

Welcome to the New J&B Medical Interactive Patient Portal Userguide!

The screenshot displays the J&B Medical Supply Patient Portal login interface. At the top, the J&B Medical Supply logo is centered, with 'English' and 'Spanish' language options and a 'My Account' link to the right. Below this is a dark blue navigation bar with links for HOME, ORDERS, PAYMENT, MESSAGES, and FORMS. The main content area features a 'MEMBER LOGIN' section with two yellow input fields for 'e-cs#11' and a masked password. A 'Forgot Password?' link and a 'Remember me' checkbox are positioned below the password field. A blue 'LOGIN' button is to the right. Below the login fields, two columns of text guide new and existing customers to their respective registration links: 'Become a J & B Customer' and 'Register Now'. The footer contains contact information (email, phone, fax), the J&B Medical Supply logo, and the company address (J & B Medical Supply Co., Inc., 50401 West Frontage Trail, Wauwatosa, WI 53225). A copyright notice for 2012 is at the bottom.

English | Spanish | My Account

HOME | ORDERS | PAYMENT | MESSAGES | FORMS

MEMBER LOGIN

[Forgot Password?](#)

☐ Remember me

[LOGIN](#)

Are you new to J & B Medical Supply? Click the link below to start receiving our supplies.
[Become a J & B Customer](#)


Are you an existing J & B Medical customer? Click the link below to set up your online account access.
[Register Now](#)

contact@jandbmedical.com
Phone: 800-737-0045
Fax: 800-737-0013

J & B Medical Supply Co., Inc.
50401 West Frontage Trail
Wauwatosa, WI 53225

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The portal provides direct access to your account




English | Spanish | [My Account](#) | [Log off](#)


HOME | ORDERS | PAYMENT | MESSAGES | FORMS

HAS YOUR INSURANCE CHANGED?

If your insurance coverage has changed or you have a new provider, let us know!




ORDER CONFIRMATION



Your upcoming orders require your confirmation. Please click the button below and follow the steps to confirm your order.

NO ORDERS TO CONFIRM


ONLINE PAYMENT



Enter the necessary payment information to complete your order.

MAKE A PAYMENT


FORMS



Attach and download any necessary forms or documents by clicking on the button below.




VIEW FORMS


MESSAGE CENTER



Questions or concerns? Our Message Center offers secure messaging between you and our support team.

VIEW MESSAGES

contact@jandbmedical.com
[Phone: 800-737-0045](tel:800-737-0045)
[Fax: 800-737-0012](tel:800-737-0012)



J & B Medical Supply Co., Inc.
20408 West Pontiac Trail
Wixom, MI 48393

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Portal Login:

Enter your username and password to login. Password is case sensitive.

If you forgot your password please select the “Forgot Password?” link located under the password entry field.

MEMBER LOGIN

 e-csr611



[Forgot Password?](#)

☐ Remember me

LOGIN

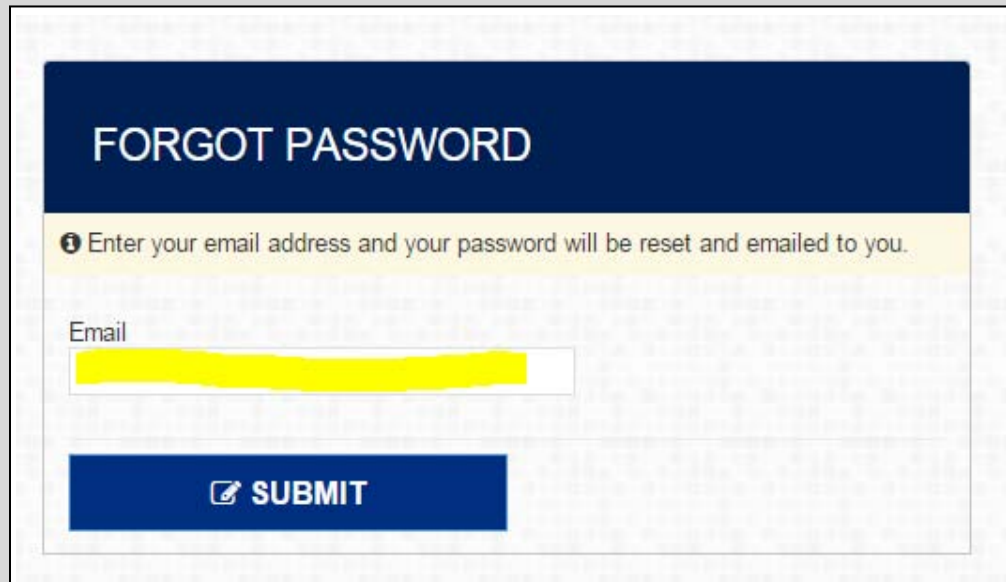
Are you new to J & B Medical Supply? Click the link below to start receiving our supplies.

