

DIVYA SHARMA**Sr. Software Engineer**

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Total Experience: 4.6 Years

Hyderabad ,500019

Objective:

- To obtain a position which allows me to apply my technical skills in an enlightened, dynamic, and high paced environment. Enjoy developing and implementing new ideas, techniques, and the creative process as a whole.

Professional summary:

- Having good exposure and experience **Spring Boot, Spring Security**.
- Having good experience **PostgreSQL, Oracle**.
- ServiceNow Developer with experience of end-to-end implementation, Service Request, Service Catalog and Server/Client Side Scripting.
- Experience on designing Forms, UI Policies, Data Policy, Service Catalogs and designing Workflows in ServiceNow.
- Experience in developing fix scripts to perform various activities in ITSM Module.
- Good Understanding on Business Rules, Client Scripts, UI Policies, UI Actions, Script Includes, Dynamic filters.
- Having good exposure and experience in Web related projects using **JAVA, J2EE** Architecture.
- Participated in design reviews and code reviews.
- Good working knowledge in JAVA, Servlets, JSP, J2EE, **spring, Hibernate**, JDBC, SQL, HTML, Java Script.
- Have good Experience using **Apache Tomcat** Server.
- Hand on experience in Database Development using SQL.
- Quick Learner with the ability to work in a fast-paced environment.
- Expertise in Software Development Life Cycle including Requirements Analysis, Design, Development, Maintenance and Enhancement.

Employment Details:

- Working as a **Sr. Software Engineer** for **Tech Mahindra** from December 2017 to till now.
- Worked as a **Java Developer (Executive IT designation)** for **Jubilant Enpro, Noida** from October 2013 to March 2016.
- Worked as a Trainee **Java Developer** for **Jubilant Life Sciences, Noida** from May 2012 to September 2013.

Academic Profile:

- BTech Information Technology (2010), Rajasthan Technical University, Ajmer India.
- Class XII, Dayanand Bal Niketan School (2006), Ajmer India
- Class X, Central Academy School (2004), Ajmer

Technical Skills:

<input type="checkbox"/> Cloud	:	ServiceNow
<input type="checkbox"/> Languages	:	Java&J2EE
<input type="checkbox"/> Frameworks	:	Hibernate, Spring Boot, Spring Security5
<input type="checkbox"/> Web based Development	:	JSP, Servlets, Java Script
<input type="checkbox"/> Database	:	Oracle 11G, PostgreSQL 9.3
<input type="checkbox"/> IDEs	:	Toad , Dream Viewer, Oracle SQL Developer ,Eclipse, Spring Tool Suite
<input type="checkbox"/> Project Management Tools	:	Log4j,Maven
<input type="checkbox"/> Servers	:	Apache Tomcat
<input type="checkbox"/> Operating Systems	:	Windows
<input type="checkbox"/> Tools	:	GIT Hub, Postman API Development, Coverity, Rally,ServiceNow

Project Profile:**Title** : EZ Connect Services API**Role** : Developer**Environment** : Java 8, Spring Boot2 ,Spring Security 5,Postgres SQL 9.3,Rest API**Client** : General Electrics**Duration** : 27-Aug-2018 -1-Aug-2019**Roles & Responsibilities:**

- The EZ Connect Services API enables the following features through interaction with cloud hosted software service.
- Developed** The API will issue Access Tokens and Refresh Tokens as JSON Web Tokens via the Spring Security JwtTokenStore implementation. The tokens will be signed with a 2048-bit RSA asymmetric key pair.

- Developed whole project from scratch and write all API's for mobile App.

Project Profile:

Title : ServiceNow Development
Role : Developer
Environment :ServiceNow
Client : Thomson Reuters
Duration : 6 Dec 2017- 24-Aug-2018

Roles & Responsibilities:

- Development and Enhancement in Service Catalog.
- Design and develop Business Rules, Client Scripts, Data Policy, UI Policies, UI Actions, Script Includes, Dynamic filters for ITSM modules.
- Design and develop solutions within the ServiceNow environment to include modifications of applications, forms, workflow, interfaces and any other customization required to support ITIL processes.
- Develop and deliver ServiceNow customizations & integration components.
- Perform configurations of Business Rules, UI Pages, UI Scripts, Client Scripts, custom tablespaces, etc.
- Created various Knowledge articles and defining access control based on users, group and roles.
- Responsible for enhancing/customizing the features using Client Script, Business Rule, UI/Data Policy, Script Include.
- Designed and developed complex workflows that integrate with other ServiceNow modules.
- Designed and developed fix scripts for ITSM modules.
- Working with global and local expert groups to provide intermediate to advanced level of consultancy and solution to the users.

