QR CODE FOR RISK COMMUNICATION REGARDING FUKUSHIMA DISASTER

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Fukushima Daiichi Nuclear Disaster

- March 11th, 2011
- Level 7 on International Nuclear Event Scale: Major Accident
- Spread of radio active materials

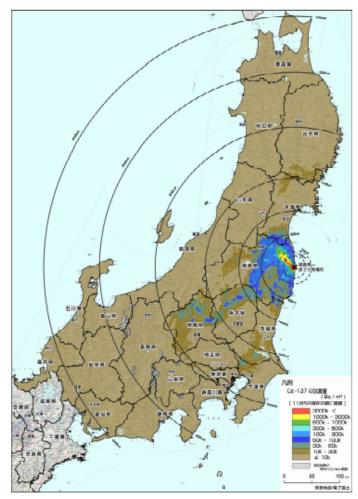


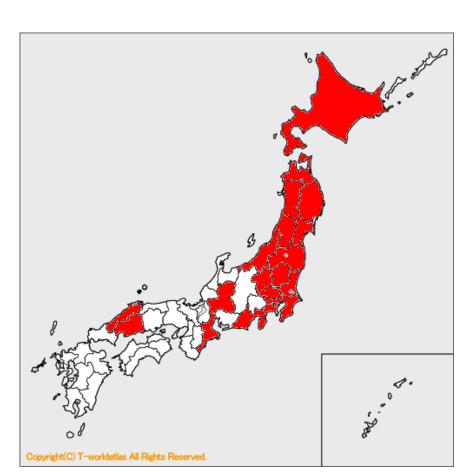
図 16. 東日本全域における航空機モニタリングの測定結果 (地表面に沈着したセシウム 137 の放射能濃度) について (11 月 5 日換算) (事故発生から約8ヶ月後)

Impact on Agriculture

- Geographic spread: 20 out of 47 prefectures
- Monetary impact: \$3.6 billion
- Cases:
 - Refusal-to-deal
 - Lower price



Examination Board for Nuclear Damage Compensation http://www.mext.go.jp/b_menu/shingi/chousa/kaihatu/016/attach/_icsFiles/afieldfile/2013/03/11/1329042_001_1.pdf



Marketing Difficulty

- Food is "safe"
 - Standard limits: 100 Bq/kg
 - Tests
 - Shipping ban
- But it doesn't sell
 - Lack of trust
 - Lack of understanding => Opportunity



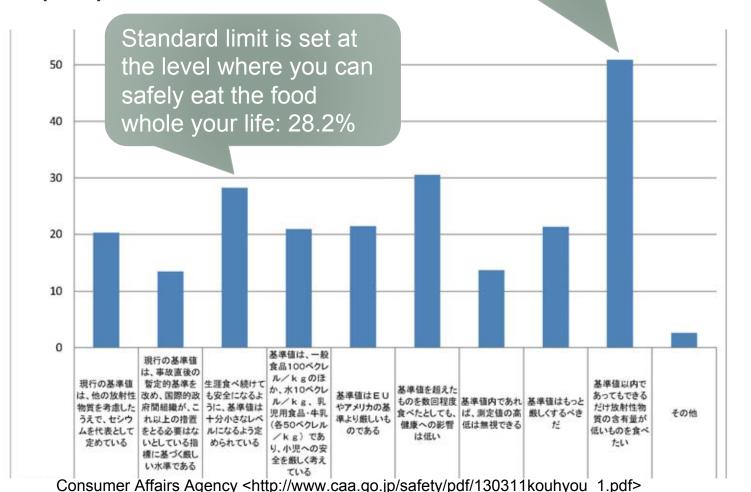
DigInfo TV http://jp.diginfo.tv/v/12-0171-r-jp.php



