

Intelli Medica

Medical Assistance and Registration System

Application Guide

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1. *Prerequisite*

Intelli Medica is a Pega-powered application, primarily used to monitor potential emergency and crisis, which may need assistance to employees.

IMPORTANT NOTE: Application is already hosted in a Pega Trial Instance as mentioned below and you may not need to install again.

Application is hosted in Pega Trial instance which may go to hibernation in absence of active development. If you are unable to access this trial instance then please contact the application owners or Pega Trial helpdesk. Contact emails are available in Devpost. Invitation is sent to PegaCommunityHackathon@pega.com for Trial instance.

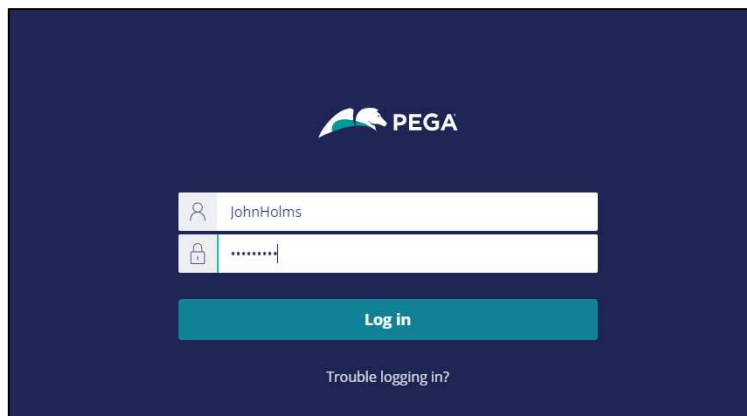
<https://1qside2v.pegace.net/prweb/>

2. *Account set up for Business Users/Administrators*

Login to <https://1qside2v.pegace.net/prweb>

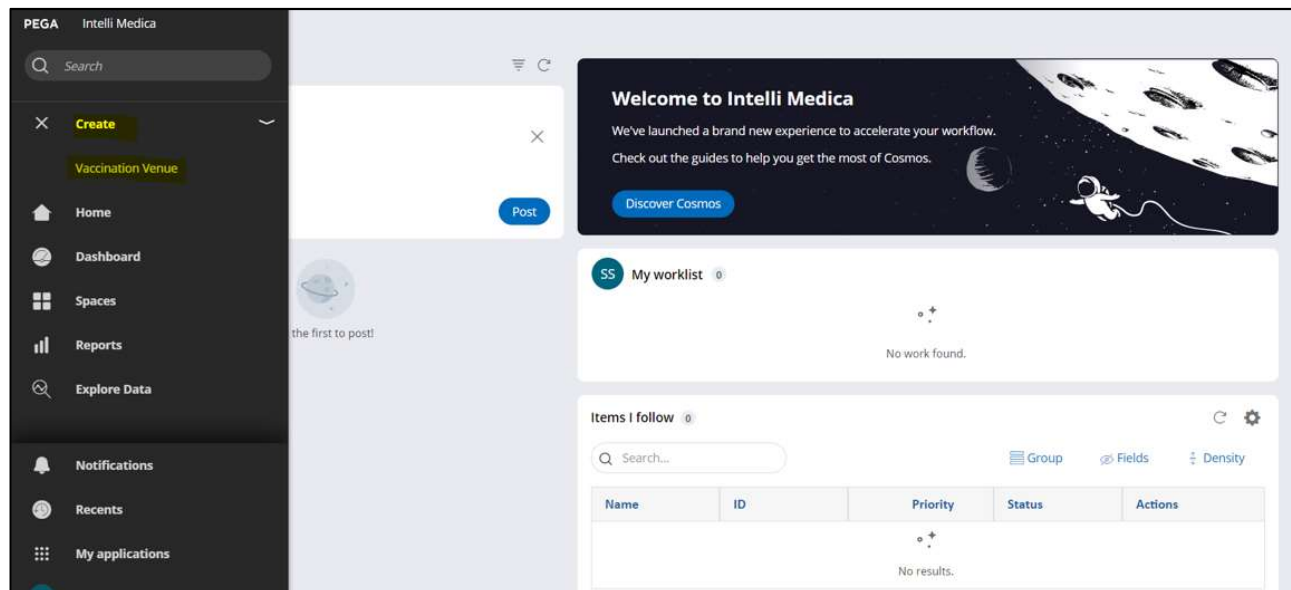
User ids: Admin: **JohnHolms/rules@987**

[Note:if you face any issue with login, please update the passwords]



3. *New Vaccination Venue case creation*

Admin user will create a new Vaccination Venue case from the application Portal.