Project Profile:

Title : Expense Management System
Role : Developer/Documentation/Design
Environment : Java 1.7, Hibernate 4x, Spring 3.0, Tomcat 7.0, Oracle11g, Jsp,Html, Java Script

Roles & Responsibilities:

- **Developed** Expense Management System for tracking expenses deployed by a business towards process, external services payment
- **Streamlined** the audit process for employee-initiated expenses towards business tours and travel details submitted for reimbursement.
- Automated systems, web-based applications simplified the reimbursement procedure; reduced the expense recovery cycle for employees; increased accuracy and transparency of the process.
- For Presentation Layer we used spring MVC Module of Spring Framework.
- Involved in integration of Spring Framework with Hibernate Framework.
- Involved in Software Documentation like BRD, User Manual, Code of conduct review
- Involved in Coding and Implementation of Controllers, Business classes and DAOs.
- Designing the JSP components as per the requirements of the system
- Using Log4j for Log report generation
- SQL query writing and tuning queries for improving the performance.

Project Profile:

Title : Customer Complaint System
Role : Developer/Documentation/Design
Environment : JDK 1.7, Spring Framework, JSP, Hibernate, Eclipse, Tomcat, and Oracle

Roles & Responsibilities:

- **Set-up** a Customer Complaint System to capture the complaints being received related to a product.
- **Incorporated** system features to maintain the case specifics like Investigation Reports, Root cause analysis, comment from various functions/department involved Corrective Action/Preventive Action and closure details.
- The scope of the system was to record the complaints, resolve them by finding out root cause with the help of experts so that the same can be avoided in future.
- Designing the JSP components as per the requirements of the system.
- Implemented the system using JDK1.7 API.
- Preparing Unit Test and Integration Test Plans and executing them.
- Using Log4j for Log report generation.
- Writing SQL queries.
- Deployed the entire application over Production server.
- The entire project is developed using Eclipse as an Integrated Development Environment.

Project Profile:

Title : Cab Requisition System

Role : Developer/Documentation/Design
Environment : Java 1.7, JDBC, Servlet, Tomcat 7.0, Oracle11g, Jsp, Html, Java Script

Roles & Responsibilities:

- **Implemented** Cab Requisition System to track cab requests made by employees of the organization for a transparent and efficient transport system.
- **Augmented** the system features to capture all the requisition, their approvals and purpose of travel; record keeping of all the invoices sent by vendors for payment and reconciliation.
- Automation of the requisition approval process helped in capturing all the requisition employee wise, cost center - wise, and department wise data and keep track of all bills send to the vendor.
- Worked on Java script for writing common utility functions for validation.
- Developed JSP pages, DAO Value objects, Pagination
- Implemented the system using JDK1.7 API
- Preparing Unit Test and Integration Test Plans and executing them.
- Using Log4j for Log report generation
- Writing SQL queries.
- Deployed the entire application over Production server
- The entire project is developed using Dream Viewer, Eclipse as an Integrated Development Environment

Project Profile:

Title : Sample Tracking – Enhancing operational efficiency for Pharmaceutical process
Role : Developer/Documentation/Design
Environment : Java 1.6, JDBC, Servlet 2.0, Tomcat 6.0, Oracle11 g, Jsp, Html, NotePad ++, Dream Viewer

Roles & Responsibilities:

- **Formulated** a Sample Tracker to increase the lab operation efficiency by automating the information flow
- **Reduced** delivery time of quality data to users and decision makers by expediting the reporting of sample information and regulatory compliance data **Impact:** System facilitated in providing complete auditable history, and expedited the R&D function of Pharmaceutical process by keeping track of all sample data required in analysis project
- Worked on Java script for writing common utility functions for validation.
- Developed JSP pages, DAO Value objects, Pagination
- Implemented the system using JDK1.6 API
- Preparing Unit Test and Integration Test Plans and executing them.
- The entire project was developed using Dream Viewer, NotePad ++
- Handling the Application Operations Part as Bug Fixing, Maintenance, New Development, and New Enhancement.

Project Profile:

Title : Commercial Annexure
Role : Developer/Documentation/Design
Environment : Java 1.6, JDBC, Servlet 2.0, Tomcat 6.0, Oracle11 g, Jsp, Html, NotePad ++

Roles & Responsibilities:

- **Created** a Commercial Annexure which deals in tracking records of all job orders and purchase orders.
- **Instigated** self-sufficiency in the tool for printing dynamic job order and purchase order using dynamic text and headers.
- **Impact:** Successful implementation of the System led to centralized tracking of job orders and purchase orders
- Implemented the system using JDK1.6 API.
- Developed JSP pages, DAO Value objects, Pagination
- Preparing Unit Test and Integration Test Plans and executing them.
- The entire project was developed using Dream Viewer, NotePad ++
- Participated and assisted in the documentation of the Application like BRD, User Manual, Code of conduct review