The Delhi Metro Railway (Procedure to be followed by the Claims Commissioner and amount of compensation payable in case of death and injuries due to accidents) Rules, 2007

DELHI India

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## Rule

# THE-DELHI-METRO-RAILWAY-PROCEDURE-TO-BE-FOLLOWED-BY-T of 2007

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The Delhi Metro Railway (Procedure to be followed by the Claims Commissioner and amount of compensation payable in case of death and injuries due to accidents) Rules, 2007Published vide Notification No. G.S.R. 237(E), 19th March, 2007G.S.R. 237(E). - In exercise of the powers conferred by clause (iii) of Sub-section (2) of Section 56 and clause (d) of Sub-section (2) of section 100 read with Sub section (3) of Section 53 and Section 57 of the Delhi Metro Railway (Operation and Maintenance) Act, 2002 (60 of 2002), the Central Government hereby makes the following rules, namely:-

#### 1. Short title and commencement.

(1) These rules may be called the Delhi Metro Railway (Procedure to be followed by the Claims Commissioner and amount of compensation payable in case of death and injuries due to accidents) Rules, 2007.(2) They shall come into force on the date of their publication in the Official Gazette.

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#### 2. Definitions.

(1)In these rules, unless the context otherwise requires,(a)"Act" means the Delhi Metro Railway (Operation and Maintenance) Act, 2002 (60 of 2002);(b)"Claims Commissioner" means, the Claims Commissioner appointed under Section 48 of the Act;(c)"accident" means accident which is of the nature described in sub-section (1) of Section 38 of the Act and which involves death or personal injury to passengers;(d)"applicant" means a person making an application to the Claims Commissioner under Section 58 of the Act;(e)"Form" means a form appended to these rules;(f)"legal practitioner" shall have the same meaning assigned under Clause (i) of Section 2 of the Advocates Act, 1961 (25 of 1961);(g)"legal representative" means a person who in law represents the estate of the deceased;(h)"Schedule" means a Schedule appended to these rules;(i)"Section" means a Section of the Act.(2)All other words and expressions used herein but not defined shall have the same meanings respectively assigned to them in the Act.

## 3. Procedure for filing applications.

(1) The application for payment of compensation in respect of accidents involving death of, or bodily injury to person or damage to any property arising out of the working of the Metro Railway to the Claims Commissioner shall be presented in the form given in the Annexure either by the applicant in person or by hiduly authorized person.(2) An application referred to in sub-rule (1) may also be sent by registered post to Claims Commissioner.(3) The application under sub-rule (1) or sub-rule (2) shall be presented in duplicate.(4) Every application shall be typed legibly in double space on one side of paper of good quality.

## 4. Scrutiny of application.

(1)The Claims Commissioner or the staff authorized by him hall endorse on every application the date on which it is represented or received through post under rule 3 and sign the endorsement.(2)If the application on scrutiny is found to be in order, it shall be registered and given a serial number.(3)If the application on scrutiny is found to be defective and the defect noticed is formal in nature, the Claims Commissioner may allow the applicant to rectify the same in his presence and if the defect is not formal in nature, the Claims Commissioner or the staff authorized by him may allow the applicant such time to rectify the defect as he may deem fit.(4)If the applicant fails to rectify the defect within the time allowed under sub-rule (3), the Claims Commissioner may, by order and for reasons to be recorded in writing. Decline to register the application and notify the applicant accordingly.(5)An appeal against the order passed under sub-rule (4) may be preferred by the person aggrieved within 15 days from the date of such order and such appeal shall be dealt with and disposed of by the Claims Commissioner whose decision thereon shall be final.

## 5. Notice to Metro Railway Administration.

(1)The Claims Commissioner shall issue notice to Metro Railway Administration to show cause against the application on a date of hearing to be specified therein. Such notice shall be

accompanied by a copy of the application.(2)If the representative of Metro Railway Administration does not appear on the date specified in the notice, or appears and admits the claim, the Claims Commissioner shall forthwith proceed to dispose of the application.(3)If the Metro Railway Administration contests the claim, it may me a reply along with copy of such document on which it relies on or before the date of hearing and such reply and copies of the document shall form part of the record.

## 6. Filing of an Affidavit.

(1)The Claims Commissioner may direct the party to give evidence, if any, by affidavit(2)Notwithstanding anything contained in sub-rule (1) where the Claims Commissioner if considers necessary for just decision of the case, he may order cross-examination of any deponent.

