#### **Gourav Kumar Sharma**

Operations Manager(Analytics)
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### **About Me**

Proficient Operations Analyst with 5+ years of insight managing complex data driven processes. Thoroughly manages customer data, expertly applying problem resolution via audits and troubleshooting.

Extensively familiar with updated standards governing information management. Expertly applies knowledge to optimize quality control and data retention.

### **Speaking Language**

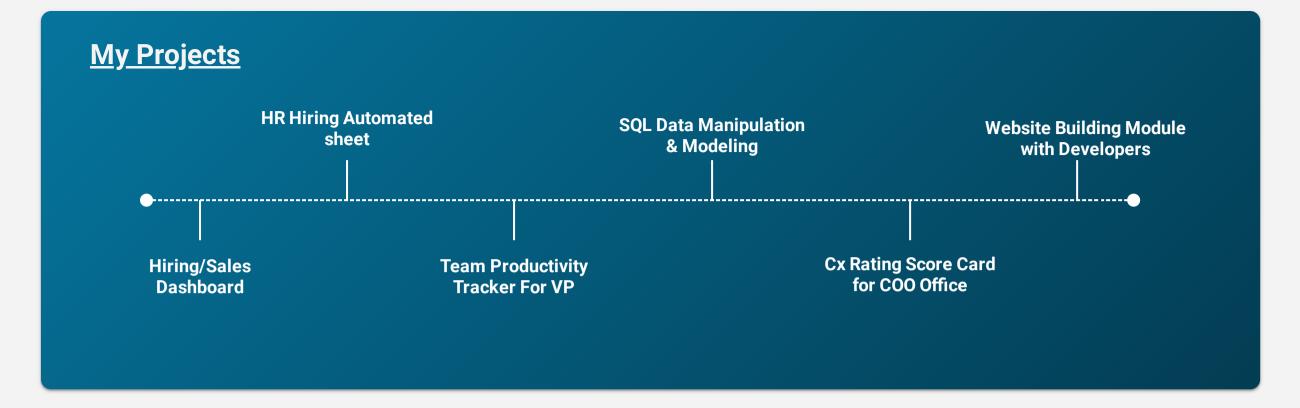


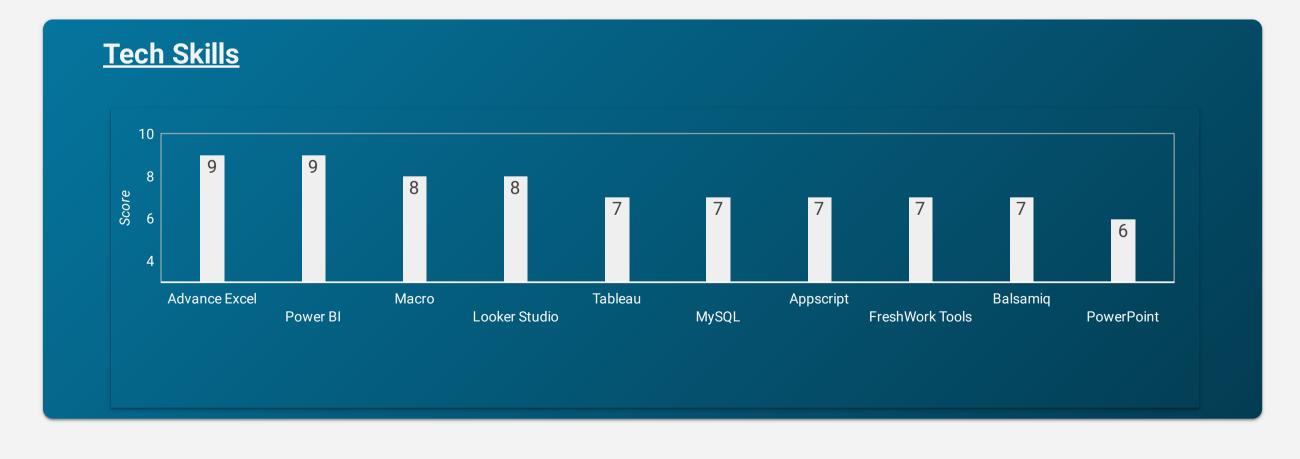
## **Work Experience**

Company	Position	Worked from ▼
Pixelvide, Hyderabad	Operations Manager	2024-02 - 2024-03
Unacademy, Bangalore	Sr. Operations Analyst	2022-03 - 2024-02
Think & Learn Pvt Ltd , Ba	Operations Analyst	2019-03 - 2022-03
Sunknowledge Pvt Ltd , Ko	Operations Associate	2019-01 - 2019-03
AKA & Associates (CA firm)	Internship Student	2017-10 - 2018-10

### **Education**

School/University	Year Of Passing ▼	Score
CA (Foundation)	2017 - 2018	51%
Bachelor of Commerce Sambalpur University - Sambalpur	2015 - 2018	63%
11-12th Highschool Sambalpur University - Sambalpur	2013 - 2015	43%
Lkg - 10th Saraswati Shishu Vidya Mandir - Brajrajnagar	2001 - 2013	54%





# **Organisation VS Roles and Responsibility**

	Company	Work Responsibility	Dates ▼
1.	Pixelvide, Hyderabad	Worked on HRMIS Projects with Indian Gov Finance management process.Established key operational data metrics to analyze the processing of high-volume data.	2024-02 - 2024-03
2.	Unacademy, Bangalore	Worked on MySQL server data and used BI tools to model data and forecast trends. Utilized MYSQL Server, SAS, etc. to create and maintain complex databases, resulting in increased efficiency and 75% reduction in data processing time. Analyzed large sets of data	2022-03 - 2024-02
3.	Think & Learn Pvt Ltd , Bangalore	Designed and coded complex SQL queries to produce actionable insights from internal databases, increasing data analysis productivity. Assisted senior team members in the data analysis process, contributing to a successful project that delivered impactful results.	2019-03 - 2022-03
4.	Sunknowledge Pvt Ltd , Kolkata	Developed and implemented automated data cleaning processes. Coordinated innovative strategies to accomplish objectives and boost long-term profitability.	2019-01 - 2019-03
5.	AKA & Associates (CA firm)	Sorted, Organized, and Maintained Income tax return files. Worked on Multiple Projects and delivered on time and Managed BS/ITR/TDS including data collection, analysis and modeling	2017-10 - 2018-10

