SAHITHI YADAV YENDETI

UX/UI DESIGNER

CONTACT

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CERTIFICATIONS

Google – Coursera UX Designing

Foundations of User Experience (UX)
Design
UX Design Process: Empathize, Define,
and Ideate
Build Wireframes and Low-Fidelity
Prototypes
Conduct UX Research and Test Early
Concepts
Create High-Fidelity Designs and
Prototypes in Figma

EDUCATION

Bapatla Engineering College

Bachelor of Technology
Electrical & Electronics Engineering
2014-2018

AREAS OF EXPERTISE

User Research

User Personas & Journeys

Data Visualization

Wireframing

Information Architecture

Interaction design

Prototyping

User Centered design

Usability Testing

Communicating Effectively

Collaboration and Teamwork.

PROFILE

A dedicated professional with a strong passion for user experience design, seeking to transition into an entry-level UI/UX designer role. Leveraging skills in user research, wireframing, prototyping, and usability testing gained from Google-Coursera UX design, I am eager to contribute to creating intuitive and user-friendly digital experiences. Seeking opportunities to apply creativity, critical thinking, and a user-centered design approach to deliver impactful solutions in a collaborative team environment.

WORK EXPERIENCE

Promech Technologies | Bangalore

Estimation Engineer   Jan 2023 – Dec 2023

- Prepare accurate and comprehensive estimates for electrical projects, considering factors such as material costs, labor expenses, equipment requirements, and project timelines.
- Participate in training programs, professional development workshops, and knowledge-sharing forums to expand technical expertise.
- Provide technical consultation and support to users via phone calls, emails, and chat platforms regarding electrical estimation, project requirements, and specifications. And cultivate strong relationships with clients and suppliers

Jones Lang LaSalle Property Consultants Pvt. Ltd. | Hyderabad

Facilities Operation Coordinator l Google Operations   Aug 2022 – Dec 2022

- Provide prompt and courteous assistance to users via phone calls and online chat platform (GUTS) regarding facility-related inquiries. And conducted surveys to actively seek feedback in-order to improve help desk efficiency.
- Interviewed, hired, and trained qualified personnel and expertly managed event handling tasks and controlled expenses to meet budget requirements.
- Manage appointments, facility-related services, meeting room bookings, maintenance visits, and facility tours, ensuring optimal utilization of resources.

Cognizant Technology solutions India Pvt. Ltd. | Hyderabad

Data Process Executive   May 2021 – July 2022

- Managed customer inquiries, resolved complaints, and oversaw payment controls for client products. Provided timely information on product services, operation and maintenance for heightened customer satisfaction.
- Handling new hires and fellow executives with their training and tools like Zen desk. Providing feedback on the product and the process improvement to the client.
- Stayed updated on product features, specifications, and updates to provide accurate information and recommendations to customers.
- Maintained compliance with regulatory requirements and privacy guidelines to safeguard customer confidentiality and data security.

TOOLS

Adobe XD   Creating wireframes and design mockups.

Figma   Collaboratively designing, Creating interactive prototypes and prototyping user interfaces.

Sketch   Designing user interfaces with a focus on vector graphics and UI elements.