## 7. Filing of reply and other document by the respondents.

(1)Metro Railway Administration may file its reply to the application and copies of the documents on or before the date of hearing of the application.(2)In reply field under sub-rule (1), the Metro Railway Administration shall specifically admit, deny or explain the facts stated in the application and state additional facts necessary in its reply.

## 8. Summary disposal of application.

- The Claims Commissioner may, after considering the application, summarily dismiss the application, if for reasons to be recorded in writing, he is of the opinion that there are not sufficient grounds for proceeding therewith.

## 9. Ex-parte bearing and disposal of application.

(1)Where on the date fixed for bearing the application or any other date to which such hearing may he adjourned, the applicant appears and the representative of Metro Railway Administration does not appear, the Claims Commissioner may, in his discretion adjourn the hearing or hear and decide the application ex-parte.(2)Where an application has been heard ex-parte against the Metro Railway Administration, the latter may apply to the Claims Commissioner for an order to set aside it and if the Metro Railway Administration satisfies the Claims Commissioner that the notice was not duly served or that its representative was prevented by any sufficient cause from appearing, the Claims Commissioner may make an order setting aside the ex-parte hearing upon such terms as it thinks fit and shall appoint the day for proceeding with the application.

# 10. Disposal of application in default.

(1)Where on the date fixed for hearing the application or any other date to which such hearing may he adjourned, the representative of Metro Railway Administration appears and the applicant does not appear, the Claims Commissioner may, in his discretion adjourn the hearing or hear and decide the application in default.(2)Where an application has been heard and disposed in default against the applicant, the latter may apply to the Claims Commissioner for any order to set aside it and if the applicant satisfies the Claims Commissioner that the notice was not duly served or he was prevented by any sufficient cause from appearing, the Claims Commissioner may make an order setting aside the dismissal in default, upon such terms as he thinks fit and shall appoint the day the proceeding with the application.

#### 11. Powers of Claims Com missioner.

- The Claims Commissioner shall have, for the purposes of discharging his functions under the Act, the same powers as are vested in a civil court under the Code of Civil Procedure, 1908, while trying a suit, in respect of the following matters, namely:(a)summoning and enforcing the attendance of any person and examining him on oath;(b)requiring the discovery and production of documents;(c)receiving evidence on affidavit;(d)subject to the provisions of Sections 123 and 124 of the Indian Evidence Act, 1872, requisitioning and public record or document or copy of such record or document from any office;(e)issuing commissions for the examination of witness or documents;(f)reviewing his decisions;(g)dismissing an application for default or ex-parte; and(h)setting aside any order of dismissal of any application for default or any order passed by it ex-parte.

#### 12. Summoning of witnesses and method of recording evidence.

(1)If an application is presented by any party to the proceedings for summoning of witnesses, the Claims Commissioner shall issue summons for the appearance of such witness unless the considers that their appearance is not necessary for the just decision of the case.(2)The Claims Commissioner shall make a brief memorandum of substance of the evidence of every witness as the examination of the witness proceeds and such memorandum shall part of the record:Provided that if the Claims Commissioner does not make such memorandum, he shall record the reasons for his inability to do so and shall cause such memorandum to be made in writing from his dictation and shall sign the same, and such memorandum shall form part of the record.

#### 13. Decision of the Claims Commissioner.

- The Claims Commissioner shall decide every application as expeditiously as possible on perusal of document, affidavits and other evidence, if any, and after hearing such oral argument as may be advanced.

## 14. Order to be passed and signed.

(1)The Claims Commissioner, after hearing the applicant and the Metro Railway Administration, shall pass an order as he thinks fit either at once or, as soon as thereafter as may be practicable.(2)Every order of the Claims Commissioner shall be in writing and shall be signed by him.(3)An order made by the Claims Commissioner shall be executed as a decree of civil court and

the provisions of the code of Civil procedure, 1908, so far may be, shall apply as they apply in respect of decree of a civil court.

#### 15. Review of decision.

(1)Any person considering himself aggrieved by any order of the Claims Commissioner, on account of some mistake or error apparent on the face of the record, or for any other sufficient reason, desires to obtain review of such order, may apply for review of a final order not being an interlocutory order, to the Claims Commissioner.(2)Where it appears to the Claims Commissioner that there is no sufficient ground for a review, he shall reject the application.(3)Where the Claims Commissioner is of the opinion that the application for review should be granted, he shall grant the same:Provided that no such application shall be granted without previous notice to the Metro Railway Administration or to enable it to appear and be heard in support of the order, a review of which is applied for.