Become a J & B Customer

Are you an existing J & B Medical customer? Click the link below to set up your online account access.

Register Now

You will need to enter the email address associated with your account in order to obtain a temporary password that is sent directly to your email.

A screenshot of a 'FORGOT PASSWORD' form. The form has a dark blue header with the title 'FORGOT PASSWORD' in white. Below the header is a yellow instruction bar that says 'Enter your email address and your password will be reset and emailed to you.' followed by an information icon. Underneath is a label 'Email' above a text input field. The input field contains a yellowed-out email address. At the bottom of the form is a dark blue 'SUBMIT' button with a white pencil icon to its left.

FORGOT PASSWORD

i Enter your email address and your password will be reset and emailed to you.

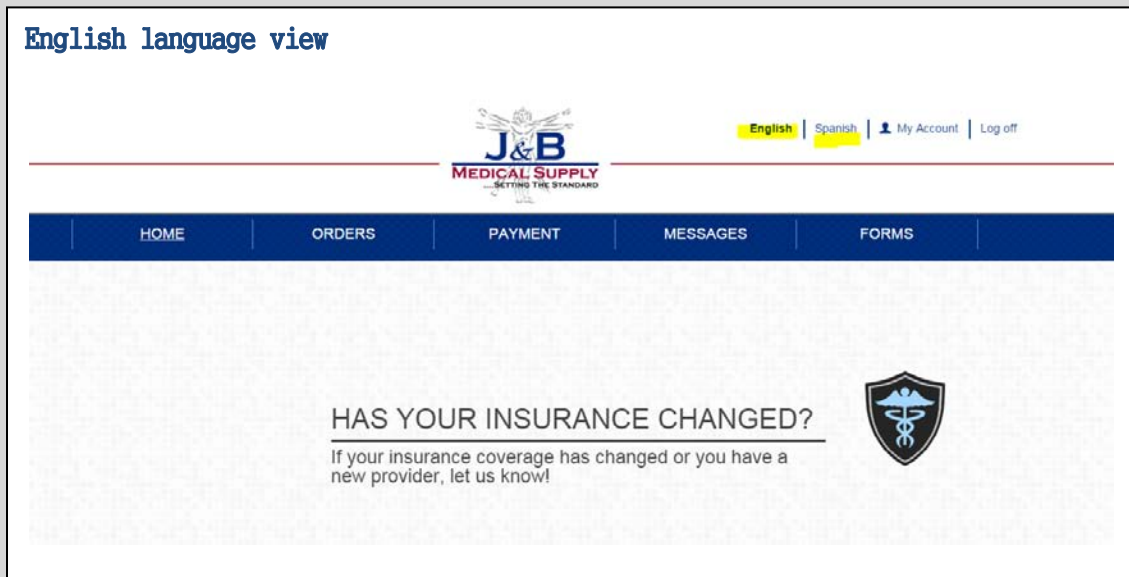
Email

[Redacted Email Address]

SUBMIT

Starting with the top right hand corner of the portal you will find the language selection.

