet, and mobile devices.

6. Scalable Deployment:

- Hosted on AWS EC2 with auto-scaling enabled to manage high traffic loads.
- Database hosted on AWS RDS, supporting automatic backups and multi-AZ deployments for high availability.

7. Performance Optimization:

- Use of Gunicorn as a WSGI server to efficiently handle multiple requests.
- Nginx as a reverse proxy for load distribution and serving static files.

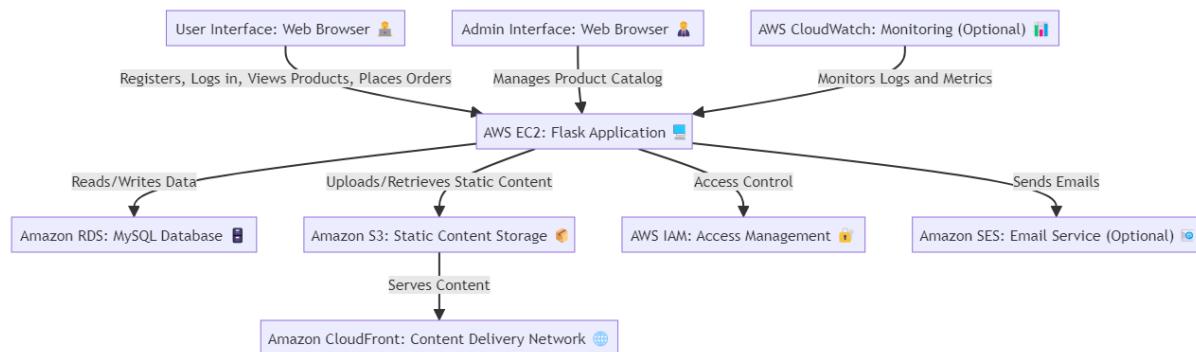
8. Monitoring and Logging:

- AWS CloudWatch for real-time monitoring of system performance.
- Error logs and access logs for debugging and analytics.

CHAPTER 3

ARCHITECTURE

The architecture for the FreshBasket e-commerce platform is built on a cloud-based, modular system that ensures scalability, reliability, and security. The system is hosted primarily on AWS services, utilizing various components to manage different aspects of the application efficiently.



Key Components and Their Roles:

1. User Interface (Web Browser):

- **Purpose:** Allows customers to interact with the FreshBasket platform.
- **Functions:** Users can register, log in, view products, manage their shopping cart, and place orders.
- **Admin Interface:** Used by administrators to manage the product catalog, view orders, and perform other administrative tasks.

2. AWS EC2: Flask Application Server

- **Purpose:** Hosts the Flask web application, acting as the core of the e-commerce platform.
- **Functions:**
 - Manages user requests, product catalog, shopping cart, and orders.

- Interfaces with the database, cloud storage, and other AWS services.
- **Deployment:** Supports auto-scaling to handle traffic spikes efficiently.

3. Amazon RDS (MySQL Database):

- **Purpose:** Stores application data, including user information, product details, orders, and cart data.
- **Functions:** Provides a reliable and scalable relational database solution.
- **Integration:** Flask application reads and writes data to RDS for seamless operation.

4. Amazon S3 (Static Content Storage):

- **Purpose:** Stores static content such as product images, user uploads, and other media.
- **Functions:** Enables efficient retrieval and storage of static resources.
- **Integration:** The Flask application uploads/retrieves content from S3.

5. Amazon CloudFront (Content Delivery Network):

- **Purpose:** Distributes static and dynamic content globally with low latency.
- **Functions:** Improves the performance of content delivery by caching it in multiple geographic locations.
- **Integration:** Serves static content from S3 via CloudFront for faster user experiences.

6. AWS IAM (Access Management):

- **Purpose:** Provides secure access control to AWS resources.
- **Functions:** Manages roles, policies, and permissions to ensure only authorized access to the AWS infrastructure.
- **Integration:** Ensures secure communication between the Flask app and other AWS services.

3. Knowledge of Amazon EC2 (Elastic Compute Cloud)

CHAPTER 4

PROJECT WORKFLOW

The workflow of an e-commerce project outlines the structured process for designing, developing, and deploying a comprehensive platform. Below is a detailed workflow highlighting each phase of the project:

1. Project Initialization:

- Define objectives, scope, and KPIs for deploying the FreshBasket e-commerce platform.
- Set up the AWS environment, including EC2 instance configuration and RDS setup.
- Outline the use of Flask for backend development and integration of AWS services.

2. EC2 Instance Creation:

- Launch an EC2 instance to host the FreshBasket application.
- Select the appropriate instance type based on expected traffic and resource requirements.

3. RDS Configuration:

- Set up Amazon RDS for database management with MySQL.
- Configure database instances, including security settings and access controls.

4. Flask Application Deployment:

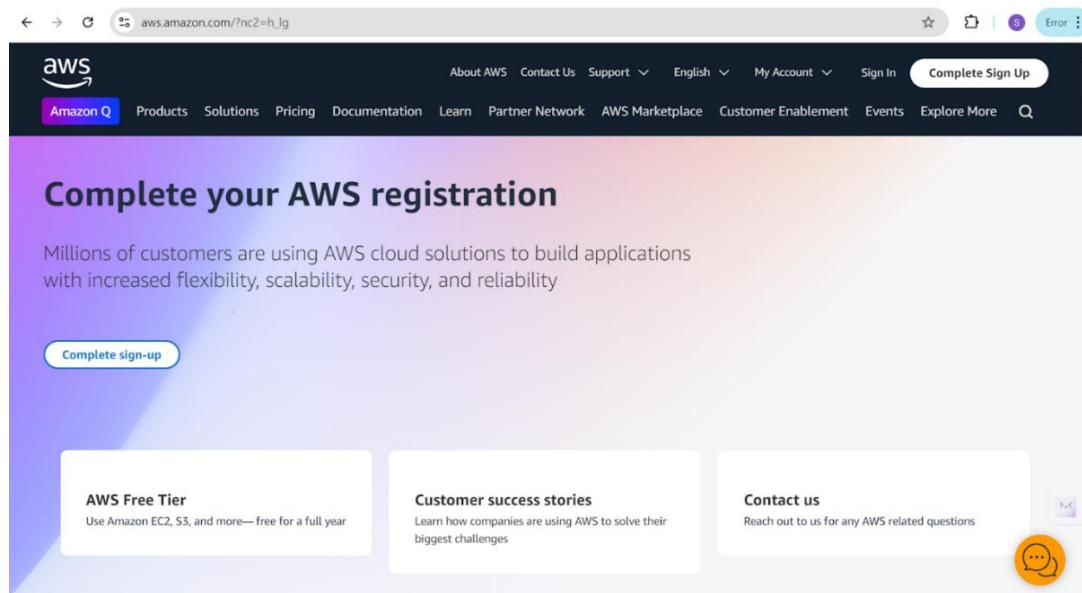
- Develop and deploy the FreshBasket application using Flask.
- Transfer application files to the EC2 instance and configure the environment.

CHAPTER 5

Project Implementation Process

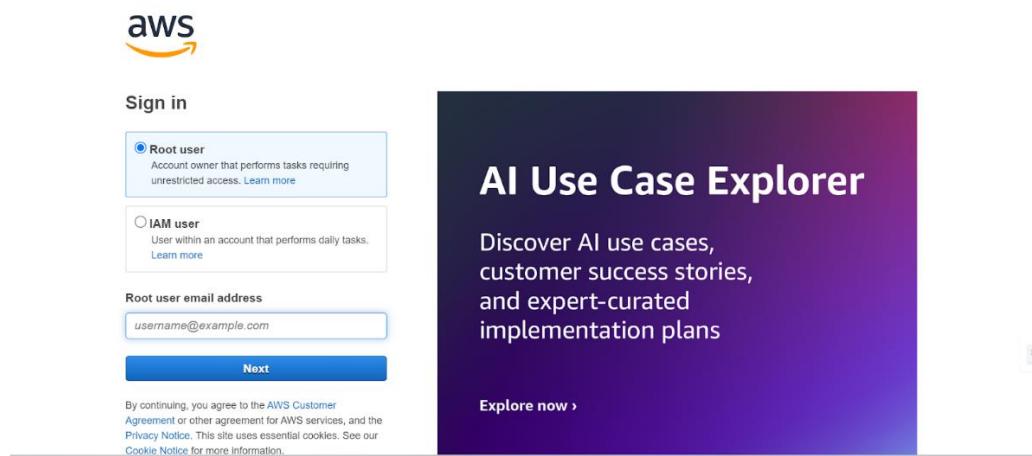
Create AWS Account

- Sign up for an AWS account and configure billing settings.



