# Cognizant Flex Resume Coversheet

Please ensure you complete and attach this document with all Candidate Submissions in IQNavigator for Requisitions at Cognizant as part of the Cognizant Flex Program.

If you have any queries please do not hesitate to reach out to the Cognizant Flex team on
cognizantflex@cognizant.com

| | |
|---|---|
| **Candidates Name** | Chetan Arora |
| **Requisition Job Title** | Infra Specialist |
| **Requisition Number** | |
| **Resource Worker Rights Status (please select one)** | Australian PR |
| **If Other/Visa, please provide details** | |
| **Has the Candidate worked for Cognizant or a Previous entity (including: Adaptra, Odecee, SaaSfocus, Softvision etc.)?** | No |
| **Total Experience (years)** | 13+ years |
| **Relevant Experience (years)** | 10+ years |
| **Current / Preferred Location** | Sydney |
| **Bill Rate** | |
| **Current Organisation (Employed by/Payrolled by)** | |
| **Upcoming Leave Details** | No |
| **Authority to Represent Received?** | Yes |
| **Are there any competitor clauses in the candidate's current contract they are aware of that will restrict their ability in this role? If so, please specify.** | No |
| **Notice Period** | One Week |

*Please paste the candidates resume on the next page, please keep the file in word format when submitting on IQNavigator.*

**Cognizant** Flex

**Professional Experience**

13+ years of experience in design, build, integration, implementation and operation across various technologies like Enterprise networks, AWS, Website Operations and Satellite Comm for various clients (Banking, Travel, Insurance, Airlines, Pharmaceutical, Manufacturing, Oil and Gas, Campus) across the Globe.

**Technical Skills:**

- **Routing Protocols:** RIP, EIGRP, OSPF
- **Switching Technologies:** STP, VTP, HSRP, VRRP, Ether-Channels, VPC, VSS, FabricPath
- **Load Balancer:** Cisco Ace, F5 Big-IP LTM, GTM and Big-IQ
- **Firewall:** Cisco ASA, Palo Alto
- **Cloud Technologies:** Amazon Web Services
- **Programming Languages:** C, C++ and TCL
- **Vsat Technologies:** PAMA/DAMA (Viasat Skylinx), FTDMA (Gilat)
- **Monitoring Tools:** Zabbix, Grafana
- **SIEM:** Trustwave
- **DNS Management:** VitalQiP and Infoblox
- **End Point Solution:** Forescout NAC, Zscaler (ZIA)
- **ITIL V3 (Service Now)**
- **CCNA**

**Work History**

**MakeMyTrip India Pvt. Ltd, Gurgaon, India**
**Mar'17 – Feb'20**
**Manager – Website Operations**

- Managed core infrastructure consisting various devices and technologies like Cisco Switches (Nexus 3K, 5K and Catalyst 4500), Cisco Routers (ASR1001, 3945, 2921), F5 LTM and GTM, Cisco ASA, Palo Alto, Radware LinkProof, Cisco Wireless Controllers, Access Points, ZIA Proxy, Servers and Printers.
- Designed, build and implementation of services for Data Centre, Cloud in conjunction with DevOps, DataBase, Network (LAN/WAN) including Disaster Recovery/BCP.
- Worked on System Integration projects including AWS, Akamai and Data Centre technologies.
- CAPEX/OPEX evaluation, project progress reports and presentation to management.
- Proof of Concept and analysis through SMEs and Vendors, information management for the scope of the migration, highlighting project gaps and projects' execution strategy.

**Accenture Services Pvt. Ltd, Gurgaon, India**
**Nov'11 – Mar'17**
**Infrastructure Team Lead**

- Involved in migration, troubleshooting and hardware upgrade of Cisco Routers (ASR1005, 7206, 3945), Cisco Switches (Nexus 7k, 5k, 3k and Catalyst 650, 4500, 3850) and Load Balancer (Cisco Ace, F5 Big-IP), VitalQiP and Infoblox for one of the largest banks in the world.
- Involved in Data Center and Network room related activities for the bank in United Kingdom including migration, implementation and transition of infrastructure technologies.
- Worked as a reviewer of infrastructure changes implemented in the bank.
- Prepared design documents like LLD, HLD covering impact, risk assessment and mitigation.

**HCL Comnet Ltd, Noida, India**

**Feb'07 – Nov'11**
**Specialist**

- Involved in Data Centre and Network Room related services Pan India to enterprise clients including build, transition and implementation of infrastructure technologies.
- Involved work of configuration, hardware upgrade, troubleshooting on Cisco Routers (7200, 3800, 3700, 2800), Cisco Switches (6500, 4500, 3700, 3500), Cisco ACE, Cisco Access Point and VSAT devices.

**Nanak Antenna, Delhi, India**
**June'06 – Feb'07**
**Embedded Engineer**

- Worked on codes of Graphics LCD, Inter IC, Real Time Clock, ADC, DAC, PLL, Tuner, Audio Processor, Keyboard panel.

**Project Undertaken: FM Modulator and Organic LED (OLED).**

- Microcontroller: R5F21134FP 16-bit MCU, Compiler Used: nc30 (C lang), Group Size: Two.

**Softlink Asia Pvt. Ltd, Faridabad, India.**
**Jan'06 – May'06**
**Trainee (Software Development)**

**Project Undertaken: Academic Information Management System.**

Front End: Visual Basic 6.0, Back End: SQL Server 2000, Group Size: Two

**Academic Qualification:**

- Completed **M. Tech (ALCCS)** from **IETE** with **7.51 CGPA** in 2014.
- Completed **B.E (AMIE)** from **IEI** with **8.07 CGPA** in 2009.
- Completed **Diploma in Comp. Engg.** from **BTE, Delhi** with **78.84%** marks in 2006.
- Completed **12th standard** with **75.6% marks (CBSE)** in 2003.
- Completed **10th Standard** with **75.4% marks (CBSE)** in 2001.

**Achievements:**

- Recognized as employee of the month for ownership of implementing and deleting services and efficiently using the network devices.
- Awarded twice Certificate of Excellence for complex deliveries of UK Projects which witnessed reduced time cycle in delivery in Accenture.
- Recognized in HCL for resolving a long-escalated network issue for a critical client.