English language view

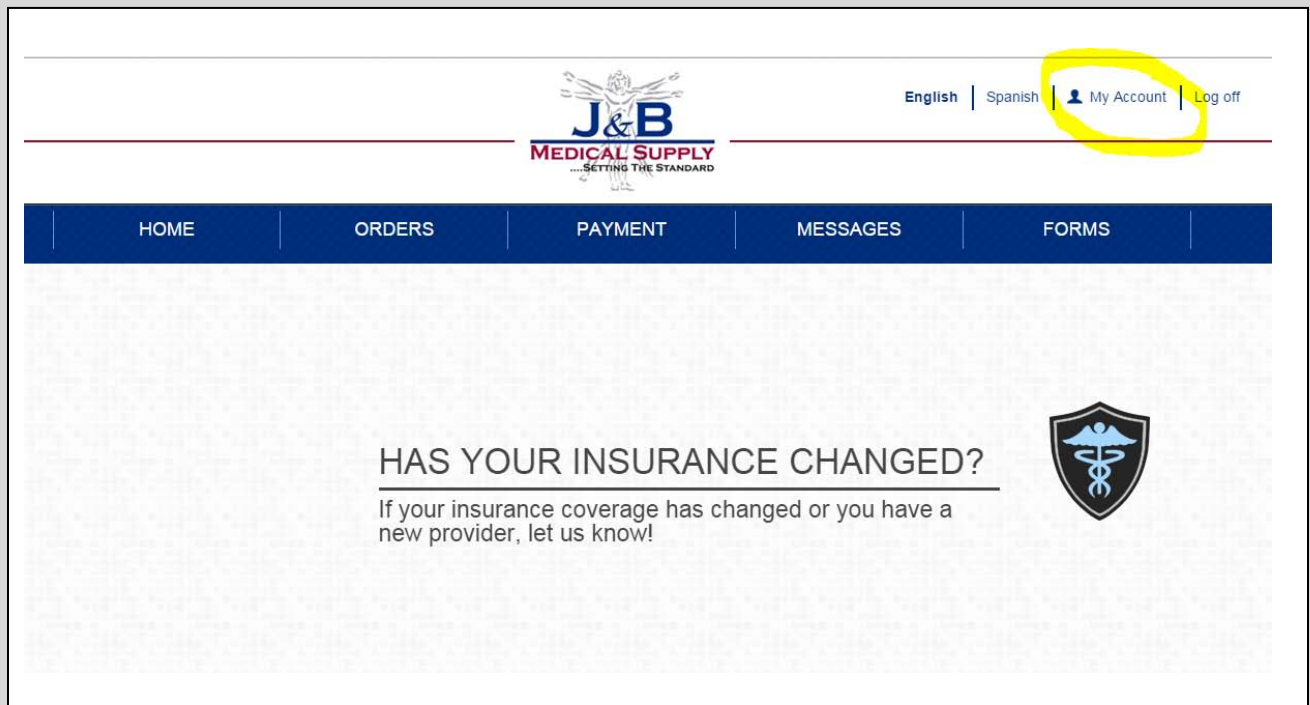


Spanish language view



My Account:

The “My Account” heading allows you to make changes to your account such as updating your address, insurance, change your password or to activate text message alerts to your phone.



Selecting the edit button on the right hand side provides you the ability to make changes to the fields listed in that category.

ACCOUNT INFORMATION

Information

Account Number : 254742

Name : (First-Middle-Last) TEST DUDE

Email : TEST.DUDE@EMAIL.COM

Birth Date : 01/01/1901

SSN : ***-**-9874

Primary Phone : 8002221111

Secondary Phone : 8002224444

Policy Number : 123456789

Insurance Name : BLUE CARE NETWORK COMMERCIAL/HMO

Doctor's Name : DOCTOR FAKE

Clinic Phone : (800) 737-0045

Address

HOME Address

Address : 50489 WEST PONTIAC TRAIL

City : WIXOMState : MI

Zip : 48265

Shipping Address

Address :

City :State :

Zip :