Log in to AWS Management Console

- Access the AWS Management Console using your login credentials.

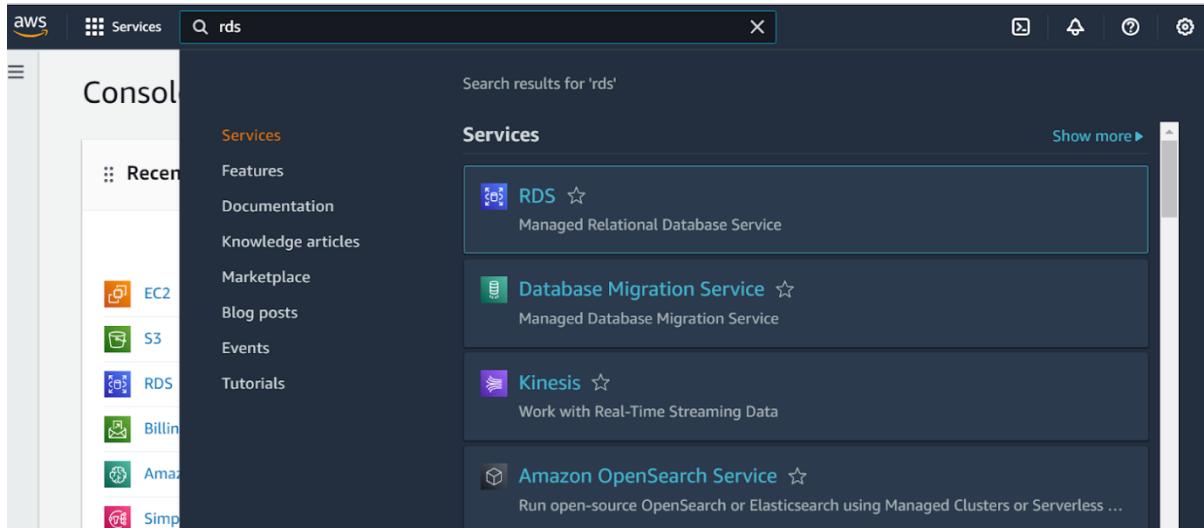


AWS Account Setup and Login

RDS Database Creation and Setup

Create an RDS Instance

- Choose the RDS service from the AWS Management Console.



- Select MySQL as the database engine, configure the instance settings (e.g., storage, instance class), and launch the RDS instance.

A screenshot of the Amazon RDS Resources page. The left sidebar shows 'Amazon RDS' and a 'Dashboard' section with links to 'Databases', 'Query Editor', 'Performance insights', 'Snapshots', 'Exports in Amazon S3', 'Automated backups', 'Reserved instances', 'Proxies', 'Subnet groups', 'Parameter groups', 'Option groups', 'Custom engine versions', and 'Zero-ETL integrations'. The main content area is titled 'Resources' and displays usage statistics: 'DB Instances (1/20)', 'Allocated storage (0.02 TB/100 TB)', 'Instances and storage include Neptune and DocumentDB.', 'DB Clusters (0/40)', 'Reserved instances (0/20)', 'Schemas (0)', 'Manual', 'DB Cluster (0/100)', 'DB Instance (0/100)', 'Automated', 'DB Cluster (0)', 'DB Instance (0)', 'Recent events (0)', and 'Event subscriptions (0/20)'. It also lists 'Parameter groups (1)', 'Default (1)', 'Custom (0/40)', 'Option groups (1)', 'Default (1)', 'Custom (0/20)', 'Subnet groups (1/20)', 'Supported platforms (1) VPC', and 'Default network none'.

A screenshot of the Amazon RDS Databases page. The left sidebar shows 'Amazon RDS' and a 'Databases' section with links to 'Dashboard', 'Databases', 'Query Editor', 'Performance insights', 'Snapshots', and 'Exports in Amazon S3'. The main content area shows a table titled 'Databases (1)'. The table has columns: 'DB identifier', 'Status', 'Role', 'Engine', 'Region & AZ', and 'Size'. A 'Create database' button is located at the top right of the table area. A filter bar at the bottom of the table says 'Filter by databases'.

AWS Services Search [Alt+S]

RDS > Create database

Create database Info

Choose a database creation method

Standard create
You set all of the configuration options, including ones for availability, security, backups, and maintenance.

Easy create
Use recommended best-practice configurations. Some configuration options can be changed after the database is created.

AWS Services Search [Alt+S]

Engine options

Engine type Info

Aurora (MySQL Compatible)


Aurora (PostgreSQL Compatible)


MySQL


MariaDB


PostgreSQL


Oracle


Edition

- MySQL Community

Engine version [Info](#)

View the engine versions that support the following database features.

[▼ Hide filters](#)

Show versions that support the Multi-AZ DB cluster [Info](#)

Create a A Multi-AZ DB cluster with one primary DB instance and two readable standby DB instances. Multi-AZ DB clusters provide up to 2x faster transaction commit latency and automatic failover in typically under 35 seconds.

Show versions that support the Amazon RDS Optimized Writes [Info](#)

Amazon RDS Optimized Writes improves write throughput by up to 2x at no additional cost.

Engine Version

MySQL 8.0.35



Enable RDS Extended Support [Info](#)

Amazon RDS Extended Support is a [paid offering](#). By selecting this option, you consent to being charged for this offering if you are running your database major version past the RDS end of standard support date for that version. Check the end of standard support date for your major version in the [RDS for MySQL documentation](#).

Templates

Choose a sample template to meet your use case.

Production

Use defaults for high availability and fast, consistent performance.

Dev/Test

This instance is intended for development use outside of a production environment.

Free tier

Use RDS Free Tier to develop new applications, test existing applications, or gain hands-on experience with Amazon RDS.

[Info](#)

Availability and durability

Deployment options [Info](#)

The deployment options below are limited to those supported by the engine you selected above.

Multi-AZ DB Cluster

Creates a DB cluster with a primary DB instance and two readable standby DB instances, with each DB instance in a different Availability Zone (AZ). Provides high availability, data redundancy and increases capacity to serve read workloads.

Multi-AZ DB instance (not supported for Multi-AZ DB cluster snapshot)

Creates a primary DB instance and a standby DB instance in a different AZ. Provides high availability and data redundancy, but the standby DB instance doesn't support connections for read workloads.

Single DB instance (not supported for Multi-AZ DB cluster snapshot)

Creates a single DB instance with no standby DB instances.

Settings

DB instance identifier [Info](#)

Type a name for your DB instance. The name must be unique across all DB instances owned by your AWS account in the current AWS Region.

The DB instance identifier is case-insensitive, but is stored as all lowercase (as in "mydbinstance"). Constraints: 1 to 60 alphanumeric characters or hyphens. First character must be a letter. Can't contain two consecutive hyphens. Can't end with a hyphen.

▼ Credentials Settings

Master username [Info](#)

Type a login ID for the master user of your DB instance.

1 to 16 alphanumeric characters. The first character must be a letter.

Credentials management

You can use AWS Secrets Manager or manage your master user credentials.

Managed in AWS Secrets Manager - *most secure*

RDS generates a password for you and manages it throughout its lifecycle using AWS Secrets Manager.

Self managed

Create your own password or have RDS create a password that you manage.

Auto generate password

Amazon RDS can generate a password for you, or you can specify your own password.

Master password [Info](#)

Password strength [Neutral](#)

Minimum constraints: At least 8 printable ASCII characters. Can't contain any of the following symbols: / ' " @

Confirm master password [Info](#)

Instance configuration

The DB instance configuration options below are limited to those supported by the engine that you selected above.

DB instance class [Info](#)

▼ Hide filters

Show instance classes that support Amazon RDS Optimized Writes [Info](#)

Amazon RDS Optimized Writes improves write throughput by up to 2x at no additional cost.

Include previous generation classes

Standard classes (includes m classes)

Memory optimized classes (includes r and x classes)

Burstable classes (includes t classes)

Storage

Storage type [Info](#)

Provisioned IOPS SSD (io2) storage volumes are now available.

General Purpose SSD (gp3)

Performance scales independently from storage

Allocated storage [Info](#)

20

GiB

Minimum: 20 GiB. Maximum: 6,144 GiB

- i** After you modify the storage for a DB instance, the status of the DB instance will be in storage-optimization. Your instance will remain available as the storage-optimization operation completes. [Learn more](#) 

► Advanced settings

Baseline IOPS of 3,000 IOPS and storage throughput of 125 MiBps are included for allocated storage less than 400 GiB.

