# Gouthum

# Data Scientist

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#### PROFILE

Data driven and passionate Technical Support Engineer with 4 years of experience in diversed fields.

Transitioning to Data Science to employ data analytics in addressing complex problems and guiding decisionmaking.

# SKILLS

Programming languages - Python, R, Sql

Data Visualizations - Tableu, Powerbi

Machine Learning - Supervised learning, Unsupervised learning, Model Evaulation and Validation, Feature Engineering and Selection, Model training and Tuning, **Model Evaulation** 

Maths and Statistics

Database Management Systems - MySQL, MogoDB

NLP and Deep Learning

Soft Skills - Critical Thinking and Problem-Solving, Continuous Learning, Adaptibility, Time Management

#### PROFESSIONAL EXPERIENCE

Glowtouch Technologies,, Technical Support Engineer November 2021 – October 2023 | Mangalore, India

- Delivered support via chat, addressing website, hosting, and email configuration issues with an efficaency of 90%.
- Executed diagnostics and troubleshooting for FTP, DNS, and SSL implementations to optimize system uptime and performance.
- Implemented backup and recovery solutions for hosted environments, ensuring data integrity and minimizing downtime during system failures.

#### Bit9 Business Solutions Pvt Ltd., Epub Operator June 2020 - September 2021 | Kundapura, India

- Convert and format 200 + documents into EPUB files, ensuring compliance with industry standards and correct layout, while conducting thorough quality checks to resolve any formatting issues.
- Manage and implement metadata within EPUB files to facilitate accurate indexing, searchability, and cataloging.

# Hinduja Global Solutions, Claims Adjudicator

July 2019 - April 2020 | Bangalore, India

- Evaluated and processed 35 claims, managed appeals, and ensured compliance with guidelines for accurate adjudication.
- Prepared reports, verified invoices, and maintained document integrity to ensure 85 % of accuracy.

#### **EDUCATION**

**Bachleor of Computer Apllications, Bhandarkars Arts** and Science College

Kundapura, India

# PROJECTS

#### **HR Analytics Dashboard**

September 2024 – September 2024

Tools Used: Python, Tableu

- Developed an interactive Tableau dashboard for HR managers.
- Visualized key workforce metrics such as hires, terminations, and department distributions.
- Analyzed salary variations with detailed employee
- Included filter options for comprehensive and dynamic data analysis.

#### **Prediction Of Credit Card Fraud**

August 2024 – August 2024

Tools used: Python(jupyter notebook), Streamlit

- Exploratory Data Analysis (EDA) & Data Cleaning: Uncovered data insights, addressed class imbalance issues, handled missing values, outliers, standardized features, and balanced the dataset using SMOTE and ADASYN techniques.
- Feature Engineering, Model Training & Deployment: Created new features, applied PCA, trained Logistic Regression, Decision Trees, XGBoost, selected Logistic Regression based on ROC-AUC, deployed using pickle, and built a Streamlit web app for real-time fraud detection.

#### **Product-Categorization**

September 2024 – September 2024

- Objective: The project aims to categorize e-commerce products based on their descriptions, enhancing product discoverability on platforms like Flipkart through accurate classification.
- Techniques: It employs Natural Language Processing (NLP) techniques alongside Machine Learning and Deep Learning models, utilizing PyTorch for model implementation to handle complex text data effectively.
- Outcome: The project involves data preprocessing, model training, and evaluation, resulting in a robust classification system that helps streamline product categorization and improve the user shopping experience.

### COURSES

Data Scientist Bootcamp, Upgrad January 2024 – present



• Upgrad Datascience