Text Alert

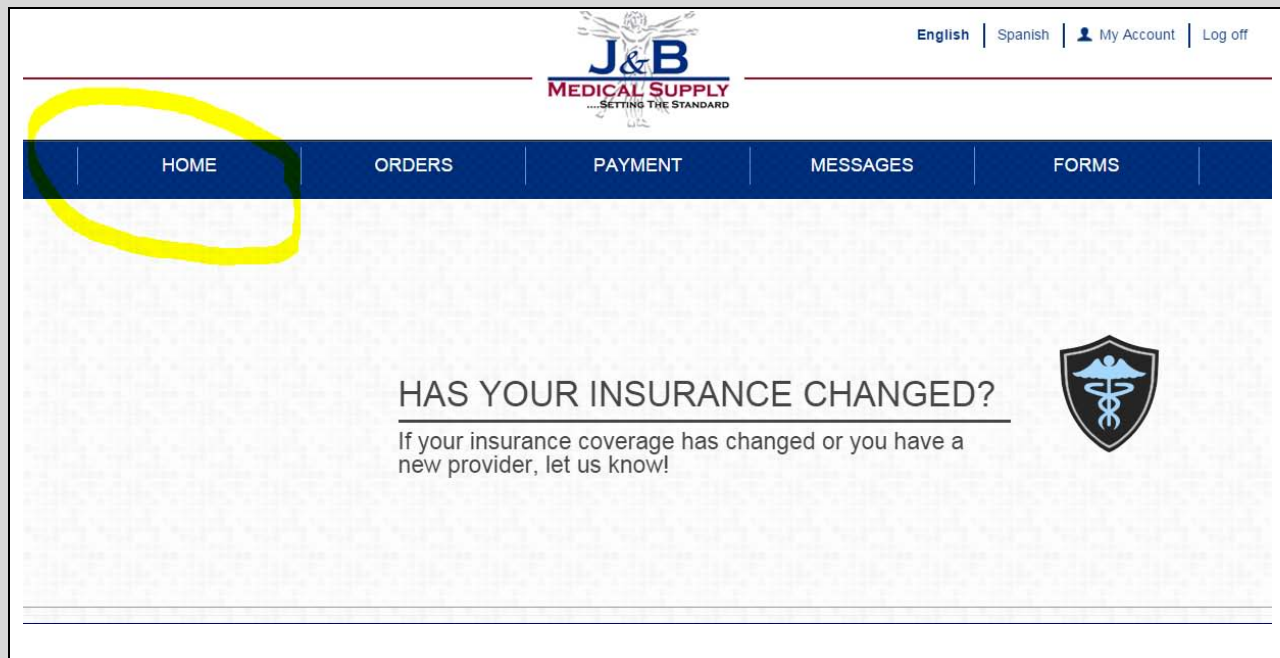
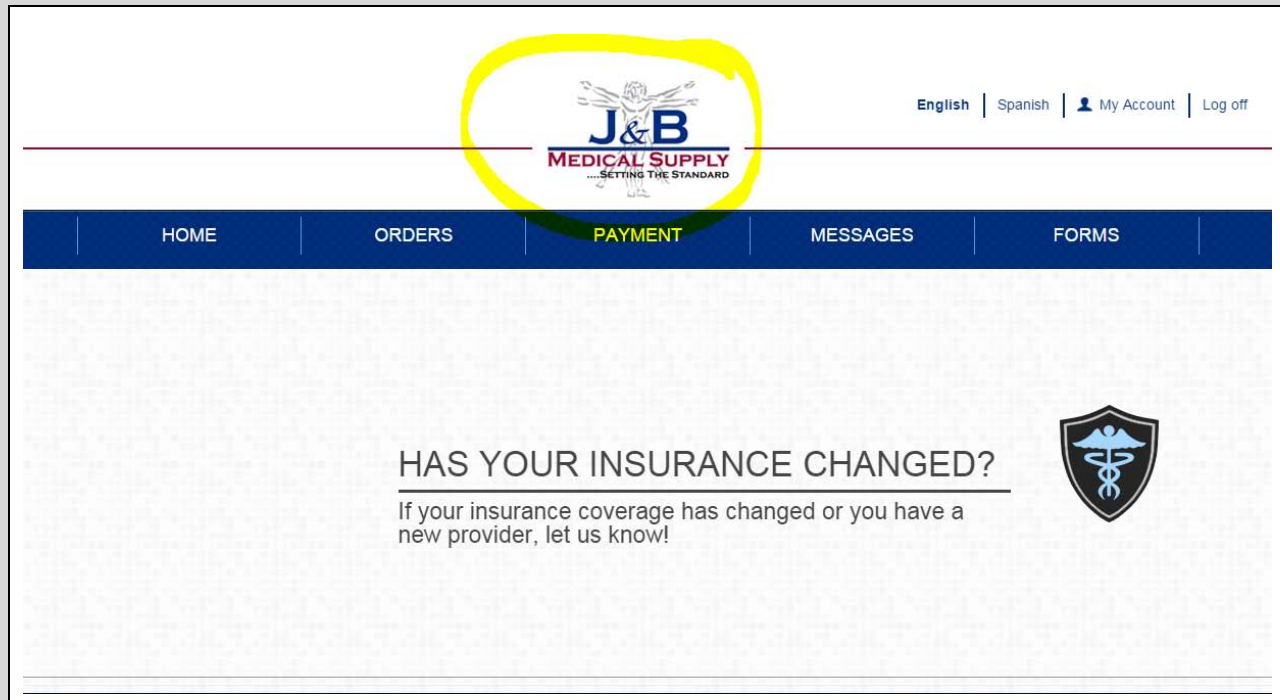
Phone Number : (215)-876-7046