► Storage autoscaling

Compute resource

Choose whether to set up a connection to a compute resource for this database. Setting up a connection will automatically change connectivity settings so that the compute resource can connect to this database.

Don't connect to an EC2 compute resource

Don't set up a connection to a compute resource for this database. You can manually set up a connection to a compute resource later.

Connect to an EC2 compute resource

Set up a connection to an EC2 compute resource for this database.

Network type [Info](#)

To use dual-stack mode, make sure that you associate an IPv6 CIDR block with a subnet in the VPC you specify.

IPv4

Your resources can communicate only over the IPv4 addressing protocol.

Dual-stack mode

Your resources can communicate over IPv4, IPv6, or both.

Virtual private cloud (VPC) [Info](#)

Choose the VPC. The VPC defines the virtual networking environment for this DB instance.

vpc-0c9a09cc4c0ef9dd5

3 Subnets, 3 Availability Zones

Only VPCs with a corresponding DB subnet group are listed.

- i** After a database is created, you can't change its VPC.

Public access [Info](#)

Yes

RDS assigns a public IP address to the database. Amazon EC2 instances and other resources outside of the VPC can connect to your database. Resources inside the VPC can also connect to the database. Choose one or more VPC security groups that specify which resources can connect to the database.

No

RDS doesn't assign a public IP address to the database. Only Amazon EC2 instances and other resources inside the VPC can connect to your database. Choose one or more VPC security groups that specify which resources can connect to the database.

VPC security group (firewall) [Info](#)

Choose one or more VPC security groups to allow access to your database. Make sure that the security group rules allow the appropriate incoming traffic.

Choose existing

Choose existing VPC security groups

Create new

Create new VPC security group

New VPC security group name

new security group

Availability Zone [Info](#)

No preference

RDS Proxy

RDS Proxy is a fully managed, highly available database proxy that improves application scalability, resiliency, and security.

Create an RDS Proxy [Info](#)

RDS automatically creates an IAM role and a Secrets Manager secret for the proxy. RDS Proxy has additional costs. For more information, see [Amazon RDS Proxy pricing](#).

Database authentication

Database authentication options [Info](#)

Password authentication

Authenticates using database passwords.

Password and IAM database authentication

Authenticates using the database password and user credentials through AWS IAM users and roles.

Password and Kerberos authentication

Choose a directory in which you want to allow authorized users to authenticate with this DB instance using Kerberos Authentication.

Monitoring

Enable Enhanced Monitoring

Enabling Enhanced Monitoring metrics are useful when you want to see how different processes or threads use the CPU.

► Additional configuration

Database options, encryption turned on, backup turned on, backtrack turned off, maintenance, CloudWatch Logs, delete protection turned off.

THIS BILLING ESTIMATE IS BASED ON ON-DEMAND USAGE AS DESCRIBED IN [AMAZON RDS PRICING](#). ESTIMATE DOES NOT INCLUDE COSTS FOR BACKUP STORAGE, IOs (IF APPLICABLE), OR DATA TRANSFER.

Estimate your monthly costs for the DB Instance using the [AWS Simple Monthly Calculator](#).

Estimated monthly costs

The Amazon RDS Free Tier is available to you for 12 months. Each calendar month, the free tier will allow you to use the Amazon RDS resources listed below for free:

- 750 hrs of Amazon RDS in a Single-AZ db.t2.micro, db.t3.micro or db.t4g.micro Instance.
- 20 GB of General Purpose Storage (SSD).
- 20 GB for automated backup storage and any user-initiated DB Snapshots.

[Learn more about AWS Free Tier.](#)

When your free usage expires or if your application use exceeds the free usage tiers, you simply pay standard, pay-as-you-go service rates as described in the [Amazon RDS Pricing page](#).

ⓘ You are responsible for ensuring that you have all of the necessary rights for any third-party products or services that you use with AWS services.

Cancel

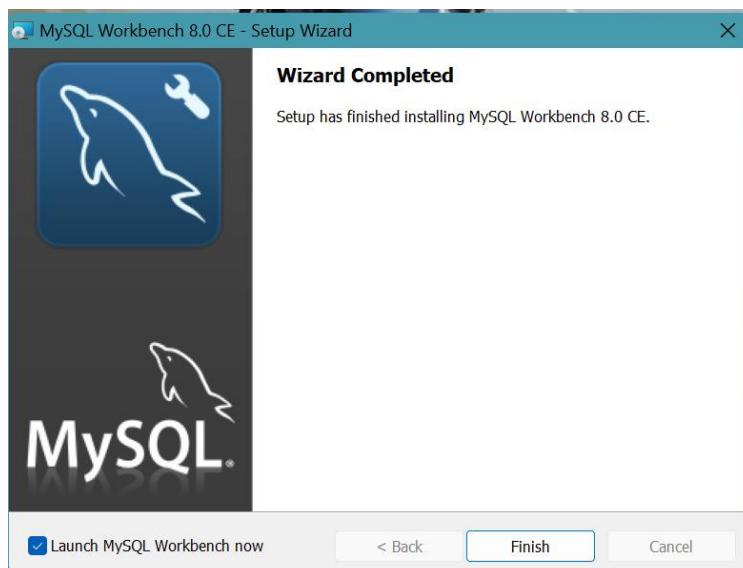
Create database

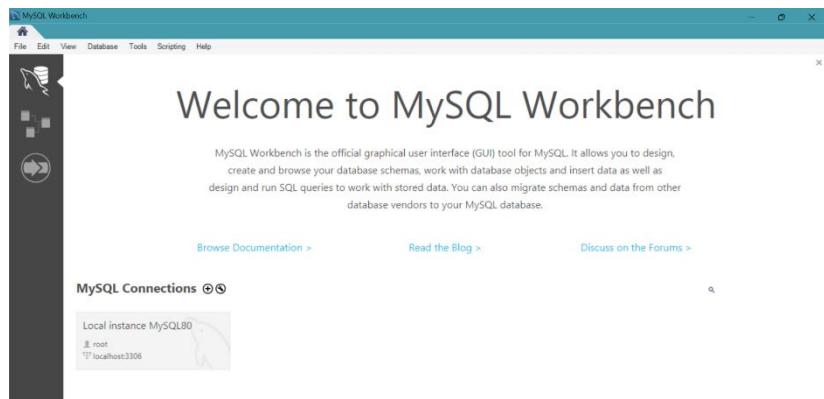
Configure Database Access

Set up security groups, create database credentials, and configure access policies to ensure secure connectivity to the database.

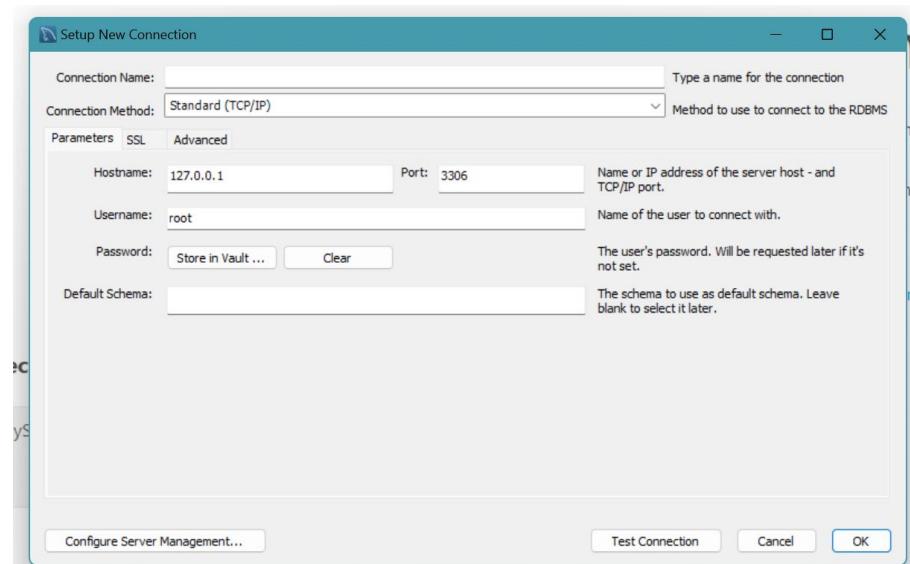
Install MySQL Workbench

- Download and install MySQL Workbench on your local machine for database management.

