# lan Arsenault

Organized, motivated, goal-orientated individual, able to work independently, as well as in a team environment. Effective at completing multiple tasks, seeking career in software engineering field.



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555-555-5555



www.github.com/GorgonsMaze



https://gorgonsmaze.github.io

## **Education**

01/2015 - Present

Rhode Island - 3.94 GPA

### **IT - Software Engineering**

### New England Institute of Technology

- Web Development Using ASP.NET
- Advanced C#
- User Interface Design
- Systems Analysis & Design -**UML**
- Javascript
- C++

## **Personal Projects**

#### The Division Safe House

• Website that encompasses The Division video game. Includes details, photos, and a place where players can post their gamer tag and find other teams

#### Portfolio Project

• Interactive portfolio with details about me, displaying my school and personal projects using HTML,CSS, Javscript, PHP, MySQL, and C#

#### Capstone Project (current)

• Associates Degree Capstone where my team member and I built a website and c# application for an electronic health records system

## Work Experience

#### 06/2012 - 04/2013

#### **Customer Service Associate**

### OnProcess Technology

Customer Support for Comcast, Time Warner, Sprint, and eSecuritel

#### Tasks/Achievements

- Support established through program design
- Set operating performance standards and quality objectives

#### 04/2006 - 06/2010

### Online Shipping + Store Associate

#### Central Paper + Paperworks

Specializes in paper products, wholesale, and online

#### Tasks/Achievements

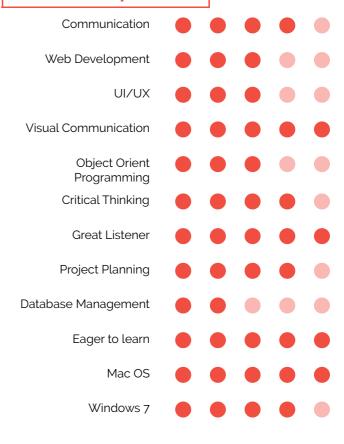
• Store associate, managing sales and precision guillotine paper cutting

#### 05/2003 - 04/2005

#### **Store Associate**

City Liquors

### **Skills & Competences**



## **Achievements**

#### Phi The Kappa International Honor Society

Completed 24 course credits with an accumulative GPA average of 3.80 or higher, and continue to maintain my GPA at 3.94/4.0

#### Deans List

Deans List at New England Tech 5 out 5 quarters

## Languages



English

## **Interests**

Cyber Security | Reading | Hockey | New Technologies | Learning | Programming & Web Development | Encryption | Music | Visual Design