Case is created with following details like Hospital Name, Hospital ID, Address of Hospital, POC Name, Contact of POC, Vaccination Type and Vaccination Date.

New Vaccination Venue

Hospital Name *

Mission Hospital Inc

Hospital ID: 2103

Address of Hospital: 506 Biltmore Avenue

Mission Hospital Inc

— NC Buncombe County 28801

Contact Person : Brandy Floyd

Contact: 1234567894

Vaccination Name *

Covid 19

Vaccination Date *

4/29/2021

Demo Data

Cancel

Save

Submit

Now the case is routed to the respective POC of that Hospital who can able to view the registration details.

V-1001

Vaccination Venue

Edit

Actions

Priority 10

Status

Created

Updated

PENDING-VACCINE

Sayantan Sarkar 3 minutes ago

Agent(System-Queue-ServiceLevel.ProcessEvent) less than a minute ago

No data to display

To do

BF User Registration

Route (Review) • Due 3 minutes ago • Medium priority

Go

Vaccination Details

Hospital Name

Mission Hospital Inc

Address

506 Biltmore Avenue
Mission Hospital Inc

Contact Person

Brandy Floyd
1234567894

Vaccine Name

Covid 19

Date

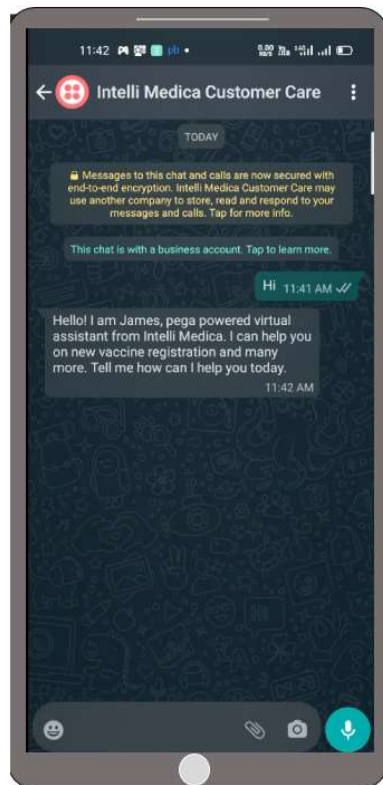
4/29/21

Registration Summary

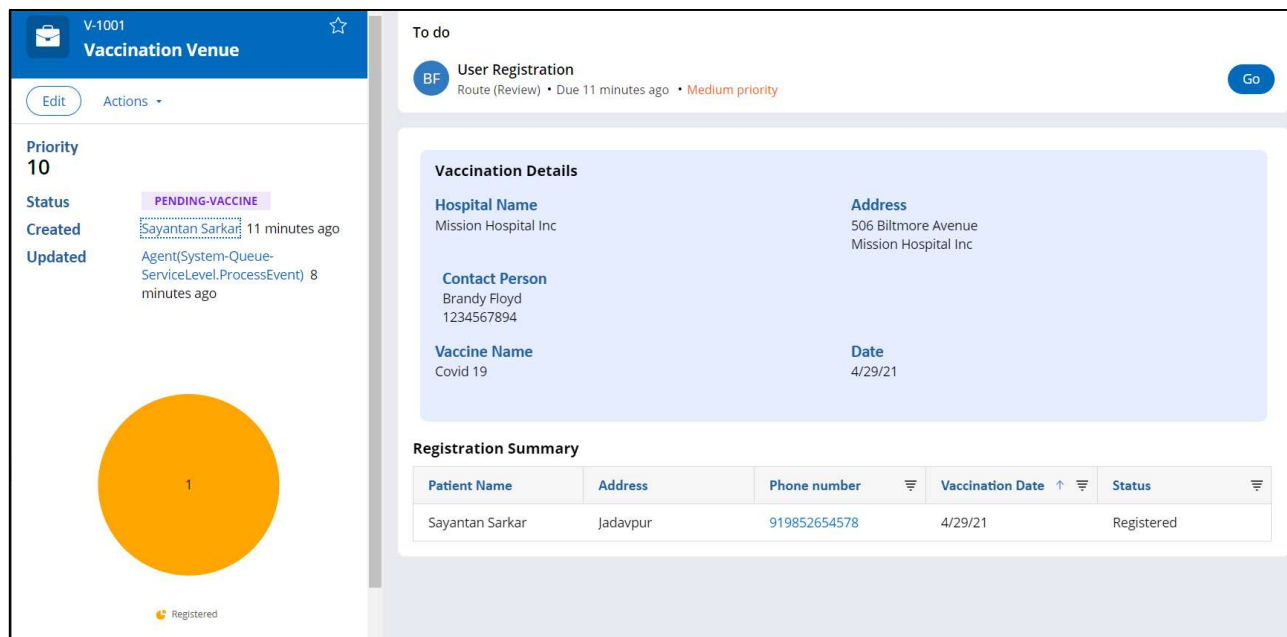
Patient Name	Address	Phone number	Vaccination Date	Status
No items				

4. *User Registration*

User will do registration through WhatsApp for that vaccination in this Hospital on that date. Below are the screenshots of the registration process through WhatsApp. After registration is done, user will receive a mail confirmation containing **QR** code. The case details will show like below to the POC user. You can see the Statistics of Registered User and status is **Registered**.