Provider : T-Mobile

CHANGE PASSWORD

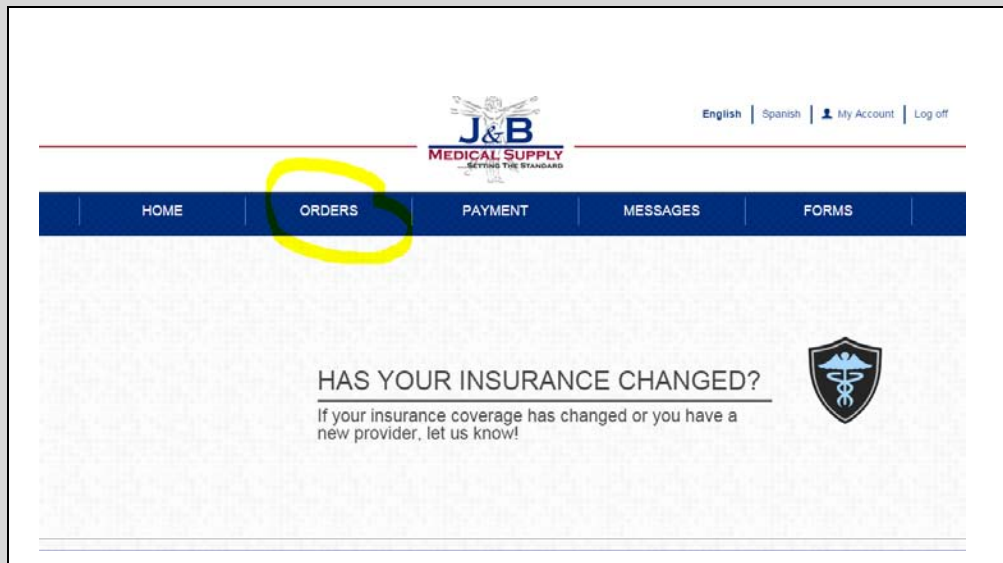
Home Screen:

To go to the main home screen the user can utilize either the “J&B Medical Supply” logo at the top of the screen or the “Home” button.



Orders:

The “Orders” heading allows for easy access to view your upcoming order and order history which includes package tracking abilities.

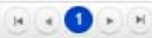


| FUTURE ORDERS | | | |
|-----------------------------|-----|-----|-----------------------------------|
| Next Date | Qty | UOM | Product Description |
| 11/04/2015 | 2 | Box | SAMPLE - ARKRAY VITAL TEST STRIPS |
| 11/04/2015 | 1 | Box | ARKRAY EXPRESSION TEST STRIPS |
| <div>1 - 2 of 2 items</div> | | | |

| ORDER HISTORY | | | |
|---------------|------------|---------|-----------------------|
| Order Number | Completed | Status | FedEx Tracking Number |
| 4689511 | | Pending | |
| 4596688 | 08/18/2015 | Shipped | 74899991080920000112 |
| 4582528 | 08/11/2015 | Shipped | 74899991080920000099 |
| 4582529 | 08/11/2015 | Shipped | 74899991080920000105 |
| 4561045 | 08/02/2015 | Shipped | 74899991080920000082 |
| 4536177 | 07/21/2015 | Shipped | 74899991080920000075 |
| 4534991 | 07/21/2015 | Shipped | 74899991080920000068 |


Future Orders:

The date the order is due next, the quantity of supply in the unit of measure and the product description will be displayed.

| FUTURE ORDERS | | | |
|---|-----|-----|-----------------------------------|
| Next Date | Qty | UOM | Product Description |
| 10/20/2015 | 2 | Box | SAMPLE - ARKRAY VITAL TEST STRIPS |
| 10/20/2015 | 1 | Box | ARKRAY EXPRESSION TEST STRIPS |
|  | | | 1 - 2 of 2 items |

Order History:

The order history shows supplies and quantity shipped as well as detail tracking information.

| ORDER HISTORY | | | |
|---|------------|---------|-----------------------|
| Order Number | Completed | Status | FedEx Tracking Number |
| › 4689511 | | Pending | |
| › 4596688 | 08/18/2015 | Shipped | 74899991080920000112 |
| › 4582528 | 08/11/2015 | Shipped | 74899991080920000099 |
| › 4582529 | 08/11/2015 | Shipped | 74899991080920000105 |
| › 4561045 | 08/02/2015 | Shipped | 74899991080920000082 |
| › 4536177 | 07/21/2015 | Shipped | 74899991080920000075 |
| › 4534991 | 07/21/2015 | Shipped | 74899991080920000068 |
| › 4483751 | 06/25/2015 | Shipped | 74899991080920000051 |
|  | | | 1 - 8 of 8 items |