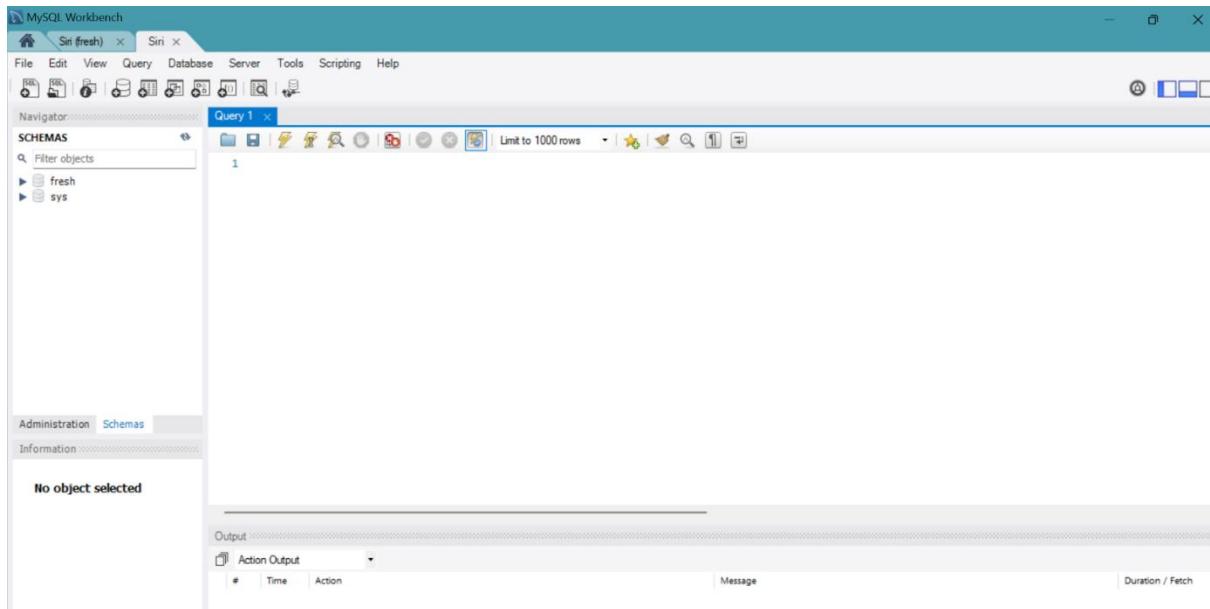




- Connect to the RDS instance via MySQL Workbench using the endpoint and credentials from AW



- Give a connection name.
- Copy the endpoint from the RDS database that is created in AWS and paste it in **Hostname**.
- Write the username and enter the password , then click on **Test Connection**.
- Once the connection is successful, you'll be welcomed with this interface



Create the Database and the tables which are required

- Create a basic database schema for an e-commerce platform

```
Query 1 x
1 • create database fresh;
2 • use fresh;
```

The image shows the MySQL Workbench Query Editor with two SQL statements entered into the "Query 1" tab. The first statement is "create database fresh;" and the second is "use fresh;". The editor has a toolbar above the query window with various icons for file operations, search, and refresh.

Tables Created :

1. users:

- Stores user information such as name, mobile, email, password, and address.
- Each user has a unique ID (id), which is the primary key.

Columns:

- id (Primary Key)

- name, mobile, email, password, address

```

3 • CREATE TABLE users (
4   id INT AUTO_INCREMENT PRIMARY KEY,
5   name VARCHAR(255),
6   mobile VARCHAR(20),
7   email VARCHAR(255),
8   password VARCHAR(255),
9   address TEXT
10 );

```

2. items

- Contains available products with fields like item_name and price.
- Each item has a unique identifier item_id and the auto-increment starts from 111.

Columns:

- item_id (Primary Key)
- item_name, price

```

11 • CREATE TABLE items (
12   item_id INT AUTO_INCREMENT PRIMARY KEY,
13   item_name VARCHAR(255) NOT NULL,
14   price DECIMAL(10, 2) NOT NULL
15 ) AUTO_INCREMENT = 111;

```

3. orders

- Holds order details including the user_id (foreign key referencing the users table), delivery information, payment method, and total price.
- Each order is assigned a status (e.g., "Yet to Ship", "Shipped") and an order_date.

Columns:

- id (Primary Key)
- user_id (Foreign Key), delivery_address, payment_method, total_price, status, order_date

```

16 • CREATE TABLE orders (
17     id INT AUTO_INCREMENT PRIMARY KEY,
18     user_id INT,
19     delivery_address TEXT,
20     payment_method VARCHAR(50),
21     total_price DECIMAL(10, 2),
22     status VARCHAR(50),
23     order_date DATETIME,
24     FOREIGN KEY (user_id) REFERENCES users(id) ON DELETE CASCADE
25 );

```

4.order_items:

- Stores details of each item in an order. For each order (order_id), the table records the item_name, item_price, and item_quantity.
- The order_id references the orders table.

Columns:

- id (Primary Key)
- order_id (Foreign Key), item_name, item_price, item_quantity

```

26 • CREATE TABLE order_items (
27     id INT AUTO_INCREMENT PRIMARY KEY,
28     order_id INT,
29     item_name VARCHAR(255),
30     item_price DECIMAL(10, 2),
31     item_quantity INT,
32     FOREIGN KEY (order_id) REFERENCES orders(id) ON DELETE CASCADE
33 );
-- 

```

Data Operations:

1. Data Insertion into items: We inserted multiple rows into the items table, representing products available in the shop (like Apple, Banana, etc.) along with their prices.

```

40 •   INSERT INTO items (item_name, price)
41     VALUES
42     ('Apple', 2.00),
43     ('Banana', 1.50),
44     ('Orange', 1.80),
45     ('Tomato', 1.20),
46     ('Potato', 1.00),
47     ('Onion', 0.80),
48     ('Grapes', 3.00),
49     ('Carrot', 1.10),
50     ('Pepper', 2.20),
51     ('Cucumber', 1.00),

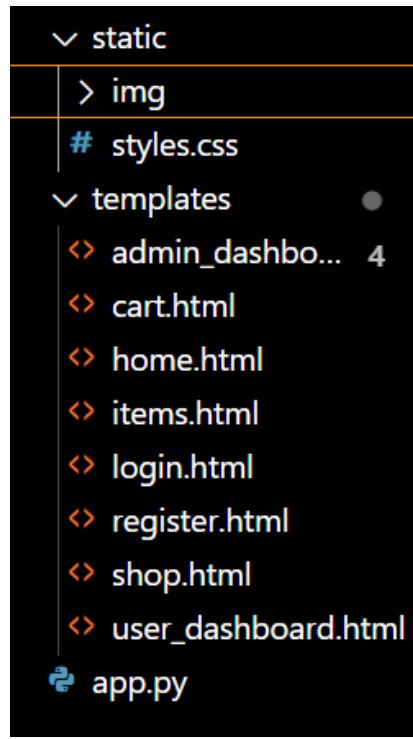
```

CHAPTER 6

Frontend Development and Application Setup

Build the Frontend

- Develop HTML, CSS, and Python-based Flask application files for FreshBasket's frontend interface.



Integrate Application with RDS

- Connect app.py (Flask application) to the MySQL RDS database by configuring database connection settings and verifying connectivity.

Description of the code :

1. Flask App Initialization: Initializes a Flask application with secret key for sessions.

```
from flask import Flask, render_template, request, redirect, url_for, flash, session, jsonify
import mysql.connector
from datetime import datetime
import mysql.connector.pooling

app = Flask(__name__)
app.secret_key = "your_secret_key" # Needed for flash messages
```

- 2.** Database Configuration: Configures MySQL RDS with connection pooling for efficient database access.

```
db_config = {
    'host': 'db-instance-commerce.cfwim48wwhiq.ap-south-1.rds.amazonaws.com', # Your RDS endpoint
    'user': 'admin', # Your DB username
    'password': 'Siri#123456', # Your DB password
    'database': 'fresh' # Your DB name
}
```

- 3.** Connection Pool: Uses MySQL connection pooling to handle multiple database connections.

```
# Connection pool setup
cnxpool = mysql.connector.pooling.MySQLConnectionPool(pool_name="mypool",
                                                       pool_size=5,
                                                       **db_config)

# Function to establish a database connection
def get_db_connection():
    try:
        return cnxpool.get_connection()
    except mysql.connector.Error as err:
        print(f"Error: {err}")
        return None
```