## 16. Orders or directions by the Claims Commissioner.

- The Claims Commissioner may pass such orders or give such directions as may be necessary or expedient to give effect to his orders or to prevent abuse of the process or to secure the ends of justice.

## 17. Inherent powers of the Claims Commissioner.

- Nothing in these rules shall be deemed to limit or otherwise affect the inherent powers of the Claims Commissioner to make such orders as may be necessary for the ends of justice or to prevent abuse of the process of the office of the Claims Commissioner.

## 18. Association of experts.

(1)The Claims Commissioner may, for the purpose of determining any claim for compensation choose one or more experts possessing any knowledge of any matter relevant to the inquiry.(2)Compensation, if any, to be paid to the persons associated with the inquiry, as per sub-rule (1) shall be determined by the Claims Commissioner and paid by Metro Railway Administration.

# 19. Amount of compensation.

(1)The amount of compensation payable in respect of death or injuries, shall be as specified in the Schedule.(2)The amount of compensation payable for an injury not specified in Part II or Part III of the Schedule but which, in the opinion of the Claims Commissioner, is such as to deprive a person of all his capacity to do any kind of work, shall be Rs.4 lakh (four lakh rupees).(3)The amount of compensation payable in respect of any injury (other than an injury specified in the Schedule or referred to in sub-rule (2) resulting in pain and suffering, shall be such as the Claims Commissioner

may, after taking into consideration medical evidence, besides other circumstances of the case, determine to be reasonable:Provided that if more than one injury is caused by the same accident compensation shall be payable in respect of each such injury:Provided further that the total compensation in respect of all such injuries shall not exceed Rs. 80,000 (eighty thousand rupees).(4)Where compensation has been paid for any injury which is less than the amount which would have been payable as compensation if the injured person has died or the person subsequently dies of the injury, a further compensation equal to difference between the amount payable for death or amount already paid, shall become payable.(5)Compensation for loss destruction or deterioration of goods being carried by the passenger as his personal baggage, shall be paid to such an extent as the Claims Commissioner may, in all circumstances of the case, determine to be reasonable.

## 20. Limit of compensation.

- Notwithstanding anything contained in rule 19, the total compensation payable under that rule shall in no case exceed Rs. 4 lakh (four lakh rupees) in respect of anyone person.

# **Schedule**

(See Rule 19) Compensation Payable for Death and Injuries

# Part I - {|

|-||| Amount of compensation(in Rs.)|-|| For death | 4,00,000|}

## Part II

| (1) Fo | or loss of both hands or amputation at higher sites                                                                    | 4,00,000 |
|--------|------------------------------------------------------------------------------------------------------------------------|----------|
| (2) Fo | or loss of hand and a foot                                                                                             | 4,00,000 |
| (3) Fo | or double amputation through leg or thigh or amputationthough leg or thigh on one de and loss of other foot            | 4,00,000 |
| (4) Fo | or loss of sight to such an extent as to render the claimantunable to perform any ork for which eye sight is essential | 4,00,000 |
| (5) Fo | or very severe facial disfigurement                                                                                    | 4,00,000 |
| (6) Fo | or absolute deafness                                                                                                   | 4,00,000 |
|        |                                                                                                                        |          |

#### Part III

|     |                                                                           | Amount of compensation(in Rs.) |
|-----|---------------------------------------------------------------------------|--------------------------------|
| (1) | For amputation through shoulder joint                                     | 3,60,000                       |
| (2) | For amputation below shoulder with stump less than 8"from tip of acromion | 3,20,000                       |