The arrow indicator next to the order number can be selected to show that order's information.

| ORDER HISTORY | | | | |
|---|-------------|------------------|------------------------------------|------------------|
| Order Number | Completed | Status | FedEx Tracking Number | |
| ▶ 4689511 | | Pending | | |
| ▶ 4596688 | 08/18/2015 | Shipped | 74899991080920000112 | |
| UOM | Qty_Shipped | Product Code | Description | |
| Box | 2 | ARK760010-SAMPLE | SAMPLE - ARKRAY VITAL TEST STRIPS | |
| Box | 2 | ONE550 | SURELANCE ULTRA THIN LANCETS - 30G | |
| <div> ◀ 1 ▶ </div> | | | | 1 - 2 of 2 items |
| ▶ 4582528 | 08/11/2015 | Shipped | 74899991080920000099 | |
| ▶ 4582529 | 08/11/2015 | Shipped | 74899991080920000105 | |
| ▶ 4561045 | 08/02/2015 | Shipped | 74899991080920000082 | |
| ▶ 4536177 | 07/21/2015 | Shipped | 74899991080920000075 | |
| ▶ 4534991 | 07/21/2015 | Shipped | 74899991080920000068 | |
| ▶ 4483751 | 06/25/2015 | Shipped | 74899991080920000051 | |
| <div> ◀ 1 ▶ </div> | | | | 1 - 8 of 8 items |

Track your package by selecting the tracking number provided.

| ORDER HISTORY | | | | |
|---|------------|---------|-----------------------|------------------|
| Order Number | Completed | Status | FedEx Tracking Number | |
| ▶ 4689511 | | Pending | | |
| ▶ 4596688 | 08/18/2015 | Shipped | 74899991080920000112 | |
| ▶ 4582528 | 08/11/2015 | Shipped | 74899991080920000099 | |
| ▶ 4582529 | 08/11/2015 | Shipped | 74899991080920000105 | |
| ▶ 4561045 | 08/02/2015 | Shipped | 74899991080920000082 | |
| ▶ 4536177 | 07/21/2015 | Shipped | 74899991080920000075 | |
| ▶ 4534991 | 07/21/2015 | Shipped | 74899991080920000068 | |
| ▶ 4483751 | 06/25/2015 | Shipped | 74899991080920000051 | |
| <div> ◀ 1 ▶ </div> | | | | 1 - 8 of 8 items |

Payment:

Payments can be made to your account balance.



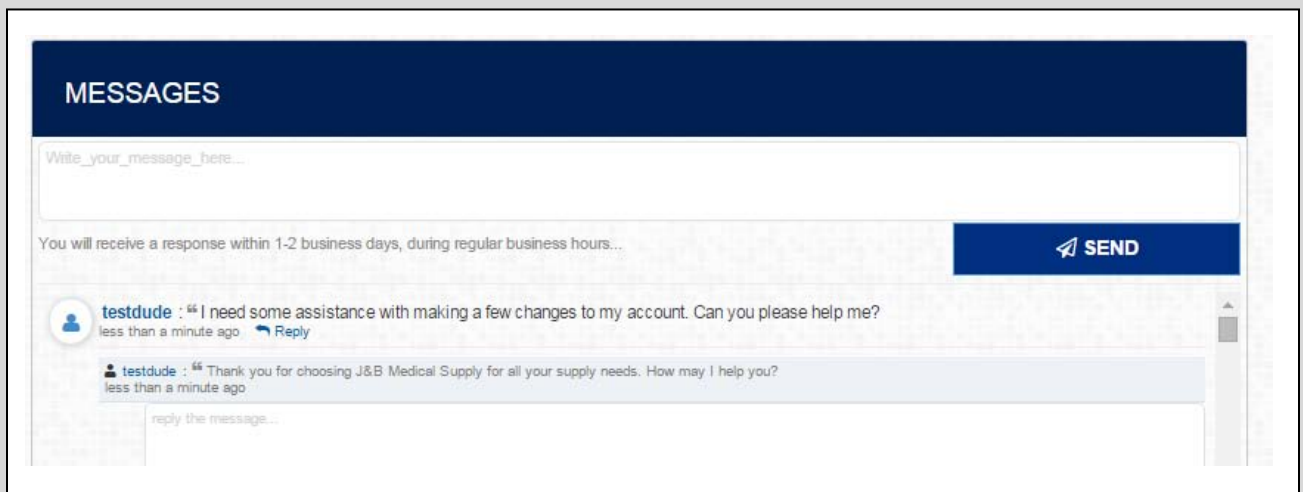
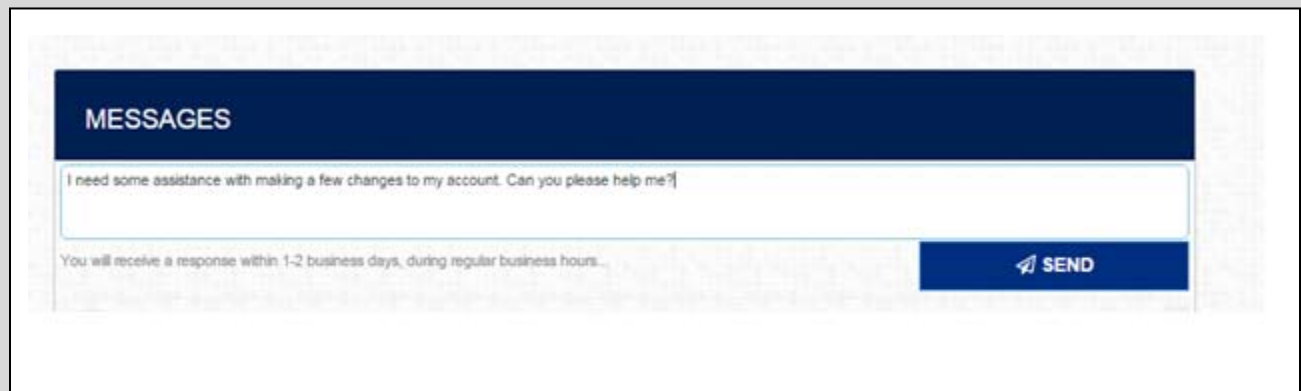
The image displays a form titled "ENTER PAYMENT INFORMATION" with a dark blue header. The form contains the following fields:

- Card Number:
- Expiration Month:
- Expiration Year:
- \$ Amount:
- Billing Address section:
 - First Name:
 - Last Name:
 - Address:
 - City:
 - State:
 - Zip:

At the bottom of the form is a dark blue button with a right arrow icon and the text "SUBMIT".


Messages:


Do you have a question regarding your account? Please use the message forum to reach out to our knowledgeable staff. Account assistance is now at your finger tips.



Forms:

Under the “Forms” heading you can find downloadable forms like the Assignment of Benefits or diabetic testing log sheets. The forms location gives you the ability to upload attachments needed for your account.



English | Spanish |  My Account | Log off

HOME | ORDERS | PAYMENT | MESSAGES | FORMS


FORMS


Add Attachment

| Name | Description | Uploaded | View File |
|---|-----------------------------|------------|-----------|
| 1495455_731637733554369_1024210186640367751_n.jpg | hi | 07/18/2014 | View |
| TestDoc.txt | Test Document for Test Dude | 10/17/2013 | View |
| Book1.xlsx | hii | 01/10/2014 | View |

1 - 3 of 3 items

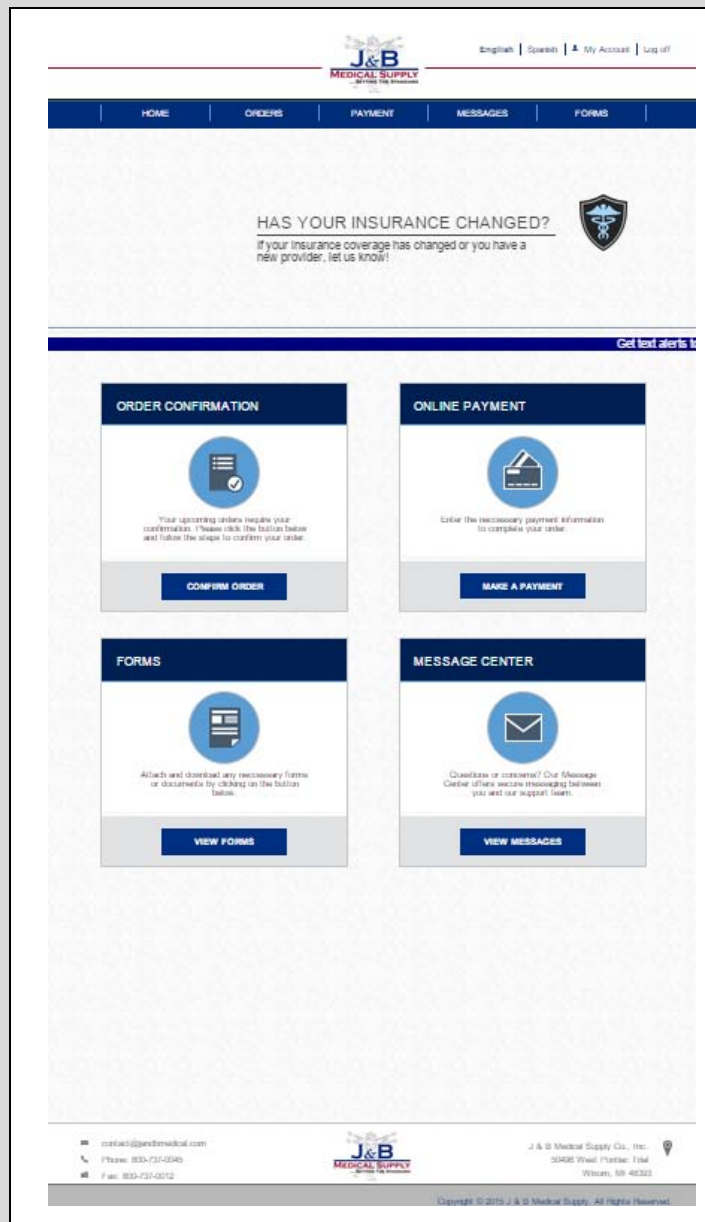
Download Forms

 Diabetic_Log_Sheet

 Assignment of Benefits

Order Confirmation:

The “Order Confirmation” button is utilized when a confirmation is needed for your order to ship. This is located below the banner.



Select “Confirm Order” tab to complete the order confirmation process.

The screenshot shows the J&B Medical Supply website. At the top, there is a navigation bar with links for HOME, ORDERS, PAYMENT, MESSAGES, and FORMS. Below the navigation bar, there is a section titled "HAS YOUR INSURANCE CHANGED?" with a subtext: "If your insurance coverage has changed or you have a new provider, let us know!". To the right of this text is a medical shield icon. Below this section, there is a blue banner that reads "Get text alerts to your mobile device, to activate it go to My Account II". The main content area features two large buttons: "ORDER CONFIRMATION" and "ONLINE PAYMENT". The "ORDER CONFIRMATION" button has a circular icon with a document and a checkmark, and the text "Your