- 4.** Home Route: Renders the home page template when the root URL is accessed.
5. Register Route (GET/POST): Handles user registration, inserts user data into the database.

```

30  @app.route('/')
31  def home():
32      return render_template('home.html')
33
34  @app.route('/register', methods=['GET', 'POST'])
35  def register():
36      if request.method == 'POST':
37          name = request.form.get('name')
38          mobile = request.form.get('mobile')
39          email = request.form.get('email')
40          password = request.form.get('password')
41          default_address = request.form.get('default_address')
42
43          if not default_address:
44              flash('Default address is required!')
45              return redirect(url_for('register'))
46
47          conn = get_db_connection()
48          cursor = conn.cursor()
49          cursor.execute(
50              'INSERT INTO users (name, mobile, email, password, address) VALUES (%s, %s, %s, %s, %s)',
51              (name, mobile, email, password, default_address))
52          conn.commit()
53          cursor.close()
54          conn.close()
55
56          flash('Thank you for registering!')
57          return redirect(url_for('login'))
58
59      return render_template('register.html')

```

6. Login Route (GET/POST): Authenticates user with email and password, creates session on success.

```

61  @app.route('/login', methods=['GET', 'POST'])
62  def login():
63      if request.method == 'POST':
64          email = request.form['email']
65          password = request.form['password']
66
67          conn = get_db_connection()
68          cursor = conn.cursor(dictionary=True)
69          cursor.execute('SELECT * FROM users WHERE email = %s AND password = %s', (email, password))
70          user = cursor.fetchone()
71          cursor.close()
72          conn.close()
73
74          if user:
75              session['user_id'] = user['id']
76              session['user_name'] = user['name']
77              flash('Login successful!')
78              return redirect(url_for('shop'))
79          else:
80              flash('Invalid email or password!')
81
82      return render_template('login.html')

```

7. Shop Route: Renders the shop page, showing available products to logged-in users.
8. Add to Cart (POST): Adds selected items to the user's session-based shopping cart.

```

84     @app.route('/shop')
85     def shop():
86         return render_template('shop.html')
87
88     @app.route('/add_to_cart', methods=['POST'])
89     def add_to_cart():
90         item_data = request.get_json()
91         item_name = item_data['name']
92         item_price = item_data['price']
93         item_quantity = item_data['quantity']
94
95         cart_items = session.get('cart_items', [])
96
97         # Check if the item is already in the cart
98         item_found = False
99         for item in cart_items:
100             if item['name'] == item_name:
101                 item['quantity'] += item_quantity
102                 item_found = True
103                 break
104
105         if not item_found:
106             cart_items.append({
107                 'name': item_name,
108                 'price': item_price,
109                 'quantity': item_quantity
110             })
111
112         session['cart_items'] = cart_items
113         return jsonify(success=True)

```

9. Items Route (GET/POST): Displays available items and allows adding them to the shopping cart.

```

115     @app.route('/items', methods=['GET', 'POST'])
116     def items():
117         if request.method == 'POST':
118             # Handle adding items to the cart in session
119             item_name = request.form.get('name')
120             item_price = float(request.form.get('price'))
121             item_quantity = int(request.form.get('quantity'))
122
123             cart_items = session.get('cart_items', [])
124
125             # Check if item already exists in the cart
126             for item in cart_items:
127                 if item['name'] == item_name:
128                     item['quantity'] += item_quantity
129                     break
130                 else:
131                     cart_items.append({'name': item_name, 'price': item_price, 'quantity': item_quantity})
132
133             session['cart_items'] = cart_items
134             flash(f'{item_name} added to your cart!')
135             return redirect(url_for('items'))
136
137         # Fetch items from the database for display
138         conn = get_db_connection()
139         cursor = conn.cursor(dictionary=True)
140         cursor.execute('SELECT item_id, item_name, price FROM items')
141         items = cursor.fetchall()
142         cursor.close()
143         conn.close()
144
145         cart_items = session.get('cart_items', [])
146         return render_template('items.html', items=items, cart_items=cart_items)

```

10. Place Order Route (POST): Places an order, inserts order and item data into the database.

```
148 @app.route('/place_order', methods=['POST'])
149 def place_order():
150     if 'user_id' not in session:
151         return jsonify(success=False, message="User not logged in")
152     data = request.get_json()
153     delivery_address = data.get('address', 'Default Address')
154     payment_method = data['payment_method']
155     items = data['items']
156     total_price = data['total_price']
157     # Insert order into the database with error handling
158     try:
159         conn = get_db_connection()
160         cursor = conn.cursor()
161         cursor.execute(
162             'INSERT INTO orders (user_id, delivery_address, payment_method, status, order_date, total_price) '
163             'VALUES (%s, %s, %s, %s, %s, %s)',
164             (session['user_id'], delivery_address, payment_method, 'Yet to Ship', datetime.now(), total_price)
165         )
166         order_id = cursor.lastrowid
167         for item in items:
168             cursor.execute(
169                 'INSERT INTO order_items (order_id, item_name, quantity, price) '
170                 'VALUES (%s, %s, %s, %s)',
171                 (order_id, item['name'], item['quantity'], item['price'])
172             )
173         conn.commit() # Commit the transaction after all queries are successful
174         cursor.close()
175         conn.close()
176         return jsonify(success=True)
177     except Exception as e:
178         conn.rollback() # Rollback the transaction in case of error
179         return jsonify(success=False, message=str(e))
```

11. User Dashboard Route: Displays user-specific order history with item details and statuses.

```
184 @app.route('/user_dashboard')
185 def user_dashboard():
186     if 'user_id' not in session:
187         flash('You need to log in to access your dashboard!')
188         return redirect(url_for('login'))
189
190     conn = get_db_connection()
191     cursor = conn.cursor(dictionary=True)
192
193     # Fetch the orders and order items for the current user
194     cursor.execute('''
195         SELECT o.id, o.total_price, o.status, o.order_date,
196             | GROUP_CONCAT(CONCAT(oi.item_name, ' (' , oi.item_quantity, ')')) AS items
197             | FROM orders o
198             | JOIN order_items oi ON o.id = oi.order_id
199             | WHERE o.user_id = %s
200             | GROUP BY o.id
201         ''', (session['user_id'],))
202     orders = cursor.fetchall() # Fetch all orders for the user
203
204     cursor.close()
205     conn.close()
206
207     return render_template('user_dashboard.html', orders=orders)
208
```

CHAPTER 7

EC2 Instance Setup

Launch EC2 Instance

- Choose a Linux-based EC2 instance from the AWS Console to host the FreshBasket application.

The screenshot shows the AWS search interface with the query 'ec2' entered in the search bar. The results are categorized under 'Services' and 'Features'. The 'EC2' service is the top result under 'Services', described as 'Virtual Servers in the Cloud'. Other services like EC2 Image Builder, Recycle Bin, and Amazon Inspector are also listed. Under 'Features', there is a 'Dashboard' entry. The sidebar on the left shows recent services like Billing, Support, EC2, Simple Storage Service (S3), and Amazon Relational Database Service (RDS).

The screenshot shows the AWS EC2 Dashboard. On the left, there are navigation links for EC2 Dashboard, EC2 Global View, Events, Instances (with sub-links for Instances, Instance Types, Launch Templates, Spot Requests, Savings Plans, Reserved Instances, Dedicated Hosts, Capacity, and Reservations), and Images (with sub-link for AMIs). On the right, there is a summary section for Key pairs (1), Placement groups (0), and Snapshots (0). Below this is a large 'Launch instance' button with a callout message: 'To get started, launch an Amazon EC2 instance, which is a virtual server in the cloud.' There is also a 'Migrate a server' link and a note stating: 'Note: Your instances will launch in the Asia Pacific (Mumbai) Region'.

Launch an instance [Info](#)

Amazon EC2 allows you to create virtual machines, or instances, that run on the AWS Cloud. Quickly get started by following the simple steps below.

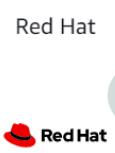
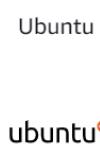
Name and tags [Info](#)

Name

[Add additional tags](#)

▼ Application and OS Images (Amazon Machine Image) [Info](#)

An AMI is a template that contains the software configuration (operating system, application server, and applications) required to launch your instance. Search or Browse for AMIs if you don't see what you are looking for below

[Browse more AMIs](#)

Including AMIs from AWS, Marketplace and the Community

Amazon Machine Image (AMI)

Amazon Linux 2023 AMI

ami-02b49a24cfb95941c (64-bit (x86), uefi-preferred) / ami-04ad8c7fcc828fad4 (64-bit (Arm), uefi)
Virtualization: hvm ENA enabled: true Root device type: ebs

Free tier eligible

Description

Amazon Linux 2023 is a modern, general purpose Linux-based OS that comes with 5 years of long term support. It is optimized for AWS and designed to provide a secure, stable and high-performance execution environment to develop and run your cloud applications.