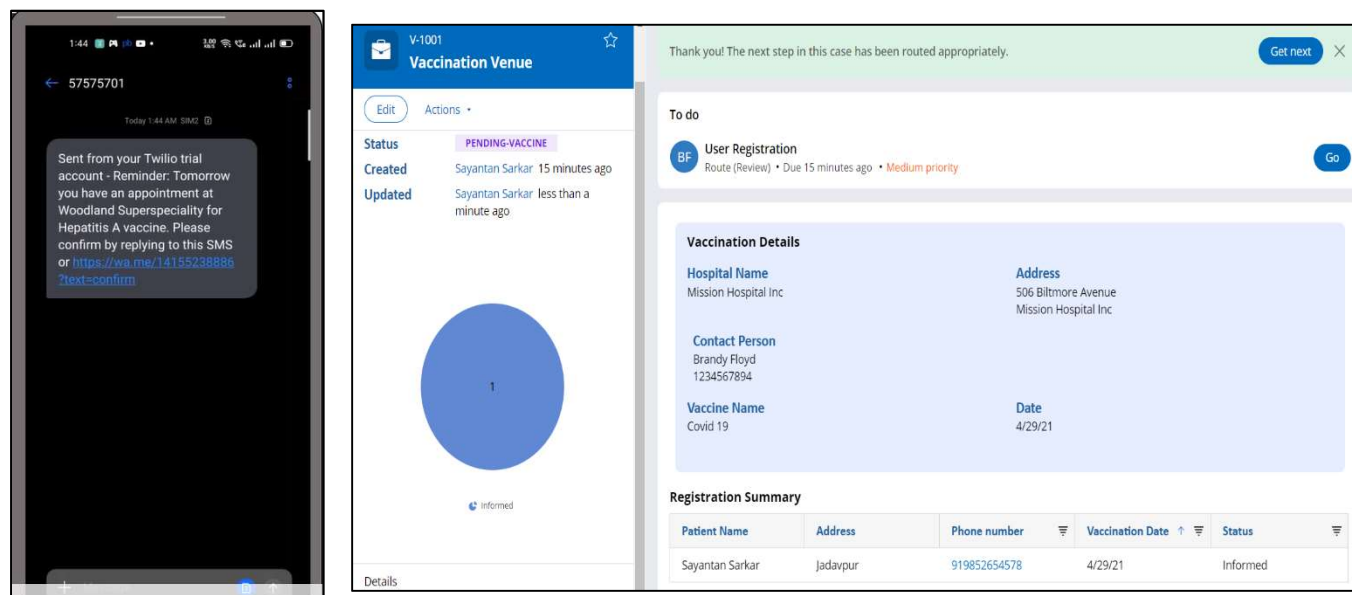


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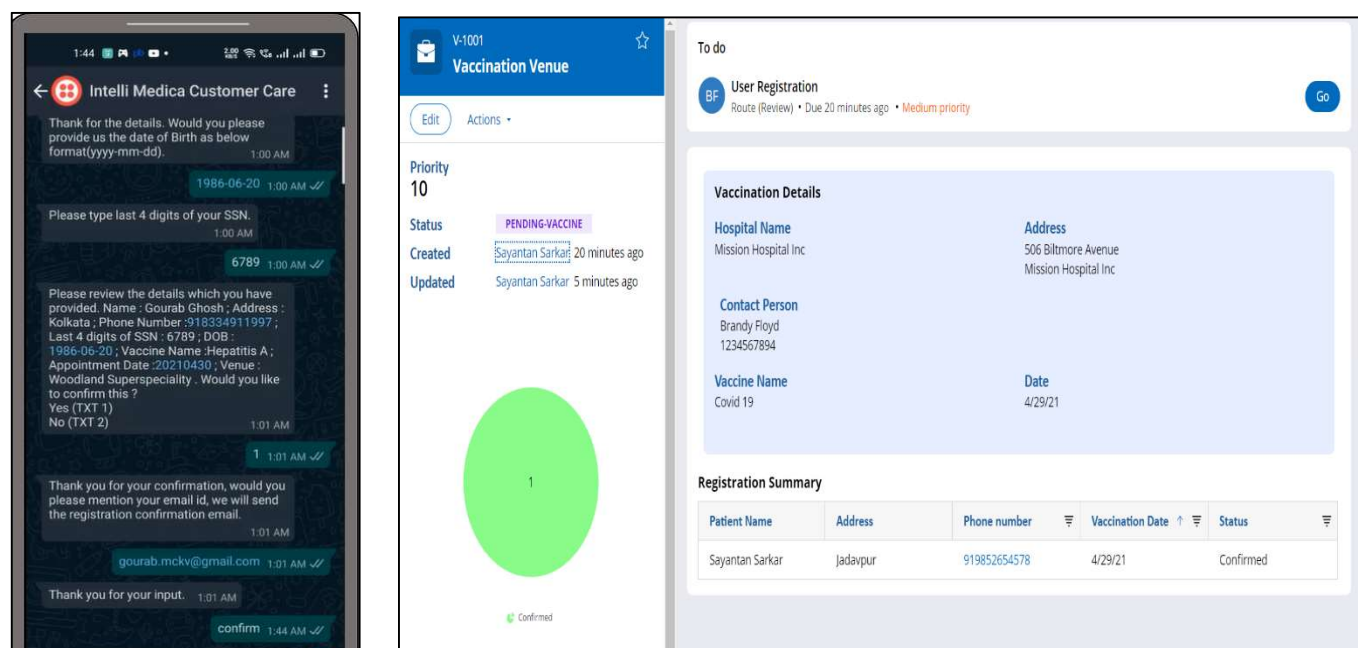


There is a backend process here the registered user is informed/follow up notification will be sent one day prior to vaccination day. In addition, the status is changed from **Registered** to **Informed**.

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If the user confirms through WhatsApp, then status is changed to **Confirmed** otherwise it will remain same.



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Case will wait until vaccination date to get **auto-resolved**. Below screenshot is for that where you can see **SLA time** is mentioned.