upcoming orders require your confirmation. Please click the button below and follow the steps to confirm your order." Below this text is a blue button labeled "CONFIRM ORDER". The "ONLINE PAYMENT" button has a circular icon with a credit card, and the text "Enter the necessary payment information to complete your order." Below this text is a blue button labeled "MAKE A PAYMENT".

Please answer all questions and select “Continue” .

The screenshot shows the "CONFIRM ORDERS" form. The form has a title "CONFIRM ORDERS" and a section titled "Questions". There are five questions, each with a "Yes" or "No" checkbox. The questions are:

1. Are you currently in the hospital? *
2. Are you currently in a skilled nursing facility? *
3. Are you currently in the hospice care? *
4. Do you currently have and Home Health Service (nurse) ? *
5. Person completing this confirmation? * ☐ Account Holder ☐ Other

At the bottom right of the form is a blue button labeled "CONTINUE".

Check the supplies you need. Provide the amount of supplies you currently have left. Select the submit button to completed the order confirmation.

CONFIRM ORDERS

| Next Date | Product | Quantity | UOM | Supply Needed? | Quantity Left | | |
|------------|-----------------------------------|----------|-----|-------------------------------------|---------------|---|--------------------------------------|
| 10/21/2015 | SAMPLE - ARKRAY VITAL TEST STRIPS | 2 | Box | <input type="checkbox"/> | | <input type="checkbox"/> Each (Cada) | <input type="checkbox"/> Box/ (Caja) |
| 10/21/2015 | ARKRAY EXPRESSION TEST STRIPS | 1 | Box | <input checked="" type="checkbox"/> | 2 | <input checked="" type="checkbox"/> Each (Cada) | <input type="checkbox"/> Box/ (Caja) |

BACK

SUBMIT

J&B
MEDICAL SUPPLY
— SETTING THE STANDARD —

English | Spanish |  My Account | Log off

HOME | ORDERS | PAYMENT | MESSAGES | FORMS

Order Confirmed Successfully

If you need help accessing the Interactive Patient Portal, call (800) 737-0045 Ext. 151

-or-

Email: websupport@jandbmedical.com

~ The J&B Medical Supply Team ~

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