Architecture

64-bit (x86)

Boot mode

uefi-preferred

AMI ID

ami-02b49a24cfb95941c

Verified provider

▼ Instance type [Info](#) | [Get advice](#)

Instance type

t2.micro	Free tier eligible
Family: t2 1 vCPU 1 GiB Memory Current generation: true	
On-Demand Linux base pricing: 0.0124 USD per Hour	
On-Demand Windows base pricing: 0.017 USD per Hour	
On-Demand RHEL base pricing: 0.0268 USD per Hour	
On-Demand SUSE base pricing: 0.0124 USD per Hour	

[All generations](#)

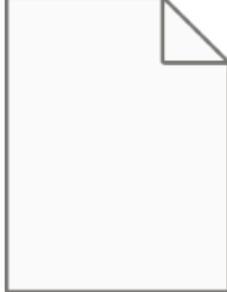
[Compare instance types](#)

Additional costs apply for AMIs with pre-installed software

▼ Key pair (login) [Info](#)

You can use a key pair to securely connect to your instance. Ensure that you have access to the selected key pair before you launch the instance.

Key pair name - *required*



freshpick.pem

Configure Network Settings

- Set up the security group to allow HTTP, HTTPS, and SSH traffic.

▼ Network settings [Info](#)

Network [Info](#)
vpc-017027b2b085367dc

Subnet [Info](#)
No preference (Default subnet in any availability zone)

Auto-assign public IP [Info](#)
Enable

Additional charges apply when outside of **free tier allowance**

Firewall (security groups) [Info](#)
A security group is a set of firewall rules that control the traffic for your instance. Add rules to allow specific traffic to reach your instance.

Create security group Select existing security group

We'll create a new security group called '**launch-wizard-2**' with the following rules:

<input checked="" type="checkbox"/> Allow SSH traffic from Helps you connect to your instance	Anywhere 0.0.0.0/0
<input type="checkbox"/> Allow HTTPS traffic from the internet To set up an endpoint, for example when creating a web server	
<input type="checkbox"/> Allow HTTP traffic from the internet To set up an endpoint, for example when creating a web server	

- Create and download the key pair for SSH access.

The screenshot shows the AWS Instances page with a single instance listed:

- Name:** freshpick
- Instance ID:** i-0a9218f3c3f52c356
- Instance state:** Running
- Instance type:** t3.micro
- Status check:** 3/3 checks passed
- Alarm status:** View alarms
- Available:** ap-southeast-1

Setting up Inbound and Outbound rules

The screenshot shows the Security tab of the AWS Instance details page:

- Security details:**
 - IAM Role: -
 - Owner ID: 345594583920
 - Launch time: Tue Aug 27 2024 11:20:10 GMT+0530 (India Standard Time)
 - Security groups: sg-0236ecef4fe759456 (launch-wizard-2)
- Inbound rules:**

Name	Security group rule ID	Port range	Protocol	Source
-	sgr-0d492ace97d1c9694	22	TCP	0.0.0.0/0

The screenshot shows the Inbound rules list page:

Name	Security group rule ID	Type	Protocol	Port range	Source
-	sgr-0d492ace97d1c9694	SSH	TCP	22	0.0.0.0/0

Edit inbound rules

Inbound rules control the incoming traffic that's allowed to reach the instance.

The screenshot shows the Edit inbound rules page with three existing rules:

Security group rule ID	Type	Protocol	Port range	Source	Description - optional
sgr-0d492ace97d1c9694	SSH	TCP	22	My IP	183.82.125.56/32
-	HTTP	TCP	80	An... (dropdown)	0.0.0.0/0
-	HTTPS	TCP	443	An... (dropdown)	0.0.0.0/0

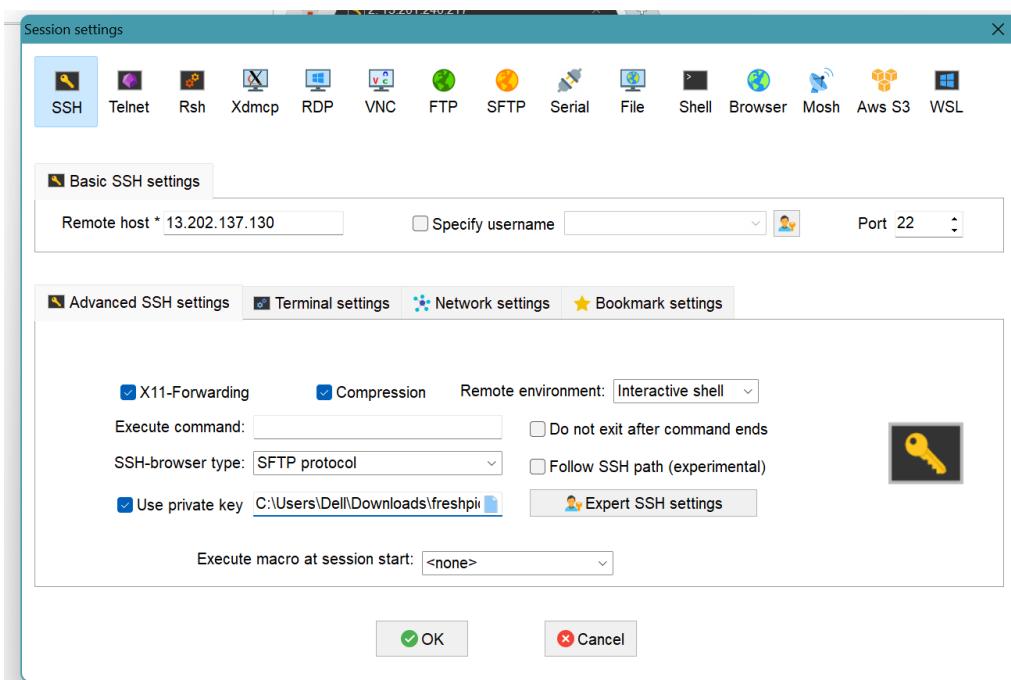
Add rule

- Add Type : HTTP > Source : Anywhere
- Add Type : HTTPS > Source : Anywhere

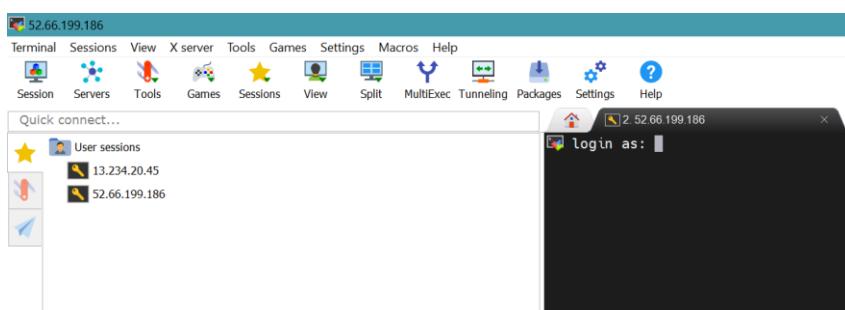
The screenshot shows the AWS CloudWatch Metrics interface. At the top, there's a search bar and buttons for 'Manage tags' and 'Edit outbound rules'. Below that is a table header with columns: Security group rule..., IP version, Type, Protocol, and Port range. A single row is visible in the table, representing an outbound rule named 'sgr-0a2b9f432765ee420' with IPv4 as the IP version, All traffic as the type, All as the protocol, and All as the port range.

MobaXterm Setup and SSH Access

Install and Configure MobaXterm



Login into the SSH Session



- Login as : ec2-user

```

login as: ec2-user
Authenticating with public key "Imported-OpenSSH-Key"

      * MobaXterm Personal Edition v24.1 *
      (SSH client, X server and network tools)

> SSH session to ec2-user@52.66.199.186
  • Direct SSH : ✓
  • SSH compression : ✓
  • SSH-browser : ✓
  • X11-forwarding : ✘ (disabled or not supported by server)

For more info, ctrl+click on help or visit our website.

,
~~~ ##
~~~ \_####
~~~ \####
~~~ \#/ V~,-> https://aws.amazon.com/linux/amazon-linux-2023
~~~ \
~~~ \
[ec2-user@ip-172-31-39-106 ~]$ 

```

Update and Install Web Server Software

- Update package lists with sudo apt-get update (Ubuntu) or sudo yum update (Amazon Linux).

