**Scenario: Persona asks Robot to fetch item**

Persona steps to Interactive Screen

Persona taps Interactive Screen to bring up Main Menu

Persona selects ‘*Robot*’ icon on Main Menu

Persona selects the ‘*box*’ icon which contains desired item

Robot says ‘I will get box you selected. Okay?’ and ‘*Robot*’ icon on request screen shows ‘*?*’ icon indicate that Robot is waiting for confirmation.

Persona taps ‘*?*’ icon to confirm that Robot has correctly received request.

‘*Robot*’ icon changes to show Robot is actively pursuing request and ‘*?*’ icon changes to inactive state.

Robot returns with selected box. Robot asks ‘Is this the boxed item you wanted?’ ‘*Robot*’ icon on request screen again shows ‘*?*’ icon to show Robot is waiting for confirmation.

Persona taps ‘*?*’ icon to show confirmation that the item is what was desired. Fetch interaction complete, ‘*Robot*’ and ‘*?*’ icons returns to inactive state. 🡪 Opportunity for emotion: Robot lifts ‘arms’ for fist butt. Robot makes happy noise when confirmation of fetch success.

**Scenario:** **Robot needs recharging**

Robot battery reaches ‘low’. Interactive Screen changes ‘*Robot*’ icon to indicate attention needed.

Persona taps ‘*Robot*’ icon to bring up Robot screen.

On Robot screen, ‘*battery*’ icon is lit up in red, or flashes.

Persona taps ‘*battery*’ icon and Robot says ‘I am hungry. Please return me to my docking port for feeding.’

Persona picks up Robot and returns to its docking port. ‘*Battery*’ icon returns to inactive state. 🡪 Opportunity for personality: When Robot placed on docking port, says twice ‘Myum, myum’ or sounds content.