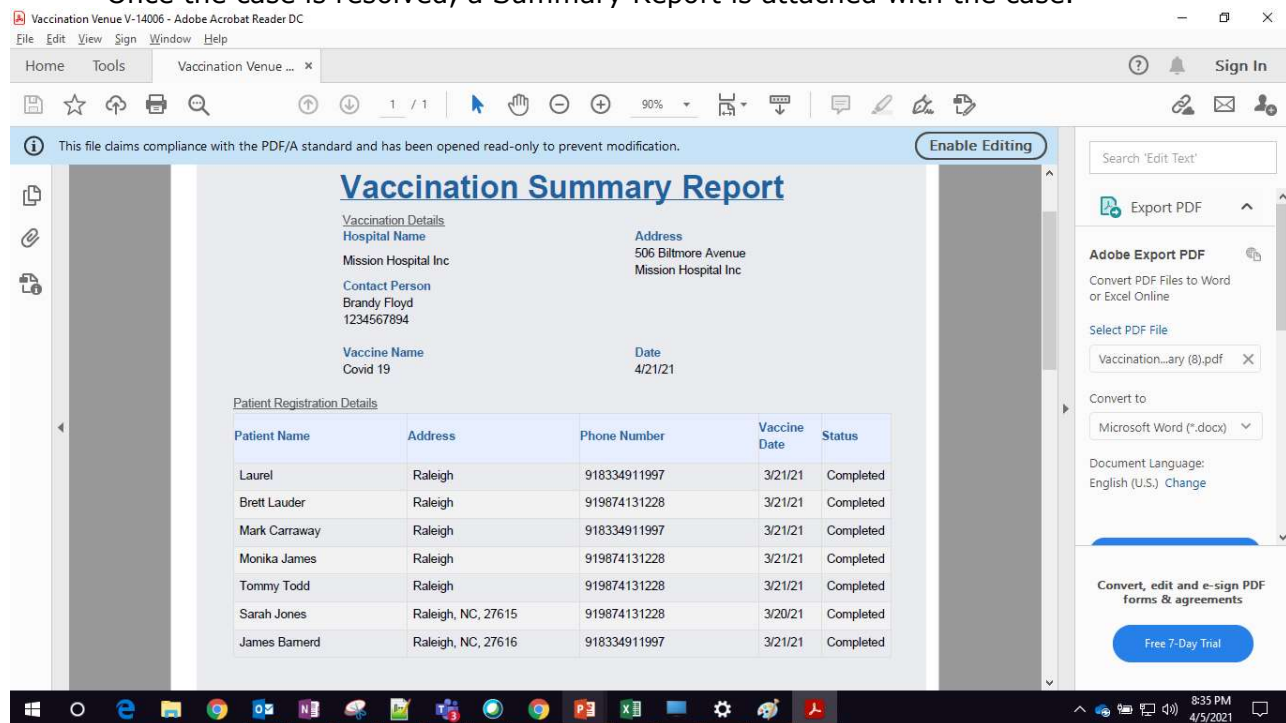
The screenshot displays the 'Vaccination Venue' page for case V-1001. The left sidebar shows the case status as 'PENDING-VACCINE' with a priority of 10. The main content area includes a 'To do' list with a 'Wait' task, 'Vaccination Details' (Hospital Name, Address, Contact Person, Vaccine Name, Date), and a 'Registration Summary' table.

Patient Name	Address	Phone number	Vaccination Date	Status
Sayantan Sarkar	Jadavpur	919852654578	4/29/21	Confirmed

Use **Intelli Medica mobile application of PEGA** (Login: BrandyFloyd/rules@123) where POC can access the cases present in worklist. **QR** code present in Registered user's mail will be scanned to verify details.

The four screenshots show the mobile app's workflow: 1. Welcome screen for Brandy Floyd with a 'Discover Cosmos' button. 2. 'Vaccination Venue' screen showing a 'User Registration' task and 'Vaccination Details'. 3. A screen with a QR code and instructions to scan it. 4. 'User Details' screen showing registered information for Gourab Ghosh, including name, address, vaccine name, date, and status.

Once the case is resolved, a Summary Report is attached with the case.



5. Feedback

Once vaccination is completed, user will receive a notification for feedback. Patient can provide their feedback by replying this.



6. Dashboard Reports

Dashboard contains several statistical Reports related to **Registered Users**, **Vaccination Types** and also **Feedback Sentiments**.