Install Apache or Nginx:

- For Apache: sudo apt-get install apache2 (Ubuntu) or sudo yum install httpd (Amazon Linux).
- For Nginx: sudo apt-get install nginx (Ubuntu) or sudo yum install nginx (Amazon Linux).

```

[ec2-user@ip-172-31-39-106 ~]$ sudo yum install httpd -y
Last metadata expiration check: 0:23:00 ago on Tue Aug 27 05:50:54 2024.
Dependencies resolved.
=====
Package           Arch      Version       Repository   Size
=====
Installing:
httpd            x86_64    2.4.62-1.amzn2023   amazonlinux  48
Installing dependencies:
apr              x86_64    1.7.2-2.amzn2023.0.2  amazonlinux  129
apr-util         x86_64    1.6.3-1.amzn2023.0.1  amazonlinux  98
generic-logos-httpd noarch   18.0.0-12.amzn2023.0.3  amazonlinux  19
httpd-core       x86_64    2.4.62-1.amzn2023   amazonlinux  1.4
httpd-filesystem noarch   2.4.62-1.amzn2023   amazonlinux  14
httpd-tools      x86_64    2.4.62-1.amzn2023   amazonlinux  81
libbrotli        x86_64    1.0.9-4.amzn2023.0.2  amazonlinux  315
mailcap          noarch   2.1.49-3.amzn2023.0.3  amazonlinux  33
Installing weak dependencies:
apr-util-openssl x86_64    1.6.3-1.amzn2023.0.1  amazonlinux  17
mod_http2        x86_64    2.0.27-1.amzn2023.0.3  amazonlinux  166
mod_lua          x86_64    2.4.62-1.amzn2023   amazonlinux  61
=====
Transaction Summary
=====
Install 12 Packages

Total download size: 2.3 M
Installed size: 6.9 M
Downloading Packages:
1/12): apr-util-openssl-1.6.3-1.amzn2023.0.1.x86_64.rpm 258 kB/s | 17 kB  00:00
2/12): apr-1.7.2-2.amzn2023.0.2.x86_64.rpm           1.8 MB/s | 129 kB  00:00
3/12): apr-util-1.6.3-1.amzn2023.0.1.x86_64.rpm        1.3 MB/s | 98 kB  00:00
4/12): generic-logos-httpd-18.0.0-12.amzn2023.0.3.noarch.r 1.0 MB/s | 19 kB  00:00
5/12): httpd-2.4.62-1.amzn2023.x86_64.rpm           2.6 MB/s | 48 kB  00:00
6/12): httpd-core-2.4.62-1.amzn2023.x86_64.rpm        35 MB/s | 1.4 MB  00:00

```

```
Complete!
[ec2-user@ip-172-31-39-106 ~]$ sudo service httpd start
Redirecting to /bin/systemctl start httpd.service
[ec2-user@ip-172-31-39-106 ~]$
```

```
[ec2-user@ip-172-31-39-106 ~]$ pwd
/home/ec2-user
[ec2-user@ip-172-31-39-106 ~]$
```

```
[ec2-user@ip-172-31-39-106 ~]$ cd /var/www/html
[ec2-user@ip-172-31-39-106 html]$ pwd
/var/www/html
[ec2-user@ip-172-31-39-106 html]$
```

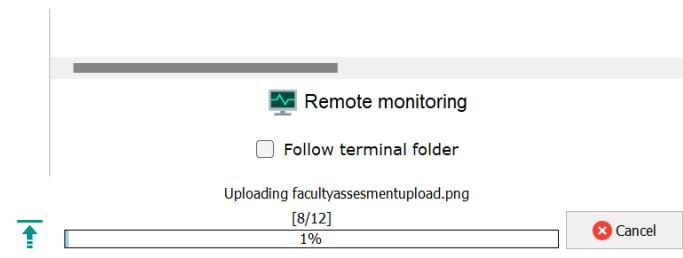
Upload Website Files Using MobaXterm

- Use MobaXterm's SFTP functionality to transfer website files to the EC2 instance.
- Navigate to the /var/www/html directory (or the relevant directory for Nginx) and upload the files.

```
[ec2-user@ip-172-31-39-106 ~]$ cd /var/www/html
[ec2-user@ip-172-31-39-106 html]$ pwd
/var/www/html
[ec2-user@ip-172-31-39-106 html]$
```



```
/var/www/html
[ec2-user@ip-172-31-39-106 html]$ sudo chmod 777 /var/www/html
[ec2-user@ip-172-31-39-106 html]$
```



Launch Flask Application

- Run the Flask app on the EC2 instance through the SSH session to serve the FreshBasket fronte

CHAPTER 8

Testing and Deployment

Functional Testing

- Test the FreshBasket application for functionality, including database interactions and frontend features.
- Run the Flask app `python3 app.py`
- It will give you the link

```
* Running on http://127.0.0.1:5000
Press CTRL+C to quit
* Restarting with watchdog (windowsapi)
* Debugger is active!
* Debugger PIN: 849-618-898
```

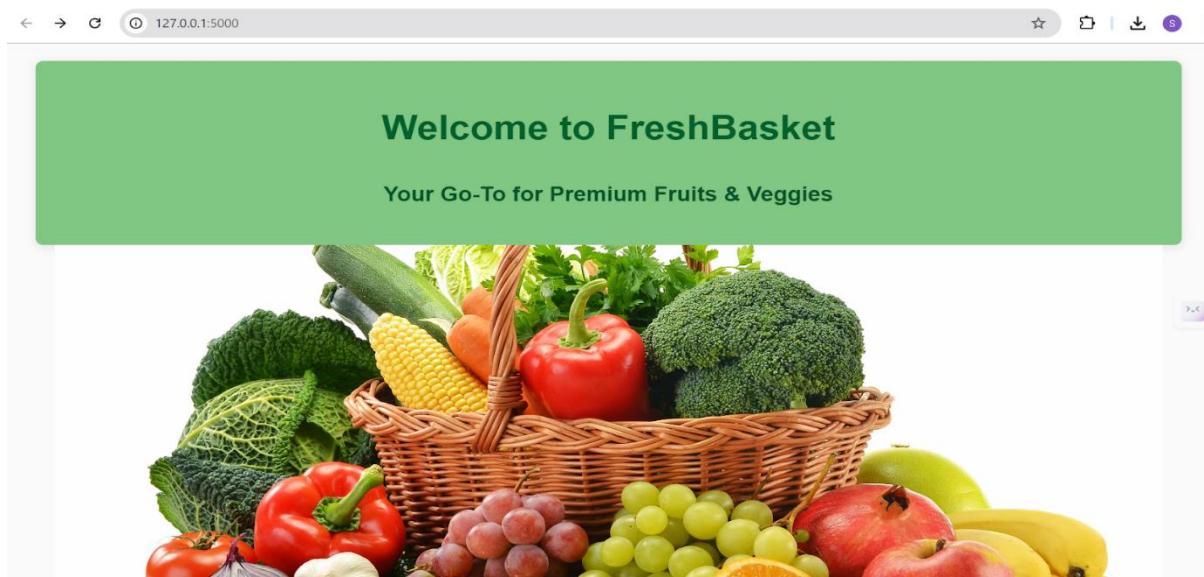
○

Deployment

- Deploy the application in a production environment, ensuring high availability and performance.

Click on the link above and it will take you to the webpage:

home:





Happy Customers

Happy Customers

"FreshBasket always delivers high-quality produce. I'm a regular customer and highly recommend it!" - Jane D.

"I love the variety and freshness of the fruits and vegetables. The service is outstanding too!" - John S.

"Great place to shop for organic produce. The prices are fair and the quality is top-notch." - Emily R.

[Admin Dashboard](#)

Register:

Register

[Home](#)

Name:

Mobile:

Email:

Password:

Default Address:

[Register](#)

Already registered? [Login here.](#)

Login:

Login

Home

Email:

Password:

Login

Don't have an account? [Register here.](#)

Shop:

Welcome to the Shop

Home

Shop Options

[Browse Items](#) [User Dashboard](#)

Login successful!