| (3)  | For amputation from 8" from tip of acromion to less than 4-1/2" below tip of olecranon                                          | 2,80,000 |
|------|---------------------------------------------------------------------------------------------------------------------------------|----------|
| (4)  | For loss of a hand or the thumb and four fingers of one handor amputation from 4-1/2" below space tip of olecranon              | 2,40,000 |
| (5)  | For loss of thumb                                                                                                               | 1,20,000 |
| (6)  | For loss of thumb and its metacarpal bone                                                                                       | 1,60,000 |
| (7)  | For loss of four fingers of one hand                                                                                            | 2,00,000 |
| (8)  | For loss of three fingers of one hand                                                                                           | 1,20,000 |
| (9)  | For loss of two fingers of one hand                                                                                             | 80,000   |
| (10) | Far loss of terminal phalanx of thumb                                                                                           | 80,000   |
| (11) | For amputation of both feel resulting in end-bearing stumps                                                                     | 3,60,000 |
| (12) | Far amputation through both feet proximal to themetatarsophalangeal joint                                                       | 3,20,000 |
| (13) | For loss of all toes of both feet through themetatarsophalangeal joint                                                          | 1,60,000 |
| (14) | For loss of all toes of both feet proximal to the proximalinterphalangeal joint                                                 | 1,20,000 |
| (15) | For loss of all toes of both feet distal to the proximalinterphalangeal joint                                                   | 80,000   |
| (16) | For amputation at hip                                                                                                           | 3,60,000 |
| (17) | For amputation below hip with stump not exceeding 5" inlength measured from tip of great trenchanter but not beyondmiddle thigh | 3,20,000 |
| (18) | For amputation below hip with stump exceeding 5" inlength measured from tip of great trenchanter but not beyondmiddle thigh     | 2,80,000 |
| (19) | For amputation below middle thigh to 3-1/2" below knee                                                                          | 2,40,000 |
| (20  | For amputation below knee with stump exceeding 3-1/2"but not exceeding 5"                                                       | 2,00,000 |
| (21) | Fracture of Spine with paraplegia                                                                                               | 2,00,000 |
| (22  | ) For amputation below knee with stump exceeding 5"                                                                             | 1,60,000 |
| (23  | ) For loss of one eye without complications the other beingnormal                                                               | 1,60,000 |
| (24  | ) For amputation of one foot resulting in end-bearing                                                                           | 1,20,000 |
| (25  | For amputation through one foot proximal to themetatarsophalangeal joint                                                        | 1,20,000 |
| (26  | ) Fracture of Spine without paraplegia                                                                                          | 1,20,000 |
| (27) | For loss of vision of one eye without complication of disfigurement of eye hall, the of her being normal                        | 1,20,000 |
| (28  | ) For loss of all toes of one foot through themetatrsophalangeal joint                                                          | 80,000   |
| (29  | ) Fracture of Hip-joint                                                                                                         | 80,000   |
| (30  | ) Fracture of Major Bone-Femur, Tibia of both limbs                                                                             | 80,000   |
| (31) | Fracture of Major Bone-Humerus, Radius of both limbs                                                                            | 60,000   |
|      |                                                                                                                                 |          |

(32) Fracture of Pelvis not involving joint

40,000

(33) Fracture of Major Bone-Femur, Tibia of one limb

40,000

(34) Fracture of Major Bone-Humerus, Radius and Ulna of one limb

32,000

AnnexureForm(See Rule 3)Application under Section 58 of the Delhi Metro Railway (Operation and Maintenance) Act 2002, for claims for compensation in respect of death or injury of passengers or destruction or damage to the goods being carried by them as their personal baggage.

## Part I – Time of the Case:

# **Part II – {**|

|-| SI. No.| Description of documents attached | Page No.|-| 1.| | |-| 2.| | |-| 3.| | |-| 4.| | |-| 5.| | |-| 6.| ||} Signature of the ApplicantFor use in Claims Commissioner's OfficeDate of filingOrDate of Receipt by postRegistration No.

## Part III – In the Office of the Claims Commissioner

Between.....ApplicantandMetro Railway Administration

## 1. Particulars of the applicant:

Name and address

#### 2. Value of claim-

## 3. (i) Facts of the case:

(Give here a concise statement of facts in chronological order, each paragraph containing, as nearly as possible, a separate issue, fact or otherwise)(ii)(a)Nature of relief sought(b)Ground of relief

# 4. (i) Matters not previously filed or pending with any other Court.

(State whether the applicant had previously filed any claim, writ petition or suit regarding the matter in respect of which the present application has been made)(ii)In case the applicants had previously filed any claims, application, writ petition of suit, indicate the stage at which it is pending, and if decided, attached a certified copy of the order.

#### 5. List of enclosures.

| The Delhi Metro Rai | lway (Procedure to be followed by the Claims Commissioner and amount of compensation payable in case of death and injuries due to accidents) R |
|---------------------|------------------------------------------------------------------------------------------------------------------------------------------------|
|                     | 1.                                                                                                                                             |
|                     | 2.                                                                                                                                             |
|                     | 3.                                                                                                                                             |
|                     | 4.                                                                                                                                             |
|                     | VerificationI                                                                                                                                  |