Consumers' Attitudes

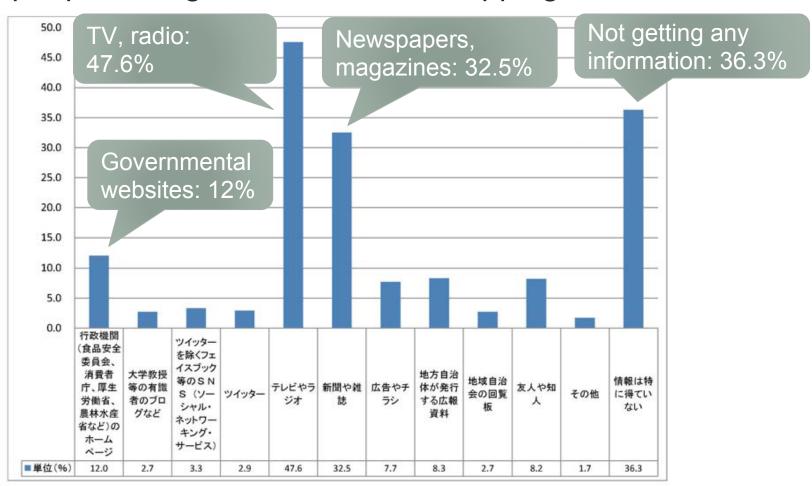
• % of people who think/know that:

Even if it is under the standard limit, I still want the radioactive level as low as possible: 50.9%



Consumers' Source of Information

% of people who get information of shipping ban from:



Consumer Affairs Agency http://www.caa.go.jp/safety/pdf/130311kouhyou_1.pdf

Risk Communication

Current approach:

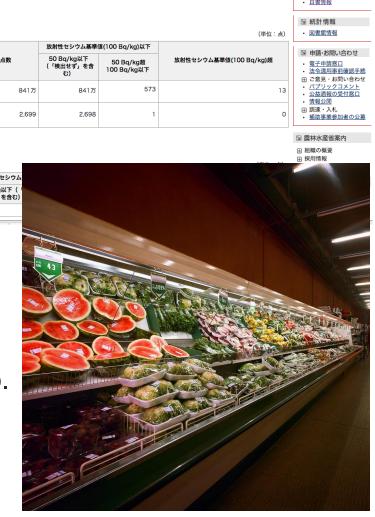
Websites

Town meetings



← → C 🗎 www.maff.go.jp/j/kanbo/joho/saigai/s_chosa/H25gaiyo.html 検査結果の概要(平成25年10月31日現在(米は11月11日現在))

- How about at supermarkets?
 - The place where most of consumers go.
 - Able to reach out to those who do not proactively seek information.



Technology

QR code

Example: Toresaburo





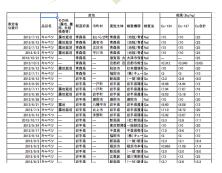


Scheme

Ministry of Agriculture, Forestry and Fisheries



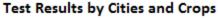
- Create webpages to show test results by cities and crops
- Generate QR code for every URL





品目別、都県別の検査結果

- |平成25年度の検査結果(平成25年9月30日現在)
- 検査結果の概要
- 品目別の検査結果
- 都県別の検査結果









Stick QR code on shelves



Print

Access the website



Consumers

Noah http://toresaburo.net/products/index.html

Interface

The QR code label posted on shelves

You can see the results of radionuclide tests on **cabbages** from **XX city**, **YY prefecture** by reading this QR code.

It links to the website of Ministry of Agriculture, Forestry and Fisheries



The screen on cellphones

Cabbage from XX City, YY Prefecture

Have not exceeded the standard limit since March 2012.

9/1/2013 – Not detected 3/8/2013 – 10 Bq/kg 12/15/2012 – 25 Bq/kg 6/28/2012 – 18 Bq/kg 3/5/2012 – 150 Bq/kg

[Info] Japanese standard limit is more strict than that of EU and USA.

Development and Promotion

- Pilot project
- Sending official notices to agricultural co-ops and retail industry groups
- TV and newspapers



Theory of Change

Input:

- Data
- Labor

Activities:

- Create webpages
- Promotion
- Print QR codes
- Ship crops with QR codes
- Put QR codes on shelves
- Read QR codes
- Read data

Output:

- Access to governmental data
- Informed consumers
- Choices based on data

Outcome:

Reduced
 marketing
 difficulties
 caused by
 lack of
 understanding

Limits

- Up to consumer's choice.
- Does not address lack of trust.
- Does not address contamination itself.



Evolution of the Project and Acknowledgement

- Initial interest: Building an efficient system to collect the evidence for the loss caused by food marketing difficulty.
- A talk with Mr. Azby Brown of Safecast inspired the project toward effective provision of data on food radiation to anxious consumers.
- An idea of using QR code comes to mind regarding the fact that not many people see governmental websites.
- A talk with Ms. Naoko Mori of GS1 Japan informed that such system is technologically feasible.