Items:

FreshPick Fruits & Vegetables

 Apples Quantity: 0 <input type="button" value="Add to Cart"/>	 Bananas Quantity: 0 <input type="button" value="Add to Cart"/>	 Oranges Quantity: 0 <input type="button" value="Add to Cart"/>
 Tomatoes Quantity: 0 <input type="button" value="Add to Cart"/>	 Potato Quantity: 0 <input type="button" value="Add to Cart"/>	 Onions Quantity: 0 <input type="button" value="Add to Cart"/>
 Grapes Quantity: 0 <input type="button" value="Add to Cart"/>	 Carrot Quantity: 0 <input type="button" value="Add to Cart"/>	 Pepper Quantity: 0 <input type="button" value="Add to Cart"/>
 Cucumber Quantity: 0 <input type="button" value="Add to Cart"/>	 Spinach Quantity: 0 <input type="button" value="Add to Cart"/>	 Lemons Quantity: 0 <input type="button" value="Add to Cart"/>

Your Cart

Item	Quantity	Price	Total
Apple	0	\$2.00	\$0.00
Banana	0	\$1.00	\$0.00
Cucumber	0	\$0.50	\$0.00
Total Amount: \$11.00			

Checkout

Select Delivery Address:
Default Address (Registered)
Delivery Address
Comments

Your Cart

Item	Quantity	Price	Total
Apple	3	\$2.00	\$6.00
Carrot	1	\$1.10	\$1.10
Lemon	5	\$0.90	\$4.50

Total Amount: \$11.60

Checkout

Select Delivery Address:

Default Address (Registered)

Payment Method:

Cash on Delivery

Place Order

User Dashboard:

Your Previous Orders

Order ID	Items	Total Price	Date	Status
3	<built-in method items of dict object at 0x000002230E5FC880>	\$0.00		Yet to Ship
4	<built-in method items of dict object at 0x000002230E5FF240>	\$0.00		Yet to Ship

Admin Dashboard:

Manage Orders

Order ID	User	Items	Total Price	Status	Update Status
6	Siri	<built-in method items of dict object at 0x0000020F031E4140>	\$4.00	Yet to Ship	Yet to Ship ▾
7	Siri	<built-in method items of dict object at 0x0000020F031E4240>	\$1.50	Yet to Ship	Yet to Ship ▾
8	Siri	<built-in method items of dict object at 0x0000020F031E4280>	\$6.00	Yet to Ship	Yet to Ship ▾
9	Siri	<built-in method items of dict object at 0x0000020F031E4300>	\$2.00	Yet to Ship	Yet to Ship ▾

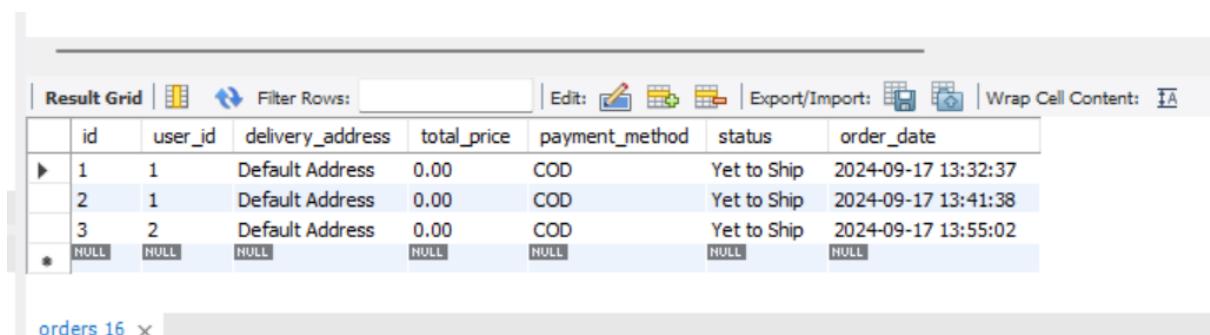
Check the updations in the mysql database.

MySQL Database updating:

1. Users table:

	<u>id</u>	<u>name</u>	<u>mobile</u>	<u>email</u>	<u>password</u>	<u>address</u>
▶	1	Siri Chakkala	878787878	siri@gmail.com	123456789	Shamshabad
	2	Sri	8989898989	sri@gmail.com	123456789	Hyderabad
	3	Raju	898989898	raju@gmail.com	0000000000	Kphb
*	4	Surya	7878787878	surya@gmail.com	09090909090	Secunderabad
	NULL	NULL	NULL	NULL	NULL	NULL

2. Orders table:



The screenshot shows the MySQL Workbench interface with the 'orders' table selected. The table has columns: id, user_id, delivery_address, total_price, payment_method, status, and order_date. The data shows three rows for user_id 1 and one row for user_id 2, all with 'Default Address' as the delivery address and COD as the payment method. The status is 'Yet to Ship' for all rows, and the order date ranges from 2024-09-17 13:32:37 to 2024-09-17 13:55:02.

	<u>id</u>	<u>user_id</u>	<u>delivery_address</u>	<u>total_price</u>	<u>payment_method</u>	<u>status</u>	<u>order_date</u>
▶	1	1	Default Address	0.00	COD	Yet to Ship	2024-09-17 13:32:37
	2	1	Default Address	0.00	COD	Yet to Ship	2024-09-17 13:41:38
*	3	2	Default Address	0.00	COD	Yet to Ship	2024-09-17 13:55:02
	NULL	NULL	NULL	NULL	NULL	NULL	NULL

3. Items table:

	<u>item_id</u>	<u>item_name</u>	<u>price</u>
▶	111	Apple	2.00
	112	Banana	1.50
	113	Orange	1.80
	114	Tomato	1.20
	115	Potato	1.00
	116	Onion	0.80
	117	Grapes	3.00
	118	Carrot	1.10
	119	Pepper	2.20
	120	Cucumber	1.00
	121	Spinach	1.50
	122	Lemon	0.90
	NULL	NULL	NULL

CHAPTER 9

Monitoring and Optimization

Monitoring in E-Commerce

1. Website Performance:

- Track uptime and page load speeds using tools like Google Analytics, Pingdom, or New Relic.
- Monitor error rates, user navigation, and bounce rates.

2. Customer Behavior:

- Use tools like Hotjar or Crazy Egg for heatmaps and session recordings.
- Monitor cart abandonment rates and on-site search trends.

Optimization in E-Commerce

1. Improving User Experience:

- Optimize website design for mobile responsiveness and ease of navigation.
- Implement predictive search to improve product discovery.

2. Boosting Conversions:

- Use personalized recommendations based on user behavior.
- Simplify the checkout process and support multiple payment options.

REFERENCE:

GITHUB LINK

<https://github.com/Gopika1674/Naan-Mudhalvan.git>

CHAPTER 10

Challenges and Solutions

1. Website Performance and Scalability

Challenges:

- Slow loading times, especially during high traffic.
- Downtime during promotional events or peak seasons.

Solutions:

- Use Content Delivery Networks (CDNs) like Cloudflare to optimize load speeds.
- Implement scalable hosting solutions (e.g., AWS, Azure) with auto-scaling capabilities.

2. Cart Abandonment

Challenges:

- Customers leave without completing their purchases.
- Common reasons include high shipping costs, complicated checkout, or lack of payment options.

Solutions:

- Offer free or transparent shipping costs upfront.
- Simplify the checkout process to reduce friction (e.g., one-page checkout)

3. Inventory Management

Challenges:

- Overstocking or running out of popular items.
- Delayed supplier deliveries affecting customer satisfaction.

Solutions:

- Use real-time inventory management software like TradeGecko or Odoo.
- Analyze historical data to forecast demand.

CHAPTER 11

FUTURE ENHANCEMENTS

Future enhancements for your E-commerce project can focus on innovation, customer experience, scalability, and leveraging new technologies. Here are some ideas:

1. Advanced Personalization

- **Dynamic Product Recommendations:** Use AI to suggest products based on browsing and purchase history.
- **Customizable User Dashboards:** Allow customers to tailor their experience, such as saved searches or preferred layouts.
- **Personalized Pricing:** Offer discounts or pricing based on customer loyalty or buying patterns.

2. Enhanced Customer Engagement

- **AI Chatbots:** Provide 24/7 customer support using chatbots with advanced natural language understanding.
- **Gamification:** Add reward systems for purchases, reviews, or social media shares (e.g., points, badges).
- **Community Building:** Integrate forums, Q&A sections, or social feeds to engage users around your products.

3. Improved Checkout Process

- **One-Click Checkout:** Similar to Amazon, streamline the purchase process.
- **Cryptocurrency Payments:** Accept Bitcoin or other cryptocurrencies to appeal to tech-savvy customers.
- **Buy Now, Pay Later (BNPL):** Partner with providers like Afterpay or Klarna for flexible payment options.

CHAPTER 12

CERTIFICATES





Gopika S

Certificate of Completion for
AWS Academy Graduate - AWS Academy Cloud Foundations

Course hours completed

20 hours

Issued on

11/07/2024

Digital badge

<https://www.credly.com/go/3O0lgWCX>



Priya Darshini

Certificate of Completion for
AWS Academy Graduate - AWS Academy Cloud Foundations

Course hours completed

20 hours

Issued on

11/08/2024

Digital badge

<https://www.credly.com/go/fNPcrONy>